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Public Service Commission

May 11, 2009

Macfarlen Ferguson & McMullen  
Ansley Watson, Jr.  
P.O. Box 1531  
Tampa, Florida 33601

STAFF DATA REQUEST

**Re: Docket No. 090080-GU-Complaint of Paradise Lakes, Inc. against Peoples Gas System for alleged improper billing.**

Dear Mr. Watson:

By this letter, the Commission staff requests that People's Gas Service (PGS) provide responses to the following data requests.

1. Please explain why PGS sent the notice informing Paradise Lakes, Inc. about its reclassification from commercial rates to residential rates to a different address than the address to which the bills are normally sent.
2. Please explain why Paradise Lakes Resort Management, LLC (under new ownership) is classified under commercial GS-2 rates, while Paradise Lakes, Inc. was reclassified under residential rates.
3. What steps did PGS take to ensure the annual report that it relied upon to identify Paradise Lakes, Inc. as a condominium association was actually the customer of record? Who was responsible for making this determination?
4. Why did PGS offer Paradise Lakes, Inc. a refund for the difference in rates for the last 12 months, rather than for the full time Paradise Lakes, Inc. was classified under the residential rate?

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March 27, 2009

Please file the original and five copies of the requested information by Wednesday, May 27, 2009, with Ms. Ann Cole, Commission Clerk, Office of Commission Clerk, 2540 Shumard Oak Boulevard, Tallahassee, Florida, 32399-0850. Please feel free to call me at (850) 413-6199 if you have any questions.

Sincerely,

A handwritten signature in black ink that reads "Martha C. Brown". The signature is written in a cursive style with a long horizontal flourish at the end.

Martha Brown  
Senior Attorney

MCB/amv

cc: Office of Commission Clerk  
Brian G. Davidson