

REDACTED

09000-0T

**2009 Competitive Local Exchange Carrier (CLEC) Questionnaire**  
(Due by April 15, 2009)<sup>1</sup>

Legal Company Name: tw telecom of florida l.p.

D/B/A: tw telecom

FPSC Company Code (e.g., TX000): TA 013

Contact name & title: Carolyn Ridley; Vice President of Regulatory Affairs – Southeast Region

Telephone number: 615-376-6404

E-mail address: Carolyn.Ridley@twtelecom.com

Stock Symbol (if company is publicly traded): TWTC

**Services Provided in Florida**

1. Do you provide local telephone service in Florida? Please check yes or no.

  X   Yes  
       No

2. Please complete the data tables. Answer: Please see Attachment A which contains the statutory alternative form (access line by exchange report).

3. How is your local service provisioned? Please mark the appropriate response(s).

- Resold lines from ILEC
- Wholesale platform (formerly known as UNE-P)
- X   UNEs (other than wholesale platform) from ILEC
- X   Elements (e.g., loops, switching) from other than ILEC (e.g., other CLECs)
- X   Completely self-provisioned
- X   Other (please describe) Purchase special access from the ILEC

COM         
 ECR         
 GCL         
 OPC         
 RCP         
 SSC         
 SGA   1    
 ADM         
 CLK       

<sup>1</sup> The due date is established by Section 364.386(1)(b), Florida Statutes. Failure to comply with this rule may result in the Commission assessing penalties of up to \$25,000 per offense, with each day of noncompliance constituting a separate offense per Section 364.285(1), Florida Statutes.

4. What services, other than local service, does your company currently provide in Florida? Please check all that apply.




<input checked="" type="checkbox"/> Private line/special access	<input checked="" type="checkbox"/> Wholesale loops
<input checked="" type="checkbox"/> VoIP	<input type="checkbox"/> Fiber or copper based video service
<input checked="" type="checkbox"/> Wholesale transport	<input type="checkbox"/> Cable television
<input checked="" type="checkbox"/> Interexchange service	<input type="checkbox"/> Satellite television
<input type="checkbox"/> Cellular/wireless service	<input checked="" type="checkbox"/> Broadband Internet access

5. This question concerns **prepaid** local telephone service in Florida. Please place a check by the response that most accurately reflects whether or not you offer **prepaid** local telephone service.

Company offers ONLY prepaid local telephone service in Florida  
 Company offers prepaid AND non-prepaid local telephone service in Florida  
 Company does NOT offer prepaid local telephone service in Florida

### **Bundled Services**

6. What percentage of your Florida residential and business customers purchase bundled (i.e. voice service packaged with additional services such as internet or video service) offerings? Please provide the percentage below. Do not include bundles of telecom-only services. If you do not offer bundled services, indicate "not applicable."

 Residential  
 Business  
 Not applicable

### **VoIP**

7. Indicate below whether you are offering VoIP service to end users in Florida. VoIP service is defined as IP-based voice service provided over a digital connection. Please check any that apply.

Not offering VoIP service to end users  
 Offering VoIP services to business end users  
 Offering VoIP services to residential end users

8. If you are offering VoIP service in Florida, please check all that apply:

- Peer-to-Peer only (no interconnection with PSTN)
- Use of public Internet
- Use of private IP network

**Broadband**

9. Do you offer broadband to residential customers in Florida? Please check the applicable answer.

- Yes
- No

10. If you do offer broadband to residential customers in Florida, please provide your best estimate of the percentage of residential end user premises in your Florida service area for which your broadband services are available.

NA

11. How many residential broadband subscribers do you have in Florida?

0

12. Please list the method(s) of broadband provisioning utilized in Florida by your company (i.e. DSL, cable modem, fiber, etc.). NA

13. What are the typical downstream and upstream speeds for your most popular broadband service? NA

14. What is the monthly price for your most popular residential broadband service? NA

**Fiber Deployment**

15. Did you deploy fiber to homes or businesses in Florida between December 31, 2007 and December 31, 2008?

- Yes
- No

16. Please provide the number of new residential and business subscribers served by Fiber to the Home, Fiber to the Premises, and/or Fiber to the Curb technology since the last reporting period.

- Residential Subscribers
- Business Subscribers

[REDACTED] Total

17. Please provide your company's total number of residential and business subscribers currently served by Fiber to the Home, Fiber to the Premises, and/or Fiber to the Curb technology.

[REDACTED] Residential Subscribers  
[REDACTED] Business Subscribers  
[REDACTED] Total

**Miscellaneous**

18. In calendar year 2007, how much money did you invest in your network directly serving Florida's local service customers? Please check the applicable answer.

[REDACTED] \$1 - \$249,999  
[REDACTED] \$250,000 - \$999,999  
[REDACTED] \$1,000,000 - \$9,999,999  
[REDACTED] \$10,000,000 or more

19. Are you currently operating under Chapter 7 or Chapter 11 protection? Please check yes or no.

         Yes  
  X   No

20. Please provide a copy of the Form 477 you filed with the FCC with data as of **December 31, 2008**. Answer: Please see Attachment B.

**Comments**

21. Have you experienced any significant barriers in entering Florida's local exchange markets? Please list and describe any major obstacles or barriers encountered that you believe may be impeding the growth of local competition in the state, along with any suggestions as to how to remove such obstacles. Any additional general comments or information you believe will assist staff in evaluating and reporting on the development of local exchange competition in Florida are welcome. Answer: TWTC does not have any comments at this time.

**ATTACHMENT A**

December 31, 2008			
End User		Carrier	
Exchange	No. of Lines	Exchange	No. of Lines
APOPKA			
BARTOW			
BOCA RATON			
BOYNTONBCH			
BRADENTON		BRADENTON	
BROOKSVL			
CLEARWATER		CLEARWATER	
COCOA		COCOA	
COCOABEACH			
CORAL SPG			
DAYTONABCH		DAYTONABCH	
DEBARY			
DEERFLDBCH			
DELAND		DELAND	
DELRAY BCH			
EAU GALLIE			
ENGLEWOOD			
FORTPIERCE			
FTLAUDERDL			
HAINESCITY			
HOLLYWOOD			
HUDSON			
JACKSOLBCH			
JACKSONVL			
JENSEN BCH			
JUPITER			
KISSIMMEE			
LAKELAND		LAKELAND	
MELBOURNE		MELBOURNE	
MIAMI			
MIDDLEBURG			
MULBERRY			
NORTH DADE			
NORTH PORT			
NWPTRICHEY		NWPTRICHEY	
OCALA			
ORANGECITY			
ORANGEPARK			
ORLANDO		ORLANDO	
OVIEDO			
PALMETTO		PALMETTO	
PERRINE			
PLANT CITY			
PNTVDRABCH			
POLK CITY			
POMPANOBCH			
SANFORD			
SARASOTA			
SEBASTIAN			

ATTACHMENT A

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ST CLOUD		
ST JOHNS		
STPETERSBG	STPETERSBG	
TAMPA	TAMPA	
TARPON SPG		
TITUSVILLE		
VENICE		
WINTER HVN		
WINTERGRDN		
WINTERPARK	WINTERPARK	
WKISSIMMEE		
WPALMBEACH		
ZEPHYRHILS	ZEPHYRHILS	
Grand Total		

**ATTACHMENT B**



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OMB NO: 3060-0816

Form 477 Submission for FRN: 14942668, Company: tw telecom holdings inc., State: FL, Operations: Non-ILEC , Data as of: Dec 31, 2008. (Click on the link to edit cover page data)

Form 477 Submission Menu

Data Section	Status
Part I.A: Broadband - Asymmetric xDSL	No data for this category.
Part I.A: Broadband - Asymmetric xDSL	No data for this category.
<input type="checkbox"/> Part I.A: Broadband - Other Wireline	Data Entered
Part I.A: Broadband - Cable Modem	No data for this category.
<input type="checkbox"/> Part I.A: Broadband - Optical Carrier (fiber to the end user)	Data Entered
Part I.A: Broadband - Satellite	No data for this category.
Part I.A: Broadband - Terrestrial Fixed Wireless	No data for this category.
Part I.A: Broadband - Terrestrial Mobile Wireless	No data for this category.
Part I.A: Broadband - Electric Power Line	No data for this category.
Part I.A: Broadband - All Other	No data for this category.
<input type="checkbox"/> Part II.A: Local Exchange Telephone Service	Data Entered
Part II.B: Interconnected VoIP Service	No data for this category.
Part III: Mobile Local Telephone	No data for this category.
Part IV: Explanations and Comments	No data for this category.
<input type="checkbox"/> Part V: Zip Code Information -- Local Voice Telephone Service and Interconnected VoIP	386 Zip Codes On File.

Part VI: Broadband Connection Counts by Technology, Census Tract, and I

[View Census Tract Detail Data \(records\)](#)

The current status for this Form 477 Submission is **Original - Submitted**. [Revise this submission](#)

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### Part I.A: Broadband - Other Wireline

In Part I.A, report connections (wired "lines") to end users that you (including affiliates) equipped to enable the end user to receive information from and send information to the Internet at information transfer rates exceeding 200 kbps in both directions. Report only in-service connections. The end user's Internet access service may be provided by you (including affiliates) or by an unaffiliated entity. For purposes of Part I.A, Internet Service Providers (ISPs) are not end users. Categorize the connection based on the technology employed by the part of the connection that terminates at the end user location. (Do not report anywhere in Form 477 any high-capacity connections between two locations of the same end user customer, ISP or communications carrier.)

**Notes specific to Other Wireline:** This category includes all copper wire-based technologies other than DSL. Ethernet over copper and T-1 are examples.

(1)	(2)	(3)	(4)	(5)
<b>Total connections</b> to end users that you (including affiliates) equipped as broadband over your own local loop facilities or the equivalent, or over UNE loops or other facilities you obtained from an unaffiliated entity. Do not convert lines into a voice-grade-equivalent measure.	<b>Percentage of (1)</b> that you (including affiliates) equipped over your own local loop facilities or the equivalent	<b>Percentage of (1)</b> that are billed (or incorporated in a service billed) to end users by you, or your affiliates or agents	<b>Percentage of (1)</b> that connect to residential end users	<b>Percentage of (1)</b> that connect to residential end users and have information transfer rates exceeding 200 kbps in both directions
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]

Break down the total connections reported in (1) to show the number in each of the following speed tiers.

Connections reported in **EACH** data cell below must equal the sum of Other Wireline connections reported in Part VI by Census Tract, for that information transfer rate category, and the sum of **ALL** data cells below must equal the total connections reported in (1).

**Information transfer rate to and from the end user (8 categories):**

(6)	(7)	(8)	(9)	(10)	(11)	(12)	(13)
Greater than 200 kbps and less than 768 kbps	Greater than or equal to 768 kbps and less than 1.5 mbps	Greater than or equal to 1.5 mbps and less than 3 mbps	Greater than or equal to 3 mbps and less than 6 mbps	Greater than or equal to 6 mbps and less than 10 mbps	Greater than or equal to 10 mbps and less than 25 mbps	Greater than or equal to 25 mbps and less than 100 mbps	Greater than or equal to 100 mbps
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]

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Part I.A: Broadband - Optical Carrier (fiber to the end user)

In Part I.A, report connections (wired "lines") to end users that you (including affiliates) equipped to enable the end user to receive information from and/or send information to the Internet at information transfer rates exceeding 200 kbps in at least one direction. Report only in-service connections. The end user's Internet access service may be provided by you (including affiliates) or by an unaffiliated entity. For purposes of Part I.A, Internet Service Providers (ISPs) are not end users. Categorize the connection based on the technology employed by the part of the connection that terminates at the end user location. (Do not report anywhere in Form 477 any high-capacity connections between two locations of the same end user customer, ISP or communications carrier.)

(1)	(2)	(3)	(4)	(5)
<b>Total connections</b> to end users that you (including affiliates) equipped as broadband over your own local loop facilities or the equivalent, or over UNE loops or other facilities you obtained from an unaffiliated entity. Do not convert lines into a voice-grade-equivalent measure.	<b>Percentage of (1)</b> that you (including affiliates) equipped over your own local loop facilities or the equivalent	<b>Percentage of (1)</b> that are billed (or incorporated in a service billed) to end users by you, or your affiliates or agents	<b>Percentage of (1)</b> that connect to residential end users	<b>Percentage of (1)</b> that connect to residential end users and have information transfer rates exceeding 200 kbps in both directions



Break down the total connections reported in (1) to show the number in each of the following speed tiers.

Connections reported in **EACH** data cell below must equal the sum of Optical Carrier (fiber to the end user) connections reported in Part VI by Census Tract, for that download/upload combination, and the sum of **ALL** data cells below must equal the total connections reported in (1).

**Download information transfer rate to the end user (8 categories):**

Upload information transfer rate from the end user (9 categories):	(6)	(7)	(8)	(9)	(10)	(11)	(12)
Less than or equal to 200 kbps							
Greater than 200 kbps and less than 768 kbps							
Greater than or equal to 768 kbps and less than 1.5 mbps							
Greater than or equal to 1.5 mbps							

1.5 mbps  
and less than  
3 mbps



Greater than  
or equal to 3  
mbps and  
less than 6  
mbps



Greater than  
or equal to 6  
mbps and  
less than 10  
mbps



Greater than  
or equal to  
10 mbps and  
less than 25  
mbps



Greater than  
or equal to  
25 mbps and  
less than 100  
mbps



Greater than  
or equal to  
100 mbps

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Part II.A: Local Exchange Telephone Service

Local exchange carriers (LECs) with end user customers for local exchange service must complete Part II.A. See instructions for definitions of terms used in this Part. If you report lines provided to end users in column (1), you must also complete Part V of Form 477.

(Reminder: Do not report anywhere in FCC Form 477 special access circuits that only carry voice traffic between an end user and an interexchange carrier point of presence or high-capacity connections between two locations of the same end user customer, Internet Service Provider (ISP), or communications carrier.)

	(1)	(2)	(3)	(4)
	Voice-grade equivalent lines and voice-grade equivalent wireless channels in service to your end user customers	Voice-grade equivalent lines you provided to unaffiliated communications carriers under resale arrangements including, among others, commercial agreements that replaced UNE-P and resold services such as local exchange, Centrex, and channelized special access	Lines you provided to unaffiliated communications carriers under any UNE loop arrangement where you did not also provide UNE switching for the line. (Do not convert UNEs to voice-grade equivalents.)	Lines you provided to unaffiliated communications carriers as UNE-P. (Do not convert UNEs to voice-grade equivalents.)
(a) <b>Total number.</b> See instructions on what to include.	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
(b) <b>Percentage</b> of (a) that are residential lines	[REDACTED]			
(c) <b>Percentage</b> of (a) for which you (including affiliates) are the presubscribed interstate long distance carrier	[REDACTED]			
(d) <b>Percentage</b> of (a) used for residential service AND for which you (including affiliates) are the presubscribed interstate long distance carrier	[REDACTED]			
(e) <b>Percentage</b> of (a) provided over your own (including affiliates) local loop facilities or the equivalent	[REDACTED]			
(f) <b>Percentage</b> of (a) provided over UNE loops obtained from an				

unaffiliated carrier without also obtaining that carrier's UNE switching for that line [redacted]

(g) **Percentage** of (a) provided over UNE-Platform (but treat commercial agreements that replaced UNE-P as "provided by reselling," below) [redacted]

(h) **Percentage** of (a) provided by reselling unaffiliated-carrier services including, among others, commercial agreements that replaced UNE-P and resold services such as local exchange, Centrex, and channelized special access [redacted]

(i) **Percentage** of (a) provided over optical fiber at the end user premises [redacted]

(j) **Percentage** of (a) provided over coaxial cable at the end user premises [redacted]

(k) **Percentage** of (a) provided over fixed wireless at the end user premises [redacted]

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#### Part V: Zip Code Information -- Local Voice Telephone Service and Interconnected VoIP

If you reported local exchange telephone lines in service to your end user customers, in Part II.A (1), or VoIP subscriptions that end users purchased from you, in Part II.B (1) or (2), you must list the 5-digit ZIP Codes in the state in which you had end user customers. Do not include any ZIP Codes in which you offered your local exchange telephone or VoIP service but had no end user customers, and do not include any out-of-state ZIP Codes.

Type all five digit ZIP codes in the following text box, separated by either commas, spaces, or carriage returns:



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Part 5 - Local Telephone Service - Connected VLR

If you reported local exchange telephone lines in service to your end user customers, in Part 3.A (1), or VoIP subscriptions that end users purchased from you, in Part 3.B (1) or (2), you must list the 5-digit ZIP Codes in the state in which you had end user customers. Do not include any ZIP Codes in which you offered your local exchange telephone or VoIP service but had no end user customers, and do not include any out-of-state ZIP Codes.

Type all five digit ZIP codes in the following text box, separated by either commas, spaces, or carriage returns.

