

COMMISSIONERS:
MATTHEW M. CARTER II, CHAIRMAN
LISA POLAK EDGAR
KATRINA J. MCMURRIAN
NANCY ARGENZIANO
NATHAN A. SKOP

STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR
DIVISION OF ECONOMIC REGULATION
(850) 413-6900

RECEIVED-FPSC
09 AUG 20 AM 9:20
COMMISSION
CLERK

Public Service Commission

August 19, 2009

Deborah Day Braceland
Brendenwood Water System, Inc.
3153 Penwa Ct.
Longwood, Florida 32779

Re: Docket No. 090346-WU; Engineering Field Audit of Brendenwood Water System in Lake County.

Dear Ms. Day Braceland:

This letter is to confirm my telephone conversation with you regarding my engineering field investigation at your plant. For the engineering portion of this rate case, staff requires that several items be completed prior to our field audit to ensure fast, expedient treatment of your rate case. Please have the following information for the period of July 31, 2008 to June 30, 2009 (test year) ready and available for the investigation on September 23, 2009.

1. Employees Salaries and Wages
List all employees, their duties and responsibilities, and salary.
2. Purchased Power
All utility related electricity bills from the beginning of the test year to present which include meter number and location, kilowatts used, dollars paid, and electric company's account numbers.
3. Chemicals
Provide a list of all chemicals used in water treatment, amounts purchased, unit prices paid and dosage rates utilized.
4. Material and Supplies
Total cost along with copy of invoices for purchased parts, materials and supplies used in the operation and maintenance of the water system during the test year.
5. Contractual Services
Provide a list of all contractual services rendered in the test year explaining the type of work and its associated costs.
6. Copies of monthly operation reports for the water system from July 31, 2008 to June 30, 2009 (test year).
7. Copy of monthly totals of meter water sold for each month of the test year.

DOCUMENT NUMBER - DATE
08673 AUG 20 09

FPSC-COMMISSION CLERK

Deborah Day Braceland

August 19, 2009

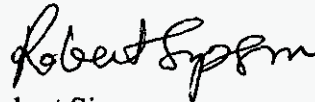
Page 2

8. The 2008 Annual Report indicates that the unaccounted-for-water is 14.20%. Commission practice dictates that the unaccounted-for-water should not exceed 10%. Describe the steps Brendenwood Water System has taken to correct the excessive unaccounted-for-water in the system and provide supporting documentation.
9. What steps have you taken to correct the deficiencies outlined in the last sanitary survey conducted by DEP and provide supporting documentation.
10. Provide a copy of all Department of Environmental Protection and Water Management Districts Permits.
11. Provide a copy of all correspondence from DEP in the past three years.
12. Provide a list of all customer complaints received during the past three years and an explanation of how each was resolved.
13. Provide a detailed description of all assets (pipes, meters, tanks, pumps, etc.) owned by the utility.
14. Provide a copy of the utility's engineering maps for water showing the location and size of water mains throughout the service area.
15. If any plant addition has been or will be made due to a written order from DEP or Water Management District, please provide a copy of that order.

On September 23, 2009, I will inspect the water treatment plant, the distribution system, and the general service area. Please have someone (lead operator, chief maintenance person, or an assigned person with access to the plant) available for this tour. Commission practices dictate that this docket be processed within the statutory time frame, therefore, your full cooperation would be appreciated.

If you have any questions, do not hesitate to call me at (850) 413-7001.

Sincerely,



Robert Simpson
Engineering Specialist
Bureau of Certification, Economics & Tariffs

RS:kb

Cc: Division of Economic Regulation (Roberts, Hudson, Fletcher, Bulecza-Banks, Daniel)
Office of General Counsel (Williams)
Office of Commission Clerk (DKT # 090346-WU)