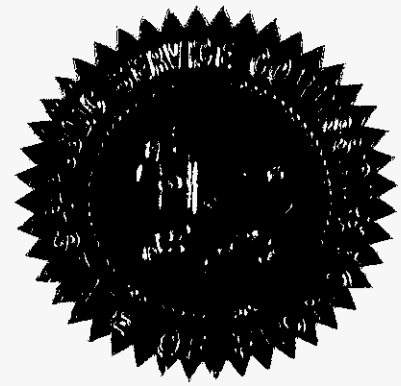


BEFORE THE
FLORIDA PUBLIC SERVICE COMMISSION

In the Matter of: DOCKET NO. 060614-TC

Compliance investigation of TCG
Public Communications, Inc. for
apparent violation of Section
364.183(1), F.S., Access to Company
Records, and determination of
amount and appropriate method for
refunding overcharges for collect
calls made from inmate pay
telephones.



PROCEEDINGS: AGENDA CONFERENCE
ITEM NO. 11

COMMISSIONERS
PARTICIPATING: CHAIRMAN MATTHEW M. CARTER, II
COMMISSIONER LISA POLAK EDGAR
COMMISSIONER KATRINA J. McMURRIAN
COMMISSIONER NANCY ARGENZIANO
COMMISSIONER NATHAN A. SKOP

DATE: Tuesday, August 18, 2009

TIME: Commenced at 5:45 p.m.
Concluded at 5:48 p.m.

PLACE: Betty Easley Conference Center
Room 148
4075 Esplanade Way
Tallahassee, Florida

REPORTED BY: MARY ALLEN NEEL, RPR, FPR

DOCUMENT NUMBER-DATE
J9070 SEP-18

FPSC-COMMISSIONER

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P R O C E E D I N G S

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2 CHAIRMAN CARTER: Item 11. Oh, look at all of
3 this. No big productions, guys, okay? We don't
4 want the disco version. We want the sampler.

5 COMMISSIONER SKOP: Is that the good, the bad,
6 and the ugly?

7 CHAIRMAN CARTER: Give us the remix, you know.
8 Staff, you're recognized for Item 11.

9 MS. CURRY: Kiwanis Curry on behalf of
10 Commission staff. Item 11 is staff's
11 recommendation that the Commission accept TCG
12 Public Communications, Inc.'s proposed settlement
13 offer to submit a payment of \$1,250,000 for deposit
14 into the general revenue fund and to implement
15 specific monitoring commitments for a period of 18
16 months to ensure continuing compliance of the
17 inmate telephone operations at the Miami-Dade
18 correctional facilities.

19 Representatives from the company are present,
20 and staff is available for questions.

21 CHAIRMAN CARTER: Commissioners, let me do
22 this before I go to the companies. Well, let me
23 just go to the companies, and then I'll come back.

24 Commissioner Skop, you're recognized, sir.

25 COMMISSIONER SKOP: Thank you. The only

1 reason I took this off move staff is, I wanted to
2 take the opportunity to commend our staff, TCG, and
3 their counsel for reaching an amicable settlement
4 agreement that benefits all of the stakeholders,
5 and I think that this has been a long, tortuous
6 process, but through Commission action, staff
7 action, and the company and its counsel's action, I
8 think that we resolved this matter in a favorable
9 manner. And that's all I wanted to say, but I
10 thought that should not go without passing.

11 CHAIRMAN CARTER: Commissioner McMurrin.

12 COMMISSIONER McMURRIAN: I just wanted to say
13 to Commissioner Skop, I thought maybe he might have
14 taken it off just to make them sit as long as the
15 other parties sat last time they were here.

16 COMMISSIONER SKOP: I've already spoken to my
17 aide about if that is the case, we'll move them to
18 the front next time.

19 CHAIRMAN CARTER: Commissioner Edgar, you're
20 recognized.

21 COMMISSIONER EDGAR: Thank you, Mr. Chairman.
22 I thought maybe it was just so that we would have
23 more people in the room for the entire day with us.

24 But on a serious note, I remember that we did
25 have a long discussion of this item the last time

1 that it was up, and there were a couple of
2 different options, I believe, that were discussed
3 at the time. I also -- I believe I did it then,
4 but would like to do it again, to commend our staff
5 for their efforts to reach out and look into issues
6 and problems that consumers bring to us and that
7 come to our attention through the other mechanisms,
8 our normal reviews and processes. And I at the
9 time encouraged both our staff and the parties to
10 go back and work together and to bring forward a
11 potential, I hoped, agreement offer to us. I am
12 very pleased. I had hoped that it would happen a
13 little sooner, but I'm very pleased that there is
14 something before us that the parties and our staff
15 are comfortable recommending to us collectively.
16 So thank you to you all, and I think it's a good
17 effort. And if it's appropriate, I would make --

18 CHAIRMAN CARTER: It's appropriate.

19 COMMISSIONER EDGAR: -- a motion in favor of
20 the staff recommendation.

21 COMMISSIONER SKOP: Second.

22 CHAIRMAN CARTER: Moved and properly seconded.
23 Commissioners, any questions? Any concerns, any
24 debate?

25 Hearing none, all in favor let it be known by

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the sign of "aye."

(Simultaneous affirmative responses.)

CHAIRMAN CARTER: All those opposed, like
sign. Show it done.

(Conclusion of consideration of Item 11.)

CERTIFICATE OF REPORTER1
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STATE OF FLORIDA:

COUNTY OF LEON:

I, MARY ALLEN NEEL, Registered Professional Reporter, do hereby certify that the foregoing proceedings were taken before me at the time and place therein designated; that my shorthand notes were thereafter translated under my supervision; and the foregoing pages numbered 1 through 5 are a true and correct record of the aforesaid proceedings.

I FURTHER CERTIFY that I am not a relative, employee, attorney or counsel of any of the parties, nor relative or employee of such attorney or counsel, or financially interested in the foregoing action.

DATED THIS 1st day of September, 2009.

MARY ALLEN NEEL, RPR, FPR
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Tallahassee, Florida 32308
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