

REQUEST TO ESTABLISH DOCKET

(Please type or print. File original *plus* 1 copy with CLK.)

Date:	9/2/2009	Docket No.:	090429-WU
1. From Staff / Division:	Ecr-Jared Deason <i>CRB</i>		
2. OPR:	Jared Deason, Bart Fletcher		
3. OCR:			
4. Suggested Docket Title:	Request for approval of imposition of miscellaneous service charges, delinquent payment charge and meter tampering charge in Lake County, by Pine Harbour Water Utilities, LLC		
5. Program/Module/Submodule Assignment:	<i>A(4)(6)</i>		
6. Suggested Docket Mail List.			
a. Provide NAMES/ACRONYMS, if registered company.		<input type="checkbox"/> Provided as an Attachment	
Company Code, if applicable:	Parties (include address, if different from MCD):	Representatives (name and address):	
WU921	Pine Harbour Water Utilities, LLC	Sandra Wesson	
	P.O. Box 447		
	Fruitland Park, FL 34731		
b. Provide COMPLETE NAME AND ADDRESS for all others. (match representatives to companies)			
Company Code, if applicable:	Interested persons, if any, (include address, if different from MCD):	Representatives (name and address):	
7. Check one:	<input checked="" type="checkbox"/> Supporting Documentation Attached		<input type="checkbox"/> To be provided with Recommendation
Comments:			

COM _____
 ICR _____
 CCL _____
 OPC _____
 RCP _____
 SSC _____
 SGA _____
 ADM _____
 CLK *Done*

DOCUMENT NUMBER-DATE

09151 SEP-28

DISTRIBUTION CENTER
PINE HARBOUR WATER UTILITIES LLC
P. O. BOX 447
FRUITLAND PARK, FL 34731
PHONE: 352-787-2944 FAX: 352-787-3196
09 AUG -7 AM 7: 16

August 4, 2009

090000-0T

RECEIVED-FPSC
09 AUG -7 AM 10: 06
COMMISSION
CLERK

Ann Cole
Division of the Commission Clerk
And Administrative Services
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

PINE HARBOUR WATER UTILITIES, LLC – PROPOSED TARIFF CHANGES
MISCELLANEOUS SERVICE CHARGES

Dear Ms. Cole:

Attached please find the proposed changes to the Miscellaneous Service Charges for the above referenced Utility. The proposed changes were never incorporated into the Tariff since the utility began. The cost of fuel, labor and repairs has skyrocketed. In this regard, we are requesting that charges be allowed in the Miscellaneous Services Charge section to allow for the listed items. In addition, we are also requesting approval for a Customer Late Fee and Meter Tampering Fee, the reason being to encourage timely payments of customer bills and to discourage customers from tampering with turned off meters. A discussion with other area utilities has determined our cost request.

I appreciate your assistance regarding this matter. Please feel free to call me with any questions pertaining to this matter. Your approval of our request will be greatly appreciated.

Very truly yours,

Sandra Wesson
Sandra Wesson
Issuing Officer

DOCUMENT NUMBER-DATE
08166 AUG-7 8
FPSC-COMMISSION CLERK

DOCUMENT NUMBER-DATE
09151 SEP-2 8
FPSC-COMMISSION CLERK

NAME OF COMPANY: PINE HARBOUR WATER UTILITIES LLC

WATER TARIFF

MISCELLANEOUS SERVICE CHARGES

The company may charge the following miscellaneous service charges in accordance with the terms stated herein. If both water and wastewater services are provided, only a single charge is appropriate unless circumstances beyond the control of the Company requires multiple actions.

INITIAL CONNECTION – This charge may be levied for service initiation at a location where service did not exist previously.

NORMAL RECONNECTION – This charge may be levied for transfer of service to a new Customer account at a previously served location or reconnection of service subsequent to a Customer requested disconnection.

VIOLATION RECONNECTION – This charge may be levied prior to a reconnection of an existing Customer after disconnection of service for cause according to Rule 25-30.320(2), Florida Administrative Code, including a delinquency in bill payment.

PREMISES VISIT CHARGE IN LIEU OF DISCONNECTION – This charge may be levied when a service representative visits a premises for the purpose of discontinuing service for nonpayment of a due and collectible bill and does not discontinue service because the customer pays the service representative or otherwise makes satisfactory arrangements to pay the bill.

SCHEDULE OF MISCELLANEOUS SERVICE CHARGES

	Normal Hours	After Hours
Initial Connection Fee	\$ 25.00	\$ 50.00
Normal Reconnection Fee	\$ 25.00	\$ 50.00
Violation Reconnection Fee	\$ 25.00	\$ 50.00
Premises Visit Fee	\$ 25.00	\$ 50.00

SANDRA WESSON

ISSUING OFFICER

DOCUMENT NUMBER - DATE

08166 AUG-78

FPSC-COMMISSION CLERK

Pine Harbour Water Utilities LLC

REQUEST FOR DELINQUENT PAYMENT CHARGE \$8.00

This charge would cover the cost of paper, printing, preparation and mailing of the late notice. We feel that our customers who pay on a timely basis should not bear the cost of those who rarely pay on time. Instead, the delinquent customers should have to bear the directly related costs.

Office personnel-time used to search account To determine that invoice has not been paid	3.00
Prepare, print and sort notices for mailing. Transport to Post Office	4.25
Postage	.44
Materials	.31
TOTAL	8.00
PROPOSE	<u>8.00</u>

UTILITY NAME: PINE HARBOUR WATER UTILITIES LLC

REQUEST FOR METER TAMPERING OF \$50.00 PLUS REPAIRS

This charge would cover the cost of a service representative special premises visit to establish that a meter was tampered with. Any costs involved in repairing the meter, piping or meter box will be passed on to the premises owner.

We feel the customers who are diligent in paying their bills should not have to bear the directly related costs of these repairs.