

**Dorothy Menasco**

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**From:** Slaughter, Brenda [bs3843@att.com]  
**Sent:** Monday, November 03, 2008 3:05 PM  
**To:** Filings@psc.state.fl.us  
**Cc:** Culpepper, Robert; Woods, Vickie; Holland, Robyn P; Sirianni, Maryrose; Eure, Micale  
**Subject:** Docket 000121A-TP  
**Attachments:** 000121A-TP Jan 2009 proposed & 2009 call schedule.pdf

- A. Brenda Slaughter  
Legal Secretary to Robert A. Culpepper and John T. Tyler  
BellSouth Telecommunications, Inc. d/b/a AT&T Florida  
150 South Monroe, Rm. 400  
Tallahassee, FL 32301-1558  
(404) 335-0714  
[brenda.slaughter@att.com](mailto:brenda.slaughter@att.com)
- B. Docket No. 000121A-TP: In Re: Investigation into the Establishment of Operations Support Systems Permanent Incumbent Local Exchange Telecommunications Companies.
- C. BellSouth Telecommunications, Inc.  
on behalf of Robert A. Culpepper
- D. 9 pages total in PDF format
- E. BellSouth Telecommunications, Inc. d/b/a AT&T Florida's Proposed Data Notification January 2009 and 2009 Schedule for Industry Calls

<<000121A-TP Jan 2009 proposed & 2009 call schedule.pdf>>

11/3/2008

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Robert Culpepper  
General Attorney  
Legal

AT&T Florida  
150 South Monroe Street  
Room 400  
Tallahassee, Florida 32301

T: 404-335-0841  
F: 404-927-3618  
rc1191@att.com  
www.att.com

November 3, 2008

Ms. Ann Cole  
Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399-0850

Re: **Docket No. 000121A-TP**

**In Re: Investigation into the establishment of operations support systems permanent incumbent local exchange Telecommunications companies**

Dear Ms. Cole:

Consistent with Appendix F of the Service Quality Measurements Plan, BellSouth Telecommunications, Inc., d/b/a AT&T Florida ("AT&T Florida") is filing a Preliminary Data Notification Report for January 2009 data month. These changes will be discussed at the November 10, 2008 industry conference call.

Additionally, AT&T Florida has established a schedule for the industry conference calls that will be conducted during the year of 2009. The conference calls will be held on January 7, February 7, March 10, April 7, May 7, June 9, July 7, August 7, September 8, October 7, November 10, and December 8, 2009, and will be conducted at 2:00 p.m. (Eastern Time). AT&T Florida has taken the liberty of preparing a schedule (a copy of the 2009 schedule is enclosed) outlining these calls as well as the deadlines for AT&T Florida's filing written notification of proposed data changes and for interested parties' filing comments with the Commission. Further, AT&T Florida has established a new conference bridge for all future industry calls. The conference bridge for these calls will remain the same, which is 877-888-4443 (toll free within the AT&T calling area). Beginning on January 7, 2009, the participant PIN will be 2636161#. This PIN has been established to allow other members to open the bridge in the event the conference leader is unavailable.

A copy of same is being provided to all parties as reflected on the attached certificate of service.

Sincerely,

Robert A. Culpepper

Enclosures

cc: All parties of record  
Jerry D. Hendrix

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## PRELIMINARY JANUARY 2009 DATA NOTIFICATION

BellSouth Telecommunications, Inc., d/b/a AT&T Florida ("AT&T Florida") is considering making the changes described in this document to generate results for the January 2009 data month. Results for the January 2009 data month will be posted as follows:

Preliminary results	February 20, 2009
Final results	February 27, 2009

AT&T Florida provides Data Notifications each month in compliance with the SQM Plan. This order specifies that when AT&T Florida proposes making any changes to the methods by which performance data is calculated, it must provide written notice. This notice must be provided on the first business day of the month before the data month in which the change will be made. AT&T Florida must also provide notification if it is considering making changes to the method of calculating data for the following month.

ENCORE Releases may affect monthly data flows from the source systems (e.g., LEO, LESOG, etc.) that PMAP uses to calculate measurements. AT&T Florida will make changes to PMAP to ensure that data continues to be correctly captured as ENCORE Releases are implemented.

System releases related to the merger between BellSouth and AT&T may affect monthly data flows from the source systems that PMAP uses to calculate measurements. AT&T Florida will make changes to PMAP to ensure that data continues to be correctly captured as system changes are implemented.

### Ordering Measurements

- (1) *Affected Measures:* FOCT  
O-9 Firm Order Confirmation Timeliness [FOCT]

*Description of Change:* Currently, AT&T Florida does not display products on the aggregate reports with numerators of "0" and also having a denominator greater than "0." AT&T Florida proposes to modify the code in accordance with the business rules so these products are listed on the aggregate reports. (RQ9452)

*Impact of Change:* This change will have no impact to reported results; however, zero percent will be reflected on the aggregate reports to correlate with the 12-month reports.

- (2) *Affected Measures:* FOCT  
O-9 Firm Order Confirmation Timeliness [FOCT]

*Description of Change:* Currently, AT&T Florida captures the last date timestamp for certain RPON records as a numerical format rather than a date format. The largest numerical value is then captured rather than the last date for the date timestamp field.

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AT&T Florida proposes to modify the code in accordance with the business rules so the last date timestamp is captured correctly. (RQ9930)

*Impact of Change:* For the September 2008 data-month in Florida, 64 UNE Other Non Design records were impacted by the date timestamp field. This proposed change would increase the UNE Other Non Design Non-Mechanized results from 89% to 94%.

- (3) Affected Measures: FOCT – AL, SC, MS  
O-9 Firm Order Confirmation Timeliness [FOCT]

*Description of Change:* This measure should display the product group UNE Digital Loop >= DS1 on the FOCT aggregate, CLEC specific, and 12-month reports for Alabama, South Carolina, and Mississippi. AT&T Florida proposes to modify the code in accordance with the business rules so the product group UNE Digital Loop >= DS1 is displayed as a disaggregation on the PMAP reports. (RQ9916)

*Impact of Change:*

#### Alabama

1. For the August 2008 data-month in Alabama, the proposed change would add 187 fully mechanized firm order confirmations within three hours out of 187 total service requests for the product group UNE Digital Loop >= DS1. This proposed change would display the result as 100% of CLEC firm order confirmations within three hours.
2. For the August 2008 data-month in Alabama, the proposed change would add 32 partially mechanized firm order confirmations within ten hours out of 42 total service requests for the product group UNE Digital Loop >= DS1. This proposed change would display the result as 76.19% of CLEC firm order confirmations within ten hours.
3. For the August 2008 data-month in Alabama, the proposed change would add 38 non mechanized firm order confirmations within twenty-four hours out of 40 total service requests for the product group UNE Digital Loop >= DS1. This proposed change would display the result as 95.00% of CLEC firm order confirmations within twenty-four hours.

#### Mississippi

1. For the August 2008 data-month in Mississippi, the proposed change would add 38 fully mechanized firm order confirmations within three hours out of 42 total service requests for the product group UNE Digital Loop >= DS1. This proposed change would display the result as 90.47% of CLEC firm order confirmations within three hours.
2. For the August 2008 data-month in Mississippi, the proposed change would add 12 partially mechanized firm order confirmations within ten hours out of 26 total service requests for the product group UNE Digital Loop >= DS1. This proposed change would display the result as 46.15% of CLEC firm order confirmations within ten hours.

3. For the August 2008 data-month in Mississippi, the proposed change would add 42 non mechanized firm order confirmations within twenty-four hours out of 42 total service requests for the product group UNE Digital Loop >= DS1. This proposed change would display the result as 100.00% of CLEC firm order confirmations within twenty-four hours.

#### South Carolina

1. For the August 2008 data-month in South Carolina, the proposed change would add 195 fully mechanized firm order confirmations within three hours out of 198 total service requests for the product group UNE Digital Loop >= DS1. This proposed change would display the result as 98.48% of CLEC firm order confirmations within three hours.
2. For the August 2008 data-month in South Carolina, the proposed change would add 24 partially mechanized firm order confirmations within ten hours out of 30 total service requests for the product group UNE Digital Loop >= DS1. This proposed change would display the result as 80.00% of CLEC firm order confirmations within ten hours.
3. For the August 2008 data-month in South Carolina, the proposed change would add 55 non mechanized firm order confirmations within twenty-four hours out of 57 total service requests for the product group UNE Digital Loop >= DS1. This proposed change would display the result as 96.49% of CLEC firm order confirmations within twenty-four hours.

#### Maintenance & Repair Measurements

- (4) Affected Measures: PRT, OOS – LA only  
M&R-4 (PRT) Percent Repeat Customer Troubles within 30 Calendar Days [PRT]  
M&R-5 (OOS) Out of Service (OOS) > 24 Clock Hours [OOS]

*Description of Change:* This measure should display the UNE Line Splitting/Sharing and UNE EELs product groups on the OOS and PRT reports as disaggregations. AT&T Florida proposes to modify the code in accordance with the business rules so the OOS and PRT reports display the UNE Line Splitting/Sharing and the UNE EELs product groups for Louisiana. (RQ9774)

*Impact of Change:*

#### PRT

1. For the September 2008 data-month in Louisiana, the proposed change would capture PRT UNE Line Splitting/Sharing as 20.00% repeat troubles within 30 days.
2. For the September 2008 data-month in Louisiana, the proposed change would capture PRT UNE EELs as 10.86% repeat troubles within 30 days.

OOS

1. For the September 2008 data-month in Louisiana, the proposed change would capture OOS UNE Line Splitting/Sharing as 0.00% out of service troubles greater than 24 hours.
2. For the September 2008 data-month in Louisiana, the proposed change would capture OOS UNE EELs as 3.37% out of service troubles greater than 24 hours.

- (5) Affected Measures: OOS  
M&R-5 Out of Service (OOS) > 24 Clock Hours [OOS]

*Description of Change:* Currently, AT&T Florida captures all troubles in the denominator of the Out of Service aggregate reports > 24 Clock Hours. This measure should only capture Out of Service reports (no dial tones, cannot be called, or cannot call out) troubles. AT&T Florida proposes to modify the code in accordance with the business rules to only capture Out of Service troubles in the denominator. (RQ9856)

*Impact of Change:*

Florida

For the June 2008 data-month in Florida, the proposed change would increase the CLECs' metric from 5.38% to 8.19%.

For the June 2008 data-month in Florida, the proposed change would increase AT&T's metric from 9.95% to 15.46%.

Georgia

For the June 2008 data-month in Georgia, the proposed change would increase the CLECs' metric from 14.47% to 20.01%.

For the June 2008 data-month in Georgia, the proposed change would increase AT&T's metric from 17.33% to 26.19%.

## 2009 PMAP Notification Schedule

The monthly Industry Conference Calls are scheduled to begin at 2:00 p.m. Eastern Time on the days set forth below.

### **Dial-In Information:**

- Toll free within the AT&T calling area: (877) 888-4443; Participant PIN 2636161

### January

Friday, January 2	File Proposed Data Changes for February 2009
	File Preliminary Data Changes for March 2009
Wednesday, January 7	Industry Conference Call
Wednesday, January 21	Deadline for filing comments on Proposed Data Changes

### February

Monday, February 2	File Proposed Data Changes for March 2009
	File Preliminary Data Changes for April 2009
Friday, February 6	Industry Conference Call
Friday, February 20	Deadline for filing comments on Proposed Data Changes

### March

Monday, March 2	File Proposed Data Changes for April 2009
	File Preliminary Data Changes for May 2009
Friday, March 6	Industry Conference Call
Friday, March 20	Deadline for filing comments on Proposed Data Changes

### April

Wednesday, April 1	File Proposed Data Changes for May 2009
	File Preliminary Data Changes for June 2009
Tuesday, April 7	Industry Conference Call
Tuesday, April 21	Deadline for filing comments on Proposed Data Changes

### May

Friday, May 1	File Proposed Data Changes for June 2009
	File Preliminary Data Changes for July 2009
Thursday, May 7	Industry Conference Call
Thursday, May 21	Deadline for filing comments on Proposed Data Changes

### June

Monday, June 1	File Proposed Data Changes for July 2009
	File Preliminary Data Changes for August 2009
Friday, June 5	Industry Conference Call
Friday, June 19	Deadline for filing comments on Proposed Data Changes

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**July**

Wednesday, July 1

File Proposed Data Changes for August 2009

Wednesday, July 8

File Preliminary Data Changes for September 2009

Wednesday, July 22

Industry Conference Call

Deadline for filing comments on Proposed Data Changes

**August**

Monday, August 3

File Proposed Data Changes for September 2009

Friday, August 7

File Preliminary Data Changes for October 2009

Friday, August 21

Industry Conference Call

Deadline for filing comments on Proposed Data Changes

**September**

Tuesday, September 1

File Proposed Data Changes for October 2009

Friday, September 4

File Preliminary Data Changes for November 2009

Friday, September 18

Industry Conference Call

Deadline for filing comments on Proposed Data Changes

**October**

Thursday, October 1

File Proposed Data Changes for November 2009

Wednesday, October 7

File Preliminary Data Changes for December 2009

Friday, October 21

Industry Conference Call

Deadline for filing comments on Proposed Data Changes

**November**

Monday, November 2

File Proposed Data Changes for December 2009

Friday, November 6

File Preliminary Data Changes for January 2009

Friday, November 20

Industry Conference Call

Deadline for filing comments on Proposed Data Changes

**December**

Tuesday, December 1

File Proposed Data Changes for January 2010

Friday, December 4

File Preliminary Data Changes for February 2010

Friday, December 18

Industry Conference Call

Deadline for filing comments on Proposed Data Changes



**CERTIFICATE OF SERVICE**  
**Docket No. 000121A-TP**

I HEREBY CERTIFY that a true and correct copy of the foregoing was served via

Electronic Mail and U.S. Mail the 3rd of November, 2008 to the following:

Adam Teitzman  
Staff Counsel  
Lisa Harvey  
Florida Public Service  
Commission  
Division of Legal Services  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399-0850  
Tel. No. (850) 413-6175  
Fax. No. (850) 413-6250  
[ateitzma@psc.state.fl.us](mailto:ateitzma@psc.state.fl.us)  
[lsharvey@psc.state.fl.us](mailto:lsharvey@psc.state.fl.us)

Howard E. (Gene) Adams  
Pennington, Moore, Wilkinson,  
Bell & Dunbar, P.A.  
Post Office Box 10095 (32302)  
215 South Monroe Street, 2nd Floor  
Tallahassee, FL 32301  
Tel. No. (850) 222-3533  
Fax. No. (850) 222-2126  
[gene@penningtonlawfirm.com](mailto:gene@penningtonlawfirm.com)  
Represents Time Warner

David Konuch  
Senior Counsel  
Regulatory Law & Technology  
Florida Cable Telecomm. Assoc.  
246 East 6th Avenue  
Tallahassee, FL 32303  
Tel. No. (850) 681-1990  
Fax. No. (850) 681-9676  
[dkonuch@fcta.com](mailto:dkonuch@fcta.com)

Douglas C. Nelson  
Sprint Nextel  
233 Peachtree Street, NE  
Suite 2200  
Atlanta, GA 30303  
Tel. No. 404 649-0003  
Fax No. 404 649-0009  
[douglas.c.nelson@sprint.com](mailto:douglas.c.nelson@sprint.com)

Vicki Gordon Kaufman  
Anchors Smith Grimsley  
The Perkins House  
118 North Gadsden Street  
Tallahassee, FL 32301  
Tel. No. (850) 681-3828  
Fax. No. (850) 681-8788  
[vkaufman@asglegal.com](mailto:vkaufman@asglegal.com)  
Represents Cabyond  
Represents Deltacom

Dulaney O'Roark III (+)  
Vice Pres. & Gen. Counsel – SE Region  
Verizon  
5055 N Point Parkway  
Alpharetta, GA 30022  
Tel. No. (678) 259-1449  
Fax No. (678) 259-1589  
[De.OROark@verizon.com](mailto:De.OROark@verizon.com)

D. Anthony Mastando  
DeltaCom  
VP-Regulatory Affairs  
Senior Regulatory Counsel  
Ste 400  
7037 Old Madison Pike  
Huntsville, AL 35806  
Tel. No. (256) 382-3856  
Fax No. (256) 382-3936  
[tony.mastando@deltacom.com](mailto:tony.mastando@deltacom.com)

Beth Keating  
Akerman Law Firm  
106 East College Avenue  
Suite 1200  
Tallahassee, FL 32301  
[beth.keating@akerman.com](mailto:beth.keating@akerman.com)

Gregory T. Diamond  
Covad Communications Company  
7901 Lowry Blvd.  
Denver, CO 80230  
[gdiamond@covad.com](mailto:gdiamond@covad.com)

Cbeyond Communications, LLC  
Charles E. (Gene) Watkins  
320 Interstate North Parkway  
Suite 30  
Atlanta, GA 30339  
Tel. No. (678) 370-2174  
Fax No. (978) 424-2500  
[gene.watkins@cbeyond.net](mailto:gene.watkins@cbeyond.net)

Time Warner  
Carolyn Ridley  
555 Church Street, Ste. 2300  
Nashville, TN 37219  
Tel. No. (615) 376-6404  
Fax. No. (615) 376-6405  
[carolyn.ridley@twtelecom.com](mailto:carolyn.ridley@twtelecom.com)

Susan J Berlin  
NuVox  
2 N Main St  
Greenville, Sc 29601  
Tel No (864) 331 7323  
[sberlin@nuvox.com](mailto:sberlin@nuvox.com)



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Robert A. Culpepper

**(+) Signed Protective Agreement**