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Public Service Commission

January 23, 2009

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COMMISSION
CLERK

Ms. Melinda Dunnahoe
Keen Sales, Rentals and Utilities, Inc.
685 Dyson Road
Haines City, FL 33844-8587

Re: Docket No: 090072-WU; Company Name: Keen Sales, Rentals and Utilities, Inc.; Audit Purpose: Staff-assisted rate case; Audit Control No: 09-058-1-1;

Dear Ms. Dunnahoe:

The Florida Public Service Commission will conduct a staff-assisted rate case audit, in accordance with Commission audit procedures. Access will be requested to documents and records of the utility and, if necessary, supporting records for affiliate company transactions that affect regulated operations. Staff auditors may also request to review the utility's external audit working papers for the most recent independent audit. Ms. Lynn Deamer, the Tallahassee district office supervisor, will coordinate this audit. Ms. Deamer can be reached at (850) 413-6416. Questions regarding the audit or audit staff should be directed to the district supervisor or myself. My phone number is (850) 413-6487.

The Audit Access to Records rule for each industry states:

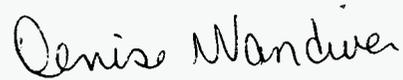
In those instance where the utility disagrees with the auditor's assessment of a reasonable response time to the audit request, the utility shall first attempt to discuss the disagreement with the auditor and reach an acceptable revised date, If agreement cannot be reached, the utility shall discuss the issue with successive levels of supervisors at the Commission until an agreement is reached.

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Ms. Melinda Dunnahoe
Page 2
February 27, 2009

A formal report is expected to be issued for internal Commission use on April 27, 2009. A copy of the final report will be mailed to the company liaison listed on the Commission Mailing Directory.

Sincerely,

A handwritten signature in black ink that reads "Denise Vandiver". The signature is written in a cursive style with a distinct loop at the end of the last name.

Denise Vandiver, Chief
Bureau of Auditing

DNV:tbm

cc: Division of Regulatory Compliance (File Folder)
Office of Commission Clerk
General Counsel
Office of the Public Counsel