State of Florida



Public Service Commission

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD
TALLAHASSEE, FLORIDA 32399-0850

-M-E-M-O-R-A-N-D-U-M-

DATE:

April 10, 2009

TO:

Doroth Manasco, Chief Deputy Commission Clerk

FROM:

More, Commission Clerk - PSC, Office of Commission Clerk

RE:

Application for increase in water rates in Highlands County by Placid Lakes

Utilities, Inc. Docket No. 080353-WU

I have reviewed the attached account information from Heartland National Bank. Please document number this Business MMIA and place it in the above-referenced docket file.

By copy of this memorandum, I am asking W. Kelley Thompson, Vice President of Heartland National Bank, to please reference this docket number on future filings directed to the Public Service Commission, Office of Commission Clerk.

Thank you.

Attachment

cc: kthompson@heartlandnk.com

/ac

DOCUMENT KUMBER-DATE 03230 APR 108

FPSC-COMMISSION CLERY

Your locally owned Community Bank. Serving all of Highlands County.



24 hour banking 1-877-626-1300 Time and Pemperature

www.heartlandnb.com

Page Account Number: Date: 1 of 1

03/31/09

REDACTED

BUSINESS MMIA

Account Number		Statement Dates 3/01/09 thru	3/31/09
Previous Balance	.00	Days in the statement period	31
Deposits/Credits	.00	Average Ledger	0
Checks/Debits	.00	Average Collected	0
Service Charge	.00	_	
Interest Pald	.00		
Ending Balance	.00		

Daily Balance Information

Date	Balance	Date	Balance	Date	Balance	Date	Balance
3/01	.00	1				1	

Let us help make tax season easy! Get your 2008 bank information on a Computer CD.

Your Computer CD will include copies of:

- * All statements
- * All checks written
- * All deposits made including individual deposited items

Just hand this Computer CD over to your tax preparer and let them do the work! Call and ask us about your year end Computer CD today.

COMMISSION CLERK ng APR -3 AM 9: 04

DOCUMENT NUMBER-DATE

IMPORTANT: PLEASE EXAMINE THIS STATEMENT OF YOUR ACCOUNT AND THE ENCLOSED ITEMS AT ONCE. IF NO ERROR IS REPORTED TO US WITHIN 14 DAYS, THIS STATEMENT WILL BE CONSIDERED CORRECT.

DATE OR NUMBER	AMOUNT		
		CHECKBOOK RECONCILIATION ENTER	
		BALANCE THIS STATEMENT	
		ADD RECENT DEPOSITS	
		(NOT CREDITED ON THIS STATMENT)	
		TOTAL \$	
		SUBTRACT CHECKS OUTSTANDING	
		O LONG GO TO IVISING	
		BALANCE	
			SHOULD AGREE WITH YOUR CHECKBOOK BALANCE AFTER DEDUCTING CHARGES AND ADD-
			ING CREDITS INCLUDED ON THIS STATEMENT, BUT NOT SHOWN IN
			YOUR CHECKBOOK.
TOTAL			
TOTAL			

INQUIRIES ABOUT YOUR DIRECT DEPOSIT

If you have arranged to have direct deposits made to your account at least once very 60 days from the same person or company, you can call us to find out whether the deposit has been made. See below for the correct phone number.

IN CASE OF ERRORS OR QUESTIONS ABOUT YOUR ELECTRONIC TRANSFER

If you think your statement or receipt is wrong or if you need more information about a transfer on the statement or receipt, telephone us or write us (see below for the correct phone number and address) as soon as you can. We must hear from you no later than 60 days after we sent you the FIRST statement on which the error or problem appeared. Please include the following information:

- (1) Your name and account number.
- (2) Description of the error or the transfer you are unsure about and an explanation as clearly as you can why you believe there is an error or why you need more information.
- (3) The dollar amount of the suspected error.

We will investigate your complaint and will correct any error promptly. If we take more the 10 business days to do this, we will recredit your account for the amount you find is in error, so that you will have use of the money during the time it takes us to complete our investigation.

IN CASE OF ERROR OR QUESTIONS CONCERNING YOUR STATEMENT CALL OR WRITE:

863-453-6000 Heartland National Bank 800 West Main Street Avon Park, FL 33825-3608 863-386-1322 Heartland National Bank 5033 U.S. Hwy. 27 North Sebring, FL 33870-1220 863-386-1300 Heartland National Bank 320 US Hwy 27 North Sebring, FL 33870-2147 863-699-1300 Heartland National Bank 600 US Hwy 27 North Lake Placid, FL 33852-7939