

080714

Application for a staff-assisted rate case in Lake County by
Hidden Valley SPE LLC d/b/a Orange Lake Utilities

DOCKET NO. 080714-WS

FPSC, CLK - CORRESPONDENCE
 Administrative Parties Consumer
DOCUMENT NO. 06768-09
DISTRIBUTION: Name CHOONMATTIE DOORSAMMY

RECEIVED- FPSC
09 JUL 15 AM 10:39
COMMISSION
CLERK

Address 15840 STATE ROAD 50 LOT 111
CLERMONT FL 34711

If you want to let the Public Service Commission know how you feel about this case, you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809. Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS
me and my HUNSMAN LOST OWEY JOB
AND WE CANT OFORED TO PAY AWERY BILL
PLEASE DONT RIRE AWERE WATER
BILL.
<i>choonmattie Doorsammy</i>



Florida Public Service Commission

SPECIAL REPORT

JUNE 2009

Application for a staff-assisted rate case in Lake County by
Hidden Valley SPE LLC d/b/a Orange Lake Utilities

DOCKET NO. 080714-WS

On December 19, 2008, Hidden Valley SPE LLC d/b/a Orange Lake Utilities (Hidden Valley) filed an application with the Florida Public Service Commission (PSC or Commission) for a staff-assisted rate case to increase its water and wastewater rates. Hidden Valley, a Class C water and wastewater utility, provides service to approximately 248 water and 242 wastewater customers in Orange Lake Mobile Home Community in Lake County.

QUESTIONS & ANSWERS

1 Is there an opportunity for public input on this rate case?

Yes. As part of the evaluation process for Hidden Valley's rate request, the Commission staff will conduct a customer meeting to allow customer feedback about Hidden Valley and the rate setting process. Customer comments, written and oral, will be taken into consideration when the Commission reaches a decision.

CUSTOMER MEETING

Monday, June 29, 2009, 6:00 p.m.
Jenkins Auditorium
691 W. Montrose Street
Clermont, FL 34711

2 Why is Hidden Valley requesting a rate increase?

Hidden Valley is requesting a rate increase to earn a fair rate of return on its investment and to cover increasing operating costs.

3 When was Hidden Valley's last approved rate increase?

Hidden Valley has not had a previous rate case before the Commission.

4 Presently, how much is the average monthly water and wastewater bill for residential customers?

For residential customers, the average monthly water and wastewater bill is \$16.13 and \$15.66, respectively.

To check if a meeting has been canceled, look on the Commission's Web site (www.floridapsc.com) under the Hot Topics link on the home page. Cancellation can also be confirmed by calling the Office of the General Counsel at (850) 413-6199.

5 Using staff’s proposed rates, how much would the average monthly water and wastewater bill be for residential customers?

Using staff’s proposal, the average residential monthly water and wastewater bill would be \$34.10 and \$39.57, respectively.

6 What if I can’t make the customer meeting or prefer not to speak? Are there other ways to comment on the issue?

Any person who wants to comment or provide information to the Commission regarding this matter may do so orally at the meeting or in writing. Correspondence will be placed in the docket file. Written comments should be mailed to:

Florida Public Service Commission
Office of Commission Clerk
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

The PSC will also accept
faxes and e-mails.

Fax number: 1-800-511-0809

Internet e-mail address:
contact@psc.state.fl.us

Please be sure to include the
docket number, 080714-WS.

Customer comments are placed on the consumer side of the docket file and are taken into consideration by the Commissioners in reaching their decision. In accordance with Florida Statutes, the PSC will also consider Hidden Valley’s quality of service and other matters. If you have questions, call the

Florida Public Service Commission’s Division of Service, Safety & Consumer Assistance at 1-800-342-3552.

7 Who can answer technical or legal questions?

For technical questions, contact:

Jared Deason
(850) 413-6844

Bart Fletcher
(850) 413-7017

Sonica Bruce
(850) 413-6994

Richard Redemann
(850) 413-6999

For legal questions, contact:

Jean Hartman
(850) 413-6193

8 Where on the Internet can I obtain more detailed information?

Detailed docket information is available on the PSC Web site at www.floridapsc.com. Click on **Dockets and Filings/Dockets** and then type in the docket number, 080714.

9 When will the PSC make a decision?

The PSC staff is scheduled to file a recommendation with the Commission on August 6, 2009. The Commissioners are expected to vote on this matter at the August 18, 2009 Agenda Conference.

PSC COMMISSIONERS



COMMISSIONER
Nancy Argenziano



COMMISSIONER
Lisa Polak Edgar



CHAIRMAN
Matthew M. Carter II



COMMISSIONER
Katrina J. McMurrian



COMMISSIONER
Nathan A. Skop

Matthew Mark Carter II was appointed to the Florida Public Service Commission by Governor Jeb Bush for a four-year term beginning January 2006 and was subsequently elected Chairman by his fellow commissioners for the years 2008 and 2009. Chairman Carter serves on the National Association of Regulatory Utility Commissioners (NARUC) Committee on Water, the Committee on Critical Infrastructure, and the Committee on International Relations. Chairman Carter is also active in NARUC activities designed to improve regulated companies' minority business procurement practices. Chairman Carter sought appointment to the Committee on Water in particular because he recognizes the stress that Florida's rapid population growth is placing on existing water resources, and the important role water and wastewater utility regulation will have on the development of future conservation efforts and water supply alternatives in Florida, as well as the health and economic vitality of the State. Chairman Carter hopes to foster an open dialogue concerning water policies in the State with an aim toward maximizing the effectiveness of partnerships between various state agencies having regulatory jurisdiction over water use. Chairman Carter is the son of the late Rev. Matthew and Pearl Carter. He was born in Douglas, Georgia and educated in the public schools there. He graduated from Atkinson County High School (in Pearson). After graduation from high school, he volunteered for the United States Army. In the Army, he served in the Presidential Honor Guard in Washington, D.C. and the First Armored Division in Germany. After being honorably discharged from the Army, Chairman Carter attended Tallahassee Community College where he graduated with honors, and was later inducted into the TCC Alumni Association's Hall of Fame. He then attended Florida State University and graduated with a Bachelor's of Science in Mass Communications and was commissioned a Second Lieutenant in the United States Army Reserve and later the Florida National Guard. After a tour of duty with the 124th Infantry in the Panama Canal Zone, Chairman Carter returned to Tallahassee where he set up a public relations firm that, for over ten years, concentrated on political campaigns. Afterward, he entered into the financial investment industry and worked as a financial consultant for Waddell & Reed, Florida Professional Services Group, and Merrill Lynch. Chairman Carter left Merrill Lynch to complete law school at the Florida State University College of Law. After graduation, he became a member of the Florida Bar and a Minister of the Gospel of Jesus Christ. As an attorney, he specialized in business law. He also served as a communications consultant and senior manager for private industry and governmental agencies. Chairman Carter's prior government leadership includes service as the Director of the Division of Land Sales, Deputy Secretary of the Department of Management Services, and multiple senior staff positions with the Florida House of Representatives. Chairman Carter has a Master's degree in Theological Science from Smith Chapel Bible University, a Doctor of Ministry degree from Gulf Coast College & Seminary, and was also awarded an honorary Doctor of Divinity degree from the St. Thomas Christian College. Chairman Carter is currently pastor of the Beulah Hill Missionary Baptist Church in Gretna, Florida, where he once served as President of the Congress of Christian Education (Union Baptist Association) and Vice Moderator for the Gadsden County Baptist Association (Southern Baptist Convention). He has also written the book *The 90% Rule – How to Get Out of Debt and Prosper and Why It's Important*. Chairman Carter is married to the former Rita Taylor (of Enigma, Georgia) and they have two beautiful children.

Lisa Polak Edgar was reappointed to the Florida Public Service Commission (PSC) by Governor Charlie Crist for a four-year term beginning January 2009. From January 2006 to January 2008, she served as Chairman and participated as a member of the Florida Energy Commission and the Governor's Action Team on Energy and Climate Change. During her first term, Commissioner Edgar worked to develop policies to strengthen the state's electric infrastructure to better prepare for, and withstand, storm events; to establish net metering and interconnection rules that encourage customer participation and renewable energy development; to further the diversification of Florida's fuel supply; to effectively reform the collection and distribution of universal service funds; and to broaden stakeholder participation. She is a member of the National Association of Regulatory Utility Commissioners Board of Directors and the Telecommunications Committee. Commissioner Edgar serves on the Federal Communications Commission Universal Service Joint Board and the U.S. Department of Transportation Technical Pipeline Safety Standards Committee. She is a member of Leadership Florida. Prior to joining the PSC, Commissioner Edgar served as Deputy Secretary for the Florida Department of Environmental Protection (DEP). Her responsibilities at DEP included oversight of the agency's \$2.1 billion budget, fiscal and strategic planning, accountability measures, information technology, administrative services, geological survey, and coordination between the state and federal government on environmental issues, including oil and gas drilling on the Outer Continental Shelf. Commissioner Edgar represented the State of Florida on the Minerals Management Service Outer Continental Shelf (OCS) Policy Committee from 1993-2004, and on the Subcommittees on Environmental Studies in OCS Areas under Moratoria and OCS Hard Minerals. During her career in public service, Commissioner Edgar has also served as chief analyst on Environmental Policy for the Office of Policy and Budget, Executive Office of the Governor; senior cabinet aide in the Department of Agriculture and Consumer Services; staff counsel and legislative analyst for the Florida Senate Committees on Reapportionment and Regulated Industries; completed the Harvard Kennedy School of Government Program for Senior Executives in State and Local Government; and co-taught a special topics graduate course on the Everglades at Florida A&M University. Commissioner Edgar received a Bachelor of Science and a Juris Doctorate from Florida State University and is a member of the Florida Bar. She studied in London during her undergraduate education and in Yugoslavia during law school. She and her husband are raising their two young children in Tallahassee.

continued

PSC Commissioners *continued*

Katrina Joanne McMurrian was appointed to the Florida Public Service Commission by Governor Jeb Bush for a four-year term beginning January 2006. Commissioner McMurrian serves on the National Association of Regulatory Utility Commissioners (NARUC) Committee on Consumer Affairs, the Committee on Electricity, the Subcommittee on Education and Research, the FERC/State Smart Grid Collaborative, the FERC/State Competitive Procurement Collaborative, and the National Wireless Consumer Protection Standards Ad Hoc Committee. She also serves on the FERC/State Demand Response Collaborative as Co-Chair, the Subcommittee on Nuclear Issues – Waste Disposal as Vice Chair, the Executive Committee of the Nuclear Waste Strategy Coalition, the Advisory Council to the Board of Directors of the Electric Power Research Institute (EPRI), and the Keystone Energy Board. In the eleven years prior to appointment, Commissioner McMurrian developed extensive experience in regulatory policy issues involving energy, water, and telecommunications. From 2001 to 2005, she served consecutive terms as Chief Advisor to Commissioners Palecki and Davidson, advising them on all Commission proceedings and policy matters. Prior to becoming a Chief Advisor, Commissioner McMurrian managed the State Liaison Section of the Commission's Division of Policy Analysis & Intergovernmental Liaison, where she consulted with state and local government agencies on issues such as "black water," reuse, universal service, and electric reliability. Before leading that section, she served as the Commission's primary liaison on all nuclear energy matters for over three years and was instrumental in drafting the Commission's positions on electric industry restructuring. In recognition of her work on federal energy policy, Commissioner McMurrian was a recipient of the PSC Extraordinary Accomplishment Award in 1999 and the PSC Outstanding Achievement Award in 1997. A Northwest Florida native, Commissioner McMurrian received a Bachelor's degree in finance from Florida State University in 1994 and an MBA from FSU in 1998.

Before her appointment to the Florida Public Service Commission in May of 2007, **Commissioner Argenziano** served more than 10 years in the Florida legislature. She was first elected to the Florida House of Representatives in 1996 (District 43) and served there until her election in 2002 to the Florida Senate (District 3). While serving in the legislature, she served on many different committee and council assignments including Environmental Preservation, Governmental Oversight (Chair), Comprehensive Planning, Criminal Justice (Chair), Criminal Justice Appropriations, Regulated Industries, Rules and Calendar, Agriculture (Chair), Administrative Procedure, Public Service Commission Oversight, Ethics and Elections, Health Policy, Elder Affairs (Chair), Healthcare Council (Chair), Crime and Punishment, Water Resource Management, and Utilities and Communication. Senator Argenziano's legislative career has focused on protection of the elderly and other vulnerable citizens, resource protection, and full participation of the citizens in their government. Notable legislation which she has sponsored includes nursing home reform, "local sources first" (water use), two pharmacy discount programs, a law providing for clearing the courtroom for victim sex crime testimony, enhanced penalties for crimes against the elderly, Public Counsel representation in utility rates cases, protection of our springs, a "scambusters" program for the protection of consumers, and protection for our children from sexual predators (the Jessica Lunsford Act), just to mention a few. Commissioner Argenziano has one son, Joseph, who has proudly served his country for 14 years in the United States Air Force. Commissioner Argenziano is a member of the National Association of Regulatory Utility Commissioners (NARUC).

Commissioner Nathan A. Skop was appointed to the Florida Public Service Commission by Governor Charlie Crist for a four-year term beginning January 2007. Commissioner Skop currently serves on the National Association of Regulatory Utility Commissioners (NARUC) Committee on Consumer Affairs and the Committee on Energy Resources and the Environment. Prior to his appointment, Commissioner Skop gained over thirteen years of engineering, manufacturing, operations, program management, and financial management experience working for Fortune 500 corporations. Commissioner Skop began his professional career as a nuclear project engineer with the Electric Boat Division of General Dynamics Corporation in Groton, Connecticut. As a member of the Advanced Propulsion Plant Technology Program he participated in the design, integration and qualification testing of nuclear submarine propulsion system turbomachinery for the USS SEAWOLF (SSN 21), and participated in the initial criticality and power range testing of the USS SANTA FE (SSN 763) nuclear submarine reactor plant. Commissioner Skop continued his professional career as a specialist engineer with the Propulsion Systems and Customer Service divisions of the Boeing Commercial Airplane Group in Seattle, Washington. While serving in these positions he participated in the design, integration, and test of Engine Build-Up installations for Pratt & Whitney engines installed on Boeing 777 aircraft, and supported General Electric aircraft engines installed on Boeing 747, 767, and 777 aircraft. Prior to attending law school, Commissioner Skop gained substantial renewable energy and energy industry experience as a business manager with FPL Energy (an unregulated subsidiary of FPL Group) through managing nine renewable wind energy projects located in Altamont Pass, California, and a coal fired co-generation plant located in Stockton, California. Commissioner Skop's extensive power generation experience includes renewable energy (wind and solar), fossil fuel (combined cycle, gas turbine, co-generation, and coal), and nuclear power. Commissioner Skop graduated from the University of Florida with a BS in Aerospace Engineering in 1991. He later earned a MBA with concentrations in financial management and investment analysis from Rensselaer Polytechnic Institute in 1996, and a JD from the University of Florida Levin College of Law in 2006. Commissioner Skop also holds a graduate level certificate in environmental management from the Hartford Graduate Center and attended an executive education program focusing on mergers and acquisitions at the Wharton School of Business at the University of Pennsylvania. Commissioner Skop is a member of the Florida Bar and recently had a case comment published in the *Journal of Technology Law & Policy* for the Levin College of Law at the University of Florida. Commissioner Skop was raised in Sanford, Florida. Prior to relocating to Tallahassee to serve in his current position, Commissioner Skop previously lived in Gainesville and Palm Beach Gardens, Florida.

Monthly Water Rates

General and Residential Service

	Utility's Existing Rates	Staff Recommended Rates
<u>Base Facility Charge By Meter Size:</u>		
5/8" x 3/4"	\$ 9.14	\$ 11.30
3/4"	\$ 9.14	\$ 16.95
1"	\$ 9.14	\$ 28.25
1-1/2"	\$ 9.14	\$ 56.50
2"	\$ 9.14	\$ 90.40
3"	\$ 9.14	\$ 180.80
4"	\$ 9.14	\$ 282.50
6"	\$ 9.14	\$ 565.00
 Residential Gallonage Charge		
Per 1,000 gallons	\$ 1.37	
Per 1,000 gallons, 0-10 kgal		\$ 4.47
Per 1,000 gallons, 10+ kgal		\$ 6.70
 General Service Gallonage Charge		
Per 1,000 gallons	\$ 1.37	\$ 4.54
 <u>Typical Residential 5/8" x 3/4" Meter Bill Comparison</u>		
3,000 Gallons	\$ 13.25	\$ 24.71
5,000 Gallons	\$ 15.99	\$ 33.65
10,000 Gallons	\$ 22.84	\$ 56.00

Monthly Wastewater Rates

General and Residential Service

	Utility's Existing Rates	Staff Recommended Rates
Residential Service		
(all meter sizes)	\$ 9.22	\$ 19.92
General Service		
<u>Base Facility Charge By Meter Size:</u>		
5/8" x 3/4"	\$ 9.22	\$ 19.92
3/4"	\$ 9.22	\$ 29.88
1"	\$ 9.22	\$ 49.80
1-1/2"	\$ 9.22	\$ 99.60
2"	\$ 9.22	\$ 159.36
3"	\$ 9.22	\$ 318.72
4"	\$ 9.22	\$ 498.00
6"	\$ 9.22	\$ 996.00
Residential Gallonage Charge		
Per 1,000 gallons	\$ 1.74	
Per 1,000 gallons (capped at 8,000 gallons)		\$ 5.31
General Gallonage Charge		
Per 1,000 gallons	\$ 1.74	\$ 6.37
<u>Typical Residential 5/8" x 3/4" Meter Bill Comparison</u>		
3,000 Gallons	\$ 14.44	\$ 35.85
5,000 Gallons	\$ 17.92	\$ 46.47
10,000 Gallons	\$ 26.62	\$ 62.40

080 117

COMMISSIONERS:
MATTHEW M. CARTER II, CHAIRMAN
LISA POLAK EDGAR
KATRINA J. MCMURRIAN
NANCY ARGENZIANO
NATHAN A. SKOP

STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR
DIVISION OF ECONOMIC REGULATION
(850) 413-6900

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09/02/13 PM 3:07
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Public Service Commission

July 13, 2009

Jubraj Boodhan
15840 SR 50 Lot 112
Clermont, FL 34711

FPSC, CLK - CORRESPONDENCE
 Administrative Parties Consumer
DOCUMENT NO. 06768-09
DISTRIBUTION: _____

Re: Hidden Valley SPE LLC d/b/a Orange Lake Utilities - Docket No. 080714-WS

Dear Jubraj Boodhan:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Hidden Valley SPE LLC d/b/a Orange Lake Utilities (Orange Lake or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

With respect to the development of rates, the Commission is required to set rates that are just, reasonable, compensatory, and not unfairly discriminatory. To determine the appropriate rates for service, the Commission uses a rate of return methodology as set forth in Chapter 367, Florida Statutes (F.S.). Under the rate of return methodology, a utility is allowed to earn a reasonable return on its prudently invested property that is used and useful in serving the public, less accrued depreciation plus an allowance for operating capital. This ratemaking process is used for all water and wastewater companies and is also used in the electric and gas industry. It is the same approach used throughout the country by various state and federal utility regulatory bodies.

There are many factors that affect the cost of providing service and hence, the rates charged to customers. Some factors affecting the cost of providing service include: the size and age of the utility system; the quality of the water at its source; the number of customers; and the geographic spread of the service area. During a rate case, the Commission's accountants, engineers and economists examine the financial and engineering information filed by the Utility as part of its rate increase application. The Commission's auditors also examine this information and publish the results of their findings in an audit report. All costs found to be imprudent or unreasonable are disallowed.

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PSC Website: <http://www.floridapsc.com>

Internet E-mail: contact@psc.state.fl.us

Jubraj Boodhan
Page 2
July 13, 2009

We understand your concerns regarding the Utility's proposed increases. I hope the above information has been helpful. If you have any additional questions, or require further assistance, please call me at (850) 413-6844 or e-mail me at jdeason@psc.state.fl.us.

Sincerely,



Jared Deason
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)
Office of Commission Clerk (Docket No. 080714-WS)
Office of Public Counsel

080714

STATE OF FLORIDA

COMMISSIONERS:
MATTHEW M. CARTER II, CHAIRMAN
LISA POLAK EDGAR
KATRINA J. MCMURRIAN
NANCY ARGENZIANO
NATHAN A. SKOP



TIMOTHY DEVLIN, DIRECTOR
DIVISION OF ECONOMIC REGULATION
(850) 413-6900

Public Service Commission

July 13, 2009

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Nen Boodhan
15840 SR 50 Lot 127
Clermont, FL 34711

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. <u>06768-09</u>		
DISTRIBUTION: _____		

Re: Hidden Valley SPE LLC d/b/a Orange Lake Utilities - Docket No. 080714-WS

Dear Nen Boodhan:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Hidden Valley SPE LLC d/b/a Orange Lake Utilities (Orange Lake or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

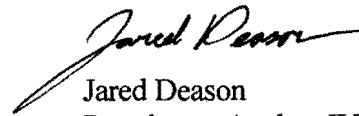
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Nen Boodhan
Page 2
July 13, 2009

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Sincerely,



Jared Deason
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)
Office of Commission Clerk (Docket No. 080714-WS)
Office of Public Counsel

080714

COMMISSIONERS:
MATTHEW M. CARTER II, CHAIRMAN
LISA POLAK EDGAR
KATRINA J. MCMURRIAN
NANCY ARGENZIANO
NATHAN A. SKOP

STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR
DIVISION OF ECONOMIC REGULATION
(850) 413-6900

Public Service Commission

July 13, 2009

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DOCUMENT NO. 06768-09
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Paul & Angela Singh
15840 SR 50 Lot 188
Clermont, FL 34711

Re: Hidden Valley SPE LLC d/b/a Orange Lake Utilities - Docket No. 080714 -WS

Dear Angela Singh:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Hidden Valley SPE LLC d/b/a Orange Lake Utilities (Orange Lake or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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Angela Singh
Page 2
July 13, 2009

We understand your concerns regarding the Utility's proposed increases. I hope the above information has been helpful. If you have any additional questions, or require further assistance, please call me at (850) 413-6844 or e-mail me at jdeason@psc.state.fl.us.

Sincerely,



Jared Deason
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)
Office of Commission Clerk (Docket No. 080714-WS)
Office of Public Counsel

Katie Ely

080714

From: Ruth McHargue
Sent: Thursday, July 09, 2009 9:35 AM
To: Katie Ely
Cc: Ann Cole; Cheryl Bulecza-Banks; Dorothy Menasco
Subject: FW: To CLK Docket 080714
Attachments: FAX.TIF

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 06768.09		
DISTRIBUTION: ECR GA		

-----Original Message-----

From: Consumer Contact
Sent: Thursday, July 09, 2009 9:14:47 AM
To: Ruth McHargue
Subject: To CLK Docket 080714

Please note I have enter this into CATS as info request with the appropriate docket # and close out code/company code. See 868279C. DH

-----Original Message-----

From: Fax Server [mailto:FaxAdmins@psc.state.fl.us]
Sent: Wednesday, July 08, 2009 4:26 PM
To: Consumer Contact
Subject: 3523946455 1005, FAX 1 page(s)

You have received a new fax. This fax was received by Fax Server. The fax is attached to the message. Open the attachment to view your fax.

Received Fax Details

Received On: 7/8/2009 4:25:30 PM
 Number of Pages: 1
 From (CSID): 3523946455
 From (ANI): 1005
 Sent to DID: 8504136362

Duration of Fax: 0:00:33
 Transfer Speed: 14400

Received Status: Success
 Number of Errors: 0
 Port Received On: IPF_PORT_0012

7/9/2009

Application for a staff-assisted rate case in Lake County by
Hidden Valley SPE LLC d/b/a Orange Lake Utilities

DOCKET NO. 080714-WS

Name Paul & Angela Singh
Address 15840 SR 50 Lot 188
Clermont, FL 34711.

If you want to let the Public Service Commission know how you feel about this case, you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809. Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS

We are truly unhappy about this rate increase, as my parents whom are both retired and are living on a fixed income lives there. Unfortunately, because of their financial situation, they cannot afford this increase.

At this time, we are not in any position to help them out financially and so we are asking your kind consideration in this matter.

Thank you Very Much
Sincerely,
Angela Singh

Fold and tape - see back for address

Application for a staff-assisted rate case in Lake County by
Hidden Valley SPE LLC d/b/a Orange Lake Utilities

DOCKET NO. 080714-WS

Name JUBRAJ BOODHAN

Address 158840 SR 50 lot 112

CLer mont FL 34911

COMMISSION
CLERK

09 JUL -6 AM 9:21

RECEIVED-FPSC

If you want to let the Public Service Commission know how you feel about this case, you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809. Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS

I am not working and can pay more water bills. I can pay land rent is to much

Fold and tape -- see back for address

JUBART BOODHAN
15840 SR 50 LOT 112
Clermont FL 34711

ORLANDO FL 328

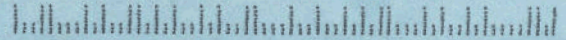
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Florida Public Service Commission
Division of the Commission Clerk and Administrative Services
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850

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JUL 02 2009
CLERK

323990850



Fold Here



Tape

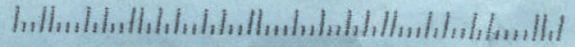
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NFN BOODAN
15840 SR 50 Lot 127
Clermont FL 34711



Florida Public Service Commission
Division of the Commission Clerk and Administrative Services
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850

323990850 0001



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Tape

Fold Here

Application for a staff-assisted rate case in Lake County by
Hidden Valley SPE LLC d/b/a Orange Lake Utilities

DOCKET NO. 080714-WS

CONSUMER
COMMISSION
CLERK

09 JUL -6 AM 9:22

RECEIVED--FPSC

Name VEN BOODHAN

Address 15840 SR 50 Lot 127

CLERMONT FL 34711

If you want to let the Public Service Commission know how you feel about this case, you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809. Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS

I dont want the water Tagged I can pay
my land pint I ~~dont~~ ^{dont} work and Two pople
live in this house.

DOCUMENT NUMBER - DATE

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