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315 South Calhoun Street, Suite 600
Tallahassee, FL 32301-1872
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RECEIVED--FPSC

08 AUG 25 PM 3:35

COMMISSION
CLERK

August 25, 2008

Gigi Rollini
850 425 5627
Gigi.rollini@hklaw.com

VIA HAND DELIVERY

Ms. Ann Cole, Director
Commission Clerk and Administrative Services
Florida Public Service Commission
2540 Shumard Oak Boulevard
Betty Easley Conference Center, Room 110
Tallahassee, FL 32399-0850

Re: *In Re: Application for increase in water and wastewater rates in Alachua, Brevard, DeSoto, Highlands, Lake, Lee, Marion, Orange, Palm Beach, Pasco, Polk, Putnam, Seminole, Sumter, Volusia, and Washington Counties by Aqua Utilities Florida, Inc., Docket No. 080121-WS*

Dear Ms. Cole:

Enclosed for filing please find Aqua Utilities Florida, Inc.'s ("AUF") **Amended Composite Exhibit No. 20** from the Customer Service Hearing held on July 16, 2008 in Mount Dora, Florida, which consists of the **original** Affidavits of Publication of Legal Notice in the *Sumter County Times*, *Orlando Sentinel* and *Daily Commercial* for the Customer Service Hearing in Mount Dora, Florida on July 16, 2008, and *Florida Today* and *Orlando Sentinel* for the Customer Service Hearing in Oviedo, Florida on July 17, 2008. A copy of these documents, rather than the originals, was entered into evidence at the Mount Dora Hearing as original Composite Exhibit No. 20.

Please acknowledge receipt of these filings by stamping the extra copy of this letter "filed" and returning the copy to me. Thank you for your assistance.

Sincerely,

HOLLAND & KNIGHT LLP



Gigi Rollini

GR:kjg
Encls.

DOCUMENT NUMBER-DATE

07695 AUG 25 08

FPSC-COMMISSION CLERK

Ann Cole, Director
August 25, 2008
Page 2

cc: Ralph Jaeger, Esq.
Katherine Fleming, Esq.
Caroline Klancke, Esq.
Erik Sayler, Esq.
Charles Beck, Esq.
Cecilia Bradley, Esq.
Kimberly A. Joyce, Esq.

5564841_v1

Proof of Publication

from the
SUMTER COUNTY TIMES
Bushnell, Sumter County, Florida
PUBLISHED DAILY

STATE OF FLORIDA
COUNTY OF CITRUS

Before the undersigned authority personally appeared

Terri Norton

Of the Sumter County Times, a newspaper published weekly at Bushnell, in Sumter County, Florida, that the attached copy of advertisement being a public notice in the matter of the

Insertion Order: 752850

Legal number:

Description: Before the Florida Public
Service Commission Notice of Commission
Customer Service Hearing

Display Advertisement: to run 1 time

Court, was published in said newspaper in the issue of
Date of publication: June 26, 2008

Affiant further says that the Sumter County Times is a Newspaper published at Bushnell in said Sumter County, Florida, and that the said newspaper has heretofore been continuously published in Sumter County, Florida, each week and has been entered as second class mail matter at the post office in Bushnell in said Sumter County, Florida, for a period of one year next preceding the first publication of the attached copy of advertisement; and affiant further says that he/she has neither paid nor promised any person, firm or corporation any discount, rebate, commission or refund for the purpose of securing this advertisement for publication in the said newspaper.

Terri Norton

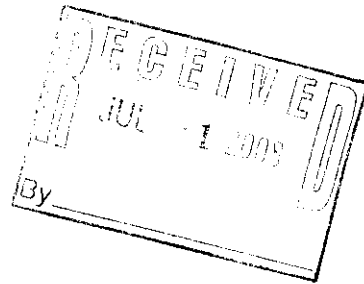
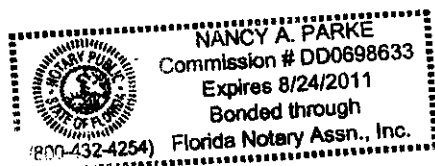
The forgoing instrument was acknowledged before me

This 26th day of June 2008

By: Terri Norton

who is personally known to me and who did take an oath.

Nancy A. Parke
Notary Public



**Before the Florida Public Service Commission
Notice of Commission Customer Service Hearings**

Docket No. 080121-WS

Application for increase in water and wastewater rates in Alachua, Brevard, DeSoto, Highlands, Lake, Lee, Marion, Orange, Palm Beach, Pasco, Polk, Putnam, Seminole, Sumter, Volusia and Washington counties, Florida by Aqua Utilities Florida, Inc. (Utility)

Notice is hereby given that the Florida Public Service Commission will hold customer service hearings in the above-referenced docket to consider the Utility's application for an increase in water and wastewater rates in Alachua, Brevard, DeSoto, Highlands, Lake, Lee, Marion, Orange, Palm Beach, Pasco, Polk, Putnam, Seminole, Sumter, Volusia and Washington counties, Florida. The purpose of the customer service hearings is to allow customers the opportunity to comment on the Utility's proposed final rates or service. **CUSTOMERS WHO WISH TO PRESENT TESTIMONY ARE URGED TO APPEAR PROMPTLY AT EACH SCHEDULED HEARING TIME BECAUSE THE SERVICE HEARING MAY BE ADJOURNED EARLY IF NO WITNESSES ARE PRESENT TO TESTIFY.** The nearest customer service hearing to you will be conducted at the following times and places, and will continue until all witnesses have been heard:

Date and Time: July 16, 2008 at 6:00 p.m.
Place: Mount Dora Community Center
520 Baker Street
Mount Dora, FL 32757-5521

PURPOSE AND PROCEDURE

At the hearing, customers will be given an opportunity to present testimony and other evidence concerning the Utility's proposed rates, quality of service, and any and all issues in the case relating to the proposed changes in rates and charges. **AGAIN, CUSTOMERS WHO WISH TO PRESENT TESTIMONY ARE URGED TO APPEAR PROMPTLY AT EACH SCHEDULED HEARING TIME BECAUSE THE SERVICE HEARING MAY BE ADJOURNED EARLY IF NO WITNESSES ARE PRESENT TO TESTIFY.** All witnesses shall be subject to cross-examination at the conclusion of their testimony.

On May 22, 2008, the Utility filed its petition for a rate increase with the Commission. Currently, the Commission is reviewing the application to determine if the minimum filing requirements have been met. Thus an official date of filing has not been established. Once the official date of filing is established, an Initial Customer Notice will be sent pursuant to Rule 25-22.0407, Florida Administrative Code, outlining the Utility's request.

Any person requiring some accommodation at this hearing because of a physical impairment should call the Commission's Division of Regulatory Compliance and Consumer Assistance at 1-800-342-3552 at least 48 hours prior to the hearing. Any person who is hearing or speech impaired, please contact the Florida Public Service Commission using the Florida Relay Service, which can be reached at 1-800-955-8771 (TDD).

Copies of the petition and minimum filing requirements are available for inspection during normal office hours at the Utility's office and the Lake, Orange and Sumter County Libraries as follows:

Aqua Utilities Florida, Inc.
1100 Thomas Avenue
Leesburg, Florida 34748
Business Hours: 8:00 a.m. - 5:00 p.m. Monday-Friday
Phone: 352.435.4027

Lake County Library
312 W. Main Street
Tavares, FL 32778
Phone: 352.253.6180

Orange County Library System
101 E. Central Boulevard
Orlando, FL 32801
Phone: 407.835.7323

Clark Maxwell Library
1405 CR 526-A
Sumterville, FL 33585
Phone: 352.568.3074

In addition, customer service representatives from Aqua Utilities Florida, Inc. will be available one hour before and after the Commission's service hearing to assist any customer with their concerns.

EMERGENCY CANCELLATION OF HEARINGS

If settlement of the case or a named storm or other disaster requires cancellation(s) of the hearing(s), Commission staff will attempt to give timely direct notice to the parties. Notice of cancellation(s) of the hearing(s) will also be provided on the Commission's website (<http://www.psc.state.fl.us/>) under the Hot Topics link found on the home page. Cancellation(s) can also be confirmed by calling the Office of the General Counsel at 850-413-6199.

JURISDICTION

The Commission is vested with jurisdiction over the subject matter of this proceeding by the provisions of Chapter 367, Florida Statutes. Sections 367.081, 367.0816, 367.101, and 367.171, Florida Statutes, and any other relevant sections of Chapter 367, Florida Statutes, are applicable to this proceeding, as well as Chapter 120, Florida Statutes, and Rules 25-9, 25-22, 25-30, and 28-106, Florida Administrative Code.

For more information?

mytimes.com



DOCUMENT NUMBER - 01
07695 AUG 25 08
PSC - COMMISSION CLERK

Orlando Sentinel communications

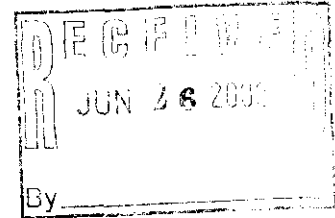
633 North Orange Avenue • Orlando, Florida 32801

Mike Eri, General Advertising Account Executive
Ph. (407) 420-5357 • Fax (407) 420-5768
meri@orlandosentinel.com

June 23, 2008

Kimberly Joyce, Esq.
Aqua America, Inc.

Dear Kimberly,



This letter is to confirm that Aqua America placed advertising on the following date:

| Date | AD Size | Section | Page # | Ad Content |
|---------|-------------|-----------|--------|----------------------------|
| 6-23-08 | 3 col x 10" | Main News | A10 | Combined Oviedo & Mt. Dora |

Sincerely,

Handwritten signature of Mike Eri.

Mike Eri
Account Executive
National Advertising
(407) 420-5357

The foregoing instrument was acknowledged before me this 23rd day of June, 2008, by Mike Eri, who is personally known to me.

Handwritten signature of Nancy A. Puglia.
NOTARY

STATE OF FLORIDA
COUNTY OF ORANGE



DOCUMENT NUMBER - DATE
07695 AUG 25 08
FPSC-COMMISSION CLERK



Published Daily

JUN 26 2008

STATE OF FLORIDA
COUNTY OF BREVARD

Before the undersigned authority personally appeared KATHY CICALA who on oath says that she is LEGAL ADVERTISING SPECIALIST

of the FLORIDA TODAY, a newspaper published in Brevard County, Florida;

that the attached copy of advertising being a LEGAL NOTICE

(AD#294194 \$829.50) the matter of FLORIDA PRESS SERVICE

FLORIDA PRESS SERVICE

the Court

NOTICE OF COMMISSION CUSTOMER SERVICE HEARINGS

DOCKET NO. 080121-WS

 was published in the FLORIDA TODAY

in the issues of JUNE 20TH, 2008

affiant further says that the said FLORIDA TODAY

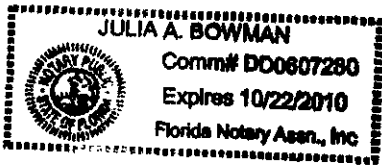
is a newspaper in said Brevard County, Florida, and that the said newspaper has heretofore been continuously published in said Brevard County, Florida, regularly as stated above, and has been entered as periodicals matter at the post office in MELBOURNE in said Brevard County, Florida, for a period of one year next preceding the first publication of the attached copy of advertisement; and affiant further says that she has neither paid nor promised any person, firm or corporation any discount, rebate, commission or refund for the purpose of securing this advertisement for publication in said newspaper.

Kathy Cicala
(Signature of Affiant)

Sworn to and subscribed before this 20TH, day of JUNE, 2008

Julia A. Bowman
(Signature of Notary Public)

JULIA A. BOWMAN
(Name of Notary Typed, Printed or Stamped)



Personally Known or Produced Identification
Type Identification Produced

DOCUMENT NUMBER - DATE
07695 AUG 25 08

**Before the Florida Public Service Commission
Notice of Commission Customer Service Hearings**

Docket No. 080121-WS

Application for increase in water and wastewater rates in Alachua, Brevard, DeSoto, Highlands, Lake, Lee, Marion, Orange, Palm Beach, Pasco, Polk, Putnam, Seminole, Sumter, Volusia and Washington counties, Florida by Aqua Utilities Florida, Inc. (Utility)

Notice is hereby given that the Florida Public Service Commission will hold customer service hearings in the above-referenced docket to consider the Utility's application for an increase in water and wastewater rates in Alachua, Brevard, DeSoto, Highlands, Lake, Lee, Marion, Orange, Palm Beach, Pasco, Polk, Putnam, Seminole, Sumter, Volusia and Washington counties, Florida. The purpose of the customer service hearings is to allow customers the opportunity to comment on the Utility's proposed final rates or service. CUSTOMERS WHO WISH TO PRESENT TESTIMONY ARE URGED TO APPEAR PROMPTLY AT EACH SCHEDULED HEARING TIME BECAUSE THE SERVICE HEARING MAY BE ADJOURNED EARLY IF NO WITNESSES ARE PRESENT TO TESTIFY. The nearest customer service hearing to you will be conducted at the following times and places and will continue until all witnesses have been heard:

Date and Time: July 17, 2008 at 10:00 a.m. and 6:00 p.m.
Place: Canterbury Retreat & Conference Center
1601 Alafaya Trail
Oviedo, FL 32765-9485

PURPOSE AND PROCEDURE

At the hearing, customers will be given an opportunity to present testimony and other evidence concerning the Utility's proposed rates, quality of service, and any and all issues in the case relating to the proposed changes in rates and charges. AGAIN, CUSTOMERS WHO WISH TO PRESENT TESTIMONY ARE URGED TO APPEAR PROMPTLY AT EACH SCHEDULED HEARING TIME BECAUSE THE SERVICE HEARING MAY BE ADJOURNED EARLY IF NO WITNESSES ARE PRESENT TO TESTIFY. All witnesses shall be subject to cross-examination at the conclusion of their testimony.

On May 22, 2008, the Utility filed its petition for a rate increase with the Commission. Currently, the Commission is reviewing the application to determine if the minimum filing requirements have been met. Thus an official date of filing has not been established. Once the official date of filing is established, an Initial Customer Notice will be sent pursuant to Rule 25-22.0407, Florida Administrative Code, outlining the Utility's request.

Any person requiring some accommodation at this hearing because of a physical impairment should call the Commission's Division of Regulatory Compliance and Consumer Assistance at 1-800-342-3552 at least 48 hours prior to the hearing. Any person who is hearing or speech impaired, please contact the Florida Public Service Commission using the Florida Relay Service, which can be reached at 1-800-955-8771 (TDD).

Copies of the petition and minimum filing requirements are available for inspection during normal office hours at the Utility's office and the Brevard and Seminole county libraries as follows:

Aqua Utilities Florida, Inc.
1100 Thomas Avenue
Leesburg, Florida 34748
Business Hours: 8:00 a.m.-5:00 p.m. Monday-Friday
Phone: 352.435.4027

Central Brevard Library and Reference Center
308 Forrest Avenue
Cocoa, FL 32922

Seminole County Library
1101 East First Street
Sanford, FL 32771
Phone: 407.665.0311

In addition, customer service representatives from Aqua Utilities Florida, Inc. will be available one hour before and after the Commission's service hearing to assist any customer with their concerns.

EMERGENCY CANCELLATION OF HEARINGS

If settlement of the case or a named storm or other disaster requires cancellation(s) of the hearing(s), Commission staff will attempt to give timely direct notice to the parties. Notice of cancellation(s) of the hearing(s) will also be provided on the Commission's website (<http://www.psc.state.fl.us/>) under the Hot Topics link found on the home page. Cancellation(s) can also be confirmed by calling the Office of the General Counsel at 850-413-6199.

JURISDICTION

The Commission is vested with jurisdiction over the subject matter of this proceeding by the provisions of Chapter 367, Florida Statutes. Sections 367.081, 367.0816, 367.101, and 367.171, Florida Statutes, and any other relevant sections of Chapter 367, Florida Statutes, are applicable to this proceeding, as well as Chapter 120, Florida Statutes, and Rules 25-9, 25-22, 25-30, and 28-106, Florida Administrative Code.

DOCUMENT NUMBER DATE

07695 AUG 25 08

FPSC-COMMISSION CLERK

Affidavit of Publication Daily Commercial

Leesburg, Lake County, Florida

Case No. _____

JUN 2 2008

STATE OF FLORIDA
COUNTY OF LAKE

Before the undersigned authority personally appeared Melanie Randall who on oath says that she is the Classified Manager of the *Daily Commercial*, a daily newspaper published at Leesburg in Lake County, Florida, that the attached copy of advertisement, being

105768

in the matter of Hearing NOTICE

in the _____ Court,

was inserted in said newspaper in the issues of _____

June 20 2008

Affiant further says that the said *Daily Commercial* is a newspaper published in said Leesburg, in said Lake County, Florida, and that the said newspaper has heretofore been continuously published in said Lake County, Florida each day and has been entered as second class matter at the post office in Leesburg in said Lake County, Florida, for a period of one year preceding the first publication of the attached copy of advertisement; and affiant further says that she has neither paid nor promised any person, firm or corporation any discount, rebate, commission or refund for the purpose of securing this advertisement for publication in said newspaper.

Signed Melanie Randall
Melanie Randall, Classified Manager

Sworn to and subscribed before me this 20th day of

June, 2008, by Melanie Randall,

Classified Manager, who is personally known to me.

Laura Rene Smalt
Laura Rene Smalt, Notary Public



FPSC-COMMISSION CLERK
(Seal)
DOCUMENT NUMBER-DATE
07 6 95 AUG 25 88

Before the Florida Public Service Commission Notice of Commission Customer Service Hearings

Docket No. 080121-WS

Application for increase in water and wastewater rates in Alachua, Brevard, DeSoto, Highlands, Lake, Lee, Marion, Orange, Palm Beach, Pasco, Polk, Putnam, Seminole, Sumter, Volusia and Washington counties, Florida by Aqua Utilities Florida, Inc. (Utility)

Notice is hereby given that the Florida Public Service Commission will hold customer service hearings in the above-referenced docket to consider the Utility's application for an increase in water and wastewater rates in Alachua, Brevard, DeSoto, Highlands, Lake, Lee, Marion, Orange, Palm Beach, Pasco, Polk, Putnam, Seminole, Sumter, Volusia and Washington counties, Florida. The purpose of the customer service hearings is to allow customers the opportunity to comment on the Utility's proposed final rates or service. CUSTOMERS WHO WISH TO PRESENT TESTIMONY ARE URGED TO APPEAR PROMPTLY AT EACH SCHEDULED HEARING TIME BECAUSE THE SERVICE HEARING MAY BE ADJOURNED EARLY IF NO WITNESSES ARE PRESENT TO TESTIFY. The nearest customer service hearing to you will be conducted at the following times and places, and will continue until all witnesses have been heard:

Date and Time: July 16, 2008 at 6:00 p.m.
Place: Mount Dora Community Center
520 Baker Street
Mount Dora, FL 32757-5521

PURPOSE AND PROCEDURE

At the hearing, customers will be given an opportunity to present testimony and other evidence concerning the Utility's proposed rates, quality of service, and any and all issues in the case relating to the proposed changes in rates and charges. AGAIN, CUSTOMERS WHO WISH TO PRESENT TESTIMONY ARE URGED TO APPEAR PROMPTLY AT EACH SCHEDULED HEARING TIME BECAUSE THE SERVICE HEARING MAY BE ADJOURNED EARLY IF NO WITNESSES ARE PRESENT TO TESTIFY. All witnesses shall be subject to cross-examination at the conclusion of their testimony.

On May 22, 2008, the Utility filed its petition for a rate increase with the Commission. Currently, the Commission is reviewing the application to determine if the minimum filing requirements have been met. Thus an official date of filing has not been established. Once the official date of filing is established, an Initial Customer Notice will be sent pursuant to Rule 25-22.0407, Florida Administrative Code, outlining the Utility's request.

Any person requiring some accommodation at this hearing because of a physical impairment should call the Commission's Division of Regulatory Compliance and Consumer Assistance at 1-800-342-3552 at least 48 hours prior to the hearing. Any person who is hearing or speech impaired, please contact the Florida Public Service Commission using the Florida Relay Service, which can be reached at 1-800-955-8771 (TDD).

Copies of the petition and minimum filing requirements are available for inspection during normal office hours at the Utility's office and the Lake, Orange and Sumter County Libraries as follows:

| | |
|---|--|
| Aqua Utilities Florida, Inc. 1100 Thomas Avenue Leesburg, Florida 34748 Business Hours: 8:00 a.m. - 5:00 p.m. Monday-Friday Phone: 352.435.4027 | Lake County Library 312 W. Main Street Tavares, FL 32778 Phone: 352.253.6180 |
| Orange County Library System 101 E. Central Boulevard Orlando, FL 32801 Phone: 407.835.7323 | Clark Maxwell Library 1405 CR 526-A Sumterville, FL 33585 Phone: 352.568.3074 |

In addition, customer service representatives from Aqua Utilities Florida, Inc. will be available one hour before and after the Commission's service hearing to assist any customer with their concerns.

EMERGENCY CANCELLATION OF HEARINGS

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JURISDICTION

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165768 June 13 & 20, 2008

**Before the Florida Public Service Commission
Notice of Commission Customer Service Hearings**

Docket No. 080121-WS

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Mount Dora, FL 32757-5521

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- | | |
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| Aqua Utilities Florida, Inc. 1100 Thomas Avenue Leesburg, Florida 34748 Business Hours: 8:00 a.m. - 5:00 p.m. Monday-Friday Phone: 352.435.4027 | Lake County Library 312 W. Main Street Tavares, FL 32778 Phone: 352.253.6180 |
| Orange County Library System 101 E. Central Boulevard Orlando, FL 32801 Phone: 407.835.7323 | Clark Maxwell Library 1405 CR 526-A Sumterville, FL 33585 Phone: 352.568.3074 |

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ESTABLISHED IN 1881

TIMES

SUMTER COUNTY

Thursday, June 26, 2008

Volume 122 • Number 26

QUICK CLICK

For more news, videos, photos
Visit us: sumtercountytimes.com

E-mail us:
news@schnews.com



DOCUMENT NUMBER - DATE
07695 AUG 25 08
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