

Nonnye Grant

PSC-09-0493-FOF-TP

090303

From: Gloria Ross
Sent: Wednesday, July 08, 2009 4:21 PM
To: CLK - Orders / Notices
Cc: Victor McKay; Adam Teitzman
Subject: Order / Notice Submitted

Date and Time: 7/8/2009 4:18:00 PM
Docket Number: 090303-TP
Filename / Path: I:\2009\090303\090303CLECvsm.doc

| | | |
|--|----------------------------------|-----------------------------------|
| FPSC, CLK - CORRESPONDENCE | | |
| <input checked="" type="checkbox"/> Administrative | <input type="checkbox"/> Parties | <input type="checkbox"/> Consumer |
| DOCUMENT NO. 04450-09 | | |
| DISTRIBUTION: L | | |

ORDER ACKNOWLEDGING NAME CHANGE

12 - email
0 - mail
0 - fax
10 - ILECs

**FLORIDA PUBLIC SERVICE COMMISSION
CASE MANAGEMENT SYSTEM
PARTICIPATING EMAIL ADDRESSES FOR DOCKET 090303**

| PARTY NAME | COMPANY CODE | EMAIL ADDRESS | ADDRESS IN MASTER COMMISSION DIRECTORY |
|---|-----------------|--------------------------------|--|
| AT&T Florida | TL720 | greg.follensbee@att.com | Yes |
| Embarq Florida, Inc. | TL727 | sandy.khazraee@embarq.com | Yes |
| FairPoint Communications | TL719 | lwood@fairpoint.com | Yes |
| Frontier Communications of the South, LLC | TL732 | AmcCall@czn.com | Yes |
| Helein & Marashlian, LLC | | mail@CommLawGroup.com | No |
| ITS Telecommunications Systems, Inc. | TL712 | maryannh@itstelecom.net | Yes |
| NEFCOM | TL715 | dnobles@townes.net | Yes |
| Smart City Telecom | TL731 | lbhall@smartcity.com | Yes |
| TDS Telecom/Quincy Telephone | TL718 | Thomas.mccabe@tdstelecom.com | Yes |
| UCN, Inc. | | kimm.partridge@incontact.com | No |
| Verizon Florida LLC | TL710 | david.christian@verizon.com | Yes |
| Windstream Florida, Inc. | TL716 | bettye.j.willis@windstream.com | Yes |

Commission Clerk

From: Commission Clerk
Sent: Thursday, July 09, 2009 10:11 AM
Subject: Order or Notice issued by the Public Service Commission (Email ID = 293018)
Attachments: 06867-09.pdf

The attached order or notice has been issued by the Public Service Commission.

If you have any problems opening this attachment, please contact the Office of Commission Clerk by reply email or at 850-413-6770.

When replying, please do not alter the subject line; as it is used to process your reply.

Thank you.

COMMISSIONERS:
MATTHEW M. CARTER II, CHAIRMAN
LISA POLAK EDGAR
KATRINA J. McMURRIAN
NANCY ARGENZIANO
NATHAN A. SKOP

STATE OF FLORIDA



OFFICE OF COMMISSION CLERK
ANN COLE
COMMISSION CLERK
(850) 413-6770

Public Service Commission

May 8, 2009

ADMINISTRATIVE

The CommLaw Group
1483 Chain Bridge Road, Suite 301
McLean, VA 22101

Re: Docket No. 090303-TP

Dear Mr. Marashlian:

This will acknowledge receipt of the name change on IXC Registration No. TJ644 and CLEC Certificate No. 8549 from UCN, Inc. to inContact, Inc. d/b/a UCN, which was filed in this office on May 7, 2009, and assigned the above-referenced docket number. Appropriate staff members will be advised.

Mediation may be available to resolve any dispute in this docket. If mediation is conducted, it does not affect a substantially interested person's right to an administrative hearing. For more information, contact the Office of General Counsel at (850) 413-6248 or FAX (850) 413-7180.

Office of Commission Clerk

DOCUMENT NUMBER-DATE

04450 MAY-8 09

FPSC-COMMISSION CLERK

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PSC Website: <http://www.floridapsc.com>

Internet E-mail: contact@psc.state.fl.us

Section 1 - Office of Commission Clerk

Docket No. 090303-TP Date Docketed: 05/07/2009 Title: Acknowledgment of name change on IXC Registration No. TJ644 and CLEC Certificate No. 8549 from UCN, Inc. to inContact, Inc. d/b/a UCN, effective May 7, 2009.

Company: inContact, Inc. d/b/a UCN
UCN, Inc.
UCN, Inc.

FPSC, CLK - CORRESPONDENCE
~~Administrative Parties Consumer~~
DOCUMENT NO. 04450-09
DISTRIBUTION: _____

Official Filing Date: _____
Last Day to Suspend: _____
Referred to: _____

Expiration: _____

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|---------------------|-----|-----|-----|-----|-----|-------|-----|-----|
| | ADM | CLK | ECR | GCL | PIF | (RCP) | SGA | SSC |
| (")" indicates OPR) | | | | X | | X | | |

Section 2 - OPR Completes and returns to CLK in 10 workdays.

Time Schedule

Program Module B13(b);B1(d)

WARNING: THIS SCHEDULE IS AN INTERNAL PLANNING DOCUMENT
IT IS TENTATIVE AND SUBJECT TO REVISION.
FOR UPDATES CONTACT THE RECORDS SECTION:(850) 413-6770

Staff Assignments

OPR Staff

Current CASR revision level

Due Dates

Previous Current

Staff Counsel

OCRs

Recommended assignments for hearing and/or deciding this case:

Full Commission _____ Commission Panel _____
Hearing Examiner _____ Staff _____

Date filed with CLK: _____

Initials: OPR _____

Staff Counsel _____

Section 3 - Chairman Completes

Assignments are as follows:

- Hearing Officer(s)

| | | | | | | | |
|---------------|----|----|----|----|----|----------|-------|
| Commissioners | | | | | | Hrg Exam | Staff |
| ALL | CT | ED | MM | AG | SK | | |
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Prehearing Officer

| | | | | | |
|---------------|----|----|----|----|-----|
| Commissioners | | | | | ADM |
| CT | ED | MM | AG | SK | |
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Where panels are assigned the senior Commissioner is Panel Chairman: the identical panel decides the case.

Where one Commissioner, a Hearing Examiner or a Staff Member is assigned the full Commission decides the case.

Approved: _____

Date: _____

Section 1 - Office of Commission Clerk

Docket No. 090303-TP Date Docketed: 05/07/2009 Title: Acknowledgment of name change on IXC Registration No. TJ644 and CLEC Certificate No. 8549 from UCN, Inc. to inContact, Inc. d/b/a UCN, effective May 8, 2009.

Company: inContact, Inc. d/b/a UCN
 UCN, Inc
 UCN, Inc.

Official Filing Date: _____

Expiration: _____

Last Day to Suspend: _____

Referred to:

("O" indicates OPR)

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| ADM | CLK | ECR | GCL | PIF | (RCP) | SGA | SSC |
| | | | X | | X | | |

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 IT IS TENTATIVE AND SUBJECT TO REVISION.
 FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770

Staff Assignments

| OPR Staff | K Peacock | 1 | Current CASR revision level | Due Dates | |
|---------------|-----------|-----|-----------------------------|-----------|------------|
| | | | | Previous | Current |
| | | 1. | Administrative Order (CLEC) | SAME | 07/07/2009 |
| | | 2. | Close Docket | SAME | 07/07/2009 |
| | | 3. | | | |
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| Staff Counsel | V McKay | 8. | | | |
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| OCRs | | 10. | | | |
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Recommended assignments for hearing and/or deciding this case:

Full Commission ___ Commission Panel ___
 Hearing Examiner ___ Staff X

Date filed with CLK: 06/17/2009

Initials OPR _____
 Staff Counsel _____

Section 3 - Chairman Completes

Assignments are as follows:

- Hearing Officer(s)

| Commissioners | | | | | | Hrg Exam | Staff |
|---------------|----|----|----|----|----|----------|-------|
| ALL | CT | ED | MM | AG | SK | | |
| | | | | | | | X |

Prehearing Officer

| Commissioners | | | | | ADM |
|---------------|----|----|----|----|-----|
| CT | ED | MM | AG | SK | |
| | | | | | X |

Where panels are assigned the senior Commissioner is Panel Chairman:
 the identical panel decides the case.
 Where one Commissioner, a Hearing Examiner or a Staff Member is
 assigned the full Commission decides the case.

Approved: CT/MM
 Date: 06/17/2009