

Application for a staff-assisted rate case in Brevard County by

Colony Park

CONSUMER

DOCKET NO. 080104-SU

08 SEP 29 AM 9:30

RECEIVED-FPSC

COMMISSION CLERK

Name Jeanne E Hill
 Address 400 Baker Road
Merritt Island, FL 32953

you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.

Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS

Mr. Fletcher: Per our phone conversation of ^{land} 9/23/08, I am enclosing a copy of my H2O bill, which shows the current charges for base charge, 1/2 lb, and consumption charge of \$1.81. In addition I would like to mention, billed by City of Brevard, Brevard Pub Works, FL 32922.

I strongly oppose this rate increase because:

- 1) The utility cannot produce accounting records, expenses, revenue, assets or liabilities
- 2) The utility does not file annual reports, as required.
- 3) The utility does not maintain utility adequately with required chemicals & scheduled maintenance.
- 4) The utility does not contact or update its customers.
- 5) Inflated expenses regarding operation & management.
- 6) Odors can be detected from wastewater plant.
- 7) Sludge removal not done at regular intervals.

A rate increase should not be granted until Colony Park Utilities are in compliance with PSC rules and regulations, and the ability to provide valid records to the Commission, which pertain to revenue, expenses, operation & management.

Respectfully, Ms. Jeanne Hill, 400 Baker Rd, Merritt Is, FL 32953

Fold and tape - see back for address

DOCUMENT NUMBER 01

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FPSC - COMMISSION CLERK

Jean Hill
400 Baker Rd.
Merritt Island FL 32953

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