

NOWALSKY, BRONSTON & GOTHARD

A Professional Limited Liability Company

Attorneys at Law

3500 North Causeway Boulevard

Suite 1442

Metairie, Louisiana 70002

Telephone: (504) 832-1984

Facsimile: (504) 831-0892

Leon L. Nowalsky
Benjamin W. Bronston
Edward P. Gothard

Philip R. Adams, Jr.

March 25, 2009

Via Overnight Mail

Chief Clerk
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

RE: Data Request - Operator Services (OS) Rate Caps
In Re: Docket 060476-TL
Response on behalf of Intellicall Operator Services, Inc.

Dear Sir or Madam:

Please allow this letter to serve as our request for confidentiality of the enclosed responses to Staff's Data Request of March 12, 2009 in the above matter on behalf of Intellicall Operator Services, Inc. The confidential materials have been enclosed in a sealed envelope marked "Confidential", and two (2) additional redacted copies have been enclosed for filing.

An additional copy of this letter has been enclosed to be date stamped and returned in the envelope provided as evidence of the filing.

Should you have any questions, please do not hesitate to contact me.

Sincerely,

Becky Heggelund

COM Enclosure
ECE
GCL
OPC
RCP
SSC
SGA
ADM
CLK

This claim of confidentiality was filed by or on behalf of a "telco" for Confidential DN 02692-09. The document is in locked storage pending advise on handling. To access the material, your name must be on the CASR. If undocketed, your division director must provide written permission before you can access it.

DOCUMENT NUMBER-DATE

02691 MAR 26 8

FPSC-COMMISSION CLERK

REDACTED
COMMISSION CLERK

RECEIVED-FPSC
09 MAR 26 PM 3:56

REOACTED
COPY

	A	B	C	D	E					
1	Sales and Expenses 2008 - Florida Specific									
2	Check if: <input checked="" type="checkbox"/> Calendar Year <input type="checkbox"/> Fiscal Year (____ to ____)									
3										
4	SALES									
5	0± Payphone Originated Total Sales	\$								
6	0± Hotel/Motel Originated Total Sales	\$								
7	Inmate Originated Total Sales	\$								
8										
9										
10	EXPENSES									
11	0± Payphone Uncollectibles	\$								
12	0± Hotel/Motel Uncollectibles	\$								
13	Inmate Uncollectibles	\$								
14										
15										
16	Labor Attributed to 0± Payphone Originated Sales (Loaded)	\$	Cost of Sales : Customer commissions; Network - variable; Operator ; Validation; Billing ; USF expense; Dial around							
17	Labor Attributed to 0± Hotel/Motel Originated Sales (Loaded)	\$								
18	Labor Attributed to Inmate Originated Sales (Loaded)	\$								
19										
20										
21	G&A Costs Attributed to 0± Payphone Originated Calls	\$	SG&A: Salaries, Wages and Commissions; Employee Benefits; Other Employment Costs; Travel and Entertainment; Advertising							
22	G&A Costs Attributed to 0± Hotel/Motel Originated Calls	\$								
23	G&A Costs Attributed to Inmate Originated Calls	\$								
24										
25										
26	Overhead Costs Attributed to 0± Payphone Originated Calls	\$	Rents and Leases; Taxes; Repairs and Maintenance; Legal and Professional Fees; Telecommunications; Supplies and Expenses; Insurance							
27	Overhead Costs Attributed to 0± Hotel/Motel Originated Calls	\$								
28	Overhead Costs Attributed to Inmate Originated Calls	\$								
29										
30										
31	Other Costs Attributed to 0± Payphone Originated Calls	\$	Describe Make-up of Other Ex: Vehicles, supplies, taxes, commission, etc. (Type over here)							
32	Other Costs Attributed to 0± Hotel/Motel Originated Calls	\$								
33	Other Costs Attributed to Inmate Originated Calls	\$								
34										
35	Total Cost of 0± Calls Originated from Payphones	\$								
36	How many payphones did you provide OSP services in Florida?									
37	Total Number of 0± Calls Originated from Payphones									
38	Total Number of Minutes Billed									
39	Total Number of Local Calls Billed									
40	Total Number of Person-to-Person Calls									
41										
42	Total Costs Hotel/Motel Calls	\$								
43	Total Number of Hotel/Motel Calls									
44	Total Number of Minutes Billed									
45	Total Number of Local Calls Billed									
46	Average Cost Per Hotel/Motel Call									
47										
48	Total Costs Inmate Calls	\$								
49	Total Number of Inmate Calls									
50	Total Number of Minutes Billed									
51	Total Number of Local Calls Billed									
52	Average Cost Per Inmate Call									
53										
54	I am aware that, pursuant to Chapter 837.06, Florida Statutes, "Whoever knowingly makes a false statement in writing with the intent to mislead a public servant in the performance of his official duty shall be guilty of a misdemeanor of the second degree, punishable as provided in s. 775.082 and s. 775.083."									
55										
56										
57										
58	Title: Sr. Vice President Out Source Services ILD Telecommunications									
59	Name (Print): Robin Collins									
60	Signature: <i>Robin Collins</i>		Date: March 23, 2009							
61										

STATE OF FLORIDA

COMMISSIONERS:
MATTHEW M. CARTER II, CHAIRMAN
LISA POLAK EDGAR
KATRINA J. MCMURRIAN
NANCY ARGENZIANO
NATHAN A. SKOP



OFFICE OF COMMISSION CLERK
ANN COLE
COMMISSION CLERK
(850) 413-6770

Public Service Commission

ACKNOWLEDGEMENT

DATE: March 26, 2009

TO: Becky Heggelund, Nowalsky Law Firm

FROM: Ruth Nettles, Office of Commission Clerk

RE: Acknowledgement of Receipt of Confidential Filing

This will acknowledge receipt of a **CONFIDENTIAL DOCUMENT** filed in Docket Number 060476 or, if filed in an undocketed matter, concerning responses to staff data request of 3/12/09, and filed on behalf of Intellical Operator Services. The document will be maintained in locked storage.

If you have any questions regarding this document, please contact Marguerite Lockard, Deputy Clerk, at (850) 413-6770.

DOCUMENT NUMBER - DATE
02692 MAR 26 09
FPSC-COMMISSION CLERK

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD • TALLAHASSEE, FL 32399-0850
An Affirmative Action/Equal Opportunity Employer

PSC Website: <http://www.floridapsc.com>

Internet E-mail: contact@psc.state.fl.us