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DIVISION OF REGULATORY COMPLIANCE
BETH W. SALAK
DIRECTOR
(850) 413-6600

Docket 000121A

Public Service Commission

September 4, 2008

Ms. Mary Rose Sirianni
Manager, Regulatory Affairs
AT&T Florida
150 S. Monroe Street
Suite 400
Tallahassee, FL 32301-1556

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COMMISSION
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Dear Ms. Sirianni:

On August 5, 2008 a stipulation was entered into between AT&T Florida and Cbeyond Communications, LLC, Time Warner Telecom, LP, and Deltacom, Inc., for Commission staff to conduct an audit of AT&T's April OSS Release. The Commission accepted the stipulation at the September 4, 2008 Agenda conference. The parties acknowledge that the scope of the audit shall encompass the following areas:

- ▶ Documentation and assessment of AT&T's root cause analysis associated with the April Release,
- ▶ Documentation and assessment of software defect resolution associated with the April Release, and
- ▶ Documentation and assessment of pre-April Release and post-April Release CLEC communications.

The Commission's Bureau of Performance Analysis has been assigned to conduct the audit. Jerry Hallenstein has been designated as project manager for this review and is responsible for ensuring that you are aware of our progress and that our review is independent and accurate. At the conclusion of the review, you will have an opportunity to review and respond to the report draft prior to release.

Should the need arise to request confidential treatment of material requested during this audit, please follow the procedures outlined in Commission Rule 25-22.006, paragraphs (3) and (4). As stated in this rule, filing a *Notice of Intent* to request confidential treatment exempts the documents in question from public access requirements until 21 days after the audit exit interview. The company's decision to request confidential treatment can then await review of the final audit report which is provided at the exit interview. The deadline for such requests is 21 days following the receipt of the audit report.

I would like to thank you in advance for your cooperation and for the efforts of all company personnel toward the satisfactory and expeditious completion of this data security review. In turn, we

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Mary Rose Sirianni

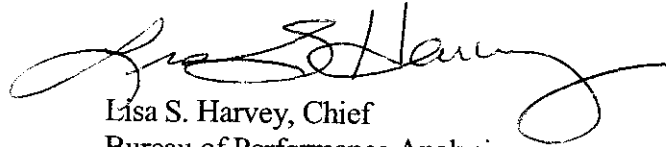
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August 18, 2008

will make every effort possible to minimize schedule interruptions and to provide you with a fair and impartial review of your operations.

Please contact Jerry Hallenstein if you have any questions regarding this review at (850) 413-6818.

Sincerely,



Lisa S. Harvey, Chief
Bureau of Performance Analysis

LSH/jmh

cc: Beth Salak
Dale Mailhot
Jerry Hallenstein
David Rich
Vicki Gordon Kaufman
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