Commu Servii	our locally owned Community Bank. Serving all of Iighlands County.		<b>Heartland</b> National Bank			24 hour banking 1-877-626-1300 Time and Temperature www.heartlandnb.com		
Highlands County.								
		-	Nations	II Ban	K 08035	ن دن ۲ سب ۲		
	***********AU					J-00		
	2033 0.4650 MB (				Page	: 	1 of 1	
	1   1				Account Nur Date:	nder:	05/29/09	
THE PUBLIC SERVICE CON ATTN: ANN COLE, DOC# 0								
35 35	2540 SHUMARD O	AK BLVD						
ä ä	TALLAHASSEE FL	32399-7019	•			C.)		
RECEIVED-FPSC 19 JUN - 3 AM 8: 35	COMMISSIO	-	REDA	CTE	D			
	ж С		BUSINESS MMIA					
RECEIVE 09 JUN - 3	Account Number Previous Balance 1 Deposits/Credit Checks/Debits Service Charge Interest Paid Ending Balance	5	.00 5,368.54 .00 .00 .88 5,369.42	Days in th Average L Average C Interest E	Collected Carned Prcentage Yield Earned	5/31/09 31 4,329 4,156 .88 0.25 9 .88	6	
			Deposits and	Additions				
	Description REGULAR DEPOSIT		Amount	Date	Description INTEREST PAID 31 DAY	'S	Amoun .88	
		Í	Daily Balance	Information	· Derk			
Date 5/01	Balance .00	Date 5/07	Balance 5,368.54	Date 5/31	Balance   5,369.42	Date	Balance	
			Interest Rat	e Summary				
			Date	Rate				
			5/08	.25 9	%		•*	
							DOCUMENT NUMBER-CATE O 5496 JUN-38 FPSC-COMMISSION CLEED	

600 U.S. Highway 27 North Lake Placid, FL 33852-7939 (863) 699-1300 IMPORTANT: PLEASE EXAMINE THIS STATEMENT OF YOUR ACCOUNT AND THE ENCLOSED ITEMS AT ONCE. IF NO ERROR IS REPORTED TO US WITHIN 14 DAYS, THIS STATEMENT WILL BE CONSIDERED CORRECT.

DATE OR NUMBER	AMOUNT		
		CHECKBOOK RECONCILIATION ENTER BALANCE THIS STATEMENT ADD RECENT DEPOSITS (NOT CREDITED ON THIS STATMENT)	
		TOTAL \$	
		BALANCE	P
			SHOULD AGREE WITH YOUR CHECKBOOK BALANCE AFTER DEDUCTING CHARGES AND ADD- ING CREDITS INCLUDED ON THIS STATEMENT, BUT NOT SHOWN IN YOUR CHECKBOOK
TOTAL			

## INQUIRIES ABOUT YOUR DIRECT DEPOSIT

It you have arranged to have direct deposits made to your account at least once very 60 days from the same person or company, you can call us to find out whether the deposit has been made. See below for the correct phone number.

## IN CASE OF ERRORS OR QUESTIONS ABOUT YOUR ELECTRONIC TRANSFER

If you think your statement or receipt is wrong or if you need more information about a transfer on the statement or receipt, telephone us or write us (see below for the correct phone number and address) as soon as you can. We must hear from you no later than 60 days after we sent you the FIRST statement on which the error or problem appeared. Please include the following information:

- (1) Your name and account number.
- (2) Description of the error or the transfer you are unsure about and an explanation as clearly as you can why you believe there is an error or why you need more information.
- (3) The dollar amount of the suspected error.

We will investigate your complaint and will correct any error promptly. If we take more the 10 business days to do this, we will recredit your account for the amount you find is in error, so that you will have use of the money during the time it takes us to complete our investigation.

## IN CASE OF ERROR OR QUESTIONS CONCERNING YOUR STATEMENT CALL OR WRITE:

863-453-6000 Heartland National Bank 800 West Main Street Avon Park, FL 33825-3608 863-386-1322 Heartland National Bank 5033 U.S. Hwy. 27 North Sebring, FL 33870-1220 863-386-1300 Heartland National Bank 320 US Hwy 27 North Sebring, FL 33870-2147 863-699-1300 Heartland National Bank 600 US Hwy 27 North Lake Placid, FL 33852-7939