

CLASS B
WATER AND/OR WASTEWATER UTILITIES

**FINANCIAL, RATE
AND ENGINEERING
MINIMUM FILING
REQUIREMENTS**

OF

TIERRA VERDE UTILITIES, Inc.

Exact Legal Name of Utility

VOLUME III



FOR THE

Test Year Ended: December 31, 2007

DOCUMENT NUMBER-DATE

07789 AUG 27 8

FPSC-COMMISSION CLERK

Tierra Verde Utilities, Inc.

Docket No.: 080248-SU

Pinellas County

**25.30.440 (1)
DETAILED MAP**

Test Year Ended December 31, 2007

MAP PROVIDED SEPARATELY

Tierra Verde Utilities, Inc.

Docket No.: 080248-SU

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**25.30.440 (2)
CHEMICALS USED**

NOT APPLICABLE

Test Year Ended December 31, 2007

Tierra Verde Utilities, Inc.

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25.30.440 (3)
CHEMICAL ANALYSES

NOT APPLICABLE

Test Year Ended December 31, 2007

Tierra Verde Utilities, Inc.

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25.30.440 (4)
OPERATIONS REPORTS

NOT APPLICABLE

Test Year Ended December 31, 2007

Tierra Verde Utilities, Inc.

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**25.30.440 (5)
INSPECTION REPORTS**

NOT APPLICABLE

Test Year Ended December 31, 2007

Tierra Verde Utilities, Inc.

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**25.30.440 (6)
PERMITS**

NOT APPLICABLE

Test Year Ended December 31, 2007

Tierra Verde Utilities, Inc.

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**25.30.440 (7)
NOTICES**

NOT APPLICABLE

Test Year Ended December 31, 2007

Tierra Verde Utilities, Inc.

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**25.30.440 (8)
FIELD EMPLOYEES**

Test Year Ended December 31, 2007

**EMPLOYEES INVOLVED IN TIERRA VERDE UTILITIES, INC.
OPERATIONS – TEST YEAR 2007 (January thru December)**

Patrick Flynn, Regional Director: Oversees all operations and employees in Florida.

Mike Wilson, Regional Manager: Manages operations and employees for all West Coast, North and South Florida operations. Mike Wilson oversees the day-to-day operations within the West Coast, North and South Florida areas.

Tony Wierzbicki, Project Manager: Manages all capital projects, inspects and monitors any developer activities or line extensions within the system.

Lee Neal, Area Manager: Supervises the day-to-day operations of the facilities on the West Coast and North Florida.

Current Plant Operation's Employees

Robert Buono, Operator: Robert holds *Class C drinking water treatment plant operator* and *Class C wastewater treatment plant operator* licenses and is responsible for overseeing the day-to-day operations of the Tierra Verde sewer facility.

David Worrell, Operator: David holds *Class B drinking water treatment plant operator* and *Class B wastewater treatment plant operator* licenses and is responsible for overseeing the day-to-day operation of the Tierra Verde sewer facility in Robert Buono's absence.

Facilities

The minimum staffing requirement at the wastewater plant is 6 hours per day, 7 days per week, by a minimum Class C wastewater operator.

Duties and Responsibilities

- a) Responsible for performing treatment plant, collection system and transmission system operation and maintenance. Duties are to be completed in a reasonable and professional manner consistent with standard operating practices in order to comply with state and local regulatory rules and requirements. Must perform duties consistent with the protection of the public health and the environment.
- b) Perform responsible, efficient, and effective on-site management and supervision of all system functions.
- c) Submit complete, accurate and timely periodic plant operating reports.
- d) Report to the Permittee and the Department of Environmental Protection any serious plant or system breakdown or condition causing or likely to cause serious, inefficient or unsafe treatment or discharge of water or wastewater in a manner not authorized by the current permit.
- e) Submit accurate reports relative to treatment plant, collection system, and transmission system operation, including sampling and laboratory analysis.
- f) Maintain an operation and maintenance log for each plant, current to the last operation and maintenance task performed.

- g) Perform required preventative maintenance in conformance with equipment manufacturer recommendations. Repair or replace equipment or distribution and collection system components as needed to keep the facilities operating as permitted.
- h) Perform various service order functions including but not limited to the following: customer complaints; reading and checking meters; cross-connection inspections; installing or repairing the distribution, collection and disposal systems; installation of water meters.
- i) Maintain the visual aesthetics of the facilities in compliance with company standards, including grounds maintenance, fence repairs, site security, lighting fixtures, and general building upkeep.



State of Florida

Department of Environmental Protection
OPERATOR CERTIFICATION PROGRAM
2600 BLAIR STONE ROAD, M.S. 3506
TALLAHASSEE, FLORIDA 32399-2400
(850)245-7500

ROBERT A. BUONO

2587 ELDERBERRY DRIVE
CLEARWATER, FL 33761

State of Florida

Department of Environmental Protection

LICENSE NO.: 0014426 DATE ISSUED: 5/25/2006

CLASS C DRINKING WATER TREATMENT PLANT OPERATOR

ROBERT A. BUONO

IS LICENSED UNDER PROVISIONS OF CHAPTER 403, FLORIDA STATUTES

VALID UNTIL: 4/30/2009

State of Florida

Department of Environmental Protection

ISSUED:

5/25/2006

LICENSE NO.: 0014426

THE CLASS C DRINKING WATER TREATMENT PLANT OPERATOR NAMED BELOW IS
LICENSED UNDER THE PROVISIONS OF CHAPTER 403, FLORIDA STATUTES.

VALID UNTIL: 4/30/2009

ROBERT A. BUONO

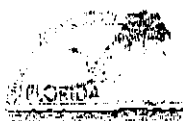
JEB BUSH

COLLEEN M. CASTILLE

GOVERNOR

DISPLAY IS REQUIRED BY LAW

SECRETARY



State of Florida

Department of Environmental Protection

OPERATOR CERTIFICATION PROGRAM

2600 BLAIR STONE ROAD, M.S. 3506

TALLAHASSEE, FLORIDA 32399-2400

(850)245-7300



AUTOMATICALLY GENERATED BY THE STATE OF FLORIDA

ROBERT A. BUONO

2587 ELDERBERRY DR

CLEARWATER, FL 33761-2207

State of Florida

Department of Environmental Protection

LICENSE NO: 0013840 DATE ISSUED: 02/19/2007

CLASS C WASTEWATER TREATMENT PLANT OPERATOR

ROBERT A. BUONO

IS LICENSED UNDER PROVISIONS OF CHAPTER 403, FLORIDA STATUTES

VALID UNTIL: 04/30/2009

State of Florida

Department of Environmental Protection

ISSUED: 02/19/2007

LICENSE NO.: 0013840

THE CLASS C WASTEWATER TREATMENT PLANT OPERATOR NAMED BELOW IS LICENSED UNDER THE PROVISIONS OF CHAPTER 403, FLORIDA STATUTES.

VALID UNTIL: 04/30/2009

ROBERT A. BUONO

CHARLIE CRIST GOVERNOR

DISPLAY IS REQUIRED BY LAW

MICHAEL W. SOLE

State of Florida

Department of Environmental Protection

ISSUED: 10/23/2006

LICENSE NO.: 0012019

**THE CLASS B WASTEWATER TREATMENT PLANT OPERATOR NAMED BELOW IS
LICENSED UNDER THE PROVISIONS OF CHAPTER 403, FLORIDA STATUTES.**

VALID UNTIL: 4/30/2009

DAVID RAYMOND WORRELL

JEB BUSH

COLLEEN M. CASTILLE

GOVERNOR

DISPLAY IS REQUIRED BY LAW

SECRETARY

State of Florida

Department of Environmental Protection

ISSUED: 2/19/2007

LICENSE NO.: 0012456

THE CLASS C DRINKING WATER TREATMENT PLANT OPERATOR NAMED BELOW IS LICENSED UNDER THE PROVISIONS OF CHAPTER 403, FLORIDA STATUTES.

VALID UNTIL: 4/30/2009

DAVID RAYMOND WORRELL

CHARLIE CRIST
GOVERNOR

DISPLAY IS REQUIRED BY LAW

MICHAEL W. SOLE
SECRETARY

Tierra Verde Utilities, Inc.

Docket No.: 080248-SU

Pinellas County

**25.30.440 (9)
VEHICLES**

Test Year Ended December 31, 2007

Vehicle Schedule

Company: Tierra Verde Utilities, Inc.
 Docket No.: 080248-SU
 Test Year Ended: December 31, 2007

Vehicle #	Year	Model	Serial Number	Driver	Position	Original Cost	Allocation Method
0803	2008	Chevy Colorado	1GCCS19E888113719	Chard, Ronald	Field Supervisor/Cross Connection Control	17,962.31	ERCs
0512	2005	Chevy Tahoe	1GNEC1358R199267	Flynn, Patrick C	Regional Director	37,478.51	ERCs
0729	2007	Chevy Trailblazer	1GNDS13S572108957	Haws, Scotty L	Regional Compliance & Safety Manager	29,355.64	ERCs
0825	2008	Chevy Silverado	2GCEC19C281204055	Neal, William Lee	Area Manager	22,388.38	ERCs
0701	2007	Chevy Tahoe	1GNFK13007J125498	Yount, Darrin	Operations Director	39,156.49	ERCs
0651	2006	Chevy Tahoe	1GNEK13Z06R130226	Durham, Richard J	Regional Vice President	41,395.09	ERCs
0688	2006	Toyota Highlander	JTEEW21A060032524	Schiopu, Mircea	Mailroom Clerk	35,567.16	ERCs
0728	2007	Chevy Trailblazer	1GNDS13S672194103	Wilson, Michael	Regional Manager	28,711.49	ERCs
0461	2004	Chevy Silverado	LGCEC14X24Z336714	Buono, Robert	Operator	16,588.04	ERCs
0436	2004	Chevy C-15	1GCEC14X24Z201474	Worrell, David	Operator	16,250.55	ERCs

Tierra Verde Utilities, Inc.

Docket No.: 080248-SU

Pinellas County

**25.30.440 (10)
CUSTOMER COMPLAINTS**

Test Year Ended December 31, 2007

TIERRA VERDE UTILITIES, INC. - 2007 SERVICE ORDERS

Subdivision : 00646 Route: 19 Service Order #: 171182
Account # : 006461561550 Customer Name: OCCUPANT, CURRENT
Address : 411 N 8TH AVE Phone #: () -
Entry Date : 05/10/07 Service Order Type: 36 Operator: TVU
Comments : 5/9/07 APPROX 8:44 PM CUST CALLED ANS SERVICE TO REPORT MANHOLE
COVERING DRIVEWAY IS OVERFLOWING. PLEASE PROVIDE RESOLUTION.

Due Date : 05/09/07 Cust/Comp Resp: COMP
Resolution Date: 05/09/07
Resolution : FOUND MANHOLE IN FRONT OF L/S # 5 BLOCKED GOING INTO L/S.
CALLED SEMINOLE SEPTIC THEY JETTED THE LINE THAT WAS CLOGGED.
WAITED AROUND UNTIL THE SYSTEM WAS BACK TO NORMAL.
RB/EC

Subdivision : 00646 Route: 19 Service Order #: 197808
Account # : 006461568590 Customer Name: OCCUPANT, CURRENT
Address : 429 MONTE CRISTO BLV Phone # () -
Entry Date : 07/24/07 Service Order Type: 36 Operator:
Comments : CUSTOMER CALLED (LAURI LAURENO @ 1-727-420-5237) DUE TO SEWER
BACK UP. CONTRACTORS OUT MAY HAVE CUT SEWER LINE
PAGE TO STEVE Z

Due Date : 07/24/07 Cust/Comp Resp: COMP
Resolution Date: 07/24/07
Resolution : 7/24/07 THE SEWER BACK UP WAS DUE TO CONTRACTORS DIGGING AT
405 MONTE CRISTO BLVD. CALLED KBH TO JET THE SEWER LINE. SPOKE
WITH CUSTOMER TO SEE IF SHE HAD ANYMORE BACKUP. SHE SAID NO,
SHE DID NOT.
STEVE S/EC

Subdivision : 00646 Route: 19 Service Order #: 206086
Account # : 006461340101 Customer Name: OCCUPANT, CURRENT
Address : 320 S 1ST AVE Phone #: (727) 866-9986
Entry Date : 08/15/07 Service Order Type: 37 Operator:
Comments : CUSTOMER SAYS IT SMELLS LIKE SEWER IN THE GARAGE. PAGED STEVE SZ.

Due Date : 08/15/07 Cust/Comp Resp: COMP
Resolution Date: 08/15/07
Resolution : CHECKED MANHOLES UP AND DOWN STREAM. NO BLOCKAGE OR ANY OTHER
REASON TO CAUSE ODOR. ADVISED CUSTOMER.
JF/EC

Subdivision : 00646 Route: 19 Service Order #: 211650
Account # : 006461558070 Customer Name: OCCUPANT, CURRENT
Address : 119 E 7TH ST Phone #: () -
Entry Date : 08/29/07 Service Order Type: 33 Operator:
Comments : THE OWNER NICHOLAS McCUBBIN (727) 804-5440 CALLED SAYING OUR
SEWER LINE IS CREATING A SINKHOLE. HE SAID IF YOU ARE FACING HIS
HOME TURN RIGHT TO THE SEAWALL & LOOK FOR THE SMALL SINKHOLE. IT
IS AT THE SEAWALL. PLEASE CALL MR. AND DISCUSS WITH HIM. PLEASE
FILL IN HOLE.

TIERRA VERDE UTILITIES, INC. - 2007 SERVICE ORDERS

Due Date : 08/30/07 Cust/Comp Resp: COMP
Resolution Date: 08/30/07
Resolution : SPOKE WITH CUSTOMER AND TOLD HIM THE SINK HOLE HAS NOTHING TO DO WITH US. IT LOOKS LIKE IT IS COMING FROM THE STORM SEWER LINE.
RB/EC

Subdivision : 00646 Route: 19 Service Order #: 223602
Account # : 006461598660 Customer Name: OCCUPANT, CURRENT
Address : 650 PINELLAS BAYWAY Phone#: () -
Entry Date : 10/02/07 Service Order Type: 5 Operator:
Comments : CUST CALLED IN STATING A WASHOUT UNDER SIDEWALK AROUND SEWERLINE. PAGE TO JASON B. CONTACT #727-867-3655 MS.CLARK

Due Date : 10/03/07 Cust/Comp Resp: COMP
Resolution Date: 10/03/07
Resolution : I WILL TAKE A LOOK AT IT NEXT TUESDAY WHEN IN DOWN HERE IN TIERRA VERDE IT LOOK LIT IT MAY NOT BE OUR PROBLEM.
RB/LYN

Subdivision : 00646 Route: Service Order #: 228167
Account # : 006460000000 Customer Name:
Address : Phone #: () -
Entry Date : 10/15/07 Service Order Type: 38 Operator: TVU
Comments : CUSTOMER AT 801 2ND AVE CALLED THE ANS SERVICE ON 10/15/07 AT APPROX 7:15 AM TO REPORT NOISE AND THE RED LIGHT BLINKING AT THE STATION ON THE CORNER OF HER PROPERTY. *PLEASE PROVIDE RESOLUTION

Due Date : 10/15/07 Cust/Comp Resp: COMP
Resolution Date: 10/15/07
Resolution : ARRIVED AND FOUND THAT THE L/S PUMP# 2 START WAS TRIPPED OUT. DRAWING AMPS. PUMP# 2 THE BREAKER WAS TRIPPED AND DRAWING HIGH AMPS AND SYSTEM WAS SURE CHARGED. THE BREAKER WAS TRIPPED ON # 2. CALLED SEMINOLE SEPTIC TO PUMP DOWN THE SYSTEM. HAD JASON OUT BOOM TRUCK PERSON TO PULL PUMP#2. FOUND PUMP#1 WAS RAGGED AND PUMP#2 WAS A BAD PUMP
RB/EC

Subdivision : 00646 Route: Service Order #: 232172
Account # : 006460000000 Customer Name:
Address : Phone #: () -
Entry Date : 10/23/07 Service Order Type: 38 Operator: TVU
Comments : CUSTOMER AT 801 2ND AVE CALLED ANS SERVICE ON 10/21/07 AT APPROXIMATELY 10:50 A.M. TO REPORT THAT THE L/S IN THE CORNER OF HER PROPERTY HAS A RED LIGHT BLINKING AND MAKING A BUZZING SOUND
**PLEASE PROVIDE RESOLUTION

Due Date : 10/26/07 Cust/Comp Resp: COMP
Resolution Date: 10/26/07
Resolution : 10/26/07 JEFF HAD TO CALL KBH. THEY HAD TO PUMP OUT L/S UNTIL PROBLEM WAS FOUND. FOUND BLOWN CAPACITOR. KBH REPLACED.
SS/EC

TIERRA VERDE UTILITIES, INC. - 2007 SERVICE ORDERS

Subdivision : 00646 Route: 646 Service Order #: 232669
Account # : 006461506570 Customer Name: OCCUPANT, CURRENT
Address : 848 S 2ND AVE Phone #: () -
Entry Date : 10/25/07 Service Order Type: 41 Operator:
Comments : CUSTOMER SAYS THAT SEWER CLEANOUT LOCATED ABOUT 20 FEET FROM CURB
 TOOK A BAD HIT*. DISPATCHED CALL TO STEVE SZ

Due Date : 01/04/08 Cust/Comp Resp: COMP
Resolution Date: 10/25/07
Resolution : RESIDENT'S CLEAN OUT IS SMASHED DOWN A LITTLE. TAGGED HOUSE
 EXPLAINED THAT THIS IS THEIR CLEAN OUT AND WILL HAVE TO BE
 REPAIRED BY A PLUMBER. TAGGED DOOR AT 1232 HRS JB/EC 01/04/08
 PLEASE CALL CUSTOMER REGARDING ABOVE RESOLUTION. NOTE: CLOSEST
 CLEANOUT IS 30FT FROM THE HOUSE/STREET. LOCATED APPROX AT THE
 PILLAR ON THE LEFT SIDE OF GARAGE DOOR. CALL DENNIS WHELAN
 727-319-7844. 2/25/08 OUR CLEAN OUT IS LOCATED IN FRONT OF HIS
 PLANTER. HIS CLEAN OUR IS NEAR L HAND GARAGE DOOR BY THE
 PILLAR. 2/28/08 REPAIRED CLEAN OUT CAP CLEAR IT WAS NEAR THE
 EASEMENT.
 LN2RB/EC

Subdivision : 00646 Route: Service Order#: 237499
Account # : 006460000000 Customer Name:
Address : Phone #: () -
Entry Date : 11/08/07 Service Order Type: 38 Operator: TVU
Comments : 11/4/07 APPROX 12 PM CUSTOMER AT 801 2ND CALLED TO REPORT THAT
 ALARM IN BOX IS GOING OFF AGAIN. *PLEASE PROVIDE RESOLUTION

Due Date : 11/12/07 Cust/Comp Resp: COMP
Resolution Date: 11/12/07
Resolution : #345 TRIPPED WITH ONLY ONE PUMP. RESET AND PUMPED DOWN
 SAS/LYN

Subdivision : 00646 Route: 646 Service Order #: 140138
Account # : 006461513270 Customer Name: OCCUPANT, CURRENT
Address : 698 SANTA MARIA DR Phone #: (727) 865-6394
Entry Date : 02/08/07 Service Order Type: 36 Operator: TVU
Comments : CUSTOMER CALLED ANSWERING SERVICE ON 2/7/07 APPROX 5:58 PM TO
 REPORT RELIEF PIPE WITH SEWAGE COMING OUT. BLOCKAGE IS BY COUNTY
 END. *PLEASE PROVIDE RESOLUTION. SENT TO FIELD 2/9/07

Due Date : 02/07/07 Cust/Comp Resp: COMP
Resolution Date: 02/07/07
Resolution : BLOCKAGE ON OUR SIDE. DISPATCHED TO KEN'S BUSH HOG TO FIX
 LATERAL AND ADD A CLEAN OUT ON OUR SIDE.
 JF/EC

TIERRA VERDE UTILITIES, INC. - 2007 SERVICE ORDERS

Subdivision : 00646 Route: 19 Service Order #: 143560
Account # : 006461561550 Customer Name: OCCUPANT, CURRENT
Address : 411 N 8TH AVE Phone #: () -
Entry Date : 02/19/07 Service Order Type: 36 Operator: TVU
Comments : 2/16/07 APPROXIMATELY 5:37 PM CUSTOMER CALLED ANSWERING SERVICE
TO REPORT SEWER IS BACKING UP *PLEASE PROVIDE DETAILS

Due Date : 02/16/07 Cust/Comp Resp: COMP
Resolution Date: 02/16/07
Resolution : 2/16/07 CALLED SEMINOLE SEPTIC DUE TO A CLOG IN THE MAIN LINE.
SEMINOLE ARRIVED AND JET OUT THE CLOG RELEAVING THE PRESSURE
IN THE LINE CAUSING THE BACK UP.
RB/EC

Subdivision : 00646 Route: 646 Service Order #: 143562
Account # : 006461513270 Customer Name: OCCUPANT, CURRENT
Address : 698 SANTA MARIA DR Phone #: (727) 865-6394
Entry Date : 02/19/07 Service Order Type: 36 Operator: TVU
Comments : BILL STINGER CUSTOMER AT THIS ADDRESS CALLED THE ANS SERVICE ON
2/18/07 APPROXIMATELY 6:43 PM TO REPORT SEWER BACKING UP INTO THE
HOUSE. *PLEASE PROVIDE DETAILS

Due Date : 02/18/07 Cust/Comp Resp: COMP
Resolution Date: 02/18/07
Resolution : CALLED KBH TO UNBLOCK THE LATERAL ON OUR SIDE. THE BLOCK WAS
CAUSED BY A 3" CLEAN OUT CAP THAT WAS STUCK BY OUR 45 DEGREE
BEND GOING TO THE MAIN.
RB/EC

Subdivision : 00646 Route: 19 Service Order #: 149968
Account # : 006460184681 Customer Name: OCCUPANT, CURRENT
Address : 404 N 4TH AVE Phone #: () -
Entry Date : 03/12/07 Service Order Type: 36 Operator:
Comments : GENE QUINN W/PINELLAS CTY ENVIRONMENTAL CALLED AND SAID HE
RECEIVED A COMPLAINT THAT OCCUPANTS AT THIS LOCATION HAVE THEIR
CLEAN OUT CAP OPEN AND LETTING OUT SEWAGE DOWNSTREAM INTO A
CANAL? PLEASE CHECK THIS TO SEE IF IT'S OUR PROBLEM OR THEIRS.
HIS CELL# IS 727-518-4569. PLEASE CALL HIM. PAGED STEVE SZ.

Due Date : 03/12/07 Cust/Comp Resp: COMP
Resolution Date: 03/13/07
Resolution : HOMEOWNER HAS BLOCKAGE ON HIS SIDE AND HE NEEDS TO MAKE
REPAIR. A PLUMBER HAS BEEN THERE. THE CLEAN OUT CAP WAS ON
WHEN WE ARRIVED.
SAS/EC

Subdivision : 00646 Route: 19 Service Order #: 153682
Account # : 006461308791 Customer Name: OCCUPANT, CURRENT
Address : 742 MONTE CRISTO BLV Phone #: (727) 866-6967
Entry Date : 03/21/07 Service Order Type: 36 Operator:
Comments : CUSTOMER SAYS HE HAD A CLOGGED SEWER ON SATURDAY, AND HE CALLED A
PLUMBER AND HE UNCLOGGED IT. PER PLUMBER, THERE IS A SEWER LINE
THAT'S HOLDING WATER. PLEASE CALL CUSTOMER REGARDING THIS. IF
IT'S OUR PROBLEM OR HIS.

TIERRA VERDE UTILITIES, INC. - 2007 SERVICE ORDERS

Due Date : 03/22/07 Cust/Comp Resp: COMP
Resolution Date: 03/22/07
Resolution : 3/22/07 WORKED FRM HOME. CALLED 3/22/07 8:10 AM. SBT FROM STREET HIT WATER 70' TO 100'. RAN OUT OF CABLE. LOCATED LATERAL FOR CUSTOMER. NO PROBLEM ALL BACK TO WORKING ORDER. WE ARE WAITING TO SEE IF THIS WILL HAPPEN AGAIN BEFORE TV'ING THE SEWER MAIN. DRAW DR INC (PLUMBER) 813-770-9717 SS/CHRIS SMITH/EC 4/2/07 PLEASE PHONE THIS CUSTOMER HE IS NOT SATISFIED REGARDING THE RESOLUTION HE WAS GIVEN.

DB

4/3/07 CALLED LEFT MSG 10:20 A.M. 1:40 PM TALKED WITH WIFE THAT PLUMBER CLEARED BLOCKAGE & THIS MAY NEVER HAPPEN AGAIN. MANHOLES WERE CHECKED BY JEFF F AND FLUND FLOWING AS NORMAL.

SAS/JF/EC

Subdivision : 00646 Route: 19 Service Order #: 163987
Account # : 006461308791 Customer Name: OCCUPANT, CURRENT
Address : 742 MONTE CRISTO BLV Phone #: (727) 866-6967
Entry Date : 04/20/07 Service Order Type: 36 Operator: TVU
Comments : PLEASE CONTACT CUSTOMER AND SPEAK TO MR @727-866-6967. *HE NEEDS MORE INFORMATION ABOUT OUR FINDINGS CONCERNING THE CLOGGED SEWER PROBLEM FROM 3/22/07. PLEASE SEND CLEAR AND COMPLETE FINDINGS AND RESOLUTION TO THE OFFICE AFTER MEETING WITH CUSTOMER.

Due Date : 04/23/07 Cust/Comp Resp: COMP
Resolution Date: 04/23/07
Resolution : COVEYED TO CUSTOMER. WE CHECKED MAIN SEWER PIPES IN FRONT OF HIS HOUSE AND SEWAGE FLOWS WERE NORMAL. THE PLUMBER VIDIOED HIS LATTERAL AND SHOWED A DIP IN THE LINE UNDER THE STREET. THIS IS THE FIRST BLOCKAGE THEY HAD. THEY HAVE LIVED THERE SEVERAL YEARS. WE ARE HOPING THERE WILL BE NO MORE BLOCKAGE.

SAS/EC

Subdivision : 00646 Route: 19 Service Order #: 166245
Account # : 006461561550 Customer Name: OCCUPANT, CURRENT
Address : 411 N 8TH AVE Phone #: () -
Entry Date : 04/26/07 Service Order Type: 36 Operator: TVU
Comments : 4/25/07 CUSTOMER CALLED ANS SERVICE APPROX 5:09 PM TO REPORT MAN HOLE IN THE DRIVE WAY HAS SEWER COMING OUT OF IT. IT IS BACKED UP *PLEASE PROVIDE RESOLUTION

Due Date : 04/25/07 Cust/Comp Resp: COMP
Resolution Date: 04/25/07
Resolution : 5/2/07 RESENT TO FIELD FOR RESOLUTION. (EC) 4/25/07 STEVE S RECEIVED CALL. FOUND UP STREAM MANHOLE PLUGGED. CALLED SEMINOLE SEPTIC TO JET LINE AND PROB. FIXED.

SS/JF/EC