

**Ruth Nettles**

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**From:** ROBERTS.BRENDA [ROBERTS.BRENDA@leg.state.fl.us]  
**Sent:** Wednesday, January 28, 2009 12:04 PM  
**To:** Filings@psc.state.fl.us  
**Cc:** Adam Teitzman; cecilia\_bradley@oag.state.fl.us; David Christian; Dulany O'Roark; Floyd R Self; Michael cooke; Mike Twomey; Lee Eng Tan; Vicki Gordon Kaufman  
**Subject:** e-filing (Dkt. No. 080278-TL)  
**Attachments:** 080278.nos.sversion.doc

Electronic Filing

a. Person responsible for this electronic filing:

Charlie Beck, Deputy Public Counsel  
Office of Public Counsel  
c/o The Florida Legislature  
111 West Madison Street, Room 812  
Tallahassee, FL 32399-1400  
(850) 488-9330  
beck.charles@leg.state.fl.us

b. Docket No. 080278-TL

In re: Joint petition for show cause proceedings against Verizon Florida LLC for apparent violation of Rule 25-4.070, F.A.C., Customer Trouble Reports, and impose fines, by the Office of the Attorney General, Citizens of the State of Florida, and AARP.

c. Document being filed on behalf of Office of Public Counsel

d. There are a total of 2 pages.

e. The document attached for electronic filing is the Citizens' Notice of Service.

(See attached file: 080278.nos.sversion.doc)

Thank you for your attention and cooperation to this request.

Brenda S. Roberts  
Office of Public Counsel  
Telephone: (850) 488-9330  
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**BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION**

In re: Joint petition for show cause proceedings against Verizon Florida LLC for apparent violation of Rule 25-4.070, F.A.C., Customer Trouble Reports, and impose fines, by the Office of the Attorney General, Citizens of the State of Florida, and AARP.

Docket No. .080278-TL

Filed January 28, 2009

NOTICE OF SERVICE

Pursuant to Section 350.0611(1), Fla. Stat. (2007), Fla. Admin. Code R. 28-106.206, and Fla. R. Civ. P.1.340, the Citizens of the State of Florida, by and through the Office of Public Counsel, serve this notice that they have served their First Set of Requests for Production of Documents (Nos.1-14) to Verizon Florida LLC (Verizon) on the 28th day of January, 2009.

s/ Charlie Beck \_\_\_\_\_  
Charlie Beck  
Deputy Public Counsel  
Florida Bar No. 217281

Office of Public Counsel  
c/o The Florida Legislature  
111 W. Madison Street  
Room 812  
Tallahassee, FL 32399-1400

(850) 488-9330  
Attorney for Florida's Citizens

DOCUMENT NUMBER - DATE

00692 JAN 28 09

FPSC-COMMISSION CLERK

CERTIFICATE OF SERVICE

I, **HEREBY CERTIFY** that a true and correct copy of Citizens' First Set of Requests for Production of Documents to Verizon (Nos. 1-14) has been furnished by U.S. Mail on this 28th day of January, 2009, to the following:

Adam Teitzman  
Theresa Tan  
Florida Public Service Commission  
2540 Shumard Oak Blvd.  
Tallahassee, FL 32399-0850

Verizon Florida Inc  
Dulaney L. O'Roark III  
6 Concourse Parkway, Suite 600  
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Cecilia Bradley  
Office of Attorney General  
The Capitol – PL01  
Tallahassee, FL 32399-1050

s/ Charlie Beck  
Charlie Beck  
Deputy Public Counsel