

SMS

**SERVICE MANAGEMENT SYSTEMS, INC.**

P.O. BOX 510388  
MELBOURNE BEACH, FLORIDA 32951  
PH. 321-327-2930 / FAX 321-728-0733  
EMAIL: SERVICEMANAGEMENTSYSTEMS@GMAIL.COM

RECEIVED-FPSC  
09 JAN 26 AM 9:26  
COMMISSION  
CLERK

January 22, 2009

Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399

RE: **DOCKET No. 090019-WS**; Application for Transfer of Majority Organizational Control, for Service Management Systems, Inc.

Enclosed for filing is the following exhibit:

1. **Part V OTHER Section B Exhibit 10** The original and two copies of revised tariff sheet(s) reflecting the change in ownership. The Water Tariff is a total of 32 pages including cover, and the Wastewater Tariff is a total of 29 pages including cover.

This should complete the Application for Transfer of Majority Organizational Control and all late filings for Service Management Systems, Inc. Please advise if any additional information is required.

Very truly yours,



Kathleen Freel

JM \_\_\_  
 CR X  
 CL \_\_\_  
 PC \_\_\_  
 CP \_\_\_  
 SC \_\_\_  
 GA \_\_\_  
 DM \_\_\_  
 LK \_\_\_

Enclosures

cc: Thor Ibsen, Managing Member (w/enclosures) (via email)

*Tariff forwarded to ECR.*

DOCUMENT NUMBER-DATE

00603 JAN 26 8

FPSC-COMMISSION CLERK

WASTEWATER TARIFF

SERVICE MANagements SYSTEMS, INC.  
NAME OF COMPANY

FILED WITH  
FLORIDA PUBLIC SERVICE COMMISSION

DOCUMENT NUMBER-DATE  
00603 JAN 26 88

WASTEWATER TARIFF

SERVICE MANAGEMENT SYSTEMS, INC.

NAME OF COMPANY

P.O. BOX 510388

MELBOURNE BEACH

FLORIDA 32951

(ADDRESS OF COMPANY)

321-327-2930 / 321-421-6100  
(Business & Emergency Telephone Numbers)

FILED WITH

FLORIDA PUBLIC SERVICE COMMISSION

THOR IBSEN  
ISSUING OFFICER

MANAGING MEMBER  
TITLE

NAME OF COMPANY SERVICE MANAGEMENT SYSTEMS, INC.

WASTEWATER TARIFF

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THOR IBSEN  
ISSUING OFFICER  
MANAGING MEMBER  
TITLE

NAME OF COMPANY SERVICE MANAGEMENT SYSTEMS, INC.

WASTEWATER TARIFF

TERRITORY AUTHORITY

CERTIFICATE NUMBER - 450-S

COUNTY - BREVARD

COMMISSION ORDER(s) APPROVING TERRITORY SERVED -

<u>Order Number</u>	<u>Date Issued</u>	<u>Docket Number</u>	<u>Filing Type</u>
22075	10/19/1989	880595-WS	Original Certificate
23095	06/11/1990	900167-WS	Territory Amendment
PSC-92-0119-FOF-WS	03/30/1992	911129-WS	Territory Amendment
PSC-97-0206-FOF-WS	02/21/1997	960095-WS	Name Change
PSC-97-0206A-FOF-WS	03/05/1997	960095-WS	Amendatory Order
PSC-97-0918-FOF-WS	08/04/1997	970093-WS	Transfer Majority Control
PSC-03-0787-FOF-WS	07/02/2003	020091-WS	Transfer Majority Control
PSC-03-1098-FOF-WS	10/02/2003	020091-WS	Revised Territory
		090019-WS	Transfer Majority Control

(Continued to Sheet No. 3.1)

THOR IBSEN  
ISSUING OFFICER  
MANAGING MEMBER  
TITLE

NAME OF COMPANY SERVICE MANAGEMENT SYSTEMS, INC.

WASTEWATER TARIFF

(Continued from Sheet No. 3.0)

DESCRIPTION OF TERRITORY SERVED

WATER SERVICE AREA

A PROTION OF SECTIONS 25, 35, AND 36 TOWNSHIP 29 SOUTH, RANGE 38 EAST, SECTION 31, TOWNSHIP 29 SOUTH, RANGE 39 EAST, SECTION 1, TOWNSHIP 30 SOUTH, RANGE 38 EAST AND SECTION 6, TOWNSHIP 30 SOUTH, RANGE 39 EAST, BREVARD COUNTY, FLORIDA BEING MORE PARTICULARLY DESCRIBED AS FOLLOWS; BEGIN AT THE SOUTHWEST CORNER OF SAID SECTION 25 AND RUN N00°19'34"W ALONG THE WEST LINE OF SAID SECTION 25 A DISTANCE OF 1327.58 FEET TO THE NORTH LINE OF THE SOUTH ½ OF THE SOUTH ½ OF SAID SECTION 25; THENCE RUN S88°30'24"E ALONG NORTH LINE OF THE SOUTH ½ OF THE SOUTH ½ OF SECTION 25 A DISTANCE OF 2634 FEET MORE OR LESS TO THE MEAN HIGH WATER LINE OF THE ATLANTIC OCEAN; THENCE RUN SOUTHERLY ALONG SAID MEAN HIGH WATER LINE THROUGH SAID SECTIONS 25, 36, 31 AND 6 A DISTANCE OF 12127 FEET MORE OR LESS TO THE SOUTH LINE OF THE NORTH ½ OF THE SOUTH ½ OF SAID SECTION 6; THENCE RUN N88°48'45"W ALONG THE SOUTH LINE OF THE NORTH ½ OF THE SOUTH ½ OF SECTION 6 A DISTANCE OF 1524 FEET MORE OR LESS TO THE MEAN HIGH WATER LINE OF THE INDAIN RIVER; THENCE RUN NORTHERLY ALONG THE MEAN HIGH WATER LINE OF THE INDIAN RIVER AND MULLET CREEK 16336 FEET MORE OR LESS TO THE NORTH LINE OF SAID SECTION 35; THENCE RUN S88°22'47"E ALONG THE NORTH LINE OF SECTION 35 A DISTANCE OF 982 FEET MORE OR LESS TO THE POINT OF BEGINNING.

(Continued to Sheet No. 3.2)

THOR IBSEN  
ISSUING OFFICER

MANAGING MEMBER  
TITLE

NAME OF COMPANY: SERVICE MANAGEMENT SYSTEMS, INC.

WASTEWATER TARIFF

(Continued from Sheet No. 3.1)

DESCRIPTION OF TERRITORY SERVED

WASTEWATER SERVICE AREA

A PORTION OF SECTIONS 25, 26, 35 AND 36 TOWNSHIP 29 SOUTH, RANGE 38 EAST, AND SECTION 31, TOWNSHIP 29 SOUTH, RANGE 39 EAST, BREVARD COUNTY, FLORIDA BEING MORE PARTICULARLY DESCRIBED AS FOLLOWS:

BEGIN AT THE WEST ¼ CORNER OF SAID SECTION 25 AND RUN N00°18'50"W ALONG THE WEST LINE OF SAID SECTION 25 A DISTANCE OF 1340.83 FEET TO THE NORTH LINE OF THE SOUTH ½ OF THE NORTH ½ OF SAID SECTION 25; THENCE RUN S88°31'07"E ALONG THE NORTH LINE OF THE SOUTH ½ OF THE NORTH ½ OF SECTION 25 A DISTANCE OF 1351 FEET MORE OR LESS TO THE MEAN HIGH WATER LINE OF THE ATLANTIC OCEAN; THENCE RUN SOUTHERLY ALONG SAID MEAN HIGH WATER LINE THROUGH SAID SECTIONS 25, 26, AND 31 A DISTANCE OF 9203 FEET MORE OR LESS TO THE EASTERLY EXTENSION OF THE SOUTH LINE OF THE NORTH ½ OF THE SOUTH ½ OF SAID SECTION 36; THENCE RUN N88°23'42"W ALONG SAID LINE AND THE SOUTH LINE OF THE NORTH ½ OF THE SOUTH ½ OF SECTIONS 36 A DISTANCE OF 790 FEET MORE OR LESS TO THE MEAN HIGH WATER LINE OF THE INDIAN RIVER; THENCE RUN NORTHERLY ALONG THE MEAN HIGH WATER LINE OF THE INDIAN RIVER AND MULLET CREEK 8315 FEET MORE OR LESS TO THE SOUTH LINE OF SAID SECTION 26; THENCE RUN S88°22'47"E ALONG THE SOUTH LINE OF SAID SECTION 26 A DISTANCE OF 982 FEET TO THE COMMON CORNER OF SAID SECTIONS 25, 26, 35, AND 36; THENCE RUN ALONG THE WEST LINE OF SAID SECTION 25 N00°19'34"W 1327.58 TO THE SOUTHEAST CORNER OF GOVERNMENT LOT 3 OF SAID SECTION 26; THENCE RUN N88°30'25"W ALONG THE SOUTH LINE OF SAID GOVERNMENT LOT 3 A DISTANCE OF 1276 FEET MORE OR LESS TO THE MEAN HIGH WATER LINE OF MULLET CREEK; THENCE RUN NORTHERLY LONG THE MEAN HIGH WATER LINE OF MULLET CREEK 1903 MORE OR LESS TO THE NORTH LINE OF THE SOUTHEAST ¼ OF SAID SECTION 26; THENCE RUN S88°31'12"E ALONG THE NORTH LINE OF THE SOUTHEAST ¼ OF SECTION 26 A DISTANCE OF 2431 MORE OR LESS TO THE POINT OF BEGINNING.

(Continued to Sheet No. 3.3)

THOR IBSEN  
ISSUING OFFICER

MANAGING MEMBER  
TITLE

NAME OF COMPANY: SERVICE MANAGEMENT SYSTEMS, INC.

WASTEWATER TARIFF

(Continued from Sheet No. 3.2)

DESCRIPTION OF TERRITORY SERVED

HELD FOR FUTURE USE

THOR IBSEN  
ISSUING OFFICER

MANAGING MEMBER  
TITLE



NAME OF COMPANY SERVICE MANAGEMENT SYSTEMS, INC.

WASTEWATER TARIFF

COMMUNITIES SERVED LISTING

<u>County Name</u>	<u>Development Name</u>	<u>Rate Schedule(s) Available</u>	<u>Sheet No.</u>
BREVARD	AQUARINA I	GS	12.0
		RS, MS	13.0
		RWO	14.0
BREVARD	AQUARINA II	GS	12.0
		RS, MS	13.0
		RWO	14.0
BREVARD	ST. ANDREWS	GS	12.0
		RS, MS	13.0
		RWO	14.0
BREVARD	SUNNYLAND GROVES	RWO	14.0

THOR IBSEN  
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NAME OF COMPANY SERVICE MANAGEMENT SYSTEMS, INC.

WASTEWATER TARIFF

TECHNICAL TERMS AND ABBREVIATIONS

- 1.0 "BFC" - The abbreviation for "Base Facility Charge" which is the minimum amount the Company may charge its Customers and is separate from the amount the Company bills its Customers for wastewater consumption.
- 2.0 "CERTIFICATE" - A document issued by the Commission authorizing the Company to provide wastewater service in a specific territory.
- 3.0 "COMMISSION" - The shortened name for the Florida Public Service Commission.
- 4.0 "COMMUNITIES SERVED" - The group of Customers who receive wastewater service from the Company and whose service location is within a specific area or locality that is uniquely separate from another.
- 5.0 "COMPANY" - The shortened name for the full name of the utility which is Service Management Systems, Inc.
- 6.0 "CUSTOMER" - Any person, firm or corporation who has entered into an agreement to receive wastewater service from the Company and who is liable for the payment of that wastewater service.
- 7.0 "CUSTOMER'S INSTALLATION" - All pipes, shut-offs, valves, fixtures and appliances or apparatus of every kind and nature used in connection with or forming a part of the installation for disposing of wastewater located on the Customer's side of the Service Connection whether such installation is owned by the Customer or used by the Customer under lease or other agreement.
- 8.0 "MAIN" - A pipe, conduit, or other facility used to convey wastewater service from individual service lines or through other mains.
- 9.0 "RATE" - Amount which the Company may charge for wastewater service which is applied to the Customer's water consumption.
- 10.0 "RATE SCHEDULE" - The rate(s) or charge(s) for a particular classification of service plus the several provisions necessary for billing, including all special terms and conditions under which service shall be furnished at such rate or charge.
- 11.0 "SERVICE" - As mentioned in this tariff and in agreement with Customers, "Service" shall be construed to include, in addition to all wastewater service required by the Customer, the readiness and ability on the part of the Company to furnish wastewater service to the Customer. Service shall conform to the standards set forth in Section 367.111 of the Florida Statutes.

(Continued to Sheet No. 5.1)

THOR IBSEN  
ISSUING OFFICER  
MANAGING MEMBER  
 TITLE

NAME OF COMPANY SERVICE MANAGEMENT SYSTEMS, INC.

WASTEWATER TARIFF

(Continued from Sheet No. 5.0)

- 12.0 "SERVICE CONNECTION" - The point where the Company's pipes or meters are connected with the pipes of the Customer.
- 13.0 "SERVICE LINES" - The pipes between the Company's Mains and the Service Connection and which includes all of the pipes, fittings and valves necessary to make the connection to the Customer's premises, excluding the meter.
- 14.0 "TERRITORY" - The geographical area described, if necessary, by metes and bounds but, in all cases, with township, range and section in a Certificate, which may be within or without the boundaries of an incorporated municipality and may include areas in more than one county.

THOR IBSEN  
ISSUING OFFICER

MANAGING MEMBER  
TITLE

NAME OF COMPANY SERVICE MANAGEMENT SYSTEMS, INC.

WASTEWATER TARIFF

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THOR IBSEN  
ISSUING OFFICER  
MANAGING MEMBER  
 TITLE

NAME OF COMPANY SERVICE MANAGEMENT SYSTEMS, INC.

WASTEWATER TARIFF

(Continued from Sheet No. 6.0)

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THOR IBSEN  
ISSUING OFFICER  
MANAGING MEMBER  
TITLE

NAME OF COMPANY SERVICE MANAGEMENT SYSTEMS, INC.

WASTEWATER TARIFF

RULES AND REGULATIONS

1.0 GENERAL INFORMATION - These Rules and Regulations are a part of the rate schedules and applications and contracts of the Company and, in the absence of specific written agreement to the contrary, apply without modifications or change to each and every Customer to whom the Company renders wastewater service.

The Company shall provide wastewater service to all Customers requiring such service within its Certificated territory pursuant to Chapter 25-30, Florida Administrative Code and Chapter 367, Florida Statutes.

2.0 POLICY DISPUTE - Any dispute between the Company and the Customer or prospective Customer regarding the meaning or application of any provision of this tariff shall upon written request by either party be resolved by the Florida Public Service Commission.

3.0 APPLICATION - In accordance with Rule 25-30.310, Florida Administrative Code, a signed application is required prior to the initiation of service. The Company shall provide each Applicant with a copy of the brochure entitled "Your Water and Wastewater Service," prepared by the Florida Public Service Commission.

4.0 APPLICATIONS BY AGENTS - Applications for wastewater service requested by firms, partnerships, associations, corporations, and others shall be rendered only by duly authorized parties or agents.

5.0 REFUSAL OR DISCONTINUANCE OF SERVICE - The Company may refuse or discontinue wastewater service rendered under application made by any member or agent of a household, organization, or business in accordance with Rule 25-30.320, Florida Administrative Code.

6.0 EXTENSIONS - Extensions will be made to the Company's facilities in compliance with Commission Rules and Orders and the Company's tariff.

7.0 TYPE AND MAINTENANCE - In accordance with Rule 25-30.545, Florida Administrative Code, the Customer's pipes, apparatus and equipment shall be selected, installed, used and maintained in accordance with standard practice and shall conform with the Rules and Regulations of the Company and shall comply with all laws and governmental regulations applicable to same. The Company shall not be responsible for the maintenance and operation of the Customer's pipes and facilities. The Customer expressly agrees not to utilize any appliance or device which is not properly constructed, controlled and protected or which may adversely affect the wastewater service. The Company reserves the right to discontinue or withhold wastewater service to such apparatus or device.

(Continued on Sheet No. 8.0)

THOR IBSEN  
ISSUING OFFICER  
MANAGING MEMBER  
TITLE

NAME OF COMPANY THOR IBSEN

WASTEWATER TARIFF

(Continued from Sheet No. 7.0)

- 8.0 CONTINUITY OF SERVICE - In accordance with Rule 25-30.250, Florida Administrative Code, the Company will at all times use reasonable diligence to provide continuous wastewater service and, having used reasonable diligence, shall not be liable to the Customer for failure or interruption of continuous wastewater service.

If at any time the Company shall interrupt or discontinue its service, all Customers affected by said interruption or discontinuance shall be given not less than 24 hours written notice.

- 9.0 LIMITATION OF USE - Wastewater service purchased from the Company shall be used by the Customer only for the purposes specified in the application for wastewater service. Wastewater service shall be rendered to the Customer for the Customer's own use and shall be collected directly into the Company's main wastewater lines.

In no case shall a Customer, except with the written consent of the Company, extend his lines across a street, alley, lane, court, property line, avenue, or other way in order to furnish wastewater service to the adjacent property even though such adjacent property may be owned by him. In case of such unauthorized extension, sale, or disposition of service, the Customer's wastewater service will be subject to discontinuance until such unauthorized extension, remetering, sale or disposition of service is discontinued and full payment is made to the Company for wastewater service rendered by the Company (calculated on proper classification and rate schedules) and until reimbursement is made in full to the Company for all extra expenses incurred for clerical work, testing, and inspections. (This shall not be construed as prohibiting a Customer from remetering.)

- 10.0 CHANGE OF CUSTOMER'S INSTALLATION - No changes or increases in the Customer's installation, which will materially affect the proper operation of the pipes, mains, or stations of the Company, shall be made without written consent of the Company. The Customer shall be liable for any change resulting from a violation of this Rule.

- 11.0 INSPECTION OF CUSTOMER'S INSTALLATION - All Customer's wastewater service installations or changes shall be inspected upon completion by a competent authority to ensure that the Customer's piping, equipment, and devices have been installed in accordance with accepted standard practice and local laws and governmental regulations. Where municipal or other governmental inspection is required by local rules and ordinances, the Company cannot render wastewater service until such inspection has been made and a formal notice of approval from the inspecting authority has been received by the Company.

Notwithstanding the above, the Company reserves the right to inspect the Customer's installation prior to rendering wastewater service, and from time to time thereafter, but assumes no responsibility whatsoever for any portion thereof.

(Continued on Sheet No. 9.0)

THOR IBSEN  
ISSUING OFFICER  
MANAGING MEMBER  
TITLE

NAME OF COMPANY SERVICE MANAGEMENT SYSTEMS, INC.

WASTEWATER TARIFF

(Continued from Sheet No. 8.0)

- 12.0 ACCESS TO PREMISES - In accordance with Rule 25-30.320(2)(f), Florida Administrative Code, the Customer shall provide the duly authorized agents of the Company access at all reasonable hours to its property. If reasonable access is not provided, service may be discontinued pursuant to the above rule.
- 13.0 PROTECTION OF COMPANY'S PROPERTY - The Customer shall exercise reasonable diligence to protect the Company's property. If the Customer is found to have tampered with any Company property or refuses to correct any problems reported by the Company, service may be discontinued in accordance with Rule 25-30.320, Florida Administrative Code. In the event of any loss or damage to property of the Company caused by or arising out of carelessness, neglect, or misuse by the Customer, the cost of making good such loss or repairing such damage shall be paid by the Customer.
- 14.0 RIGHT-OF-WAY OR EASEMENTS - The Customer shall grant or cause to be granted to the Company, and without cost to the Company, all rights, easements, permits, and privileges which are necessary for the rendering of wastewater service.
- 15.0 CUSTOMER BILLING - Bills for wastewater service will be rendered - Monthly, Bimonthly, or Quarterly - as stated in the rate schedule.

In accordance with Rule 25-30.335, Florida Administrative Code, the Company may not consider a Customer delinquent in paying his or her bill until the twenty-first day after the Company has mailed or presented the bill for payment.

A municipal or county franchise tax levied upon a water or wastewater public utility shall not be incorporated into the rate for water or wastewater service but shall be shown as a separate item on the Company's bills to its Customers in such municipality or county.

If a utility utilizes the base facility and usage charge rate structure and does not have a Commission authorized vacation rate, the Company shall bill the Customer the base facility charge regardless of whether there is any usage.

- 16.0 PAYMENT OF WATER AND WASTEWATER SERVICE BILLS CONCURRENTLY - In accordance with Rule 25-30.320(2)(g), Florida Administrative Code, when both water and wastewater service are provided by the Company, payment of any wastewater service bill rendered by the Company to a Customer shall not be accepted by the Company without the simultaneous or concurrent payment of any water service bill rendered by the Company.

(Continued on Sheet No. 10.0)

THOR IBSEN  
ISSUING OFFICER  
MANAGING MEMBER  
TITLE



NAME OF COMPANY SERVICE MANAGEMENT SYSTEMS, INC.

WASTEWATER TARIFF

(Continued from Sheet No. 9.0)

- 17.0 DELINQUENT BILLS - When it has been determined that a Customer is delinquent in paying any bill, wastewater service may be discontinued after the Company has mailed or presented a written notice to the Customer in accordance with Rule 25-30.320, Florida Administrative Code.
- 18.0 TERMINATION OF SERVICE - When a Customer wishes to terminate service on any premises where wastewater service is supplied by the Company, the Company may require reasonable notice to the Company in accordance with Rule 25-30.325, Florida Administrative Code.
- 19.0 UNAUTHORIZED CONNECTIONS - WASTEWATER - Any unauthorized connections to the Customer's wastewater service shall be subject to immediate discontinuance without notice, in accordance with Rule 25-30.320, Florida Administrative Code.
- 20.0 ADJUSTMENT OF BILLS - When a Customer has been undercharged as a result of incorrect application of the rate schedule or, if wastewater service is measured by water consumption and a meter error is determined, the amount may be credited or billed to the Customer as the case may be, pursuant to Rules 25-30.340 and 25-30.350, Florida Administrative Code.
- 21.0 FILING OF CONTRACTS - Whenever a Developer Agreement or Contract, Guaranteed Revenue Contract, or Special Contract or Agreement is entered into by the Company for the sale of its product or services in a manner not specifically covered by its Rules and Regulations or approved Rate Schedules, a copy of such contracts or agreements shall be filed with the Commission prior to its execution in accordance with Rule 25-9.034 and Rule 25-30.550, Florida Administrative Code. If such contracts or agreements are approved by the Commission, a conformed copy shall be placed on file with the Commission within 30 days of execution.
- 22.0 EVIDENCE OF CONSUMPTION - The initiation or continuation or resumption of water service to the Customer's premises shall constitute the initiation or continuation or resumption of wastewater service to the Customer's premises regardless of occupancy.

THOR IBSEN  
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MANAGING MEMBER  
TITLE

NAME OF COMPANY: SERVICE MANAGEMENT SYSTEMS, INC.

WASTEWATER TARIFF

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THOR IBSEN  
ISSUING OFFICER

MANAGING MEMBER  
TITLE

NAME OF COMPANY SERVICE MANAGEMENT SYSTEMS, INC.

WASTEWATER TARIFF

GENERAL SERVICE

RATE SCHEDULE GS

- AVAILABILITY - Available throughout the area served by the Company.
- APPLICABILITY - For wastewater service to all Customers for which no other schedule applies.
- LIMITATIONS - Subject to all of the Rules and Regulations of this tariff and General Rules and Regulations of the Commission.
- BILLING PERIOD - MONTHLY

<u>RATE</u> -	METER SIZE:	BASE FACILITY CHARGE
	5/8" x 3/4"	\$21.57
	3/4"	\$32.33
	1"	\$53.92
	1 1/2"	\$107.79
	2"	\$172.47
	3"	\$344.94
	4"	\$538.97
	6"	\$1,077.95
	Gallonage Charge:	
	Per 1,000 Gallons	\$5.61

MINIMUM CHARGE - BASE FACILITY CHARGE

TERMS OF PAYMENT - Bills are due and payable when rendered. In accordance with Rule 25-30.320, Florida Administrative Code, if a Customer is delinquent in paying the bill for wastewater service, service may then be discontinued.

EFFECTIVE DATE -

TYPE OF FILING - TRANSFER OF MAJORITY ORGANIZATIONAL CONTROL

THOR IBSEN  
ISSUING OFFICER  
MANAGING MEMBER  
TITLE

NAME OF COMPANY SERVICE MANAGEMENT SYSTEMS, INC.

WASTEWATER TARIFF

MULTI-RESIDENTIAL SERVICE,  
RESIDENTIAL SERVICE

RATE SCHEDULE RS , MS

- AVAILABILITY - Available throughout the area served by the Company.
- APPLICABILITY - For wastewater service for all purposes in private residences and individually metered apartment units.
- LIMITATIONS - Subject to all of the Rules and Regulations of this Tariff and General Rules and Regulations of the Commission.
- BILLING PERIOD - MONTHLY
- RATE -
- |                         |         |
|-------------------------|---------|
| BASE FACILITY CHARGE    |         |
| ALL METER SIZES         | \$21.57 |
| GALLONAGE CHARGE        |         |
| PER 1,000 GALLONS       | \$ 4.67 |
| (MAXIMUM 8,000 GALLONS) |         |
- MINIMUM CHARGE - BASE FACILITY CHARGE
- TERMS OF PAYMENT - Bills are due and payable when rendered. In accordance with Rule 25-30.320, Florida Administrative Code, if a Customer is delinquent in paying the bill for wastewater service, service may then be discontinued.
- EFFECTIVE DATE -
- TYPE OF FILING - TRANSFER OF MAJORITY ORGANIZATIONAL CONTROL

THOR IBSEN  
ISSUING OFFICER  
MANAGING MEMBER  
TITLE

NAME OF COMPANY SERVICE MANAGEMENT SYSTEMS, INC.

WASTEWATER TARIFF

RESIDENTIAL WASTEWATER ONLY SERVICE  
RATE SCHEDULE RWO

AVAILABILITY - Available throughout the area served by the Company.

APPLICABILITY - For wastewater service for all purposes in private residences and individually metered apartment units.

LIMITATIONS - Subject to all of the Rules and Regulations of this Tariff and General Rules and Regulations of the Commission.

BILLING PERIOD - MONTHLY

RATE - FLAT RATE \$ 33.81

MINIMUM CHARGE - BASE FACILITY CHARGE

TERMS OF PAYMENT - Bills are due and payable when rendered. In accordance with Rule 25-30.320, Florida Administrative Code, if a Customer is delinquent in paying the bill for wastewater service, service may then be discontinued.

EFFECTIVE DATE -

TYPE OF FILING - TRANSFER OF MAJORITY ORGANIZATIONAL CONTROL

THOR IBSEN  
ISSUING OFFICER  
MANAGING MEMBER  
TITLE

NAME OF COMPANY SERVICE MANAGEMENT SYSTEMS, INC.

WASTEWATER TARIFF

CUSTOMER DEPOSITS

ESTABLISHMENT OF CREDIT - Before rendering wastewater service, the Company may require an Applicant for service to satisfactorily establish credit, but such establishment of credit shall not relieve the Customer from complying with the Company's rules for prompt payment. Credit will be deemed so established if the Customer complies with the requirements of Rule 25-30.311, Florida Administrative Code.

AMOUNT OF DEPOSIT - The amount of initial deposit shall be the following according to meter size:

	<u>Residential</u>	<u>General Service</u>
5/8" x 3/4"	<u>\$ 62.00</u>	<u>\$ 62.00</u>
1"	<u>2XAVG. BILL</u>	<u>2XAVG. BILL</u>
1 1/2"	<u>2XAVG. BILL</u>	<u>2XAVG. BILL</u>
Over 2"	<u>2XAVG. BILL</u>	<u>2XAVG. BILL</u>

ADDITIONAL DEPOSIT - Under Rule 25-30.311(7), Florida Administrative Code, the Company may require a new deposit, where previously waived or returned, or an additional deposit in order to secure payment of current bills provided.

INTEREST ON DEPOSIT - The Company shall pay interest on Customer deposits pursuant to Rule 25-30.311(4) and (4a). The Company will pay or credit accrued interest to the Customer's account during the month of JANUARY each year.

REFUND OF DEPOSIT - After a residential Customer has established a satisfactory payment record and has had continuous service for a period of 23 months, the Company shall refund the Customer's deposit provided the Customer has met the requirements of Rule 25-30.311(5), Florida Administrative Code. The Company may hold the deposit of a non-residential Customer after a continuous service period of 23 months and shall pay interest on the non-residential Customer's deposit pursuant to Rule 25-30.311(4) and (5), Florida Administrative Code.

Nothing in this rule shall prohibit the Company from refunding a Customer's deposit in less than 23 months.

EFFECTIVE DATE -

TYPE OF FILING - TRANSFER OF MAJORITY ORGANIZATIONAL CONTROL

THOR IBSEN  
ISSUING OFFICER

MANAGING MEMBER  
TITLE

NAME OF COMPANY SERVICE MANAGEMENT SYSTEMS, INC.

WASTEWATER TARIFF

MISCELLANEOUS SERVICE CHARGES

The Company may charge the following miscellaneous service charges in accordance with the terms state herein. If both water and wastewater services are provided, only a single charge is appropriate unless circumstances beyond the control of the Company require multiple actions.

INITIAL CONNECTION - This charge may be levied for service initiation at a location where service did not exist previously.

NORMAL RECONNECTION - This charge may be levied for transfer of service to a new Customer account at a previously served location or reconnection of service subsequent to a Customer requested disconnection.

VIOLATION RECONNECTION - This charge may be levied prior to reconnection of an existing Customer after disconnection of service for cause according to Rule 25-30.320(2), Florida Administrative Code, including a delinquency in bill payment.

PREMISES VISIT CHARGE (IN LIEU OF DISCONNECTION) - This charge may be levied when a service representative visits a premises for the purpose of discontinuing service for nonpayment of a due and collectible bill and does not discontinue service because the Customer pays the service representative or otherwise makes satisfactory arrangements to pay the bill.

Schedule of Miscellaneous Service Charges

Initial Connection Fee	\$ <u>15.00</u>
Normal Reconnection Fee	\$ <u>15.00</u>
Violation Reconnection Fee	\$ <u>Actual Cost (1)</u>
Premises Visit Fee (in lieu of disconnection)	\$ <u>10.00</u>

(1) Actual Cost is equal to the total cost incurred for services.

EFFECTIVE DATE

TYPE OF FILING - TRANSFER OF MAJORITY ORGANIZATIONAL CONTROL

THOR IBSEN  
ISSUING OFFICER  
MANAGING MEMBER  
TITLE

NAME OF COMPANY SERVICE MANAGEMENT SYSTEMS, INC.  
 WASTEWATER TARIFF

SERVICE AVAILABILITY FEES AND CHARGES

<u>DESCRIPTION</u>	<u>REFER TO SERVICE AVAILABILITY POLICY</u>
	<u>AMOUNT</u> <u>SHEET NO./RULE NO.</u>
<u>Customer Connection (Tap-in) Charge</u>	
5/8" x 3/4" metered service .....	\$
1" metered service .....	\$
1 1/2" metered service .....	\$
2" metered service .....	\$
Over 2" metered service .....	\$ <span style="border: 1px solid black; padding: 2px;">Actual Cost (1)</span>
<u>Guaranteed Revenue Charge</u>	
With Prepayment of Service Availability Charges:	
Residential-per ERC/month (__)GPD .....	\$
All others-per gallon/month .....	\$
Without Prepayment of Service Availability Charges:	
Residential-per ERC/month (__)GPD .....	\$
All others-per gallon/month .....	\$
<u>Inspection Fee</u> .....	\$ <span style="border: 1px solid black; padding: 2px;">Actual Cost (1)</span>
<u>Main Extension Charge</u>	
Residential-per ERC <span style="border: 1px solid black; padding: 2px;">280GPD</span> .....	\$ 635.00
All others-per gallon .....	\$ 2.27
or	
Residential-per lot (___foot frontage) .....	\$
All others-per front foot .....	\$
<u>Plan Review Charge</u> .....	\$ <span style="border: 1px solid black; padding: 2px;">Actual Cost (1)</span>
<u>Plant Capacity Charge</u>	
Residential-per ERC (___GPD) .....	\$
All others-per gallon .....	\$
<u>System Capacity Charge</u>	
Residential-per ERC (___GPD) .....	\$
All others-per gallon .....	\$

<sup>1</sup>Actual Cost is equal to the total cost incurred for services rendered.

EFFECTIVE DATE -  
TYPE OF FILING - TRANSFER OF MAJORITY ORGANIZATIONAL CONTROL

THOR IBSEN  
 ISSUING OFFICER  
  
MANAGING MEMBER  
 TITLE



NAME OF COMPANY SERVICE MANAGEMENT SYSTEMS, INC.

WASTEWATER TARIFF

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THOR IBSEN  
ISSUING OFFICER  
MANAGING MEMBER  
TITLE

NAME OF COMPANY: SERVICE MANAGEMENT SYSTEMS, INC.

WASTEWATER TARIFF

CUSTOMER'S GUARANTEE DEPOSIT RECEIPT

NAME OF COMPANY: SERVICE MANAGEMENT SYSTEMS, INC.

P. O. BOX 510388

MELBOURNE BEACH, FL 32951

321-327-2930 (office) 321-728-0733 (fax)

DEPOSIT RATES

WATER			WASTEWATER		
METER SIZE	SERVICE	DEPOSIT	METER SIZE	SERVICE	DEPOSIT
5/8" x 3/4"	RS	GS	5/8" x 3/4"	RS	GS
	\$68.00	\$68.00		\$62.00	\$62.00
1"	2 x Avg. Bill	2 x Avg. Bill	1"	2 x Avg. Bill	2 x Avg. Bill
1 1/2"	2 x Avg. Bill	2 x Avg. Bill	1 1/2"	2 x Avg. Bill	2 x Avg. Bill
Over 2"	2 x Avg. Bill	2 x Avg. Bill	Over 2"	2 x Avg. Bill	2 x Avg. Bill

Name \_\_\_\_\_ Social Security No. \_\_\_\_\_

Telephone Number \_\_\_\_\_

Billing Address \_\_\_\_\_

Service Address \_\_\_\_\_

TOTAL DEPOSIT PAID BY CUSTOMER \_\_\_\_\_

By signing this agreement, the customer agrees to the following:

**ADDITIONAL DEPOSIT** - Under Rule 25-30.311(7), Florida Administrative Code, the Company may require a new deposit, where previously waived or returned, or an additional deposit in order to secure payment of current bills provided.

**INTEREST ON DEPOSIT** - The Company shall pay interest on Customer deposits pursuant to Rules 25-30.311(4) and (4a). The Company will pay or credit accrued interest to the Customer's account during the month of January each year.

**REFUND OF DEPOSIT** - After a residential Customer has established a satisfactory payment record and has had continuous service for a period of 23 months, the Company shall refund the Customer's deposit provided the Customer has met the requirements of Rule 25-30.311(5), Florida Administrative Code. The Company may hold the deposit of a non-residential Customer after a continuous service period of 23 months and shall pay interest on the non-residential Customer's deposit pursuant to Rules 25-30.311(4) and (5), Florida Administrative Code. Nothing in this rule shall prohibit the Company from refunding a Customer's deposit in less than 23 months.

The customer agrees to abide by all existing Company rules and regulations as contained in the tariff.

Signature \_\_\_\_\_

Date \_\_\_\_\_

THOR IBSEN  
ISSUING OFFICER

MANAGING MEMBER  
TITLE

NAME OF COMPANY: SERVICE MANAGEMENT SYSTEMS, INC.

WASTEWATER TARIFF

APPLICATION FOR WATER SERVICE

PLEASE ATTACH A CHECK IN THE AMOUNT OF \$60.00 PAYABLE TO SMS

NAME OF COMPANY: SERVICE MANAGEMENT SYSTEMS, INC.  
P. O. BOX 510388  
MELBOURNE BEACH, FL 32951  
321-327-2930 (office) 321-728-0733 (fax)

WATER TARIFF

APPLICATION FOR WATER SERVICE

Name \_\_\_\_\_ Social Security No. \_\_\_\_\_

Telephone Number \_\_\_\_\_

Billing Address \_\_\_\_\_

Service Address \_\_\_\_\_

Date Service should begin \_\_\_\_\_

Service requested: Water \_\_\_\_\_ Wastewater \_\_\_\_\_ Irrigation \_\_\_\_\_

By signing this agreement, the customer agrees to the following:

The Company shall not be responsible for the maintenance and operation of the customer's pipes and facilities. The customer agrees not to utilize any appliance or device which is not properly constructed, controlled and protected or which adversely affects the water service; the Company reserves the right to discontinue or withhold water service to such apparatus or device.

The Company may refuse or discontinue water service rendered under application made by any member or agent of a household, organization, or business for any of the reasons contained in Rule 25-30.320, Florida Administrative Code.

The customer agrees to abide by all existing Company rules and regulations as contained in the tariff.

Bills for water service will be rendered monthly, as stated in the rate schedule. Bills must be paid within 20 days of mailing from the Company. If payment is not made, after five working days written notice, service may be discontinued.

When a customer wishes to terminate service on any premises where water and/or wastewater service is supplied by the Company, the Company may require oral or written notice within 5 days prior to the date the customer desires to terminate service.

Signature \_\_\_\_\_

Date \_\_\_\_\_

THOR IBSEN  
ISSUING OFFICER

MANAGING MEMBER  
TITLE

NAME OF COMPANY SERVICE MANAGEMENT SYSTEMS, INC.

WASTEWATER TARIFF

COPY OF CUSTOMER'S BILL

METER READ			USAGE	AMOUNT

--

		DUE DATE	AMT. DUE
		ACCT. NO.	IF LATE PAY
		BILL DATE	SRV. TYPE
		STREET ADDRESS	
DUE DATE	IF LATE PAY	ACCT. NO.	AMT. DUE

RETURN THIS STUB WITH PAYMENT

THOR IBSEN  
ISSUING OFFICER  
MANAGING MEMBER  
TITLE

ORIGINAL SHEET NO. 22.0

NAME OF COMPANY SERVICE MANAGEMENT SYSTEMS, INC.

WASTEWATER TARIFF

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THOR IBSEN  
ISSUING OFFICER  
MANAGING MEMBER  
TITLE

NAME OF COMPANY SERVICE MANAGEMENT SYSTEMS, INC.

WASTEWATER TARIFF

SERVICE AVAILABILITY POLICY

There shall be a main extension charge of \$635.00 per ERC(280GPD) for wastewater. These charges shall apply only to new Customers who connect to the system. Customers who are currently connected to the system are not subject to these charges.

THOR IBSEN  
ISSUING OFFICER  
MANAGING MEMBER  
TITLE

WATER TARIFF

SERVICE MANAGEMENT SYSTEMS, INC.  
NAME OF COMPANY

FILED WITH  
FLORIDA PUBLIC SERVICE COMMISSION

DOCUMENT NUMBER - DATE

00603 JAN 25 88

FPSC-COMMISSION CLERK

WATER TARIFF

SERVICE MANAGEMENT SYSTEMS, INC.  
NAME OF COMPANY

P.O. BOX 510388

MELBOURNE BEACH

FLORIDA, 32951  
(ADDRESS OF COMPANY)

321-327-2930 / 321-421-6100  
(Business & Emergency Telephone Numbers)

FILED WITH  
FLORIDA PUBLIC SERVICE COMMISSION

THOR IBSEN  
ISSUING OFFICER  
MANAGING MEMBER  
TITLE



NAME OF COMPANY SERVICE MANAGEMENT SYSTEMS, INC.

WATER TARIFF

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THOR IBSEN  
ISSUING OFFICER  
MANAGING MEMBER  
TITLE

NAME OF COMPANY SERVICE MANAGEMENT SYSTEMS, INC.

WATER TARIFF

TERRITORY AUTHORITY

CERTIFICATE NUMBER - 517-W

COUNTY - BREVARD

COMMISSION ORDER(S) APPROVING TERRITORY SERVED -

<u>Order Number</u>	<u>Date Issued</u>	<u>Docket Number</u>	<u>Filing Type</u>
22075	10/19/1989	880595-WS	Original Certificate
23095	06/11/1990	900167-WS	Territory Amendment
PSC-92-0119-FOF-WS	03/30/1992	911129-WS	Territory Amendment
PSC-97-0206-FOF-WS	02/21/1997	960095-WS	Name Change
PSC-97-0206A-FOF-WS	03/05/1997	960095-WS	Amendatory Order
PSC-97-0918-FOF-WS	08/04/1997	970093-WS	Transfer Majority Control
PSC-03-0787-FOF-WS	07/02/2003	020091-WS	Transfer Majority Control
PSC-03-1098-FOF-WS	10/02/2003	020091-WS	Revised Territory
		090019-WS	Transfer Majority Control

(Continued to Sheet No. 3.1)

THOR IBSEN  
ISSUING OFFICER  
MANAGING MEMBER  
 TITLE

NAME OF COMPANY SERVICE MANAGEMENT SYSTEMS, INC.

WATER TARIFF

(Continued from Sheet No. 3.0)

DESCRIPTION OF TERRITORY SERVED

WATER SERVICE AREA

A PROTION OF SECTIONS 25, 35, AND 36 TOWNSHIP 29 SOUTH, RANGE 38 EAST, SECTION 31, TOWNSHIP 29 SOUTH, RANGE 39 EAST, SECTION 1, TOWNSHIP 30 SOUTH, RANGE 38 EAST AND SECTION 6, TOWNSHIP 30 SOUTH, RANGE 39 EAST, BREVARD COUNTY, FLORIDA BEING MORE PARTICULARLY DESCRIBED AS FOLLOWS;  
BEGIN AT THE SOUTHWEST CORNER OF SAID SECTION 25 AND RUN N00°19'34"W ALONG THE WEST LINE OF SAID SECTION 25 A DISTANCE OF 1327.58 FEET TO THE NORTH LINE OF THE SOUTH ½ OF THE SOUTH ½ OF SAID SECTION 25; THENCE RUN S88°30'24"E ALONG NORTH LINE OF THE SOUTH ½ OF THE SOUTH ½ OF SECTION 25 A DISTANCE OF 2634 FEET MORE OR LESS TO THE MEAN HIGH WATER LINE OF THE ATLANTIC OCEAN; THENCE RUN SOUTHERLY ALONG SAID MEAN HIGH WATER LINE THROUGH SAID SECTIONS 25, 36, 31 AND 6 A DISTANCE OF 12127 FEET MORE OR LESS TO THE SOUTH LINE OF THE NORTH ½ OF THE SOUTH ½ OF SAID SECTION 6; THENCE RUN N88°48'45"W ALONG THE SOUTH LINE OF THE NORTH ½ OF THE SOUTH ½ OF SECTION 6 A DISTANCE OF 1524 FEET MORE OR LESS TO THE MEAN HIGH WATER LINE OF THE INDAIN RIVER; THENCE RUN NORTHERLY ALONG THE MEAN HIGH WATER LINE OF THE INDIAN RIVER AND MULLET CREEK 16336 FEET MORE OR LESS TO THE NORTH LINE OF SAID SECTION 35; THENCE RUN S88° 22'47"E ALONG THE NORTH LINE OF SECTION 35 A DISTANCE OF 982 FEET MORE OR LESS TO THE POINT OF BEGINNING.

(Continued to Sheet No. 3.2)

THOR IBSEN  
ISSUING OFFICER  
MANAGING MEMBER  
TITLE

NAME OF COMPANY: SERVICE MANAGEMENT SYSTEMS, INC.

WATER TARIFF

(Continued from Sheet No. 3.1)

DESCRIPTION OF TERRITORY SERVED

WASTEWATER SERVICE AREA

A PORTION OF SECTIONS 25, 26, 35 AND 36 TOWNSHIP 29 SOUTH, RANGE 38 EAST, AND SECTION 31, TOWNSHIP 29 SOUTH, RANGE 39 EAST, BREVARD COUNTY, FLORIDA BEING MORE PARTICULARLY DESCRIBED AS FOLLOWS:

BEGIN AT THE WEST ¼ CORNER OF SAID SECTION 25 AND RUN N00°18'50"W ALONG THE WEST LINE OF SAID SECTION 25 A DISTANCE OF 1340.83 FEET TO THE NORTH LINE OF THE SOUTH ½ OF THE NORTH ½ OF SAID SECTION 25; THENCE RUN S88°31'07"E ALONG THE NORTH LINE OF THE SOUTH ½ OF THE NORTH ½ OF SECTION 25 A DISTANCE OF 1351 FEET MORE OR LESS TO THE MEAN HIGH WATER LINE OF THE ATLANTIC OCEAN; THENCE RUN SOUTHERLY ALONG SAID MEAN HIGH WATER LINE THROUGH SAID SECTIONS 25, 26, AND 31 A DISTANCE OF 9203 FEET MORE OR LESS TO THE EASTERLY EXTENSION OF THE SOUTH LINE OF THE NORTH ½ OF THE SOUTH ½ OF SAID SECTION 36; THENCE RUN N88°23'42"W ALONG SAID LINE AND THE SOUTH LINE OF THE NORTH ½ OF THE SOUTH ½ OF SECTIONS 36 A DISTANCE OF 790 FEET MORE OR LESS TO THE MEAN HIGH WATER LINE OF THE INDIAN RIVER; THENCE RUN NORTHERLY ALONG THE MEAN HIGH WATER LINE OF THE INDIAN RIVER AND MULLET CREEK 8315 FEET MORE OR LESS TO THE SOUTH LINE OF SAID SECTION 26; THENCE RUN S88°22'47"E ALONG THE SOUTH LINE OF SAID SECTION 26 A DISTANCE OF 982 FEET TO THE COMMON CORNER OF SAID SECTIONS 25, 26, 35, AND 36; THENCE RUN ALONG THE WEST LINE OF SAID SECTION 25 N00°19'34"W 1327.58 TO THE SOUTHEAST CORNER OF GOVERNMENT LOT 3 OF SAID SECTION 26; THENCE RUN N88°30'25"W ALONG THE SOUTH LINE OF SAID GOVERNMENT LOT 3 A DISTANCE OF 1276 FEET MORE OR LESS TO THE MEAN HIGH WATER LINE OF MULLET CREEK; THENCE RUN NORTHERLY LONG THE MEAN HIGH WATER LINE OF MULLET CREEK 1903 MORE OR LESS TO THE NORTH LINE OF THE SOUTHEAST ¼ OF SAID SECTION 26; THENCE RUN S88°31'12"E ALONG THE NORTH LINE OF THE SOUTHEAST ¼ OF SECTION 26 A DISTANCE OF 2431 MORE OR LESS TO THE POINT OF BEGINNING.

(Continued to Sheet No. 3.3)

THOR IBSEN  
ISSUING OFFICER

MANAGING MEMBER  
TITLE

NAME OF COMPANY: SERVICE MANAGEMENT SYSTEMS, INC.

WATER TARIFF

(Continued from Sheet No. 3.2)

DESCRIPTION OF TERRITORY SERVED

HELD FOR FUTURE USE

THOR IBSEN  
ISSUING OFFICER

MANAGING MEMBER  
TITLE

NAME OF COMPANY SERVICE MANAGEMENT SYSTEMS, INC.

WATER TARIFF

COMMUNITIES SERVED LISTING

<u>County Name</u>	<u>Development Name</u>	<u>Rate Schedule(s) Available</u>	<u>Sheet No.</u>
BREVARD	AQUARINA I	GS, RS, MS IR	12.0 13.0
BREVARD	AQUARINA II	GS, RS, MS IR	12.0 13.0
BREVARD	ST. ANDREWS	GS, RS, MS IR	12.0 13.0

THOR IBSEN  
ISSUING OFFICER  
MANAGING MEMBER  
TITLE

NAME OF COMPANY SERVICE MANAGEMENT SYSTEMS, INC.

WATER TARIFF

TECHNICAL TERMS AND ABBREVIATIONS

- 1.0 "BFC" - The abbreviation for "Base Facility Charge" which is the minimum amount the Company may charge its Customers and is separate from the amount the Company bills its Customers for water consumption.
- 2.0 "CERTIFICATE" - A document issued by the Commission authorizing the Company to provide water service in a specific territory.
- 3.0 "COMMISSION" - The shortened name for the Florida Public Service Commission.
- 4.0 "COMMUNITIES SERVED" - The group of Customers who receive water service from the Company and whose service location is within a specific area or locality that is uniquely separate from another.
- 5.0 "COMPANY" - The shortened name for the full name of the utility which is Service Management Systems, Inc.
- 6.0 "CUSTOMER" - Any person, firm or corporation who has entered into an agreement to receive water service from the Company and who is liable for the payment of that water service.
- 7.0 "CUSTOMER'S INSTALLATION" - All pipes, shut-offs, valves, fixtures and appliances or apparatus of every kind and nature used in connection with or forming a part of the installation for rendering water service to the Customer's side of the Service Connection whether such installation is owned by the Customer or used by the Customer under lease or other agreement.
- 8.0 "MAIN" - A pipe, conduit, or other facility used to convey water service to individual service lines or through other mains.
- 9.0 "RATE" - Amount which the Company may charge for water service which is applied to the Customer's actual consumption.
- 10.0 "RATE SCHEDULE" - The rate(s) or charge(s) for a particular classification of service plus the several provisions necessary for billing, including all special terms and conditions under which service shall be furnished at such rate or charge.
- 11.0 "SERVICE" - As mentioned in this tariff and in agreement with Customers, "Service" shall be construed to include, in addition to all water service required by the Customer, the readiness and ability on the part of the Company to furnish water service to the Customer. Service shall conform to the standards set forth in Section 367.111 of the Florida Statutes.

(Continued to Sheet No. 5.1)

THOR IBSEN  
ISSUING OFFICER  
MANAGING MEMBER  
TITLE

NAME OF COMPANY SERVICE MANAGEMENT SYSTEMS, INC.

WATER TARIFF

(Continued from Sheet No. 5.0)

- 12.0 "SERVICE CONNECTION" - The point where the Company's pipes or meters are connected with the pipes of the Customer.
- 13.0 "SERVICE LINES" - The pipes between the Company's Mains and the Service Connection and which includes all of the pipes, fittings and valves necessary to make the connection to the Customer's premises, excluding the meter.
- 14.0 "TERRITORY" - The geographical area described, if necessary, by metes and bounds but, in all cases, with township, range and section in a Certificate, which may be within or without the boundaries of an incorporated municipality and may include areas in more than one county.

THOR IBSEN  
ISSUING OFFICER  
MANAGING MEMBER  
TITLE



NAME OF COMPANY SERVICE MANAGEMENT SYSTEMS, INC.

WATER TARIFF

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(Continued to Sheet No. 6.1)

THOR IBSEN  
 ISSUING OFFICER  
MANAGING MEMBER  
 TITLE

NAME OF COMPANY SERVICE MANAGEMENT SYSTEMS, INC.

WATER TARIFF

(Continued from Sheet No. 6.0)

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THOR IBSEN  
ISSUING OFFICER  
MANAGING MEMBER  
TITLE

NAME OF COMPANY SERVICE MANAGEMENT SYSTEMS, INC.

WATER TARIFF

RULES AND REGULATIONS

- 1.0 GENERAL INFORMATION - These Rules and Regulations are a part of the rate schedules and applications and contracts of the Company and, in the absence of specific written agreement to the contrary, apply without modifications or change to each and every Customer to whom the Company renders water service.
- The Company shall provide water service to all Customers requiring such service within its Certificated territory pursuant to Chapter 25-30, Florida Administrative Code and Chapter 367, Florida Statutes.
- 2.0 POLICY DISPUTE - Any dispute between the Company and the Customer or prospective Customer regarding the meaning or application of any provision of this tariff shall upon written request by either party be resolved by the Florida Public Service Commission.
- 3.0 APPLICATION - In accordance with Rule 25-30.310, Florida Administrative Code, a signed application is required prior to the initiation of service. The Company shall provide each Applicant with a copy of the brochure entitled "Your Water and Wastewater Service," prepared by the Florida Public Service Commission.
- 4.0 APPLICATIONS BY AGENTS - Applications for water service requested by firms, partnerships, associations, corporations, and others shall be rendered only by duly authorized parties or agents.
- 5.0 REFUSAL OR DISCONTINUANCE OF SERVICE - The Company may refuse or discontinue water service rendered under application made by any member or agent of a household, organization, or business in accordance with Rule 25-30.320, Florida Administrative Code.
- 6.0 EXTENSIONS - Extensions will be made to the Company's facilities in compliance with Commission Rules and Orders and the Company's tariff.
- 7.0 TYPE AND MAINTENANCE - In accordance with Rule 25-30.545, Florida Administrative Code, the Customer's pipes, apparatus and equipment shall be selected, installed, used and maintained in accordance with standard practice and shall conform with the Rules and Regulations of the Company and shall comply with all laws and governmental regulations applicable to same. The Company shall not be responsible for the maintenance and operation of the Customer's pipes and facilities. The Customer expressly agrees not to utilize any appliance or device which is not properly constructed, controlled and protected or which may adversely affect the water service. The Company reserves the right to discontinue or withhold water service to such apparatus or device.
- 8.0 DELINQUENT BILLS - When it has been determined that a Customer is delinquent in paying any bill, water service may be discontinued after the Company has mailed or presented a written notice to the Customer in accordance with Rule 25-30.320, Florida Administrative Code.

(Continued on Sheet No. 8.0)

THOR IBSEN  
ISSUING OFFICER  
MANAGING MEMBER  
TITLE

NAME OF COMPANY SERVICE MANAGEMENT SYSTEMS, INC.

WATER TARIFF

(Continued from Sheet No. 7.0)

9.0 CONTINUITY OF SERVICE - In accordance with Rule 25-30.250, Florida Administrative Code, the Company will at all times use reasonable diligence to provide continuous water service and, having used reasonable diligence, shall not be liable to the Customer for failure or interruption of continuous water service.

If at any time the Company shall interrupt or discontinue its service, all Customers affected by said interruption or discontinuance shall be given not less than 24 hours written notice.

10.0 LIMITATION OF USE - Water service purchased from the Company shall be used by the Customer only for the purposes specified in the application for water service. Water service shall be rendered to the Customer for the Customer's own use and the Customer shall not sell or otherwise dispose of such water service supplied by the Company.

In no case shall a Customer, except with the written consent of the Company, extend his lines across a street, alley, lane, court, property line, avenue, or other way in order to furnish water service to the adjacent property through one meter even though such adjacent property may be owned by him. In case of such unauthorized extension, sale, or disposition of service, the Customer's water service will be subject to discontinuance until such unauthorized extension, remetering, sale or disposition of service is discontinued and full payment is made to the Company for water service rendered by the Company (calculated on proper classification and rate schedules) and until reimbursement is made in full to the Company for all extra expenses incurred for clerical work, testing, and inspections. (This shall not be construed as prohibiting a Customer from remetering.)

11.0 CHANGE OF CUSTOMER'S INSTALLATION - No changes or increases in the Customer's installation, which will materially affect the proper operation of the pipes, mains, or stations of the Company, shall be made without written consent of the Company. The Customer shall be liable for any charge resulting from a violation of this Rule.

12.0 PROTECTION OF COMPANY'S PROPERTY - The Customer shall exercise reasonable diligence to protect the Company's property. If the Customer is found to have tampered with any Company property or refuses to correct any problems reported by the Company, service may be discontinued in accordance with Rule 25-30.320, Florida Administrative Code.

In the event of any loss or damage to property of the Company caused by or arising out of carelessness, neglect, or misuse by the Customer, the cost of making good such loss or repairing such damage shall be paid by the Customer.

(Continued on Sheet No. 9.0)

THOR IBSEN  
ISSUING OFFICER  
MANAGING MEMBER  
TITLE

NAME OF COMPANY SERVICE MANAGEMENT SYSTEMS, INC.

WATER TARIFF

(Continued from Sheet No. 8.0)

- 13.0 INSPECTION OF CUSTOMER'S INSTALLATION - All Customer's water service installations or changes shall be inspected upon completion by a competent authority to ensure that the Customer's piping, equipment, and devices have been installed in accordance with accepted standard practice and local laws and governmental regulations. Where municipal or other governmental inspection is required by local rules and ordinances, the Company cannot render water service until such inspection has been made and a formal notice of approval from the inspecting authority has been received by the Company.

Notwithstanding the above, the Company reserves the right to inspect the Customer's installation prior to rendering water service, and from time to time thereafter, but assumes no responsibility whatsoever for any portion thereof.

- 14.0 ACCESS TO PREMISES - In accordance with Rule 25-30.320(2)(f), Florida Administrative Code, the Customer shall provide the duly authorized agents of the Company access at all reasonable hours to its property. If reasonable access is not provided, service may be discontinued pursuant to the above rule.

- 15.0 RIGHT-OF-WAY OR EASEMENTS - The Customer shall grant or cause to be granted to the Company, and without cost to the Company, all rights, easements, permits, and privileges which are necessary for the rendering of water service.

- 16.0 CUSTOMER BILLING - Bills for water service will be rendered - Monthly, Bimonthly, or Quarterly - as stated in the rate schedule.

In accordance with Rule 25-30.335, Florida Administrative Code, the Company may not consider a Customer delinquent in paying his or her bill until the twenty-first day after the Company has mailed or presented the bill for payment.

A municipal or county franchise tax levied upon a water or wastewater public Company shall not be incorporated into the rate for water or wastewater service but shall be shown as a separate item on the Company's bills to its Customers in such municipality or county.

If a Company utilizes the base facility and usage charge rate structure and does not have a Commission authorized vacation rate, the Company shall bill the Customer the base facility charge regardless of whether there is any usage.

- 17.0 TERMINATION OF SERVICE - When a Customer wishes to terminate service on any premises where water service is supplied by the Company, the Company may require reasonable notice to the Company in accordance with Rule 25-30.325, Florida Administrative Code.

(Continued on Sheet No. 10.0)

THOR IBSEN  
ISSUING OFFICER  
MANAGING MEMBER  
TITLE

NAME OF COMPANY SERVICE MANAGEMENT SYSTEMS, INC.

WATER TARIFF

(Continued from Sheet No. 9.0)

- 18.0 PAYMENT OF WATER AND WASTEWATER SERVICE BILLS CONCURRENTLY - In accordance with Rule 25-30.320(2)(g), Florida Administrative Code, when both water and wastewater service are provided by the Company, payment of any water service bill rendered by the Company to a Customer shall not be accepted by the Company without the simultaneous or concurrent payment of any wastewater service bill rendered by the Company.
- 19.0 UNAUTHORIZED CONNECTIONS - WATER - Any unauthorized connections to the Customer's water service shall be subject to immediate discontinuance without notice, in accordance with Rule 25-30.320, Florida Administrative Code.
- 20.0 METERS - All water meters shall be furnished by and remain the property of the Company and shall be accessible and subject to its control, in accordance with Rule 25-30.230, Florida Administrative Code.
- 21.0 ALL WATER THROUGH METER - That portion of the Customer's installation for water service shall be so arranged to ensure that all water service shall pass through the meter. No temporary pipes, nipples or spaces are permitted and under no circumstances are connections allowed which may permit water to by-pass the meter or metering equipment.
- 22.0 ADJUSTMENT OF BILLS - When a Customer has been undercharged as a result of incorrect application of the rate schedule, incorrect reading of the meter, incorrect connection of the meter, or other similar reasons, the amount may be refunded or billed to the Customer as the case may be pursuant to Rules 25-30.340 and 25-30.350, Florida Administrative Code.
- 23.0 ADJUSTMENT OF BILLS FOR METER ERROR - When meter tests are made by the Commission or by the Company, the accuracy of registration of the meter and its performance shall conform with Rule 25-30.262, Florida Administrative Code and any adjustment of a bill due to a meter found to be in error as a result of any meter test performed whether for unauthorized use or for a meter found to be fast, slow, non-registering, or partially registering, shall conform with Rule 25-30.340, Florida Administrative Code.
- 24.0 METER ACCURACY REQUIREMENTS - All meters used by the Company should conform to the provisions of Rule 25-30.262, Florida Administrative Code.
- 25.0 FILING OF CONTRACTS - Whenever a Developer Agreement or Contract, Guaranteed Revenue Contract, or Special Contract or Agreement is entered into by the Company for the sale of its product or services in a manner not specifically covered by its Rules and Regulations or approved Rate Schedules, a copy of such contracts or agreements shall be filed with the Commission prior to its execution in accordance with Rule 25-9.034 and Rule 25-30.550, Florida Administrative Code. If such contracts or agreements are approved by the Commission, a conformed copy shall be placed on file with the Commission within 30 days of execution.

THOR IBSEN  
ISSUING OFFICER  
MANAGING MEMBER  
TITLE

NAME OF COMPANY: SERVICE MANAGEMENT SYSTEMS, INC.

WATER TARIFF

INDEX OF RATES AND CHARGES SCHEDULES

	<u>Sheet Number</u>
Common Area Bulk Irrigation Service.....	13.1
Customer Deposits.....	14.0
General Service, GS.....	12.0
Irrigation Service, IR.....	13.0
Meter Test Deposits.....	15.0
Miscellaneous Service Charges.....	16.0
Multi-Residential Service, MS.....	12.0
Residential Services, RS.....	12.0
Service Availability Fees and Charges – Irrigation Service.....	17.1
Service Availability Fees and Charges – Potable Service.....	17.0

THOR IBSEN  
ISSUING OFFICER

MANAGING MEMBER  
TITLE

NAME OF COMPANY SERVICE MANAGEMENT SYSTEMS, INC.

WATER TARIFF

Residential, Multi-Residential  
GENERAL SERVICE

RATE SCHEDULE GS, RS, MS

AVAILABILITY - Available throughout the area served by the Company.

APPLICABILITY - For water service to all Customers for which no other schedule applies.

LIMITATIONS - Subject to all of the Rules and Regulations of this tariff and General Rules and Regulations of the Commission.

BILLING PERIOD - MONTHLY

<u>RATE</u> -	METER SIZE	BASE FACILTIY CHARGE
	5/8" x 3/4"	\$18.52
	3/4"	\$27.78
	1"	\$46.30
	1 1/2"	\$92.61
	2"	\$148.18
	3"	\$296.35
	4"	\$463.04
	6"	\$926.08
	Gallonage Charge	
	Per 1,000 Gallons	\$6.72

MINIMUM CHARGE - Base Facility Charge

TERMS OF PAYMENT - Bills are due and payable when rendered. In accordance with Rule 25-30.320, Florida Administrative Code, if a Customer is delinquent in paying the bill for water service, service may then be discontinued.

EFFECTIVE DATE -

TYPE OF FILING - Transfer of Majority Organizational Control

THOR IBSEN  
ISSUING OFFICER  
MANAGING MEMBER  
TITLE



NAME OF COMPANY: SERVICE MANAGEMENT SYSTEMS, INC.

WATER TARIFF

IRRIGATION SERVICE  
RATE SCHEDULE

AVAILABILITY - Available throughout the area served by the Company.

APPLICABILITY - For irrigation service for all purposes in private residences and individually metered apartment units.

LIMITATIONS - Subject to all of the Rules and Regulations of this Tariff and General Rules and Regulations of the Commission.

BILLING PERIOD - Monthly

RATE - Base Facility Charge

*All meter sizes*  
Per 1,000 gallons \$0.75

MINIMUM BILL - Not Applicable

TERMS OF PAYMENT - Bills are due and payable when rendered and become delinquent if not paid within twenty-one (21) days. After five (5) working days' written notice is mailed to the customer separate and apart from any other bill, service may then be discontinued.

EFFECTIVE DATE -

TYPE OF FILING - Transfer of Majority Organizational Control

THOR IBSEN  
ISSUING OFFICER

MANAGING MEMBER  
TITLE

NAME OF COMPANY: SERVICE MANAGEMENT SYSTEMS, INC.

WATER TARIFF

HELD FOR FUTURE USE

THOR IBSEN  
ISSUING OFFICER

MANAGING MEMBER  
TITLE

NAME OF COMPANY SERVICE MANAGEMENT SYSTEMS, INC.

WATER TARIFF

CUSTOMER DEPOSITS

ESTABLISHMENT OF CREDIT - Before rendering water service, the Company may require an Applicant for service to satisfactorily establish credit, but such establishment of credit shall not relieve the Customer from complying with the Company's rules for prompt payment. Credit will be deemed so established if the Customer complies with the requirements of Rule 25-30.311, Florida Administrative Code.

AMOUNT OF DEPOSIT - The amount of initial deposit shall be the following according to meter size:

	<u>Residential</u>	<u>General Service</u>
5/8" x 3/4"	\$68.00	\$68.00
1"	<u>2 x Avg.</u> Bill	<u>2 x Avg.</u> Bill
1 1/2"	<u>2 x Avg.</u> Bill	<u>2 x Avg.</u> Bill
Over 2"	<u>2 x Avg.</u> Bill	<u>2 x Avg.</u> Bill

ADDITIONAL DEPOSIT - Under Rule 25-30.311(7), Florida Administrative Code, the Company may require a new deposit, where previously waived or returned, or an additional deposit in order to secure payment of current bills provided.

INTEREST ON DEPOSIT - The Company shall pay interest on Customer deposits pursuant to Rules 25-30.311(4) and (4a). The Company will pay or credit accrued interest to the Customer's account during the month of JANUARY each year.

REFUND OF DEPOSIT - After a residential Customer has established a satisfactory payment record and has had continuous service for a period of 23 months, the Company shall refund the Customer's deposit provided the Customer has met the requirements of Rule 25-30.311(5), Florida Administrative Code. The Company may hold the deposit of a non-residential Customer after a continuous service period of 23 months and shall pay interest on the non-residential Customer's deposit pursuant to Rules 25-30.311(4) and (5), Florida Administrative Code.

Nothing in this rule shall prohibit the Company from refunding a Customer's deposit in less than 23 months.

EFFECTIVE DATE -

TYPE OF FILING - Transfer of Majority Organizational Control

THOR IBSEN  
 ISSUING OFFICER  
MANAGING MEMBER  
 TITLE

NAME OF COMPANY SERVICE MANAGEMENT SYSTEMS, INC.

WATER TARIFF

METER TEST DEPOSIT

METER BENCH TEST REQUEST - If any Customer requests a bench test of his or her water meter, in accordance with Rule 25-30.266, Florida Administrative Code, the Company may require a deposit to defray the cost of testing; such deposit shall not exceed the schedule of fees found in Rule 25-30.266, Florida Administrative Code.

<u>METER SIZE</u>	<u>FEE</u>
5/8" x 3/4"	\$20.00
1" and 1 1/2"	\$25.00
2" and over	Actual Cost

REFUND OF METER BENCH TEST DEPOSIT - The Company may refund the meter bench test deposit in accordance with Rule 25-30.266, Florida Administrative Code.

METER FIELD TEST REQUEST - A Customer may request a no-charge field test of the accuracy of a meter in accordance with Rule 25-30.266, Florida Administrative Code.

EFFECTIVE DATE -

TYPE OF FILING - TRANSFER OF MAJORITY ORGANIZATIONAL CONTROL

THOR IBSEN  
ISSUING OFFICER  
MANAGING MEMBER  
 TITLE

NAME OF COMPANY SERVICE MANAGEMENT SYSTEMS, INC.

WATER TARIFF

MISCELLANEOUS SERVICE CHARGES

The Company may charge the following miscellaneous service charges in accordance with the terms stated herein. If both water and wastewater services are provided, only a single charge is appropriate unless circumstances beyond the control of the Company require multiple actions.

INITIAL CONNECTION - This charge may be levied for service initiation at a location where service did not exist previously.

NORMAL RECONNECTION - This charge may be levied for transfer of service to a new Customer account at a previously served location or reconnection of service subsequent to a Customer requested disconnection.

VIOLATION RECONNECTION - This charge may be levied prior to reconnection of an existing Customer after disconnection of service for cause according to Rule 25-30.320(2), Florida Administrative Code, including a delinquency in bill payment.

PREMISES VISIT CHARGE (IN LIEU OF DISCONNECTION) - This charge may be levied when a service representative visits a premises for the purpose of discontinuing service for nonpayment of a due and collectible bill and does not discontinue service because the Customer pays the service representative or otherwise makes satisfactory arrangements to pay the bill.

Schedule of Miscellaneous Service Charges

Initial Connection Fee	\$ <u>15.00</u>
Normal Reconnection Fee	\$ <u>15.00</u>
Violation Reconnection Fee	\$ <u>15.00</u>
Premises Visit Fee (in lieu of disconnection)	\$ <u>10.00</u>

EFFECTIVE DATE -

TYPE OF FILING - TRANSFER OF MAJORITY ORGANIZATIONAL CONTROL

THOR IBSEN  
ISSUING OFFICER  
MANAGING MEMBER  
TITLE

NAME OF COMPANY SERVICE MANAGEMENT SYSTEMS, INC.  
 WATER TARIFF

SERVICE AVAILABILITY FEES AND CHARGES

<u>Description</u>	<u>Amount</u>	<u>Refer to Service Availability Policy Sheet No./Rule No.</u>
<u>Back-Flow Preventor Installation Fee</u>		
5/8" x 3/4" .....	\$	
1" .....	\$	
1 1/2" .....	\$	
2" .....	\$	
Over 2" .....	\$ <sup>1</sup>	Actual Cost <sup>1</sup>
<u>Customer Connection (Tap-in) Charge</u>		
5/8" x 3/4" metered service .....	\$	
1" metered service .....	\$	
1 1/2" metered service .....	\$	
2" metered service .....	\$	
Over 2" metered service .....	\$ <sup>1</sup>	Actual Cost <sup>1</sup>
<u>Guaranteed Revenue Charge</u>		
With Prepayment of Service Availability Charges:		
Residential-per ERC/month ( __ GPD) .....	\$	
All others-per gallon/month .....	\$	
Without Prepayment of Service Availability Charges:		
Residential-per ERC/month ( __ GPD) .....	\$	
All others-per gallon/month .....	\$	
<u>Inspection Fee</u> .....	\$ <sup>1</sup>	Actual Cost <sup>1</sup>
<u>Main Extension Charge</u>		
Residential-per ERC <del>(XXGPD)</del> (35.0GPD) .....	\$ 500.00	
All others-per gallon .....	\$ 1.43	
or		
Residential-per lot ( __ foot frontage) .....	\$	
All others-per front foot .....	\$	
<u>Meter Installation Fee</u>		
5/8" x 3/4" .....	\$150.00	
1" .....	\$	Actual Cost <sup>1</sup>
1 1/2" .....	\$	Actual Cost <sup>1</sup>
2" .....	\$	Actual Cost <sup>1</sup>
Over 2" .....	\$ <sup>1</sup>	Actual Cost <sup>1</sup>
<u>Plan Review Charge</u> .....	\$ <sup>1</sup>	Actual Cost <sup>1</sup>
<u>Plant Capacity Charge</u>		
Residential-per ERC <del>(XXGPD)</del> (35.0GPD) .....	\$ 780.00	
All others-per gallon .....	\$ 2.23	
<u>System Capacity Charge</u>		
Residential-per ERC ( __ GPD) .....	\$	
All others-per gallon .....	\$	

<sup>1</sup>Actual Cost is equal to the total cost incurred for services rendered.

EFFECTIVE DATE -

TYPE OF FILING - Transfer of Majority Organizational Control

THOR IBSEN  
ISSUING OFFICER  
MANAGING MEMBER  
 TITLE

NAME OF COMPANY: SERVICE MANAGEMENT SYSTEMS, INC.

WATER TARIFF

SERVICE AVAILABILITY FEES AND CHARGES – IRRIGATION SERVICE

Refer to Service  
Availability Policy  
Sheet No. / Rule No.

<u>Description</u>	<u>Amount</u>
<u>Back-Flow Preventor Installation Fee</u>	
5/8" x 3/4".....	\$
1".....	\$
1 1/2".....	\$
2".....	\$
Over 2".....	\$ Actual Cost <sup>1</sup>
<u>Customer Connection (Tap-in) Charge</u>	
5/8" x 3/4" metered service.....	\$
1" metered service.....	\$
1 1/2" metered service.....	\$
2" metered service.....	\$
Over 2" metered service.....	\$ Actual Cost <sup>1</sup>
<u>Guaranteed Revenue Charge</u>	
With Prepayment of Service Availability Chargers:	
Residential-per ERC/month (350GPD).....	\$
All others-per gallon/month.....	\$
Without Prepayment of Service Availability Charges:	
Residential-per ERC/month (___ GPD).....	\$
All others-per gallon/month.....	\$
<u>Inspection Fee</u> .....	\$ Actual Cost <sup>1</sup>
<u>Main Extension Charge</u>	
Residential-per ERC (350GPD).....	\$ 50.00
All others-per gallon.....	\$ 0.14
Or	
Residential-per lot(___ foot frontage).....	\$
All others-per front foot.....	\$
<u>Meter Installation Fee</u>	
5/8" x 3/4".....	\$ 150.00
1".....	\$ Actual Cost <sup>1</sup>
1 1/2".....	\$ Actual Cost <sup>1</sup>
2".....	\$ Actual Cost <sup>1</sup>
Over 2".....	\$ Actual Cost <sup>1</sup>
<u>Plan Review Charge</u> .....	\$ Actual Cost <sup>1</sup>
<u>Plant Capacity Charge</u>	
Residential-per ERC (350GPD).....	\$ 250.00
All other per-gallon.....	\$ 0.75
<u>System Capacity Charge</u>	
Residential-per ERC (___ GPD).....	\$
All others per-gallon.....	\$

<sup>1</sup>Actual Cost is equal to the total cost incurred for services rendered by a Customer.

EFFECTIVE DATE -

TYPE OF FILING - TRANSFER OF MAJORITY ORGANIZATIONAL CONTROL

THOR IBSEN  
ISSUING OFFICER

MANAGING MEMBER  
TITLE

NAME OF COMPANY SERVICE MANAGEMENT SYSTEMS, INC.

WATER TARIFF

INDEX OF STANDARD FORMS

<u>Description</u>	<u>Sheet No.</u>
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APPLICATION FOR WATER SERVICE .....	20.0
COPY OF CUSTOMER'S BILL .....	22.0
CUSTOMER'S GUARANTEE DEPOSIT RECEIPT .....	19.0

THOR IBSEN  
ISSUING OFFICER  
MANAGING MEMBER  
TITLE



NAME OF COMPANY: SERVICE MANAGEMENT SYSTEMS, INC.

WATER TARIFF

**CUSTOMER'S GUARANTEE DEPOSIT RECEIPT**  
 NAME OF COMPANY: SERVICE MANAGEMENT SYSTEMS, INC.  
 P. O. BOX 510388  
 MELBOURNE BEACH, FL 32951  
 321-327-2930 (office) 321-728-0733 (fax)  
 DEPOSIT RATES

WATER			SERVICE DEPOSIT AND WASTEWATER SERVICE DEPOSIT			
METER SIZE	RS	GS		METER SIZE	RS	GS
5/8" x 3/4"	\$68.00	\$68.00		5/8" x 3/4"	\$62.00	\$62.00
1"	2 x Avg. Bill	2 x Avg. Bill		1"	2 x Avg. Bill	2 x Avg. Bill
1 1/2"	2 x Avg. Bill	2 x Avg. Bill		1 1/2"	2 x Avg. Bill	2 x Avg. Bill
Over 2"	2 x Avg. Bill	2 x Avg. Bill		Over 2"	2 x Avg. Bill	2 x Avg. Bill

Name \_\_\_\_\_ Social Security No. \_\_\_\_\_

Telephone Number \_\_\_\_\_

Billing Address \_\_\_\_\_

Service Address \_\_\_\_\_

TOTAL DEPOSIT PAID BY CUSTOMER \_\_\_\_\_

By signing this agreement, the customer agrees to the following:  
**ADDITIONAL DEPOSIT** - Under Rule 25-30.311(7), Florida Administrative Code, the Company may require a new deposit, where previously waived or returned, or an additional deposit in order to secure payment of current bills provided.  
**INTEREST ON DEPOSIT** - The Company shall pay interest on Customer deposits pursuant to Rules 25-30.311(4) and (4a). The Company will pay or credit accrued interest to the Customer's account during the month of January each year.  
**REFUND OF DEPOSIT** - After a residential Customer has established a satisfactory payment record and has had continuous service for a period of 23 months, the Company shall refund the Customer's deposit provided the Customer has met the requirements of Rule 25-30.311(5), Florida Administrative Code. The Company may hold the deposit of a non-residential Customer after a continuous service period of 23 months and shall pay interest on the non-residential Customer's deposit pursuant to Rules 25-30.311(4) and (5), Florida Administrative Code. Nothing in this rule shall prohibit the Company from refunding a Customer's deposit in less than 23 months.

The customer agrees to abide by all existing Company rules and regulations as contained in the tariff.

Signature \_\_\_\_\_

Date \_\_\_\_\_

THOR IBSEN  
 ISSUING OFFICER

MANAGING MEMBER  
 TITLE

NAME OF COMPANY: SERVICE MANAGEMENT SYSTEMS, INC.

WATER TARIFF

APPLICATION FOR WATER SERVICE

PLEASE ATTACH A CHECK IN THE AMOUNT OF \$60.00 PAYABLE TO SMS

NAME OF COMPANY: SERVICE MANAGEMENT SYSTEMS, INC.  
P. O. BOX 510388  
MELBOURNE BEACH, FL. 32951  
321-327-2930 (office) 321-728-0733 (fax)

WATER TARIFF

APPLICATION FOR WATER SERVICE

Name \_\_\_\_\_ Social Security No. \_\_\_\_\_

Telephone Number \_\_\_\_\_

Billing Address \_\_\_\_\_

Service Address \_\_\_\_\_

Date Service should begin \_\_\_\_\_

Service requested: Water \_\_\_\_\_ Wastewater \_\_\_\_\_ Irrigation \_\_\_\_\_

By signing this agreement, the customer agrees to the following:

The Company shall not be responsible for the maintenance and operation of the customer's pipes and facilities. The customer agrees not to utilize any appliance or device which is not properly constructed, controlled and protected or which adversely affects the water service; the Company reserves the right to discontinue or withhold water service to such apparatus or device.

The Company may refuse or discontinue water service rendered under application made by any member or agent of a household, organization, or business for any of the reasons contained in Rule 25-30.320, Florida Administrative Code.

The customer agrees to abide by all existing Company rules and regulations as contained in the tariff.

Bills for water service will be rendered monthly, as stated in the rate schedule. Bills must be paid within 20 days of mailing from the Company. If payment is not made, after five working days written notice, service may be discontinued.

When a customer wishes to terminate service on any premises where water and/or wastewater service is supplied by the Company, the Company may require oral or written notice within 5 days prior to the date the customer desires to terminate service.

Signature \_\_\_\_\_

Date \_\_\_\_\_

THOR IBSEN  
ISSUING OFFICER

MANAGING MEMBER  
TITLE

ORIGINAL SHEET NO. 21.0

NAME OF COMPANY SERVICE MANAGEMENT SYSTEMS, INC.

WATER TARIFF

APPLICATION FOR METER INSTALLATION

SEE APPLICATION FOR WATER SERVICE SHEET NO. 20.0

THOR IBSEN  
ISSUING OFFICER  
MANAGING MEMBER  
TITLE

NAME OF COMPANY SERVICE MANAGEMENT SYSTEMS, INC.

WATER TARIFF

COPY OF CUSTOMER'S BILL

METER READ			USAGE	AMOUNT

		DUE DATE		AMT. DUE	
		ACCT. NO.		IF LATE PAY	
		BILL DATE		SRV. TYPE	
				STREET ADDRESS	
DUE DATE		IF LATE PAY		RETURN THIS STUB WITH PAYMENT	
		ACCT. NO.		AMT. DUE	

THOR IBSEN  
ISSUING OFFICER  
MANAGING MEMBER  
 TITLE

NAME OF COMPANY SERVICE MANAGEMENT SYSTEMS, INC.

WATER TARIFF

INDEX OF SERVICE AVAILABILITY

<u>Description</u>	<u>Sheet Number</u>
Schedule of Fees and Charges .....	Go to Sheet No. 17.0 & 17.1
Service Availability Policy .....	24.0

THOR IBSEN  
ISSUING OFFICER  
MANAGING MEMBER  
TITLE

NAME OF COMPANY SERVICE MANAGEMENT SYSTEMS, INC.

WATER TARIFF

SERVICE AVAILABILITY POLICY

There shall be a main extension charge of \$500.00 per ERC (350 gallons per day) and a plant capacity charge of \$780.00 per ERC water. These charges shall apply only to new Customers who connect to the system. Customers who are currently connected to the system are not subject to these charges.

THOR IBSEN  
ISSUING OFFICER  
MANAGING MEMBER  
TITLE