

Holland+Knight

Tel 850 224 7000
Fax 850 224 8832

Holland & Knight LLP
315 South Calhoun Street, Suite 600
Tallahassee, FL 32301-1872
www.hklaw.com

D. Bruce May, Jr.
850 425 5607
bruce.may@hklaw.com

October 10, 2008

VIA HAND DELIVERY
COMMISSION CLERK
08 OCT 10 PM 3:29
RECEIVED-FPSC

Ms. Ann Cole, Director
Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Boulevard
Betty Easley Conference Center, Room 110
Tallahassee, FL 32399-0850

Re: *In Re: Application for increase in water and wastewater rates in Alachua, Brevard, DeSoto, Highlands, Lake, Lee, Marion, Orange, Palm Beach, Pasco, Polk, Putnam, Seminole, Sumter, Volusia, and Washington Counties by Aqua Utilities Florida, Inc., Docket No. 080121-WS*

Dear Ms. Cole:

On behalf of Aqua Utilities Florida, Inc. ("AUF"), enclosed for filing are the original and 15 copies of AUF's Notice of Filing Amended Page 3 to Composite Exhibit CHF-1 to the Supplemental Direct Testimony and Exhibits of Christopher H. Franklin.

Please acknowledge receipt of this filing by stamping the extra copy of this letter "filed" and returning the copy to me. Thank you for your assistance.

Sincerely,

HOLLAND & KNIGHT LLP


D. Bruce May, Jr.

:kjjg
Encls.

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CLK _____

cc: Ralph Jaeger, Esq. (w/encl.)
Katherine Fleming, Esq. (w/encl.)
Caroline Klancke, Esq. (w/encl.)
Erik Sayler, Esq. (w/encl.)
Charles Beck, Esq. (w/encl.)
Cecilia Bradley, Esq. (w/encl.)
Kimberly A. Joyce, Esq. (w/encl.)

DOCUMENT NUMBER - DATE
080120151960
FPSC-COMMISSION CLERK

BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

In Re: Application for increase in water and)
wastewater rates in Alachua, Brevard, DeSoto,)
Highlands, Lake, Lee, Marion, Orange,)
Palm Beach, Pasco, Polk, Putnam,)
Seminole, Sumter, Volusia, and Washington)
Counties by Aqua Utilities Florida, Inc.)
_____)

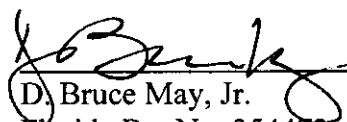
DOCKET NO. 080121-WS
FILED: October 10, 2008

**AQUA UTILITIES FLORIDA, INC.'S NOTICE OF FILING
AMENDED PAGE 3 TO COMPOSITE EXHIBIT CHF-1**

Aqua Utilities Florida, Inc. ("AUF"), by and through its undersigned counsel, gives notice of filing of amended page 3 to Composite Exhibit CHF-1 to the Supplemental Prefiled Direct Testimony of Christopher H. Franklin (attached). The amended page 3 should be inserted in lieu of the original page 3 of Composite Exhibit CHF-1 filed on August 29, 2008.

Respectfully submitted this 10th day of October, 2008.

HOLLAND & KNIGHT LLP



D. Bruce May, Jr.
Florida Bar No. 354473
Gigi Rollini
Florida Bar No. 684491
Holland & Knight, LLP
Post Office Drawer 810
Tallahassee, Florida 32302-0810
(850) 224-7000 (Telephone)
(850) 224-8832 (Facsimile)

-and-

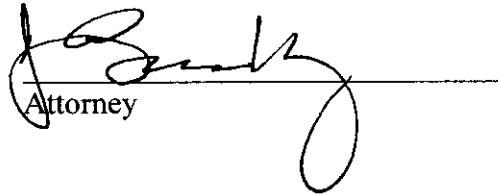
Kimberly A. Joyce, Esquire
Aqua America, Inc.
762 West Lancaster Avenue
Bryn Mawr, PA 19010
(610) 645-1077 (Telephone)
(610) 519-0989 (Facsimile)

Attorneys for Aqua Utilities Florida, Inc.

DOCUMENT NUMBER - DATE
09615 OCT 10 08
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CERTIFICATE OF SERVICE

I hereby certify that a true and correct copy of the foregoing was furnished by hand delivery to **Charles Beck, Esq., Office of Public Counsel**, 111 West Madison Street, Room 812, Tallahassee, Florida 32399-1400; **Ralph Jaeger, Katherine Fleming, Caroline Klancke and Erik Sayler, Esq., Office of General Counsel, Florida Public Service Commission**, 2540 Shumard Oak Boulevard, Tallahassee, Florida 32399-0850, and to **Cecilia Bradley, Esq., Office of the Attorney General**, The Capitol-PL01, Tallahassee, FL 32399-1050, this 10th day of October, 2008.


Attorney

5686192_v1

Overall Order	Hearing Order	Customer Last Name	Customer First Name	Address	Reported Issue	Resolution	1 Sprvrs Call Back	2 Treatm t by CSR	3 Field Issue	4 Billing Issue	5 Meter Issue	5 Undocu mented Meter Issue	6 Sewer Issue	7 Water Quality Issue	8 Adde d Zero	9 Too Long to fix	11 Multi calls to get resolution	12 Boil water notice Problem	13 Billing Estim ate	14 Water Pressu re	
8	G8	Pilkinton	Jo	7117 SW ARCHER RD UNIT 2202, GAINESVILLE FL 32608	No problems with the company																
9	G9	Caruso	Lawrence	5060 SW 63RD CT, GAINESVILLE FL 32608	1. Claims that he filed complaint and never heard from Aqua 2. Never received initial boil water notice for sewer line break 3. Spinning meter never replaced; made appointment and it was canceled. 4. Water quality - overchlorinated 5. PSC complaint - align answer	1. Aqua contacted Mr. Caruso five times in 2008 2. The division attempted to contact Mr. Caruso via notice but due to the large number of dogs, this proved to be impossible. 3. Improper work was performed in neighborhood that interferred with the lines, causing low pressure at Mr. Caruso's residence. Several service orders one on 06/20/08 Mr Caruso called in a street leak, per notes no leak found. Customer contacts call center frequently. 4. 06/20/08 service orders for discolored water, again due to low pressure	X				X		X								X