

080668

COMMISSIONERS:
MATTHEW M. CARTER II, CHAIRMAN
LISA POLAK EDGAR
KATRINA J. MCMURRIAN
NANCY ARGENZIANO
NATHAN A. SKOP

STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR
DIVISION OF ECONOMIC REGULATION
(850) 413-6900

Public Service Commission

July 8, 2009

RECEIVED-FPSC
09 JUL 14 AM 9:07
COMMISSION
CLERK

James & Janice Standley
16005 E. T U Avenue
Fulton, MI 49052

FPSC, CLK - CORRESPONDENCE
 Administrative Parties Consumer
DOCUMENT NO. 04790.09
DISTRIBUTION: _____

Re: Docket No. 080668-SU – Application for a staff-assisted rate case in Highlands County by Fairmount Utilities, The 2nd, Inc.

Dear Mr. & Mrs. Standley:

Thank you for your letter in which you expressed your concerns about odors emanating from the Fairmount Utilities' wastewater treatment plant (plant) and the scheduling of the customer meeting. To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

In regard to the odor problem, the Florida Department of Environmental Protection (DEP) had indicated that the Utility is in compliance with the operation and maintenance of the plant. At the request of Commission staff, on May 19, 2009, a DEP representative visited the plant and reported that the plant does not have an odor problem. Also, a representative of the Florida Rural Water Association visited the plant and concluded that the plant was operating properly and that there was not an odor problem. We recognize that from time to time weather conditions might affect the odor emanating from the plant. If you continue to experience the odor, the DEP contact in your area is Phillip Reed. He can be reached at (863) 314-5975.

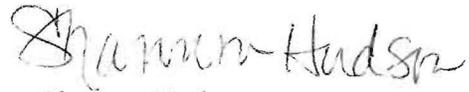
Also, staff is aware that sometimes residents are unable to attend customer meetings for various reasons. However, staff must hold the customer meeting in compliance with the time constraints outlined by Chapter 367, Florida Statutes. Any written comments provided by customers are treated in the same manner as if you had spoke at the customer meeting. Please feel free to share with other customers that the Commission holds written comments in the same regard as the oral comments provided at the customer meeting. Comments can be e-mailed to shudson@psc.state.fl.us or can be mailed to the Commission. Please include the docket number (080668-SU) in your correspondence. The Commission's address is as follows:

Florida Public Service Commission
Division of Service, Safety and Consumer Assistance
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

James & Janice Standley
Page 2
July 8, 2009

I hope the above information is helpful. If you have any additional questions, or require further assistance, please contact me at (850) 413-7021 or e-mail me at shudson@psc.state.fl.us.

Sincerely,

A handwritten signature in cursive script that reads "Shannon Hudson".

Shannon Hudson
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher, Simpson, Daniel)
Office of the General Counsel (Williams)
Office of Commission Clerk (Docket No. 080668-SU)
Office of Public Counsel

54648

080668-50

RECEIVED-FPSC

09 JUN 25 AM 11:03

DISTRIBUTION CENTER
09 JUN 25 AM 7:14

June 22, 2009

COMMISSION
CLERK

Florida Public Service Commission
Office of Commission Clerk
2540 Shumard Oak Blvd.
Tallahassee, Fl. 32399-0850

FPSC, CLK - CORRESPONDENCE
Administrative Parties Consumer
DOCUMENT NO. 04790-09
DISTRIBUTION: _____

To Whom It May Concern:

This letter is being written in regard to the application by Fairmount Utilities, The 2nd, Inc (hereafter referred to as Fairmount Utilities) request for a rate hike.

We being new residents of Fairmount Mobile Estates were told before we moved into the park "don't move in on the northeast side for the offensive odors coming from the plant that are intolerable" (we live on the southwest end of the park). We are asking Fairmount Utilities to do whatever is necessary to totally eliminate the odors as many of our people in our park have breathing problems and this is not a healthy situation for them and everyone else living in Fairmount Mobile Estates. The offensive odors coming from Fairmount Utilities treatment plant at times (depending on the direction

of the wind) it is almost impossible for us to have and enjoy outdoor activities.

Being residents of Fairmount Mobile Estates, we feel it is unfair to hold this "customer meeting" in May, knowing full well that the biggest majority of the residents are "snowbirds" and are now in our northern homes. Most of us would like to have been at this meeting in person to express our concerns with Fairmount Utilities. Hopefully, this meeting was postponed until the majority of the residents can attend later this fall.

Sincerely,

James N. Standley
Janice H. Standley

James & Janice Standley
2039 Georgia Street
Sebring, FL 33872-

Michigan address:
16005 E. TU Avenue
Fulton, MI 49052

From: Ruth McHargue
Sent: Monday, June 15, 2009 1:14 PM
To: Katie Ely
Cc: Dorothy Menasco; Ann Cole
Subject: FW: To CLK -Docket 080668

Attachments: FAX.TIF

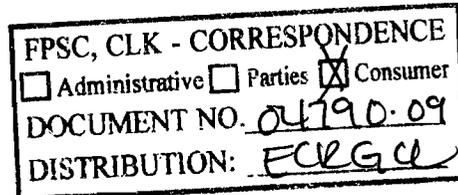


FAX.TIF (73 KB)

Please add to docket file.

-----Original Message-----

From: Consumer Contact
Sent: Monday, June 15, 2009 8:49 AM
To: Ruth McHargue
Subject: To CLK -Docket 080668



-----Original Message-----

From: Fax Server [mailto:FaxAdmins@psc.state.fl.us]
Sent: Saturday, June 13, 2009 8:18 AM
To: Consumer Contact
Subject: 863 386 0882 1005, FAX 3 page(s)

You have received a new fax. This fax was received by Fax Server. The fax is attached to the message. Open the attachment to view your fax.

Received Fax Details

Received On: 6/13/2009 8:16:28 AM
Number of Pages: 3
From (CSID): 863 386 0882
From (ANI): 1005
Sent to DID: 8504136362

Duration of Fax: 0:01:10
Transfer Speed: 14400

Received Status: Success
Number of Errors: 0
Port Received On: IPF_PORT_0012

Subj: Request
Date: 6/10/2009 10:21:20 P.M. Eastern Daylight Time
From: my-spitfire@juno.com
To: woodhullpaw2@aol.com

Pat & Harry,

Bernie will be bringing over part of the petition that Della and I were working on to collect names of individuals to support 'fixing' the odor problems of Fairmount Utilities sewage plant. Would you please FAX it along with the following note to: Public Service Commission, 1-800-511-0809. Thank you!

P. O. Box 65
Leiters Ford, IN 46945
June 10, 2009

Director, Florida Public Service Commission
RE: "Docket No 080668, Fairmount Utilities, The 2nd, Inc"

To whom it may concern,

When I wrote you originally, I stated that we were snowbirds and are currently in Indiana. All of my paperwork regarding Fairmount Utilities is in Florida.

We were able to enlist the support of a neighbor to acquire the attached petition which includes names of Fairmount Mobile Estates residents who are concerned about the ongoing odors coming from Fairmount Utilities Sewer Plant.

Please be aware that there are odors which the DEP employee and the representative of the Florida Rural Water Association seemed unable to detect. I am not present during the warmer months (May-October) and am, therefore, unable to say with certainty how frequently there are odors coming from the plant.

We experienced a rate increase sometime between May 22, 2008 (when the sewer rate was \$15.49) and February 24, 2009 (when the sewer rate was \$15.91). I thought Fairmount Utilities needed approval from you for a rate increase?

I look forward to hearing from you.

Sincerely,

Candice Engle for Margaret Dunsizer
(574) 298-2938

Docket # 080668 Fairmount Utilities

Get your dream car or truck. Click here.

Saturday, June 13, 2009 AOL: woodhullpaw2

February, 2009

Petition to Chris Miller, owner and operator of Fairmount Utilities The 2nd, Inc.

CC: Department of Health, Highlands County
Department of Environmental Protection, State of Florida

We the undersigned, homeowners/residents of Fairmount Mobile Estates, feel that the ongoing, extremely unpleasant odors emanating from the Fairmount Utilities The 2nd, Inc. sewage plant into the surrounding residential area have reached the point of intolerability.

Several Fairmount residents have notified you numerous times about the offensive odors, yet they continue. We have asked for remedy and none has been forthcoming. Outdoor activities in our neighborhood are often impossible to enjoy due to the foul odor from the sewage plant.

Resolution to Problem: Use of whatever means are necessary to totally eliminate odors.

By signing below, we give permission to have our support made public via television and/or newspaper coverage.

NAME

ADDRESS

Ron & Jane Tarrence	2101 Georgia St.
Eric & Kathy Adams	2574 Georgia St
Harold & Mary Lunde	1571 Georgia St.
John M. Colais	2618 GEORGIA ST.
Clifford & Sheila Hall	3447 MICHIGAN AVE.
Margaret Dunsiger	3340 Maryland
Candice Engle	3340 Maryland
George Dixon	2700 Seattle
Ken & Tracy Schroder	3209 Illinois
Leo & Lillian Lohan	3149 Illinois Ave.
Rene & Ursula Reed	3614 New York Ave.
Janis Thornton	3550 MICHIGAN AVE
Hal & Debbie Carlson	2564 Georgia St

080668

STATE OF FLORIDA

COMMISSIONERS:
MATTHEW M. CARTER II, CHAIRMAN
LISA POLAK EDGAR
KATRINA J. MCMURRIAN
NANCY ARGENZIANO
NATHAN A. SKOP



TIMOTHY DEVLIN, DIRECTOR
DIVISION OF ECONOMIC REGULATION
(850) 413-6900

Public Service Commission

June 12, 2009

RECEIVED-FPSC
09 JUN 15 AM 9:48
COMMISSION
CLERK

Michael & Sharon Stifler
3518 Delaware Ave.
Sebring, FL 33872

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 04790.09		
DISTRIBUTION: _____		

Re: Docket No. 080668-SU – Application for a staff-assisted rate case in Highlands County by Fairmount Utilities, The 2nd, Inc.

Dear Mr. & Mrs. Stifler:

Thank you for your letter in which you expressed your concerns about the scheduling of the customer meeting and odors emanating from the Fairmount Utilities' wastewater treatment plant (plant). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

Staff is aware that sometimes residents are unable to attend customer meetings for various reasons. However, staff must hold the customer meeting in compliance with the time constraints outlined by Chapter 367, Florida Statutes. Any written comments provided by customers are treated in the same manner as if you had spoke at the customer meeting. Please feel free to share with other customers that the Commission holds written comments in the same regard as the oral comments provided at the customer meeting. Comments can be e-mailed to shudson@psc.state.fl.us or can be mailed to the Commission. Please include the docket number (080668-SU) in your correspondence. The Commission's address is as follows:

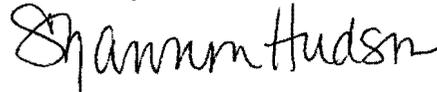
Florida Public Service Commission
Division of Commission Clerk and Administrative Services
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

In regard to the odor problem, the Florida Department of Environmental Protection (DEP) had indicated that the Utility is in compliance with the operation and maintenance of the plant. At the request of Commission staff, on May 19, 2009, a DEP representative visited the plant and reported that the plant does not have an odor problem. Also, a representative of the Florida Rural Water Association visited the plant and concluded that the plant was operating properly and that there was not an odor problem. We recognize that from time to time weather conditions might affect the odor emanating from the plant. If you continue to experience the odor, the DEP contact in your area is Phillip Reed. He can be reached at (863) 314-5975.

Michael & Sharon Stifler
Page 2
June 12, 2009

I hope the above information is helpful. If you have any additional questions, or require further assistance, please contact me at (850) 413-7021 or e-mail me at shudson@psc.state.fl.us.

Sincerely,

A handwritten signature in black ink that reads "Shammun Hudson". The signature is written in a cursive, flowing style.

Shammun Hudson
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher, Simpson, Daniel)
Office of the General Counsel (Williams)
Office of Commission Clerk (Docket No. 080668-SU)
Office of Public Counsel

080668

STATE OF FLORIDA

COMMISSIONERS:
MATTHEW M. CARTER II, CHAIRMAN
LISA POLAK EDGAR
KATRINA J. MCMURRIAN
NANCY ARGENZIANO
NATHAN A. SKOP



TIMOTHY DEVLIN, DIRECTOR
DIVISION OF ECONOMIC REGULATION
(850) 413-6900

Public Service Commission

June 12, 2009

RECEIVED-FPSC
09 JUN 15 AM 9:48
COMMISSION
CLERK

John & Judy Reurink
803 N. Bellamy Road
Ionia, MI 48846

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 04790-09		
DISTRIBUTION: _____		

Re: Docket No. 080668-SU – Application for a staff-assisted rate case in Highlands County by Fairmount Utilities, The 2nd, Inc.

Dear Mr. & Mrs. Reurink:

Thank you for your letter in which you expressed your concerns about the scheduling of the customer meeting and odors emanating from the Fairmount Utilities' wastewater treatment plant (plant). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

Staff is aware that sometimes residents are unable to attend customer meetings for various reasons. However, staff must hold the customer meeting in compliance with the time constraints outlined by Chapter 367, Florida Statutes. Any written comments provided by customers are treated in the same manner as if you had spoke at the customer meeting. Please feel free to share with other customers that the Commission holds written comments in the same regard as the oral comments provided at the customer meeting. Comments can be e-mailed to shudson@psc.state.fl.us or can be mailed to the Commission. Please include the docket number (080668-SU) in your correspondence. The Commission's address is as follows:

Florida Public Service Commission
Division of Commission Clerk and Administrative Services
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

In regard to the odor problem, the Florida Department of Environmental Protection (DEP) had indicated that the Utility is in compliance with the operation and maintenance of the plant. At the request of Commission staff, on May 19, 2009, a DEP representative visited the plant and reported that the plant does not have an odor problem. Also, a representative of the Florida Rural Water Association visited the plant and concluded that the plant was operating properly and that there was not an odor problem. We recognize that from time to time weather conditions might affect the odor emanating from the plant. If you continue to experience the odor, the DEP contact in your area is Phillip Reed. He can be reached at (863) 314-5975.

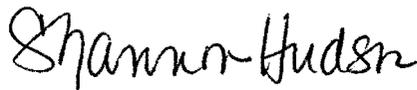
John & Judy Reurink

Page 2

June 12, 2009

I hope the above information is helpful. If you have any additional questions, or require further assistance, please contact me at (850) 413-7021 or e-mail me at shudson@psc.state.fl.us.

Sincerely,

A handwritten signature in black ink that reads "Shannon Hudson". The signature is written in a cursive, flowing style.

Shannon Hudson

Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher, Simpson, Daniel)
Office of the General Counsel (Williams)
Office of Commission Clerk (Docket No. 080668-SU)
Office of Public Counsel

080dele8

Application for a staff-assisted rate case in Highlands County by

Fairmount Utilities, The 2nd Inc.

DOCKET NO. 080668-SU

RECEIVED-PPSC
09 JUN 11 AM 8:37
COMMISSION
CLERK

Name Bill Powell

Address 2717 Georgia St

Sebring FL 33570

If you want to let the Public Service Commission know how you feel about this case, you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809. Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS

Sir I think we are paying too much money for the service we are getting

The sewer plant is rotten can't walk, or ride call out by the

on they won't do anything about it we had the health department out here an he did fix it for 3 days an back like it was before

they call a man forles an he won't fix it he said 3 yr ago when I got some help I will be back well he must not get any help

He came back a year ago an said when it stops raining I will be back well it been raining every since I guess he never came back so I say to him forget it

FPSC, CLK - CORRESPONDENCE	
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties <input checked="" type="checkbox"/> Consumer
DOCUMENT NO. <u>04790-09</u>	
DISTRIBUTION: <u>ECR GCL</u>	

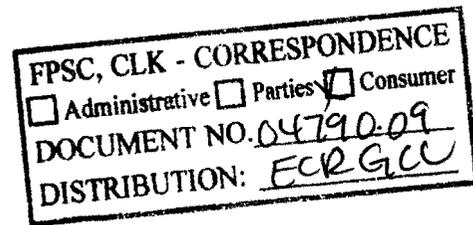
Katie Ely

080668

From: Ruth McHargue
Sent: Wednesday, June 10, 2009 10:20 AM
To: Katie Ely
Cc: Dorothy Menasco; Ann Cole; Cheryl Bulecza-Banks
Subject: FW: To CLK FW: Docket # 080668-SU

Please add to docket file.

From: Consumer Contact
Sent: Tuesday, June 09, 2009 4:36 PM
To: Ruth McHargue
Subject: To CLK FW: Docket # 080668-SU



From: emstifler@hotmail.com [mailto:emstifler@hotmail.com]
Sent: Tuesday, June 09, 2009 2:37 PM
To: Consumer Contact
Subject: Docket # 080668-SU

To whom this may concern,
DOCKET NUMBER 080668-SU

We feel that until Fairmount Utilities, The 2nd Inc. corrects the odor problem we have had in this community for over **FIVE YEARS** they should not be considered for a rate increase. We have been full time residents in Fairmount for three years now. We can count the number of times on two hands that we have walked or biked in the northern quadrant of this subdivision that the smell coming from there waste facility was not noticeable. We know for a fact that several people refuse to buy property in this park because of the continuous odor of sewage. We also feel that the owners set this meeting up at this time of year so that the owners most directly effected by the smell would not be here in Florida as almost 2/3's of our park return north for the summer. If there are any questions I can answer for you please call me at 863-386-0606.

Michael and Sharon Stifler
3518 Delaware Ave.
Sebring, Fl. 33872

6/10/2009

Katie Ely

0866468

From: Ruth McHargue
Sent: Tuesday, June 09, 2009 12:55 PM
To: Katie Ely
Cc: Dorothy Menasco; Ann Cole; Cheryl Bulecza-Banks
Subject: FW: To CLK Docket 080668

Attachments: FAX.TIF



FAX.TIF (16 KB)

Please add to docket file.

-----Original Message-----

From: Consumer Contact
Sent: Tuesday, June 09, 2009 11:20 AM
To: Ruth McHargue
Subject: To CLK Docket 080668

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 04996.09		
DISTRIBUTION: ECR GCL		

-----Original Message-----

From: Fax Server [mailto:FaxAdmins@psc.state.fl.us]
Sent: Tuesday, June 09, 2009 11:18 AM
To: Consumer Contact
Subject: 1005, FAX 1 page(s)

You have received a new fax. This fax was received by Fax Server. The fax is attached to the message. Open the attachment to view your fax.

Received Fax Details

Received On: 6/9/2009 11:17:38 AM
Number of Pages: 1
From (CSID):
From (ANI): 1005
Sent to DID: 8504136362

Duration of Fax: 0:00:36
Transfer Speed: 9600

Received Status: Success
Number of Errors: 0
Port Received On: IPF_PORT_0012

Docket No. 080668-SU.

June - 9 - 2009

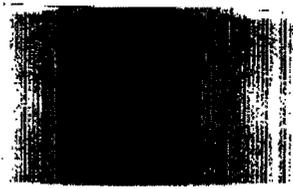
To whom it may concern,

First of all you should have
the meetings during the winter months
when everyone is there. We live there
during the winter months and the odor
gets pretty nasty some days. An address
is 2655 Seattle Ave.
Sebring FL 33872.

Sincerely
John & Judy Rewink.

Ph. 616-527-3635

MI Address
803 N. Bellamy R.
Toni MI. 48846



080668

COMMISSIONERS:
MATTHEW M. CARTER II, CHAIRMAN
LISA POLAK EDGAR
KATRINA J. MCMURRIAN
NANCY ARGENZIANO
NATHAN A. SKOP

STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR
DIVISION OF ECONOMIC REGULATION
(850) 413-6900

Public Service Commission

June 5, 2009

RECEIVED-FPSC
09 JUN -5 PM 3:19
COMMISSION
CLERK

Candice Engle
P.O. Box 65
Leiters Ford, IN 46945-0065

Re: Docket No. 080668-WS – Application for a staff-assisted rate case in Highlands County by Fairmount Utilities, The 2nd, Inc.

Dear Ms. Engle:

Thank you for your letter in which you expressed your concern about odors emanating from the Fairmount Utilities' wastewater treatment plant (plant). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

According to the Florida Department of Environmental Protection (DEP), the Utility is in compliance with the operation and maintenance of the plant. At the request of Commission staff, on May 19, 2009, a DEP representative visited the plant and reported that the plant does not have an odor problem. Also, a representative of the Florida Rural Water Association visited the plant and concluded that the plant was operating properly and that there was not an odor problem. We recognize that from time to time weather conditions might affect the odor emanating from the plant. If you continue to experience the odor, the DEP contact in your area is Phillip Reed. He can be reached at (863) 314-5975.

I hope the above information is helpful. If you have any additional questions, or require further assistance, please contact me at (850) 413-7021 or e-mail me at shudson@psc.state.fl.us.

Sincerely,

Shannon Hudson
Shannon Hudson
Regulatory Analyst IV

FPSC, CLK - CORRESPONDENCE
 Administrative Parties Consumer
DOCUMENT NO. 04790-09
DISTRIBUTION: _____

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher, Simpson, Daniel)
Office of Commission Clerk (Docket No. 080668-SU)
Office of Public Counsel

Katie Ely

080668

From: Ruth McHargue
Sent: Friday, June 05, 2009 1:16 PM
To: Katie Ely
Cc: Dorothy Menasco; Ann Cole; Cheryl Bulecza-Banks
Subject: FW: To CLK FW: Fairmount Utilities/Docket #080668-SU

Please see below request.
 Ruth

From: Consumer Contact
Sent: Friday, June 05, 2009 1:04 PM
To: Ruth McHargue
Subject: To CLK FW: Fairmount Utilities/Docket #080668-SU

From: GARY AND SHIRLEY CLARK [mailto:gsclar@embarqmail.com]
Sent: Friday, June 05, 2009 12:20 PM
To: Consumer Contact
Subject: Fairmount Utilities/Docket #080668-SU

- 1) Labor costs at Sewer Site. The Sewer is right behind our property, we can see the trucks come and go. They are only there (1 to 2) Hours per day. What is the labor cost?
- 2) You stated in our meeting on May 20, 2009, that Fairmount Utilities pay tax and the other sewer companies on my list do not. How much tax do they pay?
- 3) There are (2) phases (Phase I and II). Which one will be used?
- 4) What is the percent (%) of increase?
- 5) What is the net income for each year, for the past 5 years?

Thanking you for your assistance in the above matters.

Gary E. Clark
 3330 Maryland Ave.
 Sebring, Fl. 33872

(863) 314-0277

email:
gsclar@embarqmail.com

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 04790-09		
DISTRIBUTION: ECR-GU		

6/5/2009

080668

COMMISSIONERS:
MATTHEW M. CARTER II, CHAIRMAN
LISA POLAK EDGAR
KATRINA J. MCMURRIAN
NANCY ARGENZIANO
NATHAN A. SKOP

STATE OF FLORIDA



GENERAL COUNSEL
PATRICK L. "BOOTER" IMHOF
(850) 413-6199

Public Service Commission

May 29, 2009

RECEIVED-FPSC
09 MAY 29 AM 10:30
COMMISSION
CLERK

George and Della Dixon
2700 Seattle Ave., Lot # 412
Sebring, FL 33872

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 04790-09		
DISTRIBUTION: _____		

8785 W. CR 350 N.
Greencastle, IN 46135

Re: Docket No. 080668-SU - Application for staff-assisted rate case in Highlands County by Fairmount Utilities, The 2nd Inc.

Dear Mr. & Mrs. Dixon:

I am writing in response to the letter you faxed to the Commission on May 15, 2009, regarding Fairmount Utilities, The 2nd, Inc.'s request for a staff-assisted rate case. In your letter, you requested that the customer meeting scheduled for May 20, 2009, in Sebring, Florida, be postponed until certain residents of Fairmount Mobile Estates returned from their northern homes.

Pursuant to Chapter 367.0814, Florida Statutes, the Commission is required to issue a final order within fifteen (15) months of the date the utility filed its request for a rate increase. In this case, the utility filed its request on November 12, 2008. To make sure adequate time is afforded in case a hearing must be scheduled in this matter, staff must submit its recommendation to the Commissioners for review no later than June 18, 2009. In order to ensure that staff receives meaningful feedback from you, the customers, prior to writing their recommendation, we must hold the customer meeting several weeks prior to the recommendation due date. Please note, however, that you are welcome to submit written comments to: Florida Public Service Commission, Office of Commission Clerk, 2540 Shumard Oak Boulevard, Tallahassee, FL 32399-0850. The Commission will also accept faxes ((800) 511-0809) and e-mails (contact@psc.state.fl.us). Please be sure to include the docket number, which is 080709-WS. All customer comments, including those that were received at the customer meeting, will be placed on the consumer side of the docket file and be taken into consideration by the Commissioners in reaching their decision.

George and Della Dixon
Page 2
May 29, 2009

If you have any questions, please do not hesitate to contact the undersigned at (850) 413-6076
or anwillia@psc.state.fl.us.

Sincerely,

A handwritten signature in black ink, appearing to read 'ARW', with a stylized flourish at the end.

Anna R. Williams, Esq.
Attorney

ARW

cc: Office of Commission Clerk
Division of Economic Regulation
Docket No. 080668-SU (Parties)

080668

Application for a staff-assisted rate case in Highlands County by

Fairmount Utilities, The 2nd Inc.

DOCKET NO. 080668-SU

RECEIVED-FPSC
09 MAY 26 AM 9:18
COMMISSION
CLERK

REGISTRATION CENTER
09 MAY 26 AM 5:23

Name GARY E. CLARK

Address 3330 MARYLAND AVE. (PH. 863-314-0277)

SEBRING, FL. 33872-2452

E-MAIL gsciar@earthlink.net

If you want to let the Public Service Commission know how you feel about this case, you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.

Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS

1) LABOR COSTS AT SEWER SITE. THE SEWER IS RIGHT BEHIND OUR PROPERTY. WE CAN SEE THE TRUCKS COME AND GO. THEY ARE ONLY THERE (1 TO 2) HOURS PER DAY. WHAT IS THE LABOR COST?

2) YOU STATED IN OUR MEETING ON MAY 20, 2009, THAT FAIRMOUNT UTILITIES PAY TAX AND THE OTHER SEWER COMPANIES ON MY LIST DON'T. HOW MUCH TAX DO THEY PAY?

3) THERE ARE (2) PHASES (PHASE I AND II). WHICH ONE WILL BE USED?

4) WHAT IS THE PERCENT OF INCREASE?

FPSC, CLK - CORRESPONDENCE
 Administrative Parties Consumer
DOCUMENT NO. 04790-09
DISTRIBUTION: ECR/GU

Katie Ely

080668

From: Ruth McHargue
Sent: Monday, May 18, 2009 3:03 PM
To: Katie Ely
Cc: Dorothy Menasco; Ann Cole; Cheryl Bulecza-Banks
Subject: FW: To CLK -Docket 080668

Attachments: FAX.TIF

Please add to docket file.

From: Consumer Contact
Sent: Monday, May 18, 2009 2:16 PM
To: Ruth McHargue
Subject: To CLK -Docket 080668

From: NET SatisFAXtion
Sent: None
To: Consumer Contact
Subject: 5745424859, 1 page(s)

You have received a new fax. This fax was received by **NET SatisFAXtion**. The fax is attached to the message. Open the attachment to view your fax.

Received Fax Details

Received On: 5/18/2009 2:01 PM
Number of Pages: 1
From (CSID): 5745424859
From (ANI):
Sent to DID:

Duration of Fax: 0:00:48
Transfer Speed: 14400

Received Status: Success
Number of Errors: 0
Port Received On: RockForceOCTO+ Port 6

FPSC, CLK - CORRESPONDENCE
 Administrative Parties Consumer
DOCUMENT NO. 04790-09
DISTRIBUTION: ECR GLL



FAX.TIF (32 KB)

P. O. Box 65
Leiters Ford, IN 46945-0065
May 15, 2009

Director, Florida Public Service Commission
Florida Public Service Commission
1-800-342-3552

To whom it may concern,

RE: "Docket No. 080668, Fairmount Utilities, The 2nd, Inc."

We appreciate being notified about this meeting. However, we are frustrated that it has been scheduled during the time of year when the majority of Fairmount Utilities, The 2nd, Inc.'s customers have gone north and are unable to attend.

The physical operation at Fairmount Utilities is problematic. Far too often there are disgusting odors coming from the area. Our back yard is just across Georgia Avenue. It was about two years ago that we first noticed the odors from the plant. The odor problem was ongoing when we left Florida on April 20th of this year. There have been numerous phone calls to Mr. Chris Miller. He has never said he will take care of the problem. Instead, he tells me technical details about which I have no interest nor understanding. Employees of the EPA have come to the plant, and commented, "It shouldn't be like this.", yet nothing changes. Also, an employee from the Highlands County Health Department said he would be issuing several citations. Still, nothing has changed.

I am a Neighborhood Watch Block Captain. My mother is a property owner, and has lived in Fairmount Mobile Estates almost 25 years. Until a few years ago, there was not an issue with odors emanating from the Fairmount Utilities plant. Another Block Captain and I circulated a petition (and have collected approximately 150 names) in anticipation of taking the Fairmount Utilities odor issue forward. We certainly did not anticipate receiving a rate increase.

Please deny the request for this rate increase. Please force Fairmount Utilities to eliminate the odors coming from the area of their sewer plant. If Fairmount Utilities eliminates the odor problem, residents of Fairmount Mobile Estates would probably support a fair rate increase.

Sincerely,

Candice Engle for Margaret Dunsizer
(574) 542-2206

RECEIVED-FPSC

09 MAY 18 AM 8:48

05-13-09

To whom it may concern:

I am against raising the rates on the Docket No. 08066850

I also would like to voice my opinion on the issue of smelling. It is one heck of a odor and it really smells the area up. This has been quite a problem for sometime and I don't see any improvements.

I also think that this meeting set for May, the Twentieth, 2009 was called for at such a time when the majority of the people are no longer there due to leaving for the summer. It is really dirty politics.

I am
St. Babe Scheelhorn
Lot 227



FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 04790-09		
DISTRIBUTION: ECRGCL		

Katie Ely

080668

From: Ruth McHargue
Sent: Friday, May 15, 2009 4:32 PM
To: Katie Ely
Cc: Dorothy Menasco; Ann Cole; Cheryl Bulecza-Banks
Subject: FW: To CLK- Docket 080668

Attachments: FAX.TIF

Please add to docket file.

From: Consumer Contact
Sent: Friday, May 15, 2009 3:44 PM
To: Ruth McHargue
Subject: To CLK- Docket 080668

From: NET SatisFAXtion
Sent: None
To: Consumer Contact
Subject: Fax, 6 page(s)

You have received a new fax. This fax was received by **NET SatisFAXtion**. The fax is attached to the message. Open the attachment to view your fax.

Received Fax Details

Received On: 5/15/2009 3:13 PM
Number of Pages: 6
From (CSID): Fax
From (ANI):
Sent to DID:

Duration of Fax: 0:02:46
Transfer Speed: 14400

Received Status: Success
Number of Errors: 16
Port Received On: RockForceOCTO+ Port 6


FAX.TIF (149 KB)

FPSC, CLK - CORRESPONDENCE
 Administrative Parties Consumer
DOCUMENT NO. 04790-09
DISTRIBUTION: ECRGU



To: Director, Office of Commission Clerk

Fax number: 1-800-511-0809

From: Della Dixon

Fax number: 765-739-7597

Business phone:

Home phone:

Date & Time: 5/15/2009 3:19:16 PM

Pages: 6

Re: Re: Docket No. 080668, Fairmount Utilities, The 2nd, Inc.

Please find attached a letter (2 pages) and petition (3 pages) regarding Fairmount Utilities rate hike request.

Thanks,
Della Dixon
765-739-6597

May 14, 2009

Director, Office of Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850
Re: Docket No. 080668, Fairmount Utilities, The 2nd, Inc.

To Whom It May Concern:

This letter is being written in regard to the application by Fairmount Utilities, The 2nd, Inc. (hereafter referred to as Fairmount Utilities) request for a rate hike.

Being residents of Fairmount Mobile Estates, we first of all feel it is most unfair to hold this "customer meeting" in May, knowing full-well that a great majority of the residents of Fairmount Mobile Estates are "snow birds"; and are now in their northern homes. Many of us would like to be at this meeting in person to express some of our concerns with Fairmount Utilities. Therefore, we are requesting this meeting be postponed until such time that the majority of the residents could be there. If this is not possible, we will try to make our concerns heard through this letter.

Over the past several years, it has been one of our major complaints that there is a horrible odor that emanates from Fairmount Utilities treatment plant and retention ponds. We have on numerous occasions contacted Chris Miller to ask if there is something that can be done about the stench. His reply is always some scientific explanation about why he CAN'T fix the odor problem instead of doing something about it.

We have also contacted the DEP (Department of Environmental Protection) and the Health Department. There should be records on file as to these calls. There are many elderly people in our park with breathing problems, and this cannot be a healthy situation. We also have started a petition from the residents of Fairmount Mobile Estates stating that the offensive odors coming from the plant have now become intolerable. We are requesting Fairmount Utilities to do whatever is necessary to totally eliminate the odors. As of this date, we do not have all of the signatures. We were planning to present this to Fairmount Utilities this next fall/winter (2009-2010) if nothing had been done to rectify the problem.

We thank you for your time and consideration in our plight. We would love to enjoy our Florida homes in Fairmount Mobile Estates and hope you understand our concerns. However, at times (depending on the direction of the wind), it is almost impossible for us to have outdoor activities and very embarrassing to have guests at our homes because of the offensive odors coming from Fairmount Utilities treatment plant and retention ponds. If the current conditions of the plant persist, we would be totally against paying any more for this service.

Please also find attached a copy of our petition to Fairmount Utilities The 2nd, Inc. Please keep in mind this is only a partial list (sheets were left in Florida, as we didn't think we would need them before returning in the fall). At this time we have approximately 100 names and feel certain there will be many more to add in the fall. We were blind-sided by this rate hike request.

Sincerely,

George Dixon
Della Dixon

George and Della Dixon
2700 Seattle Ave. Lot # 412
Sebring, FL 33872

Indiana Address:
8785 W. CR 350 N.
Greencastle, IN 46135

cc: Highlands County Health Department
The Department of Environmental Protection

February, 2009

Petition to Chris Miller, owner and operator of Fairmount Utilities The 2nd, Inc.

CC: Department of Health, Highlands County
Department of Environmental Protection, State of Florida

We the undersigned, homeowners/residents of Fairmount Mobile Estates, feel that the ongoing, extremely unpleasant odors emanating from the Fairmount Utilities The 2nd, Inc. sewage plant into the surrounding residential area have reached the point of intolerability.

Several Fairmount residents have notified you numerous times about the offensive odors, yet they continue. We have asked for remedy and none has been forthcoming. Outdoor activities in our neighborhood are often impossible to enjoy due to the foul odor from the sewage plant.

Resolution to Problem: Use of whatever means are necessary to totally eliminate odors.

By signing below, we give permission to have our support made public via television and/or newspaper coverage.

NAME	ADDRESS
<u>Mary Ann Hallus</u>	<u>3442 3329 Delaware</u>
<u>Don + Irene Huber</u>	<u>3502 Delaware ave</u>
<u>Marge + Norm John</u>	<u>3503 Indiana Ave</u>
<u>James + Marilyn Owens</u>	<u>5224 New York Ave.</u>
<u>Jan Anderson</u>	<u>3439 Michigan Ave</u>
<u>Beverly McElroy</u>	<u>3422 Illinois 33872</u>
<u>John + Judy Jones</u>	<u>3446 MICHIGAN AV.</u>
<u>Paul + Harry Franey</u>	<u>3510 New York Ave</u>
<u>Inez Leroy</u>	<u>3438 Illinois</u>
<u>Don + Pat Butte</u>	<u>3352 Fairmount Dr. Spring 33872</u>
<u>Willie Thetford</u>	<u>3535 New York Ave.</u>
<u>W. James Evelyn Nesbitt</u>	<u>3313 Michigan Ave.</u>
<u>Anna Scholt</u>	<u>3328 Michigan Ave</u>

February, 2009

Petition to Chris Miller, owner and operator of Fairmount Utilities The 2nd, Inc.

CC: Department of Health, Highlands County
Department of Environmental Protection, State of Florida

We the undersigned, homeowners/residents of Fairmount Mobile Estates, feel that the ongoing, extremely unpleasant odors emanating from the Fairmount Utilities The 2nd, Inc. sewage plant into the surrounding residential area have reached the point of intolerability.

Several Fairmount residents have notified you numerous times about the offensive odors, yet they continue. We have asked for remedy and none has been forthcoming. Outdoor activities in our neighborhood are often impossible to enjoy due to the foul odor from the sewage plant.

Resolution to Problem: Use of whatever means are necessary to totally eliminate odors.

By signing below, we give permission to have our support made public via television and/or newspaper coverage.

NAME	ADDRESS
<u>Raymond Reed</u>	<u>3312 Delaware Ave</u>
<u>Bob Reed</u>	<u>3312 Delaware Ave</u>
<u>Donald Mason</u>	<u>2406 MIAMI AVE</u>
<u>Gene & Phyllis</u>	<u>3115 Maryland Ave</u>
<u>Bill Moore</u>	<u>3333 Maryland Ave.</u>
<u>Marjorie Lewis</u>	<u>3344 Maryland Ave.</u>
<u>S/M Boone</u>	<u>3551 New York Ave Sebring FL</u>
<u>A. Ogden</u>	<u>3510 INDIANA AVE.</u>
<u>Howard W. Vander</u>	<u>3423 New York Avenue</u>
<u>Timmy Abel</u>	<u>3446 Indiana Ave.</u>
<u>Marge Palmox</u>	<u>3472 Indiana Ave</u>
<u>Kendrick Ward</u>	<u>3502 New York Ave</u>
<u>Jean Blough</u>	<u>3511 Illinois Ave.</u>
<u>J.C. Farnum</u>	<u>3503 Illinois Ave.</u>

080668

Katie Ely

From: Ruth McHargue
Sent: Friday, May 15, 2009 9:53 AM
To: Katie Ely
Cc: Dorothy Menasco; Ann Cole; Cheryl Bulecza-Banks
Subject: FW: Comment for upcoming meeting
Attachments: Fairmount Utilities.wps

Please add to docket file.

From: Consumer Contact
Sent: Friday, May 15, 2009 9:21 AM
To: Ruth McHargue
Subject: FW: Comment for upcoming meeting

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 04790-09		
DISTRIBUTION: ECR GCL		

From: my-spitfire@juno.com [mailto:my-spitfire@juno.com]
Sent: Friday, May 15, 2009 9:17 AM
To: Consumer Contact
Subject: Comment for upcoming meeting

Gentlemen,

My Mother and I are unable to attend an upcoming meeting (6:00 p.m., Wednesday, May 20, 2009) to discuss the application of Fairmount Utilities, The 2nd, Inc. application for a staff-assisted rate case.

Please consider my comments which are attached. Please feel free to contact me should that be necessary. I would appreciate notification that you have received my letter. Thank you for your assistance.

Candice Engle for Margaret Dunsizer

[Click here for great quotes from top international movers!](#)

5/18/2009

P. O. Box 65
Leiters Ford, IN 46945-0065
May 15, 2009

Director, Florida Public Service Commission
Florida Public Service Commission
1-800-342-3552

To whom it may concern,

RE: "Docket No. 080668, Fairmount Utilities, The 2nd, Inc."

We appreciate being notified about this meeting. However, we are frustrated that it has been scheduled during the time of year when the majority of Fairmount Utilities, The 2nd, Inc.'s customers have gone north and are unable to attend.

The physical operation at Fairmount Utilities is problematic. Far too often there are disgusting odors coming from the area. Our back yard is just across Georgia Avenue. It was about two years ago that we first noticed the odors from the plant. The odor problem was ongoing when we left Florida on April 20th of this year. There have been numerous phone calls to Mr. Chris Miller. He has never said he will take care of the problem. Instead, he tells me technical details about which I have no interest nor understanding. Employees of the EPA have come to the plant, and commented, "It shouldn't be like this.", yet nothing changes. Also, an employee from the Highlands County Health Department said he would be issuing several citations. Still, nothing has changed.

I am a Neighborhood Watch Block Captain. My mother is a property owner, and has lived in Fairmount Mobile Estates almost 25 years. Until a few years ago, there was not an issue with odors emanating from the Fairmount Utilities plant. Another Block Captain and I circulated a petition (and have collected approximately 150 names) in anticipation of taking the Fairmount Utilities odor issue forward. We certainly did not anticipate receiving a rate increase.

Please deny the request for this rate increase. Please force Fairmount Utilities to eliminate the odors coming from the area of their sewer plant. If Fairmount Utilities eliminates the odor problem, residents of Fairmount Mobile Estates would probably support a fair rate increase.

Sincerely,

Candice Engle for Margaret

(574) 542-2206

Dunsizer

080468
CONSUMER

Kermit and Lorraine Witmer
3439 Maine Ave.
Sebring, FL 33872

RECEIVED-FPSC

May 11, 2009

09 MAY 15 AM 8:39

We will not ~~COMMISSIONER~~ ^{able} To attend the meeting, we feel a ~~CLERK~~ lot of customers will not be able to attend, because of the timing of the meeting. Most snowbirds go North by May.

We do not agree with the rate increase.

1. We pay more then needed for months when we are not using the service.

2. The way the rate are applied using water meters.

We would like to be put on the mailing list.

Thank you.

Kermit and Lorraine Witmer
2213 Mountain Rd.
Dalmatia, PA 17017

Docket NO 080668, Fairmount
Utilities The 2nd INC.

DOCUMENT NUMBER-DATE

04790 MAY 18 8

FPSC-COMMISSION CLERK