

BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

NOTICE OF CUSTOMER SERVICE HEARINGS

TO

PROGRESS ENERGY FLORIDA, INC.

DEPARTMENT OF THE NAVY

FEDERAL EXECUTIVE AGENCIES

FLORIDA INDUSTRIAL POWER USERS GROUP

FLORIDA RETAIL FEDERATION

OFFICE OF PUBLIC COUNSEL

OFFICE OF THE ATTORNEY GENERAL

WHITE SPRINGS AGRICULTURAL CHEMICALS, INC.

AND

ALL OTHER INTERESTED PERSONS

DOCKET NO. 090079-EI

PETITION FOR INCREASE IN RATES BY PROGRESS ENERGY FLORIDA, INC.

ISSUED: June 19, 2009

NOTICE is hereby given that the Florida Public Service Commission will hold service hearings in the above docket on the rates and charges of Progress Energy Florida, Inc. (PEF). The hearings will commence at the times and locations shown below and will continue until all witnesses have been heard. CUSTOMERS WHO WISH TO PRESENT TESTIMONY ARE URGED TO APPEAR PROMPTLY AT EACH SCHEDULED HEARING TIME SINCE THE HEARING MAY BE ADJOURNED EARLY IF NO WITNESSES ARE PRESENT TO TESTIFY.

DOCUMENT NUMBER-DATE

06091 JUN 19 8

FPSC-COMMISSION CLERK

NOTICE OF CUSTOMER SERVICE HEARINGS
DOCKET NO. 090079-EI
PAGE 2

Tuesday, July 7, 2009

6:00 p.m.
Lake Wales Art Center
Updike Hall
1099 State Road 60 East
Lake Wales, FL 33859

Wednesday, July 8, 2009

2:00 p.m.
Spartan Manor
6121 Massachusetts Avenue
New Port Richey, FL 34653

Thursday, July 9, 2009

10:00 a.m.
Live Oak City Hall
Council Chambers
101 White Ave. S.E.
Live Oak, FL 32064

Wednesday, July 15, 2009

2:00 p.m.
Lake Mary Events Center
Ballroom A
260 North Country Club Road
Lake Mary, FL 32746

Thursday, July 16, 2009

9:00 a.m.
City Council Chambers
City Hall
175 5th Street North
St. Petersburg, FL 33701

Thursday, July 16, 2009

6:00 p.m.
Commissioners Assembly Room
Pinellas County Board of Commissioners
315 Court Street, 5th Floor
Clearwater, FL 34616

Friday, July 17, 2009

9:00 a.m.
Citrus County Auditorium
3610 S. Florida Ave.
Inverness, FL 34450

Friday, July 17, 2009

2:00 p.m.
Ocala City Council Chambers
City Hall, 2nd Floor
151 SE Osceola Avenue
Ocala, FL 34478

Thursday, July 30, 2009

1:00 p.m.
Apalachicola Community Center
1 Bay Drive
Apalachicola, FL 32320

Monday, September 21, 2009

9:30 a.m.
Betty Easley Conference Center
Room 148
4075 Esplanade Way
Tallahassee, FL 32399

PURPOSE AND PROCEDURE

The purpose of these customer service hearings is to take testimony from the public on the quality and adequacy of PEF's service and other matters related to PEF's petition for a rate

increase. The procedure at these service hearings shall be as follows: The Company will present a brief summary of its case and then members of the public may present testimony. Members of the public who wish to present testimony are urged to appear promptly at each scheduled hearing time since the hearing may be adjourned early if no witnesses are present to testify. All witnesses shall be subject to cross-examination at the conclusion of their testimony.

Pursuant to the provisions of the Americans with Disabilities Act, any person requiring special accommodations to participate in a customer service hearing is asked to advise the agency at least 48 hours before the meeting by contacting: Office of Commission Clerk at (850) 413-6770. If you are hearing or speech impaired, please contact the agency using the Florida Relay Service at 1(800) 955-8771 (TDD) or 1(800) 955-8770 (Voice). For more information, you may contact: Florida Public Service Commission, Office of Commission Clerk, 2540 Shumard Oak Boulevard, Tallahassee, Florida 32399-0850.

EMERGENCY CANCELLATION OF MEETING

If a named storm or other disaster requires cancellation of a hearing, Commission staff will attempt to give timely, direct notice to parties. Notice of cancellation will also be provided on the Commission's website (<http://www.psc.state.fl.us/>) under the Hot Topics link found on the home page. Cancellation can also be confirmed by calling the Office of the General Counsel at (850) 413-6199.

JURISDICTION

Jurisdiction over this utility is vested in the Commission by Chapter 366, Florida Statutes; authority to approve any changes in rates is governed by Sections 366.04 through 366.076, Florida Statutes. The provisions of Chapters 25-6 and 25-9, Florida Administrative Code, are also applicable.

NOTICE OF CUSTOMER SERVICE HEARINGS
DOCKET NO. 090079-EI
PAGE 4

By DIRECTION of the Florida Public Service Commission this 19th day of June, 2009.



ANN COLE
Commission Clerk

(SEAL)

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