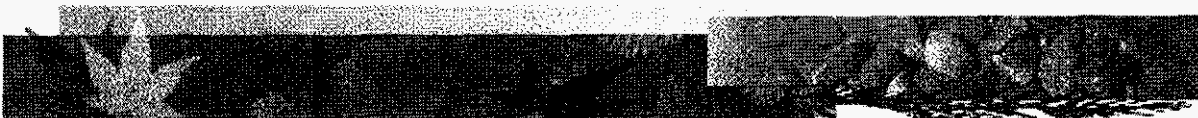


**Ruth Nettles**

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**From:** Scobie, Teresa A (TERRY) [terry.scobie@verizon.com]  
**Sent:** Friday, May 01, 2009 3:54 PM  
**To:** Filings@psc.state.fl.us  
**Cc:** Adam Teitzman; Bell, Gloria T; Cecilia Bradley; Charles Beck; David Christian; De O'Roark; Demetria Clark; Elek, Robert (BOB); J. R. Kelly; Kampert, Deborah B (DEBBY); Lee Eng Tan; Michael Twomey  
**Subject:** Docket No. 080278-TL - Verizon Florida LLC's Notice of Service of First Supplemental Responses to Citizens' First Request for Production of Documents  
**Attachments:** 080278 VZ FL Notice-Svc-1st Supp Responses-OPC 1st POD.pdf



The attached is submitted in Docket No. 080278-TL on behalf of Verizon Florida LLC by

Dulaney L. O'Roark III  
P. O. Box 110, MC FLTC0007  
Tampa, Florida 33601  
(678) 259-1449  
[de.oroark@verizon.com](mailto:de.oroark@verizon.com)

The attached document consists of a total of 3 pages - cover letter (1 page), Notice (1 page) and Certificate of Service (1 page).

**Terry Scobie**  
**Legal Secretary II**  
**Verizon Legal Department**  
**8800 E. Adamo Drive - MC FLTC0007**  
**Tampa, Florida 33619-3526**  
**813-483-2610 (tel)**  
**813-204-8870 (fax)**  
**[terry.scobie@verizon.com](mailto:terry.scobie@verizon.com)**

DOCUMENT NUMBER-DATE  
04123 MAY-18  
FPSC-COMMISSION CLERK

Dulaney L. O'Roark III  
Vice President-General Counsel, Southeast Region  
Legal Department



5055 North Point Parkway  
Alpharetta, Georgia 30022  
Phone 678-259-1449  
Fax 678-259-1589  
[de.oroark@verizon.com](mailto:de.oroark@verizon.com)

May 1, 2009 – VIA ELECTRONIC MAIL

Ann Cole, Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399-0850

Re: Docket No. 080278-TL  
Joint Petition for show cause proceedings against Verizon Florida LLC for  
apparent violation of Rule 25-4.070, F.A.C., Customer Trouble Reports, and  
impose fines, by the Office of the Attorney General, Citizens of the State of  
Florida, and AARP

Dear Ms. Cole:

Enclosed for filing in the above matter is Verizon Florida LLC's Notice of Service of First Supplemental Responses to Citizens' First Request for Production of Documents (Nos. 1, 2, 4, 14). Service has been made as indicated on the Certificate of Service. If there are any questions regarding this filing, please contact me at 678-259-1449.

Sincerely,

s/ Dulaney L. O'Roark III

Dulaney L. O'Roark III

tas

Enclosures

DOCUMENT NUMBER-DATE

04123 MAY-1 2009

FPSC-COMMISSION CLERK

**BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION**

In re: Joint Petition for show cause proceedings ) Docket No. 080278-TL  
against Verizon Florida LLC for apparent violation of ) Filed: May 1, 2009  
Rule 25-4.070, F.A.C., Customer Trouble Reports, )  
and impose fines, by the Office of the Attorney )  
General, Citizens of the State of Florida, and AARP )  
\_\_\_\_\_ )

**NOTICE OF SERVICE OF VERIZON FLORIDA LLC'S  
FIRST SUPPLEMENTAL RESPONSES TO  
CITIZENS' FIRST REQUEST FOR PRODUCTION OF DOCUMENTS  
(NOS. 1, 2, 4, 14)**

NOTICE IS HEREBY GIVEN that Verizon Florida LLC, by and through its undersigned counsel, has served its first supplemental responses to Citizens' First Request for Production of Documents (Nos. 1, 2, 4, 14) via overnight mail on May 1, 2009 to Charles Beck, Deputy Public Counsel, Office of Public Counsel, c/o The Florida Legislature, 111 West Madison Street, Room 812, Tallahassee, FL 32399-1400.

A copy of this Notice was also sent via electronic mail on May 1, 2009 to the Office of the Commission Clerk. Further service on other parties of record is as set forth on the Certificate of Service, appended hereto.

Respectfully submitted on May 1, 2009.

By: s/ Dulaney L. O'Roark III  
Dulaney L. O'Roark III  
5055 North Point Parkway  
Alpharetta, Georgia 30022  
Phone: (678) 259-1449  
Fax: (678) 259-1589  
Email: de.oroark@verizon.com

Attorney for Verizon Florida LLC

DOCUMENT NUMBER-DATE

04123 MAY-18

FPSC-COMMISSION CLERK

**CERTIFICATE OF SERVICE**

I HEREBY CERTIFY that copies of the foregoing were sent via electronic mail on May 1, 2009 to:

Adam Teitzman, Staff Counsel  
Lee Eng Tan, Staff Counsel  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399-0850  
[ateitzma@psc.state.fl.us](mailto:ateitzma@psc.state.fl.us)  
[ltan@psc.state.fl.us](mailto:ltan@psc.state.fl.us)

Bill McCollum/Cecilia Bradley  
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The Capitol – PL01  
Tallahassee, FL 32399-1050  
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Patricia Christensen  
Charles Beck  
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c/o The Florida Legislature  
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s/ Dulaney L. O'Roark III