

Dorothy Menasco

From: Slaughter, Brenda [bs3843@att.com]
Sent: Monday, September 15, 2008 2:23 PM
To: Filings@psc.state.fl.us
Cc: Culpepper, Robert; Woods, Vickie; Holland, Robyn P; Eure, Micale
Subject: Docket 000121A-TP
Attachments: 000121A-TP SEEM Section 4.5.3.pdf

- A. Brenda Slaughter
Legal Secretary to J. Phillip Carver, Robert A. Culpepper, and John T. Tyler
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- B. Docket No. 000121A-TP: In Re: Investigation into the Establishment of Operations Support Systems Permanent Incumbent Local Exchange Telecommunications Companies.
- C. BellSouth Telecommunications, Inc.
on behalf of Robert A. Culpepper
- D. 3 pages total in PDF format
- E. BellSouth Telecommunications, Inc. d/b/a AT&T Florida's Notice of Exercising SEEM Section 4.5.3 with regard to June 2008 SOA Report

<<000121A-TP SEEM Section 4.5.3.pdf>>

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9/16/2008

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FPSC-COMMISSION CLERK



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September 15, 2008

Ms. Ann Cole
Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Re: Docket No. 000121A-TP. Notice of exercise of SEEM Section 4.5.3 in connection with Service Order Accuracy results.

Dear Ms. Cole:

In reviewing the data associated with the June 2008 service order accuracy ("SOA") report,¹ BellSouth Telecommunications, Inc. d/b/a AT&T Florida ("AT&T Florida") identified certain errors with the SOA performance results. Accordingly, pursuant to SEEM § 4.5.3,² AT&T Florida is withholding Tier I SEEM payments associated with the June 2008 SOA report pending further investigation. Upon conclusion of its investigation, AT&T Florida will re-run the data and will pay, with appropriate interest, any Tier I SEEM remedies associated with the June 2008 SOA report.

Sincerely,

Robert Culpepper

cc: Parties of record
Jerry Hendrix

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¹ In general, the SOA report measures the accuracy and completeness of CLEC service requests by comparing CLEC service requests to the completed service order after provisioning has been completed. The June 2008 SOA report contains data for service orders completed in May 2008. The June 2008 SOA report was posted on the PMAP website on July 31, 2008.

² SEEM § 4.5.3 gives AT&T Florida the right to "petition the Commission to consider [SEEM payment] relief based upon other circumstances." Here, AT&T Florida is not seeking relief of its SEEM obligations. Rather, AT&T Florida is requesting additional time to investigate and review performance data that was impacted by the April OSS release prior to making Tier I SEEM payments associated with such data.

DOCUMENT NUMBER-DATE

08650 SEP 15 8

CERTIFICATE OF SERVICE
Docket No. 000121A-TP

I HEREBY CERTIFY that a true and correct copy of the foregoing was served via

Electronic Mail and U.S. Mail the 15th of September, 2008 to the following:

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(+) Signed Protective Agreement