

EAST MARION SANITARY SYSTEMS INC.

G 4225 Miller Road Suite 190
Flint, MI 48507
(810) 733-6342

RECEIVED-FPSC
08 NOV 10 AM 8:21
COMMISSION
CLERK

November 7, 2008

Ann Cole Commission Clerk
Florida Public Service Commission
2540 Shumard Oaks Blvd
Tallahassee, FL 32399

RE: Docket # 080064-WU

Dear Commission Clerk:

Enclosed is the documentation of the refunds made on the October billing, per the staff audit. In reviewing the credits it appears that several credits did not get entered, which are as follows:

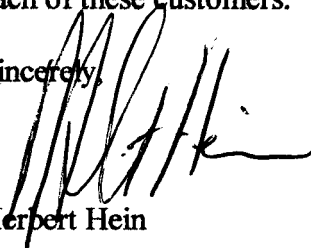
Accounts:

131	\$35.00
153	\$10.00
75	\$10.00
142	\$10.00
75	\$10.00

These credits will be posted on the November bill.

Further the enclosed sheet labeled audit sheet #2 is the first time the Utility has been provided with these details and disagrees with the staff comment and the requirement that the full amount be refunded for accounts 120 thru 130. The Utility will refund \$35.00 which is the overcharge for each of these customers.

Sincerely,



Herbert Hein

DOCUMENT NUMBER-DATE

10458 NOV 10 08

FPSC-COMMISSION CLERK

ACCT	NAME	DATE	AMT.	APPROVAL	Page 1 ADJ. CODE
10-28-08 9:27 AM ADJUSTMENTS/ETC. REPORT					
** LKVIEW **					
161	Quality Builders	10-21-08	-15.00		26 ✓
connection fee s/b 15.00 instead of 30.00					
162	Lobby/Hersev	10-21-08	-15.00		26 ✓
connection fee s/b 15.00 instead of 30.00					
155	Quality Builders	10-21-08	-15.00		26 ✓
connection fee s/b 15.00 instead of 30.00					
176	Robertson, S. L.	10-21-08	-15.00		26 ✓
connection s/b 15.00 instead of 30.00					
168	Rivera, Javier	10-21-08	-15.00		26 ✓
connection fee s/b 15.00 instead of 30.00					
164	Dove Enterprises	10-21-08	-15.00		26 ✓
connection fee s/b 15.00 instead of 30.00					
165	Dove Enterprises	10-21-08	-15.00		26 ✓
connection fee s/b 15.00 instead of 30.00					
166	FOUNTAIN, DENNIS & ANGELA	10-21-08	-15.00		26 ✓
connection fee s/b 15.00 instead of 30.00					
163	Quality Builders	10-21-08	-15.00		26 ✓
connection fee s/b 15.00 instead of 30.00					
156	Armstrong Homes	10-21-08	-15.00		26 ✓
connection fee s/b 15.00 instead of 30.00					
160	Quality Builders	10-21-08	-15.00		26 ✓
connection fee s/b 15.00 instead of 30.00					
130	CUSSIN, JAMES & DANIELLE	10-21-08	-15.00		26 ✓
connection fee s/b 15.00 instead of 30.00					
190	Oria, Isabela & Oria	10-21-08	-15.00		26 ✓
connection fee s/b 15.00 instead of 30.00					
40	Jones, Jerry and Melissa	10-21-08	-15.00		26 ✓
connection fee s/b 15.00 instead of 30.00					
44	CULBREATH, LEWIS & PAM	10-21-08	-15.00		26 ✓
connection fee s/b 15.00 instead of 30.00					
173	Politte, Candy & Kevin	10-21-08	-15.00		26 ✓
connection fee s/b 15.00 instead of 30.00					
170	Fountain, Dennis	10-21-08	-15.00		26 ✓
connection fee s/b 15.00 instead of 30.00					
183	delete	10-21-08	-15.00		26 ✓
connection s/b 15.00 instead of 30.00					

ACCOUNT NAME	DATE	AMT.	APPROVAL	ADJ. CODE	
10-28-08 9:27 AM ** LKVIEW **					
143 MCLUCAS. ANNE connection fee s/b 15.00 instead of 30.00	10-21-08	-15.00		26	✓
144 SMITH. DENNIS connection fee s/b 15.00 instead of 30.00	10-21-08	-15.00		26	✓
140 KOVACEVICH. MARK & LAURA connection fee s/b 15.00 instead of 30.00	10-21-08	-15.00		26	✓
7 NOAH. JOHN S. connection fee s/b 15.00 instead of 30.00	10-21-08	-15.00		26	✓
153 HERRICK. COLEEN & BRIAN connection fee s/b 15.00 instead of 30.00	10-21-08	-15.00		26	✓
130 CUSSIN. JAMES & DANIELLE connection fee sb 15.00 instead of 30.00	10-21-08	-15.00		26	✓
188 Watts. Shawntrel connection fee s/b 15.00 instead of 30.00	10-21-08	-15.00		26	✓
157 Sanders. Joshua connection fee s/b 15.00 instead of 30.00	10-21-08	-15.00		26	✓
182 Sink. Nathan & Linda connection fee s/b 15.00 instead of 30.00	10-21-08	-15.00		26	✓
7 NOAH. JOHN S. bounced check reconnection fee 15.00 instead of 30.00	10-21-08	-15.00		26	✓
142 WILL. TERRY bounced check reconnection fee s/b 15.00 instead of 30.00	10-21-08	-15.00		26	✓
120 CONLIN. MARTIN bounced check reconnection fee 15.00 instead of 30.00	10-21-08	-15.00		26	✓
120 CONLIN. MARTIN bounced check reconnect fee s/b 15.00	10-21-08	-15.00		26	✓
7 NOAH. JOHN S. refund 1/2 of reconnection fee	10-21-08	-15.00		26	✓
120 CONLIN. MARTIN reconnection fee s/b 15.00	10-21-08	-35.00		26	✓
153 HERRICK. COLEEN & BRIAN connection fee s/b 15.00	10-21-08	-35.00		26	✓
145 ROBERTS. JAKE & BRITTANY connection fee s/b 15.00	10-21-08	-35.00		26	✓
146 Purser. MARK & Beckv connection fee s/b 15.00	10-21-08	-35.00		27	✓

ACCT	NAME	DATE	AMT.	APPROVAL	ADJ. CODE
10-28-08	9:27 AM	ADJUSTMENTS/ETC. REPORT			Page 2
** LKVIEW **					
177 Labarr.	John & Sally	10-21-08	-15.00		26 ✓
connection fee s/b 15.00 instead of 30.00					
178 Turner.	Rosemary	10-21-08	-15.00		26 ✓
connection fee s/b 15.00 instead of 30.00					
179 Lamb.	Mary	10-21-08	-15.00		26 ✓
connection fee s/b 15.00 instead of 30.00					
180 Plano.	Robert & Angela	10-21-08	-15.00		26 ✓
connection fee s/b 15.00 instead of 30.00					
181 Rivera.	Javier	10-21-08	-15.00		26 ✓
connection fee s/b 15.00 instead of 30.00					
44 CULBREATH.	LEWIS & PAM	10-21-08	-15.00		26 ✓
center Wvatt connection fee s/b 15.00 instead of 30.00					
175 Mills.	Daniel & Annette	10-21-08	-15.00		26 ✓
connection fee s/b 15.00 instead of 30.00					
172 Palmer.	Billv	10-21-08	-15.00		26 ✓
connection fee s/b 15.00 instead of 30.00					
105 Leonardi.	Ronald & Aones	10-21-08	-15.00		26 ✓
connection fee s/b 15.00 instead of 30.00					
141 Post.	Robert	10-21-08	-15.00		26 ✓
connection fee s/b 15.00 instead of 30.00					
167 Davis.	James & Joan	10-21-08	-15.00		26 ✓
connection fee s/b 15.00 instead of 30.00					
134 Schwartz.	Earl & Alice	10-21-08	-15.00		26 ✓
connection fee s/b 15.00 instead of 30.00					
147 Griffin.	Lori	10-21-08	-15.00		26 ✓
connection fee s/b 15.00 instead of 30.00					
150 Maidment.	Lee & Janet	10-21-08	-15.00		26 ✓
connection fee s/b 15.00 instead of 30.00					
173 Politte.	Candy & Kevin	10-21-08	-15.00		26 ✓
connection fee s/b 15.00 instead of 30.00					
174 Draft.	Kenneth & Lynnesa	10-21-08	-15.00		26 ✓
connection fee s/b 15.00 instead of 30.00					
152 MCNEILL.	JOHN & CLAUDIA	10-21-08	-15.00		26 ✓
connection fee s/b 15.00 instead of 30.00					
142 WILL.	TERRY	10-21-08	-15.00		26 ✓
connection fee s/b 15.00 instead of 30.00					

CT	NAME	DATE	AMT.	APPROVAL	Page 4 ADJ. CODE
-28-08	9:27 AM	ADJUSTMENTS/ETC. REPORT			
LKVIEW **					
147	Cortez, Art nnection fee s/b 15.00	10-21-08	-35.00		27 ✓
138	PRICE, JOE & CYNTHIA nnection fee s/b 15.00	10-21-08	-35.00		27 ✓
137	BROWN, CHERYL nnection fee s/b 15.00	10-21-08	-35.00		27 ✓
141	Post, Robert nnection fee s/b 15.00	10-21-08	-35.00		27
130	CUSSIN, JAMES & DANIELLE nnection fee s/b 15.00	10-21-08	-35.00		27 ✓
51	SCHOUP, ANDREW able to locate error	10-21-08	-20.00		12 ✓
162	Lobby/Hersev -31-2006 connection fee s/b 15.00	10-21-08	-15.00		26 ✓

ADJUSTMENT SUMMARY

2	-20.00	OTHER ADJUSTMENT
6	-870.00	refund of 1/2 connection fee
7	-210.00	connection fee s/b 15.00
TAL ADJUSTMENTS	-1,100.00	

Register Date	Billing Account No.	Customer name	Adjustment	Response	Incorrect Amounts
2/28/2006	161	Quality Build	1,365.95	\$1,312 SA, \$30 connection fee, \$23.95 BFC	15
2/28/2008	162	Vachon Constr	1,365.95	\$1,312 SA, \$30 connection fee, \$23.95 BFC	15
				\$1,312 SA, \$30 connection fee, \$21.66 pro-rated	
6/30/2006	155	Quality Build	1,363.66	BFC	15
10/31/2006	176	Robertson, S	1,342.00	\$1,312 SA, \$30 connection fee	15
6/30/2006	168	Triple Crown	1,342.00	\$1,312 SA, \$30 connection fee	15
5/31/2006	164	Dove Enterpri	1,342.00	\$1,312 SA, \$30 connection fee	15
5/31/2006	165	Dove Enterpri	1,342.00	\$1,312 SA, \$30 connection fee	15
5/31/2006	166	Dove Enterpri	1,342.00	\$1,312 SA, \$30 connection fee	15
3/31/2006	163	Quality Build	1,342.00	\$1,312 SA, \$30 connection fee	15
2/28/2006	156	Armstrong Hom	1,342.00	\$1,312 SA, \$30 connection fee	15
2/28/2006	160	Quality Build	1,342.00	\$1,312 SA, \$30 connection fee	15
10/31/2007	130	Cussin, James	30.00		15
8/30/2007	190	Oria, Isangel	30.00		15
8/30/2007	40	Jones, Jerry	30.00		15
5/31/2007	44	Thomas, Charle	30.00		15
4/30/2007	173	Politte, Kevi	30.00		15
1/31/2007	170	Fountain, Dan	30.00		15
1/31/2007	183	delete	30.00		15
12/31/2006	177	Labarr, John	30.00		15
12/31/2006	178	Turner, Rosem	30.00		15
12/31/2006	179	Lamb, Mary	30.00	\$30 Connection fee. He took over and	15
12/31/2006	180	Plano, Robert	30.00	the prior owner charged the connection	15
12/31/2006	181	Rivers, Javia	30.00	fee for both water and wastewater so he	15
11/27/2006	44	Bob Wyatt	30.00	did not question whether it was correct.	15
10/31/2006	162	Lobby/Hershey	30.00		15
10/31/2006	175	Mills, Daniel	30.00		15
7/31/2006	172	Palmer, Billy	30.00		15
5/31/2006	105	Leonardi, Ron	30.00		15
5/31/2006	141	Post, Robert	30.00		15
5/31/2006	167	Davis, James	30.00		15
4/28/2006	134	Schwartz, Ear	30.00		15
2/28/2006	147	Griffin, Lori	30.00		15
2/28/2006	150	Curington Con	30.00		15
9/29/2006	173	Politte, Kevi	35.00		15
8/29/2006	174	Wolfgram, Don	35.00		15
12/27/2006	162	McNeil, John	36.00	\$30 Connection fee plus \$5 late fee. In	15
8/30/2005	142	Will, Terry	35.00	response to why there is a late fee, the	15
8/30/2005	143	McLucae, Anne	35.00	owner said it was on a balance transfer.	15
8/30/2005	144	Smith, Dennis	35.00		15
8/30/2005	140	Kovacevich, M	35.00		15
3/30/2005	7	Noah, John	266.00	\$141 deposit, \$5 late fee, \$30 connection fee, \$30 past due	15
6/30/2007	153	Herrick, Cole	191.00	\$141 deposit, \$5 late fee, \$30 connection fee, \$25 Bounced check, doesn't add up	15
8/30/2007	130	Cussin, James	176.00	\$141 deposit, \$5 late fee, \$30 connection fee	15
8/30/2007	188	Watts, Shawnl	171.00	\$141 deposit, \$30 connection fee	15
1/31/2007	157	Sanders, Josh	171.00	\$141 deposit, \$30 connection fee	15
1/31/2007	182	Sink, Nathan	171.00	\$141 deposit, \$30 connection fee	15
4/28/2006	7	Noah, John	80.00	\$50 Bounced check, \$30 connection fee \$30 connection fee, \$25 Bounced check, \$5 late	15
9/30/2007	142	Will, Terry	65.00	fee, doesn't add up	15
4/30/2005	120	Conlin, Marti	65.00	\$30 connection fee, \$25 Bounced check, \$5 late	15
1/26/2005	120	Conlin, Marti	65.00	fee, doesn't add up	15
11/30/2005	7	Noah, John	55.00	\$30 connection fee, \$25 Bounced check, \$5 late	15
				fee, doesn't add up	15
					<u>765</u>

ALL
REFUNDED

AUDIT SHEET #2

REFUNDS
MADE

Billing Register Date	Account No.	Customer name	Adjustment	Response	Incorrect Amounts	
8/31/2006	120	Conlin, Marti	50.00		50	35
12/27/2005	153	Herrick, Cole	50.00		50	35
9/29/2005	145	Roberts, Jake	50.00		50	35
9/29/2005	146	Purser, Mark	50.00		50	35
9/29/2005	147	Cortez, Art	50.00	Company response: I don't know	50	35
8/30/2005	138	Price, Joe	50.00		50	35
5/30/2005	137	Brown, Cheryl	50.00		50	35
4/30/2005	131	Tyler, Sybil	50.00		50	35
2/26/2005	130	Cussin, James	50.00		50	35
5/31/2007	153	Herrick, Cole	25.00		25	10
2/28/2008	51	Schoup, Andre	20.00		20	20
3/31/2007	75	Grzonka, Jose	10.00	Company response: I don't know	10	10
3/31/2007	142	Will, Terry	10.00		10	10
1/31/2007	75	Grzonka, Jose	10.00		10	10
					525	