

State of Florida



RECEIVED-FPSC **Public Service Commission**

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TALLAHASSEE, FLORIDA 32399-0850

COMMISSION
CLERK

-M-E-M-O-R-A-N-D-U-M-

DATE: November 14, 2008
TO: All Parties of Record & Interested Persons
FROM: Lisa C. Bennett, Senior Attorney, Office of the General Counsel
Katherine E. Fleming, Senior Attorney, Office of the General Counsel
RE: DOCKET NO. 080562-SU - Request for approval of amendment to connection/transfer sheets, increase in returned check charge, amendment to miscellaneous service charges, increase in meter installation charges, and imposition of new tap-in fee, in Marion County, by East Marion Sanitary Systems Inc.

DOCKET NO. 080064-WU - Complaint against East Marion Sanitary Systems Inc. by Mabelle Gregorio, Angela and Dennis Fountain, and Terry Will.

VIA ELECTRONIC MAIL AND FACSIMILE

Please note that an informal meeting between Commission staff and East Marion Sanitary Systems Inc. has been scheduled for the following time and place:

Monday, November 17, 2008, 10:30 AM
Gerald L. Gunter Building, Conference Room 154
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida

The purpose of the meeting is to discuss deficiencies in the filing requirements in Docket No. 080562-SU, and the incomplete refund in Docket No. 080064-WU. Attendance is not required. However, all interested persons are encouraged to attend. Parties and interested persons may participate telephonically in this meeting by dialing the number provided by separate email and facsimile. If you have any questions about the meeting, please call Lisa Bennett, at (850) 413-6230.

DOCUMENT NUMBER-DATE

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FPSC-COMMISSION CLERK

Billing Register	Account				Incorrect Amounts	East Marion Paid	Refer	Amount Remaining
Date	No.	Customer name	Adjustment	Response				
2/28/2006	161	Quality Build	1,365.95	\$1,312 SA, \$30 connec	15	15	1	0
2/28/2006	162	Vachon Constr	1,365.95	\$1,312 SA, \$30 connec	15	15	2	0
				\$1,312 SA, \$30 connection fee, \$21.66				
6/30/2006	155	Quality Build	1,363.66	pro-rated BFC	15	15	3	0
10/31/2006	176	Robertson, S	1,342.00	\$1,312 SA, \$30 connec	15	15	4	0
6/30/2006	168	Triple Crown	1,342.00	\$1,312 SA, \$30 connec	15	15	5	0
5/31/2006	164	Dove Enterpri	1,342.00	\$1,312 SA, \$30 connec	15	15	6	0
5/31/2006	165	Dove Enterpri	1,342.00	\$1,312 SA, \$30 connec	15	15	7	0
5/31/2006	166	Dove Enterpri	1,342.00	\$1,312 SA, \$30 connec	15	15	8	0
3/31/2006	163	Quality Build	1,342.00	\$1,312 SA, \$30 connec	15	15	9	0
2/28/2006	156	Armstrong Hom	1,342.00	\$1,312 SA, \$30 connec	15	15	10	0
2/28/2006	160	Quality Build	1,342.00	\$1,312 SA, \$30 connec	15	15	11	0
10/31/2007	130	Cussin, James	30.00		15	15	12	0
9/30/2007	190	Oria, Isangel	30.00		15	15	13	0
6/30/2007	40	Jones, Jerry	30.00		15	15	14	0
5/31/2007	44	Thomas, Charle	30.00		15	15	15	0
4/30/2007	173	Politte, Kevi	30.00		15	15	16	0
1/31/2007	170	Fountain, Den	30.00	\$30 Connection	15	15	17	0
1/31/2007	183	delete	30.00	fee. He took	15	15	18	0
12/31/2006	177	Labarr, John	30.00	over and the	15	15	19	0
12/31/2006	178	Turner, Rosem	30.00	prior owner	15	15	20	0
12/31/2006	179	Lamb, Mary	30.00	charged the	15	15	21	0
12/31/2006	180	Plano, Robert	30.00	connection fee	15	15	22	0
12/31/2006	181	Rivera, Javie	30.00	for both water	15	15	23	0
11/27/2006	44	Bob Wyatt	30.00	and wastewater	15	15	24	0
10/31/2006	162	Lobby/Hersey	30.00	so he did not	15	15	61	0
10/31/2006	175	Mills, Daniel	30.00	question	15	15	25	0
7/31/2006	172	Palmer, Billy	30.00	whether it was	15	15	26	0
5/31/2006	105	Leonardi, Ron	30.00	correct.	15	15	27	0
5/31/2006	141	Post, Robert	30.00		15	15	28	0
5/31/2006	167	Davis, James	30.00		15	15	29	0
4/28/2006	134	Schwartz, Ear	30.00		15	15	30	0
2/28/2006	147	Griffin, Lori	30.00		15	15	31	0
2/28/2006	150	Curington Con	30.00		15	15	32	0
9/29/2006	173	Politte, Kevi	35.00	\$30 Connection	15	15	33	0
9/29/2006	174	Wolfgram, Don	35.00	fee plus \$5 late	15	15	34	0
12/27/2005	152	McNeil, John	35.00	fee. In	15	15	35	0
8/30/2005	142	Will, Terry	35.00	response to	15	15	36	0
8/30/2005	143	McLucas, Anne	35.00	why there is a	15	15	37	0
8/30/2005	144	Smith, Dennis	35.00	late fee, the	15	15	38	0
6/30/2005	140	Kovacevich, M	35.00	owner said it	15	15	39	0
				\$141 deposit, \$5 late fee, \$30 connection				
3/30/2005	7	Noah, John	266.00	fee, \$90 past due	15	15	40	0
				\$141 deposit, \$5 late fee, \$30 connection				
6/30/2007	153	Herrick, Cole	191.00	fee, \$25 Bounced check; doesn't add up	15	15	41	0
				\$141 deposit, \$5 late fee, \$30 connection				
9/30/2007	130	Cussin, James	176.00	fee	15	15	42	0
				\$141 deposit, \$30				
8/30/2007	188	Watts, Shawnt	171.00	connection fee	15	15	43	0
				\$141 deposit, \$30				
1/31/2007	157	Sanders, Josh	171.00	connection fee	15	15	44	0
				\$141 deposit, \$30				
1/31/2007	182	Sink, Nathan	171.00	connection fee	15	15	45	0

Billing Register Date	Account No.	Customer name	Adjustment	Response	Incorrect Amounts	East Marion Paid	Refer	Amount Remaining
4/28/2006	7	Noah, John	80.00	\$50 Bounced check, \$30 connection fee, \$30 connection fee, \$25 Bounced check, \$5 late fee, doesn't add up	15	15	46	0
9/30/2007	142	Will, Terry	65.00	\$30 connection fee, \$25 Bounced check, \$5 late fee, doesn't add up	15	15	47	0
4/30/2005	120	Conlin, Marti	65.00	\$30 connection fee, \$25 Bounced check, \$5 late fee, doesn't add up	15	15	48	0
1/26/2005	120	Conlin, Marti	65.00	\$30 connection fee, \$25 Bounced check, \$5 late fee, doesn't add up	15	15	49	0
11/30/2005	7	Noah, John	55.00	add up	15	15	50	0
					<u>15</u> <u>765</u>	<u>15</u> <u>765</u>		

Billing Register Date	Account No.	Customer name	Adjustment	Response	Incorrect Amounts	East Marion Paid	Refer	Amount Remaining
8/31/2006	120	Conlin, Marti	50.00		50	35	51	15
12/27/2005	153	Herrick, Cole	50.00		50	35	52	15
9/29/2005	145	Roberts, Jake	50.00		50	35	53	15
9/29/2005	146	Purser, Mark	50.00		50	35	54	15
9/29/2005	147	Cortez, Art	50.00	Company respor	50	35	55	15
6/30/2005	138	Price, Joe	50.00		50	35	56	15
5/30/2005	137	Brown, Cheryl	50.00		50	35	57	15
4/30/2005	131	Tyler, Sybil	50.00		50	35	58	15
2/26/2005	130	Cussin, James	50.00		50	35	59	15
5/31/2007	153	Herrick, Cole	25.00		25			25
2/28/2006	51	Schoup, Andre	20.00		20	20	60	0
3/31/2007	75	Grzonka, Jose	10.00	Company respor	10			10
3/31/2007	142	Will, Terry	10.00		10			10
1/31/2007	75	Grzonka, Jose	10.00		10			10
					<u>525</u>	335		190

Irrigation Meter	809	809
Bounced Check Fees	225	225
Total Refund Per Audit	2324	
Total Refunded by East Marion	1100	
Difference		1224