

**Ruth Nettles**

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**From:** Raquel Tully  
**Sent:** Tuesday, December 16, 2008 8:43 AM  
**To:** Kimberley Pena; Ruth Nettles; Dorothy Menasco  
**Subject:** FW: FL Public Service Commission Tier II Payment  
**Attachments:** FL Public Service Commission Tier II Report October 2008.xls

Deposit C64951  
Date 12/16/2008  
\$69,236.67

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**From:** Johnson, Jerry E [mailto:jj1881@att.com]  
**Sent:** Thursday, December 11, 2008 12:12 PM  
**To:** greg.follensbee@att.com; Jerry Hallenstein; Sirianni, Maryrose; Lisa Harvey; David Rich; Raquel Tully  
**Cc:** Hawkins, Sheila; Drummond, MaryLee; Johnson, Jerry E; Garner, Treva H; Rainwater, Tommy; Pate, Ronald; Miller, Glen; DYSART, WILLIAM R (ATTSWBT)  
**Subject:** FL Public Service Commission Tier II Payment

In compliance with Florida Public Service Commission Docket Number 000121A-TP, a Tier II payment for October 2008 activity was processed for \$69,236.67. The payment was issued to the account specified by the Commission via ACH processing. Attached is a spreadsheet of the remedy amounts by submetric. If you require any additional information, please advise.

Jerry E. Johnson  
Area Mgr. - Regulatory Relations  
AT&T Southeast Network Services  
404-927-5586

<<FL Public Service Commission Tier II Report October 2008.xls>>

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12/16/2008

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Florida PSC Tier II Report  
October 2008

200810	LNP Disconnect Timeliness (Non-Trigger) UnScheduled hours	\$	3,795.00		
200810	Maintenance Average Duration - UNE Loops Non-Design	\$	34,486.00		
200810	Percent Provisioning Troubles within X days of Service Order Completion - UNE xDSL	\$	1,955.00		
200810	Percent Missed Installation Appointments - UNE Loops - Design	\$	625.67		
200810	Order Completion Interval - UNE xDSL - without conditioning	\$	2,415.00		
200810	Percent of Software Errors Corrected in X (10, 30, 45) Business Days	\$	4,000.00		
200810	Service Order Accuracy -- Resale	\$	21,960.00		
	<b>TOTALS</b>	\$	<b>69,236.67</b>		<b>\$ 69,236.67</b>

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