

State of Florida



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DATE: May 15, 2009
TO: All Parties of Record
FROM: Lisa S. Harvey, Chief of Performance Analysis, Division of Regulatory Compliance
RE: Docket No. 000121A-TP, Review of AT&T's Performance Assessment Plan

NOTICE IS HEREBY GIVEN that the Florida Public Service Commission is soliciting comments on proposed changes to AT&T's (formerly known as BellSouth) Performance Assessment Plan filed in Docket No. 000121A-TP. Staff requests that any comments on changes to the Plan be filed by June 24, 2009, with the Division of the Commission Clerk & Administrative Services, 2540 Shumard Oak Boulevard, Tallahassee, FL 32399, (an electronic version should also be provided to Jerry Hallenstein at jhallens@psc.state.fl.us). The comments should specifically address AT&T's Service Quality Measurement Plan Version 5.00 issued May 15, 2007, and the Self-Effectuating Enforcement Mechanism Administrative Plan Version 5.00 also dated May 15, 2007. All parties are encouraged to electronically submit a redline version of both plans. For additional information, please contact Timisha Brooks, Office of General Counsel, at (850) 413-6212.

DOCUMENT NUMBER-DATE

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