

REQUEST TO ESTABLISH DOCKET

(Please Type)

Date: 9/4/2008

Docket No.:

080579-T1

1. Division Name/Staff Name: Division Of Regulatory Compliance/Curry

2. OPR: Curry, RCP

3. OCR: GLC

4. Suggested Docket Title: Compliance investigation of Astrocom Corporation for apparent violation of Rule 25-24.470, F.A.C., Registration Required

RECEIVED--FPSC
08 SEP -4 PM 2:23
COMMISSION
CLERK

5. Suggested Docket Mailing List (attach separate sheet if necessary)

- A. Provide NAMES OR ACRONYMS ONLY if a regulated company.
- B. Provide COMPLETE NAME AND ADDRESS for all others. (Match representatives to companies.)

1. Parties and their representatives (if any):

Astrocom Corporation

Mr. Diego Castro

10850 NW 21st Street, Suite 170

Miami, Florida 33172

2. Interested persons and their representatives (if any):

6. Check one:

- Documentation is attached.
- Documentation will be provided with recommendation.

DOCUMENT NUMBER-DATE

08178 SEP-4 08

GA\REQUEST TO ESTABLISH DOCKET-2.doc

FPSC-COMMISSION CLERK

COMMISSIONERS:
MATTHEW M. CARTER II, CHAIRMAN
LISA POLAK EDGAR
KATRINA J. McMURRIAN
NANCY ARGENZIANO
NATHAN A. SKOP

STATE OF FLORIDA



DIVISION OF REGULATORY COMPLIANCE
BETH W. SALAK
DIRECTOR
(850) 413-6600

Public Service Commission

July 22, 2008

CERTIFIED MAIL

7006 2760 0003 8794 1196

Via Facsimile

(305) 223-0108

Mr. Diego Castro
Astrocom Corporation
10850 NW 21st Street, Suite 170
Miami, Florida 33172

Re: Prepaid Calling Card

Dear Mr. Castro:

The Florida Public Service Commission has received the enclosed customer complaint filed against Astrocom Corporation (Astrocom) regarding a prepaid calling card. After you have reviewed the enclosed complaint please investigate the complaint, contact the complainant, and submit a written response. Your response should verify that the complainant was contacted and that the complaint has been resolved. You may fax your response to me at (850) 413-6663, or you may respond by email to kcurry@psc.state.fl.us. Please submit your response no later than **August 6, 2008**.

In addition, it appears that Astrocom may be operating in apparent violation of Rule 25-24.470, Florida Administrative Code, Registration Required. By Order No. PSC-06-0701-CO-TI, Astrocom's registration to provide intrastate interexchange telecommunications (IXC) services and tariff were cancelled effective August 15, 2006. Therefore, Astrocom is not authorized to provide IXC services in Florida.

In Order No. PSC-06-0615-PAA-TI, the Commission ordered the cancellation of Astrocom's IXC registration and tariff for the company's failure to comply with Section 364.336, Florida Statutes, and Rule 25-4.0161, Florida Administrative Code (F.A.C), unless the company paid a \$500 penalty, and any past due Regulatory Assessment Fees (RAF), along with any accrued statutory late payment charges, to the Florida Public Service Commission. Although, Astrocom did pay the past due RAFs, as ordered, the company failed to meet the additional financial obligations that the Commission ordered. As a result, Astrocom's IXC registration and tariff were cancelled.

Rule 25-24.470, Florida Administrative Code, Registration Required, states in part:

No person shall provide intrastate interexchange telephone service without first filing an initial tariff containing the rates, terms, and conditions of service and providing the company's current contact

Mr. Diego Castro

Page 2

July 22, 2008

information with the Division of the Commission Clerk and
Administrative Services.

If Astrocom chooses to continue providing prepaid calling services in Florida the company will need to pay the penalty and any accrued statutory late payment charges. Astrocom's total balance due is \$544.33 (\$500 fine for failing to pay its 2005 RAF's on time and \$44.33 for penalties and interest). The company will also need to register and file a tariff with the Commission. You may obtain an IXC Registration form online at www.psc.state.fl.us. Please submit the required payments along with your completed registration form and tariff by **August 6, 2008**.

If Astrocom continues to provide services and fails to comply with these requirements the company may be subject to additional penalties as prescribed by Section 364.285, F.S., which states:

The commission shall have the power to impose upon any entity subject to its jurisdiction under this chapter which is found to have refused to comply with or to have willfully violated any lawful rule or order of the commission or any provision of this chapter a penalty for each offense of not more than \$25,000, which penalty shall be fixed, imposed, and collected by the commission; or the commission may, for any such violation, amend, suspend, or revoke any certificate issued by it. Each day that such refusal or violation continues constitutes a separate offense.

If you have any questions or concerns, you may contact me at (850)413-6662.

Sincerely,



Kiwanis L. Curry
Division of Regulatory Compliance

Enclosure

SENDING CONFIRMATION

DATE : JUL-22-2008 TUE 10:24
NAME : PSC
TEL : 8504137077

PHONE : 613052230108
PAGES : 7/7
START TIME : JUL-22 10:21
ELAPSED TIME : 02'11"
MODE : ECM
RESULTS : OK

FIRST PAGE OF RECENT DOCUMENT TRANSMITTED...

COMMISSIONERS:
MATTHEW M. CARTER II, CHAIRMAN
LIKA POJAK EDGAR
KATHLEEN J. MCMURRIAN
NANCY ARGENTI
NATHAN A. SKOP

STATE OF FLORIDA



DIVISION OF REGULATORY COMPLIANCE
BETH W. SALAK
DIRECTOR
(850) 413-6600

Public Service Commission

July 22, 2008

CERTIFIED MAIL
7006 2760 0003 8794 1196

Via Facsimile
(305) 223-0108

Mr. Diego Castro
Astrocom Corporation
10850 NW 21st Street, Suite 170
Miami, Florida 33172

Re: Prepaid Calling Card

Dear Mr. Castro:

The Florida Public Service Commission has received the enclosed customer complaint filed against Astrocom Corporation (Astrocom) regarding a prepaid calling card. After you have reviewed the enclosed complaint please investigate the complaint, contact the complainant, and submit a written response. Your response should verify that the complainant was contacted and that the complaint has been resolved. You may fax your response to me at (850) 413-6663, or you may respond by email to kcurrey@psc.state.fl.us. Please submit your response no later than August 6, 2008.

In addition, it appears that Astrocom may be operating in apparent violation of Rule 25-24.470, Florida Administrative Code, Registration Required. By Order No. PSC-06-0701-CO-T1, Astrocom's registration to provide intrastate interexchange telecommunications (IXC) services and tariff were cancelled effective August 15, 2006. Therefore, Astrocom is not authorized to provide IXC services in Florida.

In Order No. PSC-06-0615-PAA-T1, the Commission ordered the cancellation of Astrocom's IXC registration and tariff for the company's failure to comply with Section 364.336, Florida Statutes, and Rule 25-4.0161, Florida Administrative Code (F.A.C), unless the company paid a \$500 penalty, and any past due Regulatory Assessment Fees (RAF), along with any accrued statutory late payment charges, to the Florida Public Service Commission. Although, Astrocom did pay the past due RAFs, as ordered, the company failed to meet the additional financial obligations that the Commission ordered. As a result, Astrocom's IXC registration and tariff were cancelled.

Rule 25-24.470, Florida Administrative Code, Registration Required, states in part:

No person shall provide intrastate interexchange telephone service without first filing an initial tariff containing the rates, terms, and conditions of service and providing the company's current contact

SENDER: COMPLETE THIS SECTION

- Complete items 1, 2, and 3. Also complete item 4 if Restricted Delivery is desired.
- Print your name and address on the reverse so that we can return the card to you.
- Attach this card to the back of the mailpiece, or on the front if space permits.

1. Article Addressed to:

lullullullullullullull
Mr. Diego Castro
Astrocom Corporation
10850 NW 21st Street, Suite 170
Miami, FL 33172

COMPLETE THIS SECTION ON DELIVERY

- A. Signature Agent
 Addressee
- B. Received by (Printed Name) Date of Delivery
Jedris Marin 7-24-02
- D. Is delivery address different from item 1? Yes
If YES, enter delivery address below: No

- I. Service Type
- Certified Mail Express Mail
 Registered Return Receipt for Merchandise
 Insured Mail C.O.D.
4. Restricted Delivery? (Extra Fee) Yes

² 7006 2760 0003 8794 1196

SENDING CONFIRMATION

DATE : JUN-12-2008 THU 10:33
NAME : PSC
TEL : 8504137077

PHONE : 613052230108
PAGES : 6/6
START TIME : JUN-12 10:31
ELAPSED TIME : 01'52"
MODE : ECM
RESULTS : OK

FIRST PAGE OF RECENT DOCUMENT TRANSMITTED...

COMMISSIONERS:
VA FISHW M. CARTER II, CHAIRMAN
LISA POLAK EDNAK
KATRINA J. MCNURRIAN
NANCY ARGENTIANO
NATHAN A. SKOP

STATE OF FLORIDA



DIVISION OF COMPETITIVE MARKETS &
ENFORCEMENT
BETH W. SALAK
DIRECTOR
(850) 413-6600

Public Service Commission

June 12, 2008

CERTIFIED MAIL
7005 1160 0003 8789 9374

Via Facsimile
(305) 223-0108

Mr. Diego Castro
Astrocom Corporation
10850 NW 41st Street, Suite 170
Miami, Florida 33172

Re: Prepaid Calling Card

Dear Mr. Castro:

The Florida Public Service Commission has received the enclosed customer complaint filed against Astrocom Corporation (Astrocom) regarding a prepaid calling card. After you have reviewed the enclosed complaint please investigate the complaint, contact the complainant, and submit a written response. Your response should verify that the complainant was contacted and that the complaint has been resolved. You may fax your response to me at (850) 413-6663, or you may respond by email to kcurry@psc.state.fl.us. Please submit your response no later than **June 30, 2008**.

In addition, it appears that Astrocom may be operating in apparent violation of Rule 25-24.470, Florida Administrative Code, Registration Required. By Order No. PSC-06-0701-CO-TI, Astrocom's registration to provide intrastate interexchange telecommunications (IXC) services and tariff were cancelled effective August 15, 2006. Therefore, Astrocom is not authorized to provide IXC services in Florida.

In Order No. PSC-06-0615-PAA-TI, the Commission ordered the cancellation of Astrocom's IXC registration and tariff for the company's failure to comply with Section 364.336, Florida Statutes, and Rule 25-4.0161, Florida Administrative Code (F.A.C.), unless the company paid a \$500 penalty, and any past due Regulatory Assessment Fees (RAF), along with any accrued statutory late payment charges, to the Florida Public Service Commission. Although, Astrocom did pay the past due RAFs, as ordered, the company failed to meet the additional financial obligations that the Commission ordered. As a result, Astrocom's IXC registration and tariff were cancelled.

Rule 25-24.470, Florida Administrative Code, Registration Required, states in part:

No person shall provide intrastate interexchange telephone service without first filing an initial tariff containing the rates, terms, and conditions of service and providing the company's current contact

CAPITAL CIRCLE OFFICE CENTER • 2540 SPRING OAK BOULEVARD • TALLAHASSEE, FL 32399-8850
PSC Website: <http://www.flpsc.com> An Affirmative Action / Equal Opportunity Employer Internet E-mail: psc@psc.state.fl.us

SENDING CONFIRMATION

DATE : JUN-3-2008 TUE 11:20
NAME : PSC
TEL : 8504137077

PHONE : 613052230108
PAGES : 7/7
START TIME : JUN-03 11:17
ELAPSED TIME : 01'38"
MODE : ECM
RESULTS : OK

FIRST PAGE OF RECENT DOCUMENT TRANSMITTED..

COMMISSIONERS:
MATTHEW M. CARTER II, CHAIRMAN
LINA POLAK EDGAR
KATHYRA J. MCMLURKIAN
NANCY ARGENTIANO
NATHAN A. SKOP

STATE OF FLORIDA



DIVISION OF COMPETITIVE MARKETS &
ENFORCEMENT
BETH W. SALAK
DIRECTOR
(850) 413-6600

Public Service Commission

June 2, 2008

CERTIFIED MAIL
7006 2760 0003 8794 1189

Via Facsimile
(305) 223-0108

Mr. Diego Castro
Astrocom Corporation
10850 NW 41st Street, Suite 170
Miami, Florida 33178

Re: Prepaid Calling Card

Dear Mr. Castro:

The Florida Public Service Commission has received the enclosed customer complaint filed against Astrocom Corporation (Astrocom) regarding a prepaid calling card. After you have reviewed the enclosed complaint please investigate the complaint, contact the complainant, and submit a written response. Your response should verify that the complainant was contacted and that the complaint has been resolved. You may fax your response to me at (850) 413-6663, or you may respond by email to kcurry@psc.state.fl.us. Please submit your response no later than June 17, 2008.

In addition, it appears that Astrocom may be operating in apparent violation of Rule 25-24.470, Florida Administrative Code, Registration Required. By Order No. PSC-06-0701-CO-TI, Astrocom's registration to provide intrastate interexchange telecommunications (IXC) services and tariff were cancelled effective August 15, 2006. Therefore, Astrocom is not authorized to provide IXC services in Florida.

In Order No. PSC-06-0615-PAA-TI, the Commission ordered the cancellation of Astrocom's IXC registration and tariff for the company's failure to comply with Section 364.336, Florida Statutes, and Rule 25-4.01(1), Florida Administrative Code (F.A.C.), unless the company paid a \$500 penalty, and any past due Regulatory Assessment Fees (RAF), along with any accrued statutory late payment charges, to the Florida Public Service Commission. Although, Astrocom did pay the past due RAFs, as ordered, the company failed to meet the additional financial obligations that the Commission ordered. As a result, Astrocom's IXC registration and tariff were cancelled.

Rule 25-24.470, Florida Administrative Code, Registration Required, states in part:

No person shall provide intrastate interexchange telephonic service without first filing an initial tariff containing the rates, terms, and conditions of service and providing the company's current contact

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