

REDACTED

REDACTED VERSION

2009 Incumbent Local Exchange Carrier (ILEC) Questionnaire
(Due by April 15, 2009)¹

Company: Windstream Florida, Inc.

Contact name & title: Bettye Willis, VP-State Government Affairs

Telephone number: 501-748-5692

E-mail address: bettye.j.willis@windstream.com

Services Provided in Florida

1. Please complete the data tables.

Response: See attached Excel spreadsheet.

Total State Retail Residential and Business Access Line Counts

2. How many traditional retail residential and business voice-grade equivalent lines do you have in Florida? The numbers below should match the residential and business totals in Table 1. Please do not file a claim of confidentiality for these total numbers.

65,282 Residential
21,251 Business
86,533 Total

Bundled Services & Prepaid Service

3. What percentage of your Florida residential and business customers purchase bundled (i.e. voice service packaged with additional services such as internet or video service) offerings? Please provide the percentage below. Do not include bundles of telecom-only services. If you do not offer bundled services, indicate "not applicable."

56.0% Residential
12.0% Business
_____ Not applicable

- COM _____
- ECR _____
- GCL _____
- OPC _____
- RCP _____
- SSC _____
- SGA 1
- ADM _____
- CLK _____

¹The due date is established by Section 364.386(1)(b), Florida Statutes. Failure to comply with this rule may result in the Commission assessing penalties of up to \$25,000 per offense, with each day of noncompliance constituting a separate offense per Section 364.285(1), Florida Statutes.

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4. This question concerns **prepaid** local telephone service in Florida. Please place a check by the response that most accurately reflects whether or not you offer **prepaid** local telephone service.

Company offers ONLY prepaid local telephone service in Florida
 Company offers prepaid AND non-prepaid local telephone service in Florida
 Company does NOT offer prepaid local telephone service in Florida

VoIP

5. Indicate below whether you are offering VoIP service to end users in Florida. VoIP service is defined as IP-based voice service provided over a digital connection. Please check any that apply.

Not offering VoIP service to end users
 Offering VoIP services to business end users
 Offering VoIP services to residential end users

6. If you are offering VoIP service in Florida, please check all that apply:

Use of public Internet
 Use of private IP network

Broadband

7. Do you offer broadband to residential customers in Florida? Please check the applicable answer.

Yes
 No

8. If you do offer broadband to residential customers in Florida, please provide your best estimate of the percentage of residential end user premises in your Florida service area for which your broadband services are available.

89%

9. How many residential broadband subscribers do you have in Florida? ██████████
(Confidential and Proprietary Information)

10. Please list the method(s) of broadband provisioning utilized by your company in Florida (i.e., DSL, cable modem, fiber, etc.). **DSL and Fiber**

11. What are the typical downstream and upstream speeds for your most popular broadband service? **Upstream: 384K; Downstream: 1.5Mbps, 3Mbps**
12. What is the monthly price for your most popular broadband service? **\$29.99 for 3Mb**

Fiber Deployment

13. Did you have any fiber deployments to homes or businesses in Florida between December 31, 2007 and December 31, 2008?
 Yes
 No
14. Please provide the number of new residential and business subscribers served by Fiber to the Home, Fiber to the Premises, and/or Fiber to the Curb technology since the last reporting period. **(Confidential and Proprietary Information)**

	Residential Subscribers
	Business Subscribers
	Total

15. Please provide your company's total statewide of residential and business subscribers currently served by Fiber to the Home, Fiber to the Premises, and/or Fiber to the Curb technology. **(Confidential and Proprietary Information)**

	Residential Subscribers
	Business Subscribers
	Total

Video Service

17. What video services does your company offer in Florida? Check all that apply.
 Fiber or copper based video service
 Cable television
 Satellite television
18. Do you have plans to offer video services in conjunction with other network services in the next three years? **N/A**

Form 477

19. Please provide a copy of the Form 477 you filed with the FCC with data as of **December 31, 2008**. **Response: Form 477 information is filed electronically and therefore a paper copy is not available. Attached for your convenience are screen prints of the data entered electronically.**

Comments

20. Please provide any comments, suggestions or information you believe will assist staff in evaluating and reporting on the development of local exchange competition in Florida. We would appreciate any comments or information on intermodal local competition (e.g., wireless, cable telephony, VoIP), reports or studies you have completed on CLEC market share, or anything else that you believe to be relevant.

Table 1: Traditional Retail Switched Access Lines on a Voice-Grade Equivalent (VGE) Basis

Company Name: **WINDSTREAM FLORIDA, INC.**

Company Code*:

* Your Company code is shown on the label affixed to the envelope in which this was mailed and on the cover letter.

THIS TABLE IS TO ONLY CAPTURE TRADITIONAL RETAIL SWITCHED ACCESS LINES. DO NOT INCLUDE LINES REPORTED IN TABLE 5.

Complete Table 1 if you provided voice telephone service to Florida end users via one or more voice-grade equivalent (VGE) lines or fixed wireless VGE channels. See FCC Form 477 definitions and instructions for Line A, II and complete this table according

Each Exchange name and corresponding data must be entered in a separate row.

Do not report special access lines or any high-capacity connection between two locations of the same end user, ISP, or telecommunications carrier.

Please include a grand total row in the last row of data. Each cell in the table must be populated. If you have no lines for an exchange in any of the various line types, you must enter a zero. Numbers should be formatted as percentages.

Please provide data as of December 31, 2008.

(1) Exchange	(a) Total VGE lines and VGE wireless channels in service	(b) Residential lines	Percentages of lines and wireless channels reported in (a)**											
			(e) Provided over your own local loop facilities or the fixed wireless last-mile equivalent		(f) Provided over UNE loops obtained without UNE switching		(g) Provided over UNE-Platform		(h) Provided by reselling another carrier's service (including Centrex/Centron or channelized special access service)		(i) Provided over coaxial cable at the end user premises ("cable telephony")		(j) Provided over fixed wireless at the end user premises	
			Res	Bus	Res	Bus	Res	Bus	Res	Bus	Res	Bus	Res	Bus
II.A. Voice telephone service provided to end users:														
Total lines and channels you provided to end users:														
ALACHUA			0	0	0	0	0	0	0	0	0	0	0	0
BOYS RANCH			0	0	0	0	0	0	0	0	0	0	0	0
BRANFORD			0	0	0	0	0	0	0	0	0	0	0	0
BROOKER			0	0	0	0	0	0	0	0	0	0	0	0
CALLAHAN			0	0	0	0	0	0	0	0	0	0	0	0
CITRA			0	0	0	0	0	0	0	0	0	0	0	0
CRESCENT CITY			0	0	0	0	0	0	0	0	0	0	0	0
DOWLING PARK			0	0	0	0	0	0	0	0	0	0	0	0
FLORAHOME			0	0	0	0	0	0	0	0	0	0	0	0
FORT WHITE			0	0	0	0	0	0	0	0	0	0	0	0
HASTINGS			0	0	0	0	0	0	0	0	0	0	0	0
HIGH SPRINGS			0	0	0	0	0	0	0	0	0	0	0	0
HILLIARD			0	0	0	0	0	0	0	0	0	0	0	0
INTERLACHEN			0	0	0	0	0	0	0	0	0	0	0	0
JASPER			0	0	0	0	0	0	0	0	0	0	0	0
JENNINGS			0	0	0	0	0	0	0	0	0	0	0	0
LAKE BUTLER			0	0	0	0	0	0	0	0	0	0	0	0
LIVE OAK			0	0	0	0	0	0	0	0	0	0	0	0
LURAVILLE			0	0	0	0	0	0	0	0	0	0	0	0
MAYO			0	0	0	0	0	0	0	0	0	0	0	0
MCINTOSH			0	0	0	0	0	0	0	0	0	0	0	0
MELROSE			0	0	0	0	0	0	0	0	0	0	0	0
ORANGE SPRING			0	0	0	0	0	0	0	0	0	0	0	0
RAIFORD			0	0	0	0	0	0	0	0	0	0	0	0
WALDO			0	0	0	0	0	0	0	0	0	0	0	0
WELLBORN			0	0	0	0	0	0	0	0	0	0	0	0
WHITE SPRINGS			0	0	0	0	0	0	0	0	0	0	0	0

**We are not asking for information contained in columns (c) and (d) of the FCC Form 477.

Table 2: Resold Lines Provided to Unaffiliated Telecommunications Carriers on a Voice-Grade Equivalent (VGE) Basis

Company Name: WINDSTREAM FLORIDA, INC.

Company Code*:

* Your Company code is shown on the label affixed to the envelope in which this was mailed and on the cover letter.

THIS TABLE IS TO ONLY CAPTURE RESOLD LINES PROVIDED TO UNAFFILIATED TELECOMMUNICATIONS CARRIERS.

Complete Table 2 if you provided one or more voice-grade equivalent (VGE) lines or fixed wireless VGE channels to unaffiliated telecommunications carriers, including those under commercial agreements, to enable the unaffiliated carriers to provide voice telephone service to Florida end users. See FCC Form 477 definitions and instructions for Line B.II-2 and Line B.II-3 and complete this table accordingly, except that you should not report any UNE-Ps in this table.

Each Exchange name and corresponding data must be entered in a separate row.

Report all lines and channels under resale arrangements with unaffiliated carriers, including other resale arrangements under commercial agreements that replace, or substitute for, UNE arrangements or line-sharing. However, do not report any Local Platform (formerly known as UNE-P) loops in this table, as those should be reported in Table 4. Examples of other resale arrangements also include Centrex/Centronor Special Access service to enable the unaffiliated carriers to provide local telephone service to their end users. However, do not report special access lines or any high-capacity connections between two locations of the same user, ISP or telecommunications carrier.

Please provide data as of December 31, 2008.

	(1) Exchange	(2) Res or Bus	(a) Total VGE lines and VGE wireless channels in service
<i>II.B. Voice telephone service that you provided to unaffiliated telecommunications carriers, categorized by:</i>			
<i>Lines and channels under Resale arrangements</i>			
Alachua			
Boys Ranch			
Branford			
Brooker			
Citra			
Calhoun			
Crescent city			
Dowling Park			
Florahome			
Fort White			
High springs			
Hilliard			
Hastings			
Interlachen			
Jennings			
Jasper			
Lake Butler			
Luraville			
Live Oak			
Mayo			
McIntosh			
Melrose			
Orange Springs			
Waldo			
White Springs			
Wellborn			
Total			

Table 3: UNE Loops Without Switching Provided to Unaffiliated Telecommunications Carriers - Not on VGE Basis

Company Name: WINDSTREAM FLORIDA, INC.

Company Code*:

* Your Company code is shown on the label affixed to the envelope in which this was mailed and on the cover letter.

THIS TABLE IS TO ONLY CAPTURE UNE LOOPS WITHOUT SWITCHING PROVIDED TO UNAFFILIATED TELECOMMUNICATIONS CARRIERS.

Complete Table 3 if you provided circuits to *unaffiliated* telecommunications carriers under an *unbundled network element (UNE) loop* arrangement, including those under *commercial* agreements, to enable the *unaffiliated* carrier to provide *voice telephone ser*

Each Exchange name and corresponding data must be entered in a separate row.

Please provide data as of December 31, 2008.

	(1) Exchange	(2) Res or Bus	(a) Total lines and wireless channels (do not convert to VGEs)
II.C. UNE Loops that you provided to <i>unaffiliated</i> telecommunications carriers, categorized by:			
Lines and channels under a UNE loop arrangement, where you <i>did not provide switching</i> for the line.			

ALACHUA	0
BOYS RANCH	0
BRANFORD	0
BROOKER	0
CALLAHAN	0
CITRA	0
CRESCENT CITY	0
DOWLING PARK	0
FLORAHOME	0
FORT WHITE	0
HASTINGS	0
HIGH SPRINGS	0
HILLIARD	0
INTERLACHEN	0
JASPER	0
JENNINGS	0
LAKE BUTLER	0
LIVE OAK	0
LURAVILLE	0
MAYO	0
MCINTOSH	0
MELROSE	0
ORANGE SPRINGS	0
RAIFORD	0
WALDO	0
WELLBORN	0
WHITE SPRINGS	0

Table 4: UNE Loops With Switching (formerly known as UNE-P) Provided to Unaffiliated Telecommunications Carriers - Not on VGE Basis

Company Name: WINDSTREAM FLORIDA, INC.

Company Code*:

* Your Company code is shown on the label affixed to the envelope in which this was mailed and on the cover letter.

THIS TABLE IS TO ONLY CAPTURE UNE LOOPS WITH SWITCHING PROVIDED TO UNAFFILIATED TELECOMMUNICATIONS CARRIERS.

Complete Table 4 if you provided circuits to *unaffiliated* telecommunications carriers under a *Local Platform* (formerly known as *UNE-P*) arrangement, including those under *commercial* agreements, to enable the *unaffiliated* carriers to provide *voice telephone*

Each Exchange name and corresponding data must be entered in a separate row.

Please provide data as of December 31, 2008.

	(1) Exchange	(2) Res or Bus	(a) Total lines and wireless channels (do not convert to VGEs)
II.C. UNE Loops that you provided to <i>unaffiliated</i> telecommunications carriers, categorized by: Lines and channels under a UNE loop arrangement, where you also provided switching for the line ("Local Platform, formerly UNE-P").			

ALACHUA	0
BOYS RANCH	0
BRANFORD	0
BROOKER	0
CALLAHAN	0
CITRA	0
CRESCENT CITY	0
DOWLING PARK	0
FLORAHOME	0
FORT WHITE	0
HASTINGS	0
HIGH SPRINGS	0
HILLIARD	0
INTERLACHEN	0
JASPER	0
JENNINGS	0
LAKE BUTLER	0
LIVE OAK	0
LURAVILLE	0
MAYO	0
MCINTOSH	0
MELROSE	0
ORANGE SPRINGS	0
RAIFORD	0
WALDO	0
WELLBORN	0
WHITE SPRINGS	0

Table 5: VoIP Access Lines on a Voice-Grade Equivalent (VGE) Basis

Company Name: WINDSTREAM FLORIDA, INC.

Company Code*:

* Your Company code is shown on the label affixed to the envelope in which this was mailed and on the cover letter.

THIS TABLE IS TO ONLY CAPTURE VoIP LINES. DO NOT INCLUDE LINES REPORTED IN TABLE 1.

Complete Table 5 if you provided VoIP service to Florida *end users* via one or more *voice-grade equivalent (VGE)* lines or wireless *VGE* channels.

An access line connects the end user's customer premises equipment (CPE) to the serving switch and allows the end user to originate and/or terminate local telephone calls on the public switched telephone network (PSTN). The access line counts in Table 5 below must be based on all of your different types of access lines (including fixed wireless) that are used to provide VoIP service.

Each field must be populated. All entries must be made without quotation marks.

TABLE COLUMN INSTRUCTIONS:

Column (a). List Exchanges in alphabetical order corresponding to the primary location where service is provided. **Reported exchange data should not be based on secondary service locations (i.e., where service has been moved temporarily to a secondary location such as a vacation home).**

Column (b). Enter the abbreviation **Res** for Residential lines or **Bus** for Business lines. **Residential lines and business lines must be entered in separate rows.**

Column (c). Enter line count as *voice-grade equivalents (VGEs)*. Report *VGEs* based on how the customer is billed. If the customer is billed for a dynamic bandwidth VoIP product, the line count would be the maximum number of VoIP lines available. If the customer is billed for a specific number of VoIP lines, or a range of lines, the VoIP line count would be the number of VoIP lines or the highest number of the range, respectively. **Each line count must be entered in separate rows.**

Please provide data as of December 31, 2008.

(a)	(b)	(c)
Exchange	Res or Bus	Total VGE Lines
N/A		
Grand Total		

Table B: UNE Loops With Switching (formerly known as UNE-P) Provided to Unaffiliated Telecommunications Carriers - VGE Basis

Company Name:

Company Code*:

* Your Company code is shown on the label affixed to the envelope in which this was mailed and on the cover letter.

THIS TABLE IS TO ONLY CAPTURE UNE LOOPS WITH SWITCHING PROVIDED TO UNAFFILIATED TELECOMMUNICATIONS CARRIERS.

Complete Table B if you provided circuits to *unaffiliated* telecommunications carriers under a *Local Platform* (formerly known as *UNE-P*) arrangement, including those under *commercial* agreements, to enable the *unaffiliated* carriers to provide *voice telephone service* to Florida end users. Include the UNE-Ps governed by *commercial* agreements in this table.

Each Exchange name and corresponding data must be entered in a separate row.

Please provide data as of December 31, 2008.

	(1) Exchange	(2) Res or Bus	(a) Total VGE lines and VGE wireless channels <i>in service</i>
II.C. UNE Loops that you provided to <i>unaffiliated</i> telecommunications carriers, categorized by:			
Lines and channels under a UNE loop arrangement, where you also <i>provided switching</i> for the line (" <i>Local Platform</i> ", formerly <i>UNE-P</i> ").			

N/A

Table A: UNE Loops Without Switching Provided to Unaffiliated Telecommunications Carriers - VGE Basis

Company Name:

Company Code*:

* Your Company code is shown on the label affixed to the envelope in which this was mailed and on the cover letter.

THIS TABLE IS TO ONLY CAPTURE UNE LOOPS WITHOUT SWITCHING PROVIDED TO UNAFFILIATED TELECOMMUNICATIONS CARRIERS.

Complete Table A if you provided circuits to *unaffiliated* telecommunications carriers under an *unbundled network element (UNE) loop* arrangement, including those under *commercial* agreements, to enable the *unaffiliated* carrier to provide *voice telephone service* to Florida end users.

Each Exchange name and corresponding data must be entered in a separate row.

Please provide data as of December 31, 2008.

II.C. UNE Loops that you provided to <i>unaffiliated</i> telecommunications carriers, categorized by:	(1) Exchange	(2) Res or Bus	(a) Total VGE lines and VGE wireless channels <i>in service</i>
Lines and channels under a UNE loop arrangement, where you <i>did not provide switching</i> for the line.			

N/A