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Public Service Commission

January 15, 2008

STAFF'S FIRST DATA REQUEST

James L. Ade, P.L.
841 Prudential Drive, Suite 1400
Jacksonville, FL 32207

Re: Docket 080353-WU - Application for increase in water rates in Highlands County by Placid Lakes Utilities, Inc.

Dear Mr. Ade:

Please provide staff with the following information to facilitate our review of Placid Lakes Utilities, Inc.'s application.

1. With regard to the projected plant additions reflected on MFR Schedule A-3, Page 2 of 2, Lines 1 through 13, please provide the following:
 - a. a detailed statement why this addition is necessary;
 - b. a copy of all invoices and other support documentation if the plant addition has been completed;
 - c. a copy of the signed contract or any bids, if the plant addition has not been completed;
 - d. a status of the engineering and permitting efforts, if the plant addition has not been through the bidding processing;
 - e. the projected in-service date, if the plant addition has not been completed;
 - f. all support documentation for the Utility's original cost of all its projected retirements; and
 - g. for any projected retirement the Utility cannot support the original cost, provide the original in-service date of the plant retired and the Utility's estimate of the original cost using the Handy-Whitman Index or any other appropriate index.

DOCUMENT NUMBER - DATE

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2. Please provide all support documentation, including but not limited to, work papers, bases, and/or assumptions for the adjustments to expenses reflected on MFR Schedule B-3, Page 1 of 4, Lines 9 through 17, and for the adjustments to expenses reflected on MFR Schedule B-3, Page 3 of 4, Lines 6 through 12.
3. The following items relate to the Utility's requested rate case expense.
 - a. For each individual person, in each firm providing consulting services to the applicant pertaining to this docket, provide the billing rate, and an itemized description of work performed. Please provide detail of hours worked associated with each activity. Also provide a description and associated cost for all expenses incurred to date.
 - b. For each firm or consultant providing services for the applicant in this docket, please provide copies of all invoices for services provided to date.
 - c. If rate consultant invoices are not broken down by hour, please provide reports that detail by hour, a description of actual duties performed, and amount incurred to date.
 - d. Please provide an estimate of costs to complete the case by hour for each consultant or employee, including a description of estimated work to be performed, and detail of the estimated remaining expense to be incurred through the PAA process.
 - e. Please provide an itemized list of all other costs estimated to be incurred through the PAA process.
4. The following items are related to Miscellaneous Service Charges. Please complete the following charts.

Initial Connection and Normal Reconnection

<u>Component</u>	<u>Normal Hours Hourly Rate</u>	<u>Normal Hours Typical Time</u>	<u>Normal Hours Total Cost</u>	<u>Description</u>
Clerical & Administrative Labor				
Labor to inspect facilities				
Labor to determine complaint resolution				
Transportation costs				
Computer services				
Overhead				
Etc...				
Total Costs				

<u>Component</u>	<u>After Hours Hourly Rate</u>	<u>After Hours Typical Time</u>	<u>After Hours Total Cost</u>	<u>Description</u>
Clerical & Administrative Labor				
Labor to inspect facilities				
Labor to determine complaint resolution				
Transportation costs				
Computer services				
Overhead				
Etc...				
Total Costs				

These costs above should address, in detail, the following components:

- a. Office costs associated with recording and processing a customer request for service, including labor, computer service, and postage.
- b. Office costs associated with receiving, recording and processing the subsequent customer request for termination of service and final bill, including labor, computer services and postage.
- c. Field costs associated with the inspection of a facility and connection of service including transportation, labor and meter reading expense.
- d. Field costs associated with the disconnection of service including transportation, labor, and meter reading expense.
- e. Overhead costs indirectly related to a specific job including a portion of general office facilities and equipment, supervision, insurance and small miscellaneous expenses required to support service activities.
- f. In addition, please provide the number of initial connections and reconnections during the preceding 12 months.
- g. Provide the above information for after hours rates as well.

Premises Visit

<u>Component</u>	<u>Normal Hours Hourly Rate</u>	<u>Normal Hours Typical Time</u>	<u>Normal Hours Total Cost</u>	<u>Description</u>
Clerical & Administrative Labor				
Labor to inspect facilities				
Labor to determine complaint resolution				
Transportation costs				
Computer services				
Overhead				
Etc...				
Total Costs				

<u>Component</u>	<u>After Hours Hourly Rate</u>	<u>After Hours Typical Time</u>	<u>After Hours Total Cost</u>	<u>Description</u>
Clerical & Administrative Labor				
Labor to inspect facilities				
Labor to determine complaint resolution				
Transportation costs				
Computer services				
Overhead				
Etc...				
Total Costs				

These costs above should address, in detail the following components:

- a. Office costs associated with receiving, recording and processing a customer request or complaint, including labor, and computer service.
- b. Field costs associated with the inspection of a facility and determination of complaint resolution including transportation and labor. This may include outside services.
- c. Field costs associated with the disconnection of service including transportation, labor, and meter reading expense.
- d. Overhead costs indirectly related to a specific job including a portion of general office facilities and equipment, supervision, insurance and small miscellaneous expenses required to support service activities.
- e. In addition, please provide the number of premises visits during the preceding 12 months.
- f. Provide the above information for after hours rates as well.

Please submit the requested information to the Office of Commission Clerk by February 16, 2009. If you have any questions, please contact me by phone at (850) 413-7017 or by email at bart.fletcher@psc.state.fl.us.

Sincerely,



Bart Fletcher
Public Utilities Supervisor

cc: Office of Commission Clerk
Office of the General Counsel (Young)
Division of Economic Regulation (Billingsleas, Bulecza-Banks, Daniel)