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2009 Competitive Local Exchange Carrier (CLEC) Questionnaire
(Due by April 15, 2009)¹

Legal Company Name: Bright House Networks Information Services (Florida), LLC

D/B/A: Not Applicable

FPSC Company Code (e.g., TX000) TX631

Contact name & title: Marva B. Johnson Corporate VP, Technology Policy and Industry Affairs

Telephone number: 407-210-3175

E-mail address:

marva.johnson@mybriighthouse.com

Stock Symbol (if company is publicly traded): Not Applicable

Services Provided in Florida

1. Do you provide local telephone service in Florida? Please check yes or no.

[REDACTED]

2. Please complete the data tables.

[REDACTED]

3. How is your local service provisioned? Please mark the appropriate response(s).

- COM _____
- ECR _____
- GCL _____
- OPC _____
- RCP _____
- SSC _____
- SGA 1
- ADM _____
- CLK _____

[REDACTED]

¹ The due date is established by Section 364.386(1)(b), Florida Statutes. Failure to comply with this rule may result in the Commission assessing penalties of up to \$25,000 per offense, with each day of noncompliance constituting a separate offense per Section 364.285(1), Florida Statutes.

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4. What services, other than local service, does your company currently provide in Florida? Please check all that apply.

[REDACTED]

5. This question concerns **prepaid** local telephone service in Florida. Please place a check by the response that most accurately reflects whether or not you offer **prepaid** local telephone service.

[REDACTED]

Bundled Services

6. What percentage of your Florida residential and business customers purchase bundled (i.e. voice service packaged with additional services such as internet or video service) offerings? Please provide the percentage below. Do not include bundles of telecom-only services. If you do not offer bundled services, indicate "not applicable."

[REDACTED]

VoIP

7. Indicate below whether you are offering VoIP service to end users in Florida. VoIP service is defined as IP-based voice service provided over a digital connection. Please check any that apply.

[REDACTED]

8. If you are offering VoIP service in Florida, please check all that apply:
Not applicable. See Section # 4.

[REDACTED]

Broadband

9. Do you offer broadband to residential customers in Florida? Please check the applicable answer.

[REDACTED]

10. If you do offer broadband to residential customers in Florida, please provide your best estimate of the percentage of residential end user premises in your Florida service area for which your broadband services are available.

[REDACTED]

11. How many residential broadband subscribers do you have in Florida?

[REDACTED]

12. Please list the method(s) of broadband provisioning utilized in Florida by your company (i.e. DSL, cable modem, fiber, etc.).

[REDACTED]

13. What are the typical downstream and upstream speeds for your most popular broadband service?

[REDACTED]

14. What is the monthly price for your most popular residential broadband service?

[REDACTED]

Fiber Deployment

15. Did you deploy fiber to homes or businesses in Florida between December 31, 2007 and December 31, 2008?

[REDACTED]

16. Please provide the number of new residential and business subscribers served by Fiber to the Home, Fiber to the Premises, and/or Fiber to the Curb technology since the last reporting period.

[REDACTED]

17. Please provide your company's total number of residential and business subscribers currently served by Fiber to the Home, Fiber to the Premises, and/or Fiber to the Curb technology.

[REDACTED]

Miscellaneous

18. In calendar year 2007, how much money did you invest in your network directly serving Florida's local service customers? Please check the applicable answer.

[REDACTED]

19. Are you currently operating under Chapter 7 or Chapter 11 protection? Please check yes or no.

[REDACTED]

20. Please provide a copy of the Form 477 you filed with the FCC with data as of **December 31, 2008**.

[REDACTED]

Comments

21. Have you experienced any significant barriers in entering Florida's local exchange markets? Please list and describe any major obstacles or barriers encountered that you believe may be impeding the growth of local competition in the state, along with any suggestions as to how to remove such obstacles. Any additional general comments or information you believe will assist staff in evaluating and reporting on the development of local exchange competition in Florida are welcome.

[REDACTED]

Table 1: Traditional Retail Switched Access Lines on a Voice-Grade Equivalent (VGE) Basis

Company Name:

BRIGHT HOUSE NETWORKS INFORMATION SERVICES (FLORIDA), LLC

Company Code*:

TX631

* Your Company code is shown on the label affixed to the envelope in which this was mailed and on the cover letter.

THIS TABLE IS TO ONLY CAPTURE TRADITIONAL RETAIL SWITCHED ACCESS LINES. DO NOT INCLUDE LINES REPORTED IN TABLE 5.



Table 2: Resold Lines Provided to Unaffiliated Telecommunications Carriers on a Voice-Grade Equivalent (VGE) Basis

Company Name:

BRIGHT HOUSE NETWORKS INFORMATION SERVICES (FLORIDA), LLC

Company Code*:

TX631

* Your Company code is shown on the label affixed to the envelope in which this was mailed and on the cover letter.

THIS TABLE IS TO ONLY CAPTURE RESOLD LINES PROVIDED TO UNAFFILIATED TELECOMMUNICATIONS CARRIERS.

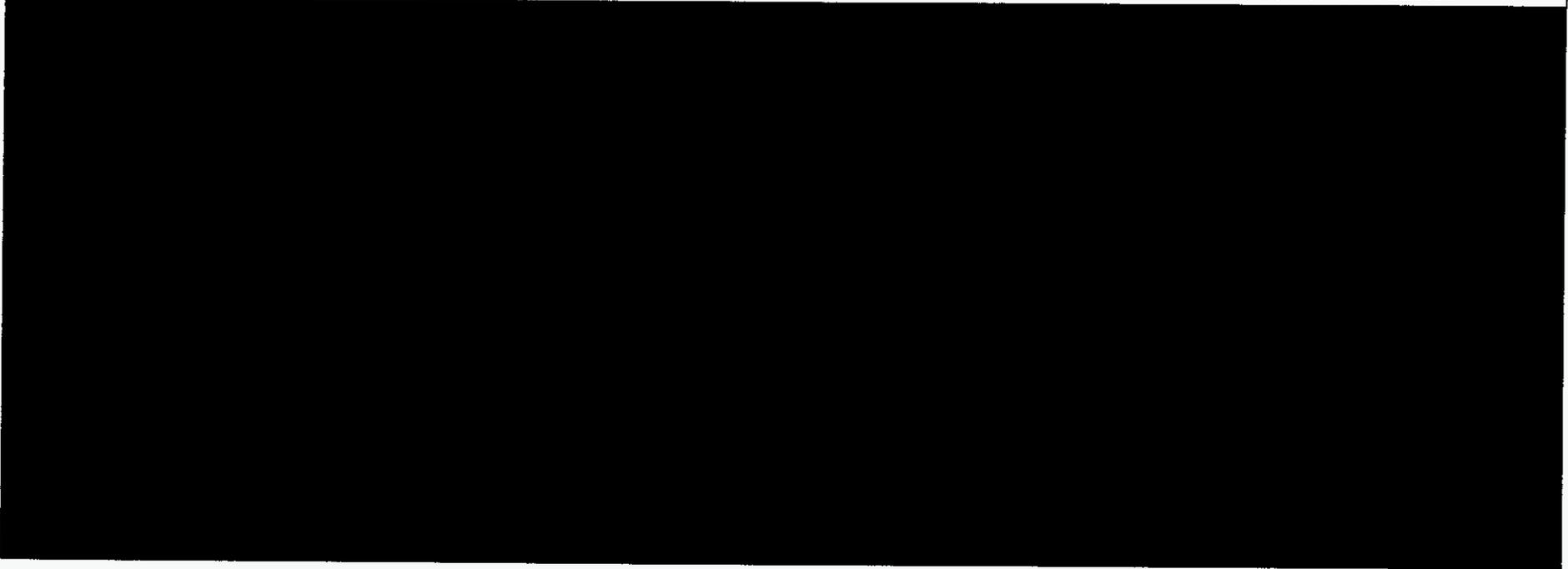


Table 3: UNE Loops Without Switching Provided to Unaffiliated Telecommunications Carriers - Not on VGE Basis

Company Name:

BRIGHT HOUSE NETWORKS INFORMATION SERVICES (FLORIDA), LLC

Company Code*:

TX631

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THIS TABLE IS TO ONLY CAPTURE UNE LOOPS WITHOUT SWITCHING PROVIDED TO UNAFFILIATED TELECOMMUNICATIONS CARRIERS.

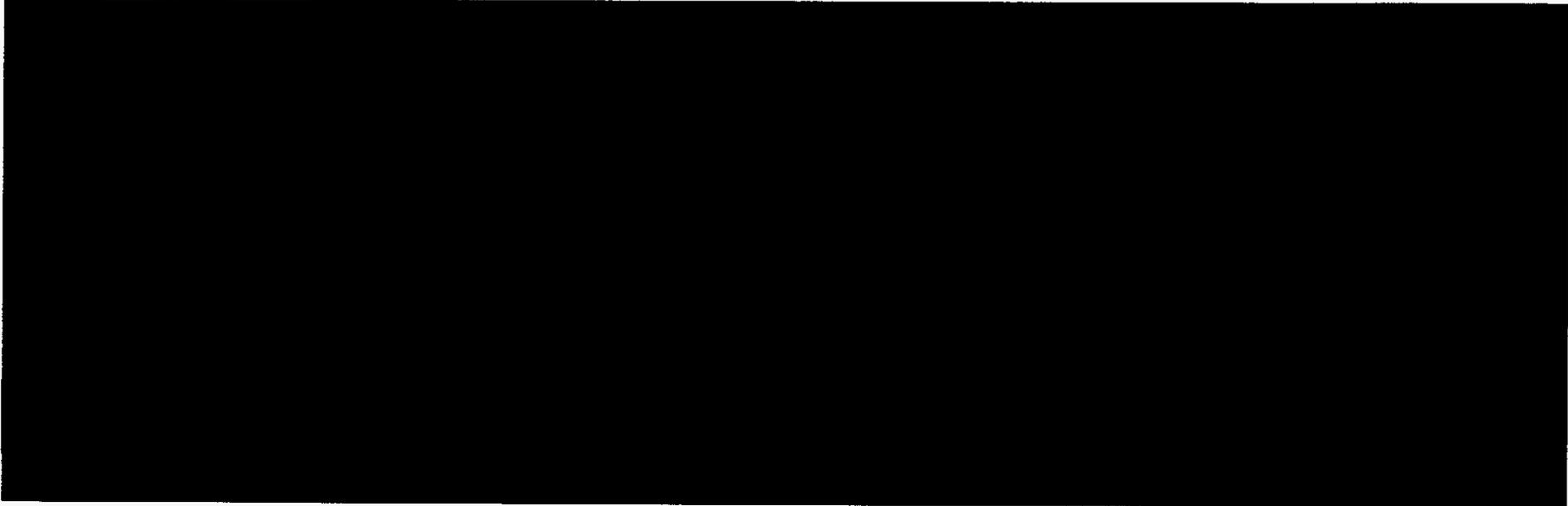


Table 4: UNE Loops With Switching (formerly known as UNE-P) Provided to Unaffiliated Telecommunications Carriers - Not on VGE Basis

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BRIGHT HOUSE NETWORKS INFORMATION SERVICES (FLORIDA), LLC

Company Code*:

TX631

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THIS TABLE IS TO ONLY CAPTURE UNE LOOPS WITH SWITCHING PROVIDED TO UNAFFILIATED TELECOMMUNICATIONS CARRIERS.

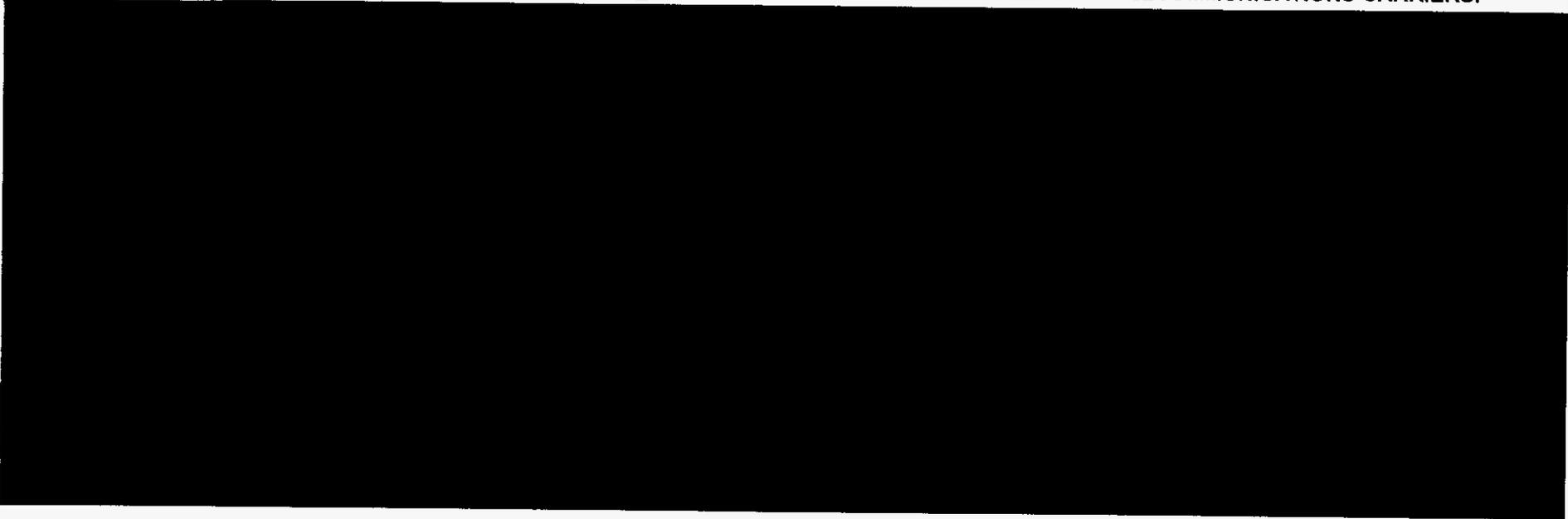


Table 5: VoIP Access Lines on a Voice-Grade Equivalent (VGE) Basis

Company Name:

BRIGHT HOUSE NETWORKS INFORMATION SERVICES (FLORIDA), LLC

Company Code*:

TX631

* Your Company code is shown on the label affixed to the envelope in which this was mailed and on the cover letter.

THIS TABLE IS TO ONLY CAPTURE VoIP LINES. DO NOT INCLUDE LINES REPORTED IN TABLE 1.

