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Public Service Commission

May 28, 2009

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COMMISSION
CLERK

Mr. Terry Blackmon
Four Points Utility Corporation
101 Golden Malay Palm Way
Davenport, FL 33897-8602

Re: Docket No. 090213-WS; Application for staff-assisted rate case in Polk County by Four Points Utility Corporation

Dear Mr. Blackmon:

For the engineering evaluation in this proceeding, there are several items that I will need to have to review.

1. A list of the utility's employees, their duties, responsibilities, and salaries.
2. If there are any electric bills associated with the utility's operation, a copy of those bills should be provided. I see that the one lift station is owned by Polk County.
3. The bill associated with hydrant inspection costing \$1625 in Account 735.020.
4. The bills for wastewater testing in Account 735.010.
5. The bills for water testing in Account 635.010.
6. The bills for purchased water and wastewater.
7. The amount of water sold to customers by month as well as the amount lost due to line breaks or line flushing by month.
8. A list of all customer complaints received during the past three years, including an explanation of how each complaint was resolved.
9. A set of water and wastewater system maps, preferably as-built drawings.

In reviewing Schedule 6, Cost Justification for Miscellaneous Service Charges, the Commission practice is to approve charges that do not exceed actual cost. Some charges are specified by rule, such as water meter tests (Rule 25-30.266), which is \$20 for a 5/8 X 3/4 inch meter. The staff will review Schedule 6 and evaluate the need for increased charges.

The Commission audit staff will be contacting you to arrange for an audit of the utility's books and records according to Mr. Mailhot's letter dated May 18, 2009. I will be sharing the information requested above with the audit team so as to prevent duplication of material.

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On June 10th I have a customer meeting scheduled in Avon Park, which would make it convenient for me to meet with you and pick up the requested items listed above on the morning of June 11th. I have already been to Island Club and am familiar with the development, so a tour of the utility's service area is not needed. If meeting with you on the 11th works for you, please let me know either by phone call (850-413-6950) or e-mail twalden@psc.state.fl.us to my office.

If you have any questions, please contact me.

Sincerely yours,



Thomas Walden,
Engineer Specialist

TW

cc: Office of Commission Clerk