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DIVISION OF ECONOMIC REGULATION
(850) 413-6900

Public Service Commission

September 8, 2008

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COMMISSION
CLERK

Mr. Herbert Hein, President
East Marion Sanitary Systems, Inc.
G-4225 Miller Road, #190
Flint, Michigan 48507-1227

Re: Docket No. 080064-WU; Complaint against East Marion Sanitary Systems Inc. by Mabelle Gregorio, Angela and Dennis Fountain, and Terry Will.

Dear Mr. Hein:

We are in receipt of your letter regarding the proposed refunds. You stated you would make the refunds with the exception of the returned check charges and that the refund to account #187 (\$809) has already been made. We have received your tariff filing requesting authority to returned check charges. The issue as to whether those charges should be refunded will be addressed in that docket (080562-WU). With respect to the incline rate, we have discussed this topic with the rate staff and they agree that the utility is allowed to charge customers whose total usage exceeds 10,000 gallons by adding both meter readings together.

According to the audit, 51 customers were charged two customer connection fees of \$15 each instead of a single connection fee when both water and wastewater service are provided (\$765). In addition, unidentified charges totaling \$525 were made to other customers. Therefore, \$1,290 of refunds are due to customers at this time.

Please provide a letter by **October 6, 2008**, detailing the amount refunded to each customer, the type of overcharge, and the date the refunds were made. The letter should be filed with Ann Cole, Commission Clerk, Florida Public Service Commission, 2540 Shumard Oak Boulevard, Tallahassee, Florida 32399. When filing the response, please be sure to refer to the docket number in this case (080064-WU).

If you have any questions, please contact me at (850) 413-6999.

Sincerely,

Richard Redemann, P.E.

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cc: Ann Cole, Commission Clerk, Office of Commission Clerk
Katherine E. Fleming, Office of the General Counsel
Dennis & Angela Fountain
Mabelle Glass Gregorio

DOCUMENT NUMBER-DATE
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