

AUSLEY & MCMULLEN

ATTORNEYS AND COUNSELORS AT LAW

227 SOUTH CALHOUN STREET
P.O. BOX 391 (ZIP 32302)
TALLAHASSEE, FLORIDA 32301
(850) 224-9115 FAX (850) 222-7560

November 5, 2008

HAND DELIVERED

Ms. Ann Cole, Director
Office of Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

RECEIVED-FPSC
08 NOV -5 PM 3:12
COMMISSION
CLERK

Re: Petition for Rate Increase by Tampa Electric Company
FPSC Docket No. 080317-EI

Dear Ms. Cole:

Enclosed for filing in the above docket are the original and twenty (20) copies of each of the following revised documents revised and/or corrected as noted after each document listed:

1. Minimum Filing Requirement ("MFR") Schedule E-7 (to correct note (1) under column (4) by removing the second sentence in the note).
2. Minimum Filing Requirement ("MFR") Schedule E-14, Tariff Sheet No. 3.030 (redlined version) (to revise confusing tariff language under Connection Charges by eliminating the last sentence in paragraph 2a.).
3. Minimum Filing Requirement ("MFR") Schedule E-14, Tariff Sheet No. 3.032 (redlined version) (to revise tariff language regarding the proposed company policy for late payments of \$10 or less in the Late Payment Charge tariff language.).
4. Clean Version of Tariff Nos. 3.030 and 3.032.

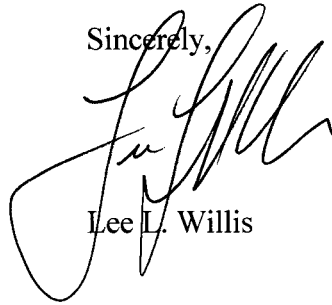
Please acknowledge receipt and filing of the above by stamping the duplicate copy of this letter and returning same to this writer.

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ECR _____
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RCP 1 _____
SSC 1 _____
SGA 2 _____
ADM _____
CLK _____

DOCUMENT NUMBER-DATE
10393 NOV-5 8
FPSC-COMMISSION CLERK

Thank you for your assistance in connection with this matter.

Sincerely,

A handwritten signature in black ink, appearing to read "Lee L. Willis", written in a cursive style.

Lee L. Willis

LLW/pp
Enclosures

cc: All Parties of Record (w/encls.)

FLORIDA PUBLIC SERVICE COMMISSION

EXPLANATION: Provide the calculation of the current cost of providing the services listed in Schedule E-13b. At a minimum, the schedule must include an estimate of all labor, transportation, customer accounting and overhead costs incurred in providing the service, and a short narrative describing the tasks performed.

Type of Data Shown:

XX Projected Test Year Ended 12/31/2009
 Projected Prior Year Ended 12/31/2008
 Historical Prior Year Ended 12/31/2007
 Witness: W. R. Ashburn

COMPANY: TAMPA ELECTRIC COMPANY

DOCKET NO.: 080317-EI

Saturday Reconnect

	(1)	(2)	(3)	(4)	(5)
	Hours	Ratio or, \$/Hr	Total \$/Unit	(1) Loading Factor for direct benefits and other payroll costs. *	35.5%
6 Customer Service and Office Labor Expenses	4.00	\$31.38	\$125.52		
8 Field Labor Expenses	3.00	\$25.17	75.51	(2) Loading Factor for Energy Delivery's supervisory and administrative overhead during overtime. *	0.00%
10 Payroll and A&G loading factor		35.50%	71.37		
12 Administrative and Overhead loading factor		0.00%	0.00		
14 Subtotal of Labor and Loadings (6) + (8) +(10) + (12)			<u>\$272.40</u>		
16 Pager Call Out Cost			\$15.00		
18 Vehicles (Transportation) Costs	2.00	\$8.08	16.17		
20 Total Cost of Providing Service (14) + (16) + (18)			<u>\$303.56</u>		

26 Description of Task Performed:

27 Customer calls and leaves voicemail message. System pages and/or emails Customer Service Professional (CSP) to contact customer. CSP contacts Customer and advises *
 28 Customer of what is necessary to connect service (deposit or past due amount). Customer makes payment and provides receipt number for validation. CSP enters order into
 29 CIS or DMS (if CIS is down for billing, CSP will use OMS, otherwise CSP will enter order into CIS). CSP contacts Trouble Coordinator(TC) to alert them to ticket needing to b
 30 worked. TC contacts Dispatcher for ticket assignement. Dispatcher determines based on where service is disconnected (pole or meter) which field worker to call out
 31 (Troubleman or Meter Worker). Dispatcher activates call out schedule and dispatched order. Order is completed in the field by worker. Dispatcher provides completion
 32 information to TC for entry into CIS. This service is only available to customers who have satisfied the deposit requirement, have no outstanding credit issues and weather
 33 permitting.

NOTES:

* These Loading Factors are different
 than the other Service Charges
 because the task is performed as
 overtime. If the same Loading Factors
 were used then it would be double
 counting some of the costs.

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REVISED: NOVEMBER 5, 2008



~~TENTH~~ELEVENTH REVISED SHEET NO. 3.030
CANCELS NINTH~~TENTH~~ REVISED SHEET NO. 3.030

SERVICE CHARGES

~~A \$38.00 service charge will be made for the establishment of each initial service connection.~~

~~A \$35.00 service charge will be made for each reestablishment of service after such service has been discontinued as provided for in Section 5, Part 2.14 of this Tariff.~~

~~A \$16.00 service charge will be made for all other connections including the changing of an existing customer's account to another customer's name.~~

~~A \$8.00 collection charge will be made when a service representative visits a premises for the purpose of discounting service for nonpayment of a delinquent account and does not discontinue service because the customer (1) pays, (2) makes arrangement to pay, or (3) cannot be contacted at the time of the call.~~

~~The following service charges shall be added to the customer's bill for electric service for each check dishonored by the bank upon which it is drawn.~~

~~Charges for services due and rendered which are unpaid as of the past due date are subject to a Late Payment Charge of 1.5%, except in the accounts of federal, state, and local governmental entities, agencies, and instrumentalities. Accounts of federal, state, and local governmental agencies and instrumentalities are subject to a Late Payment Charge at a rate no greater than allowed, and in manner permitted, by applicable law.~~

~~The Company shall have the discretion to waive any of the foregoing charges that would otherwise apply to Customers as a consequence of significant damage to their premises caused by a natural disaster or other similar conditions for which an emergency has been declared by a governmental body authorized to make such a declaration.~~

RETURNED CHECK CHARGE

~~If the check does not exceed \$50.00, the return check charge will be \$25.00.~~

~~If the check = \$50.01, but does not exceed \$300.00, the return check charge will be \$30.00. If the check exceeds \$300.00, the return check charge will be \$40.00, or 5% of the face amount of the check, which ever is greater.~~

~~Termination of service shall not be made for failure to pay the returned check charge.~~

ISSUED BY: W. N. Cantrell C. R. Black,
President

DATE EFFECTIVE: September 21, 2004



TENTH ~~ELEVENTH~~ REVISED SHEET NO. 3.030
CANCELS NINTH ~~TENTH~~ REVISED SHEET NO. 3.030

SERVICE CHARGES

1. An Initial Connection Charge of \$75.00 is applicable for the initial establishment of service to a premise.
2. The appropriate Connection Charge shown below shall apply to the subsequent re-establishment of service to a premise for which service has not been disconnected due to non-payment or violation of Company or Commission Rules. For purposes of these charges, normal working hours are Monday through Friday, 7:00 a.m. to 6:00 p.m., excluding holidays.
 - a. A Connection Charge of \$25.00 shall apply to the re-establishment of service to a premise. The service work will be performed during normal working hours on the next business day following the customer's request for service unless the customer requests a later service date.
 - b. A Connection Charge of \$65.00 shall apply to the re-establishment of service to a premise performed by the Company to accommodate a special request by the customer for same day service. Such special request must be made prior to 6:00 p.m. of that day.
 - c. A Connection Charge of \$300.00 shall apply to the re-establishment of service to a premise performed by the Company on a Saturday, between 8:00 a.m. and 12:00 noon, to accommodate a special request by the customer for service during that time.
3. The appropriate Reconnect after Disconnect Charge shown below shall apply to the re-establishment of service after service has been disconnected due to non-payment or violation of Company or Commission Rules:
 - a. For service which has been disconnected at the point of metering, the Reconnect after Disconnect Charge is \$50.00.
 - b. For service which has been disconnected at a point distant from the meter, the Reconnect after Disconnect Charge is \$140.00.
4. A Field Credit Visit Charge of \$20.00 is applicable in the event a Company representative visits a premise for the purpose of disconnecting service due to non-payment and instead makes other payment arrangements with the customer.

Continued to Sheet No. 3.032

ISSUED BY: W. N. Cantrell C. R. Black,
President

DATE EFFECTIVE: September 21, 2004

ORIGINAL SHEET NO. 3.032



Continued from Sheet No. 3.030

5. A Returned Check Charge as allowed by Florida Statute 68.065 shall apply for each check or draft dishonored by the bank upon which it is drawn. Termination of service shall not be made for failure to pay the Returned Check Charge.
6. Charges for services due and rendered which are unpaid as of the past due date are subject to a Late Payment Charge. The Late Payment Charge for non-governmental accounts shall be the greater of \$5.00 or 1.5% for late payments over \$10.00 and 1.5% for late payments \$10.00 or less. Accounts of federal, state, and local governmental agencies and instrumentalities are subject to a Late Payment Charge at a rate no greater than allowed, and in a manner permitted, by applicable law.
7. A Tampering Charge of \$50.00 is applicable to a customer for whom the Company deems has undertaken unauthorized use of service and for whom the Company has not elected to pursue full recovery of investigative costs and damages as a result of the unauthorized use. This charge is in addition to any other service charges which may be applicable.

ISSUED BY: C. R. Black, President

DATE EFFECTIVE:



ELEVENTH REVISED SHEET NO. 3.030
CANCELS TENTH REVISED SHEET NO. 3.030

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Continued to Sheet No. 3.032



ORIGINAL SHEET NO. 3.032

Continued from Sheet No. 3.030

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ISSUED BY: C. R. Black, President

DATE EFFECTIVE: