

Ruth Nettles

090241-TC

From: mljett@comcast.net
Sent: Wednesday, June 03, 2009 7:45 PM
To: Filings@psc.state.fl.us
Subject: re: regulatory penalty appeal
Attachments: Public Service Commission.docx

See attached :

Michael L. Jett

6/4/2009

DOCUMENT NUMBER-DATE

05545 JUN-4 8

FPSC-COMMISSION CLERK

PROTOCOL COMMUNICATIONS, INC.

P. O. BOX 1440
PANACEA, FL 32346

June 3, 2009

RE: #090241-TC

Office of Commission Clerk
Attn: Ann Cole
Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, FL 32399-0850

Dear Ms. Cole,

I am writing to protest and/or appeal the fine to be levied under docket #090241-TC.

I was unaware the regulatory assessment form had not been filed due to the resignation of our controller.

I received the notice to pay the minimum fee of \$100.00 on March 13, 2009 and paid it within 14 days.

Although, I have been informed that a third party, (not an employee) signed for the letter, again, I did not receive it until March 13. I was, during this time, in Panama City caring for my parents who are in their eighties and require frequent hospitalization.

We have been certified since 1987 and have never been late before.

We have gone from over 900 pay stations to around 150 - 200. We simply do not have the money to pay additional fines.

Your consideration and that of the Commission is appreciated.

Sincerely,

s/Michael L. Jett

DOCUMENT NUMBER-DATE

05545 JUN-4 8

FPSC-COMMISSION CLERK