

Sun-Tel USA

5921 University Blvd W Suite 2
Jacksonville, FL 32216
September 23, 2008

Florida Public Service Commission

RE: Company Code TX330 Docket 080441-TX Order No. PSC-08-0568-PAA-TX

To: the Florida Public Service Commission

Request to Protest Order

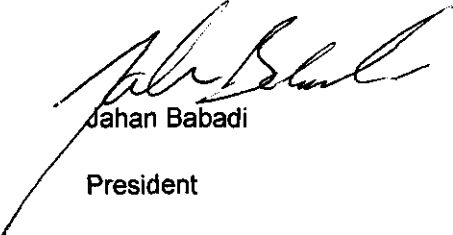
Sun-Tel USA has been assessed a one thousand dollar late fee due to an error on my part. I did see the rule that our payment need to be post marked no later than fifteen days from receipt of the notice I do not remember when I did receive the letter, but I did not sign for it and instead relied on a printed date on the front of the letter. On the front of the letter the date of March 9th is stamped in red from the post office and so I made our payment on March 24th knowing that I was within the fifteen days that payment was required.

The reason that we had to stretch the payment to the last possible day was that we have been going through a very tough two years. We are primarily a small prepaid local phone service provider and we have been hit very hard with customers leaving home service for unlimited prepaid cell phones, that along with the tough economic times which have hit our remaining few customers very hard.

On top of all of this the rate went up from fifty dollars to the new six hundred dollars which was also a big shock financially. We are a small community service company we are not trying to get out of paying a late fee we only are asking for leniency in the payment amount or the time which we will have to pay the amount due.

We appreciate your consideration and attention and look forward to resolving this matter, and look for your help to pay either a smaller amount or in installments that we can manage.

Sincerely,


Jahan Babadi
President

RECEIVED-FPSC

08 SEP 24 PM 12: 12

COMMISSION
CLERK

DOCUMENT NUMBER-DATE
08995 SEP 24 08
FPSC-COMMISSION CLERK

08 SEP 24 PM 12: 12

RECEIVED

State of Florida
Public Service Com

2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850

LN5712
2-23-08

CERTIFIED MAIL™



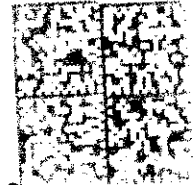
7006 2760 0003 8794 3862

NAME

IN NOTICE

2008 FEB 20 2008

RETURN MAR 02 2008



U.S. POSTAGE

\$05.210

32257+5963-69 C012

