

090444 TX

COMMISSIONERS:
NANCY ARGENZIANO, CHAIRMAN
LISA POLAK EDGAR
NATHAN A. SKOP

STATE OF FLORIDA



OFFICE OF COMMISSION CLERK
ANN COLE
COMMISSION CLERK
(850) 413-6770

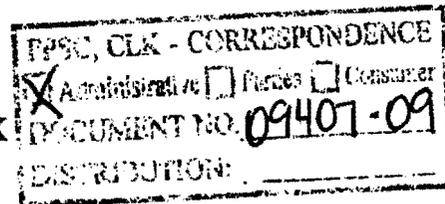
Public Service Commission

June 16, 2010

(CERTIFIED MAIL NO. 7006-2760-0003-8796-9374)

Miguel Veizaga
Regulatory Back Office, Inc.
7925 NW 12th Street, Suite 300
Miami, FL 33126

Re: Return of Confidential Documents to the Source, Docket 090444-TX



Dear Mr. Veizaga:

Commissioner
Link Commu



■ Complete items 1, 2, and 3. Also complete item 4 if Restricted Delivery is desired.

Please material.

■ Print your name and address on the reverse so that we can return the card to you.
■ Attach this card to the back of the mailpiece, or on the front if space permits.

1. Article Addressed to: 090444-TX

Miguel Veizaga
Regulatory Back Office, Inc.
7925 NW 12th Street, Suite 300
Miami, FL 33126

AC:kmp
Enclosure

DN 09377-09

2. Article Number.
(Transfer from service label)

7006 2760 0003 8796 9374

cc: Toni
Timi

PS Form 3811, February 2004

Domestic Return Receipt

102595-02-00-10-05

090444 TX

STATE OF FLORIDA

COMMISSIONERS:
NANCY ARGENZIANO, CHAIRMAN
LISA POLAK EDGAR
NATHAN A. SKOP



OFFICE OF COMMISSION CLERK
ANN COLE
COMMISSION CLERK
(850) 413-6770

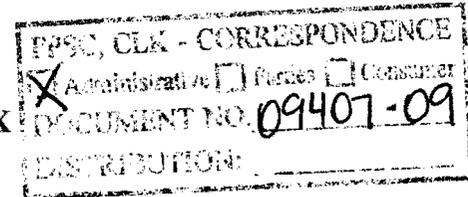
Public Service Commission

June 16, 2010

(CERTIFIED MAIL NO. 7006-2760-0003-8796-9374)

Miguel Veizaga
Regulatory Back Office, Inc.
7925 NW 12th Street, Suite 300
Miami, FL 33126

Re: Return of Confidential Documents to the Source, Docket 090444-TX



Dear Mr. Veizaga:

Commission staff has advised that confidential Document No. 09377-09, filed on behalf of Crystal Link Communications Inc., can be returned to the source. The document is enclosed.

Please do not hesitate to contact me if you have any questions concerning return of this material.

Sincerely,

Ann Cole
Commission Clerk

AC:kmp
Enclosure

cc: Toni Earnhart, Division of Regulatory Analysis
Timisha Brooks, Office of General Counsel

090444-TX

FLORIDA PUBLIC SERVICE COMMISSION
CASE MANAGEMENT SYSTEM
KICKBACK EMAIL ADDRESSES FOR EMAIL ID 617060

PARTY NAME	COMPANY CODE	EMAIL ADDRESS	ADDRESS IN MASTER COMMISSION DIRECTORY
Crystal Link Communications, Inc.		Ricardo@Cryslink.com	No

faxed 5/3/10

FLORIDA PUBLIC SERVICE COMMISSION
CORRESPONDENCE
 A
PROCEDENT NO. 09407-09
EX-100-0308

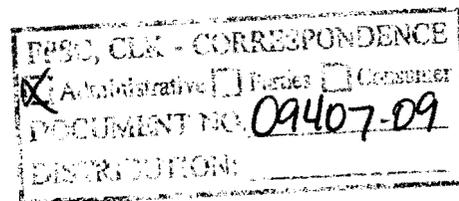
Matilda Sanders

PSC-10-0274-CO-TX

090444-TX

From: Gloria Ross
Sent: Friday, April 30, 2010 1:49 PM
To: CLK - Orders / Notices
Cc: Timisha Brooks; Adam Teitzman
Subject: Order / Notice Submitted

Date and Time: 4/30/2010 1:47:00 PM
Docket Number: 090444-TX
Filename / Path: i:\20009\090444\090444_consummating.doc



CONSUMMATING ORDER

faxed 0
mailed 0
emailed 1

Gloria Ross
Commission Deputy Clerk II
Office of the General Counsel
Florida Public Service Commission
850-413-6214

**FLORIDA PUBLIC SERVICE COMMISSION
CASE MANAGEMENT SYSTEM
PARTICIPATING EMAIL ADDRESSES FOR DOCKET 090444**

PARTY NAME	COMPANY CODE	EMAIL ADDRESS	ADDRESS IN MASTER COMMISSION DIRECTORY
Crystal Link Communications, Inc.		Ricardo@Cryslink.com	No

Commission Clerk

From: Commission Clerk
Sent: Friday, April 30, 2010 4:43 PM
Subject: Order or Notice issued by the Public Service Commission (Email ID = 617060)
Attachments: 03547-10.pdf

The attached order or notice has been issued by the Public Service Commission.

If you have any problems opening this attachment, please contact the Office of Commission Clerk by reply email or at 850-413-6770.

When replying, please do not alter the subject line; as it is used to process your reply.

Thank you.

4/30/2010

090444-TV

FLORIDA PUBLIC SERVICE COMMISSION
CASE MANAGEMENT SYSTEM
KICKBACK EMAIL ADDRESSES FOR EMAIL ID 933084

PARTY NAME	COMPANY CODE	EMAIL ADDRESS	ADDRESS IN MASTER COMMISSION DIRECTORY
Crystal Link Communications, Inc.		Ricardo@Cryslink.com	No

faxed 4/9/10

FPSC, CLK - CORRESPONDENCE
 Administrative Parties Consumer
DOCUMENT NO. 09407-09
DISTRIBUTION:

Matilda Sanders

PSC-10-0217-PAA-TX

090444-TX

From: Gloria Ross
Sent: Monday, April 05, 2010 3:10 PM
To: CLK - Orders / Notices
Cc: Timisha Brooks; Adam Teitzman
Subject: Order / Notice Submitted

Date and Time: 4/5/2010 3:08:00 PM
Docket Number: 090444-TX
Filename / Path: I:\2009\090444\090444 PAA Order 03-16-10.tjb.doc

PSC, CLK - CORRESPONDENCE		
<input checked="" type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input type="checkbox"/> Consumer
DOCUMENT NO. 09407.09		
DISTRIBUTION: _____		

NOTICE OF PROPOSED AGENCY ACTION
ORDER DENYING CRYSTAL LINK'S APPLICATION FOR CERTIFICATE TO PROVIDE
COMPETITIVE LOCAL EXCHANGE TELECOMMUNICATIONS SERVICE

MCD
TECs-10

faxed 0
mailed 0
emailed 11

Gloria Ross
Commission Deputy Clerk II
Office of the General Counsel
Florida Public Service Commission
850-413-6214

**FLORIDA PUBLIC SERVICE COMMISSION
CASE MANAGEMENT SYSTEM
PARTICIPATING EMAIL ADDRESSES FOR DOCKET 090444**

PARTY NAME	COMPANY CODE	EMAIL ADDRESS	ADDRESS IN MASTER COMMISSION DIRECTORY
AT&T Florida	TL720	greg.follensbee@att.com	Yes
CenturyLink	TL727	sandy.khazraee@centurylink.com	Yes
Crystal Link Communications, Inc.		Ricardo@Cryslink.com	No
FairPoint Communications	TL719	lwood@fairpoint.com	Yes
Frontier Communications of the South, LLC	TL732	AmcCall@czn.com	Yes
ITS Telecommunications Systems, Inc.	TL712	donnam@itstelecom.net	Yes
NEFCOM	TL715	dnobles@townes.net	Yes
Smart City Telecom	TL731	lbhall@smartcity.com	Yes
TDS Telecom/Quincy Telephone	TL718	Thomas.mccabe@tdstelecom.com	Yes
Verizon Florida LLC	TL710	david.christian@verizon.com	Yes
Windstream Florida, Inc.	TL716	bettye.j.willis@windstream.com	Yes

Commission Clerk

From: Commission Clerk
Sent: Tuesday, April 06, 2010 3:34 PM
Subject: Order or Notice issued by the Public Service Commission (Email ID = 933084)
Attachments: 02520-10.pdf

The attached order or notice has been issued by the Public Service Commission.

If you have any problems opening this attachment, please contact the Office of Commission Clerk by reply email or at 850-413-6770.

When replying, please do not alter the subject line; as it is used to process your reply.

Thank you.

FLORIDA PUBLIC SERVICE COMMISSION
CASE MANAGEMENT SYSTEM
PARTICIPATING EMAIL ADDRESSES FOR DOCKET 090444

PARTY NAME	COMPANY CODE	EMAIL ADDRESS	ADDRESS IN MASTER COMMISSION DIRECTORY
Crystal Link Communications, Inc.		Ricardo@Cryslink.com	No

FPSC CLK - CORRESPONDENCE
 Administrative Parties Consumer
DOCUMENT NO. 09407-09
DISTRIBUTION: _____

faxed 0
mailed 0
emailed 1

Commission Clerk

From: Commission Clerk
Sent: Thursday, March 04, 2010 10:50 AM
Subject: Order or Notice issued by the Public Service Commission (Email ID = 250473)
Attachments: Recommendation 01457-10.pdf

The attached order or notice has been issued by the Public Service Commission.

If you have any problems opening this attachment, please contact the Office of Commission Clerk by reply email or at 850-413-6770.

When replying, please do not alter the subject line; as it is used to process your reply.

Thank you.

State of Florida



Public Service Commission

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD
TALLAHASSEE, FLORIDA 32399-0850

-M-E-M-O-R-A-N-D-U-M-

TO: Parties and Interested Persons
FROM: Ann Cole, Commission Clerk, Office of Commission Clerk
RE: Notice of Filing of Staff Recommendation

Notice is being given that a staff recommendation has been filed with the Office of Commission Clerk for the upcoming Commission Conference Agenda. See attached page one for filing date, docket number, and document number information.

Complete staff recommendations for items on the agenda are available from the Commission's Web site <http://www.floridapsc.com> by selecting the **Agendas & Hearings** tab and then selecting **Commission Conference Agendas**. Vote sheets, transcripts, and minutes are also viewable once they become available. Records of Commission actions can also be viewed by selecting **Dockets & Filings, Dockets** and the docket number or document number.

I hope you find this information helpful. If you have any questions concerning this information, please feel free to contact the Office of Commission Clerk at (850) 413-6770.

State of Florida



Public Service Commission

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD
TALLAHASSEE, FLORIDA 32399-0850

-M-E-M-O-R-A-N-D-U-M-

DATE: March 4, 2010

TO: Office of Commission Clerk (Cole)

FROM: Division of Regulatory Analysis (Earnhart, Gurry) *KLC*
Office of the General Counsel (Brooks) *AB* *2/27/10*

RE: Docket No. 090444-TX – Application for certificate to provide competitive local exchange telecommunications service by Crystal Link Communications, Inc.

AGENDA: 03/16/10 – Regular Agenda – Proposed Agency Action – Interested Persons May Participate

COMMISSIONERS ASSIGNED: All Commissioners

PREHEARING OFFICER: Administrative

CRITICAL DATES: None

SPECIAL INSTRUCTIONS: None

FILE NAME AND LOCATION: S:\PSC\RAD\WP\090444.RCM.DOC

RECEIVED
 10 MAR -4 AM 8:53
 COMMISSION CLERK

Case Background

On September 10, 2009, Crystal Link Communications, Inc. (Crystal Link) filed an application (Form PSC/CMP 8 (1/06)) seeking Commission authority to provide competitive local exchange telecommunications services (CLEC) within Florida. After receiving Crystal Link's application, staff reviewed the application. When completing a CLEC application the company must:

- identify the persons responsible for the application and on-going company operations;
- provide contact information (address, phone number, etc.);
- provide proof of active registration with the Florida Secretary of State;

DEPT. OF REVENUE
 31457 0308-4 e
 FFSU

COMMISSIONERS:
MATTHEW M. CARTER II, CHAIRMAN
LISA POLAK EDGAR
KATRINA J. MCMURRIAN
NANCY ARGENZIANO
NATHAN A. SKOP

STATE OF FLORIDA



OFFICE OF COMMISSION CLERK
ANN COLE
COMMISSION CLERK
(850) 413-6770

Public Service Commission

ADMINISTRATIVE

September 11, 2009

Crystal Link Communications, Inc.
Ricardo Cruz
3339 Virginia Street, Suite 323
Coconut Grove, FL 33133

Re: Docket No. 090444-TX

Dear Mr. Cruz:

This will acknowledge receipt of the application for certificate to provide competitive local exchange telecommunications service by Crystal Link Communications, Inc., which was filed in this office on September 10, 2009, and assigned the above-referenced docket number. Appropriate staff members will be advised.

Mediation may be available to resolve any dispute in this docket. If mediation is conducted, it does not affect a substantially interested person's right to an administrative hearing. For more information, contact the Office of General Counsel at (850) 413-6248 or FAX (850) 413-7180.

Please note as well that the Commission's Statement of Agency Organization and Operations requires certificated companies to notify the Commission of any changes in name, telephone, address, or contact person. Should your application be granted by the Commission, you will be expected to comply with this requirement by advising us of any changes as they occur.

Office of Commission Clerk

DOCUMENT NUMBER - DATE

09407 SEP 11 09

FPSC - COMMISSION CLERK

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD • TALLAHASSEE, FL 32399-0850

An Affirmative Action / Equal Opportunity Employer

PSC Website: <http://www.floridapsc.com>

Internet E-mail: contact@psc.state.fl.us

Section 1 - Office of Commission Clerk

Docket No. 090444-TX Date Docketed: 09/10/2009 Title: Application for certificate to provide competitive local exchange telecommunications service by Crystal Link Communications, Inc.
 Company: Crystal Link Communications, Inc.

FPSC, CLK - CORRESPONDENCE
~~Administrative Parties~~ Consumer
 DOCUMENT NO. 09407-09
 DISTRIBUTION: _____

Official Filing Date: _____
 Last Day to Suspend: _____
 Referred to: _____
 ("O" indicates OPR)

Expiration: _____

ADM	CLK	ECR	GCL	PIF	(RCP)	SGA	SSC
			X		X		

Section 2 - OPR Completes and returns to CLK in 10 workdays.

Time Schedule

Program Module B1(a)

WARNING: THIS SCHEDULE IS AN INTERNAL PLANNING DOCUMENT
 IT IS TENTATIVE AND SUBJECT TO REVISION.
 FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770

Staff Assignments

OPR Staff

Current CASR revision level

Due Dates

Previous Current

	1.			
	2.			
	3.			
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	7.			
Staff Counsel	8.			
	9.			
OCRs	10.			
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Recommended assignments for hearing and/or deciding this case:	30.			
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	32.			
Full Commission ___ Commission Panel ___	33.			
Hearing Examiner ___ Staff ___	34.			
	35.			
Date filed with CLK: _____	36.			
	37.			
Initials OPR _____	38.			
Staff Counsel _____	39.			
	40.			

Section 3 - Chairman Completes

Assignments are as follows:

- Hearing Officer(s)

Commissioners						Hrg Exam	Staff
ALL	CT	ED	MM	AG	SK		

Prehearing Officer

Commissioners					ADM
CT	ED	MM	AG	SK	

Where panels are assigned the senior Commissioner is Panel Chairman: the identical panel decides the case.

Where one Commissioner, a Hearing Examiner or a Staff Member is assigned the full Commission decides the case.

Approved: _____
 Date: _____

Section 1 - Office of Commission Clerk

Docket No. 090444-TX Date Docketed: 09/10/2009 Title: Application for certificate to provide competitive local exchange telecommunications service by Crystal Link Communications, Inc.

Company: Crystal Link Communications, Inc.

Official Filing Date: _____

Expiration: _____

Last Day to Suspend: _____

Referred to:

ADM	CLK	ECR	GCL	PIF	(RCP)	SGA	SSC
			X		X		

("O" indicates OPR)

Section 2 - OPR Completes and returns to CLK in 10 workdays.

Time Schedule

Program Module B1(a)

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IT IS TENTATIVE AND SUBJECT TO REVISION.
FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770

Staff Assignments

OPR Staff

T Earnhart

Current CASR revision level

Due Dates
Previous Current

Staff Counsel

V McKay

OCRs

Recommended assignments for hearing and/or deciding this case:

Full Commission Commission Panel
Hearing Examiner Staff

Date filed with CLK: 09/15/2009

Initials OPR _____
Staff Counsel _____

1.	Staff Recommendation	NONE	10/29/2009
2.	Agenda	NONE	11/10/2009
3.	PAA Order - Close if No Protest	NONE	11/30/2009
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Section 3 - Chairman Completes

Assignments are as follows:

- Hearing Officer(s)

Commissioners						Hrg Exam	Staff
ALL	CT	ED	MM	AG	SK		
X							

Prehearing Officer

Commissioners					ADM
CT	ED	MM	AG	SK	
					X

Where panels are assigned the senior Commissioner is Panel Chairman: the identical panel decides the case.
Where one Commissioner, a Hearing Examiner or a Staff Member is assigned the full Commission decides the case.

Approved: CT/MM
Date: 09/15/2009

Section 1 - Office of Commission Clerk

Docket No. 090444-TX Date Docketed: 09/10/2009 Title: Application for certificate to provide competitive local exchange telecommunications service by Crystal Link Communications, Inc.

Company: Crystal Link Communications, Inc.

Official Filing Date: _____

Expiration: _____

Last Day to Suspend: _____

Referred to:

ADM CLK ECR GCL PIF (RCP) SGA SSC

("O" indicates OPR)

			X		X		
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Section 2 - OPR Completes and returns to CLK in 10 workdays.

Time Schedule

Program Module B1(a)

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IT IS TENTATIVE AND SUBJECT TO REVISION.
FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770

Staff Assignments

OPR Staff

T Earnhart

1 Current CASR revision level

Due Dates
Previous Current

Staff Counsel

V McKay

OCRs

Recommended assignments for hearing and/or deciding this case:

Full Commission Commission Panel _____
Hearing Examiner _____ Staff _____

Date filed with CLK: 10/27/2009

Initials OPR _____
Staff Counsel _____

1.	Staff Recommendation	10/29/2009	12/03/2009
2.	Agenda	11/10/2009	12/15/2009
3.	PAA Order - Close if No Protest	11/30/2009	01/04/2010
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Section 3 - Chairman Completes

Assignments are as follows:

- Hearing Officer(s)

Commissioners						Hrg Exam	Staff
ALL	CT	ED	AG	SK	KL		
X							

Prehearing Officer

Commissioners					ADM
CT	ED	AG	SK	KL	
					X

Where panels are assigned the senior Commissioner is Panel Chairman: the identical panel decides the case.

Where one Commissioner, a Hearing Examiner or a Staff Member is assigned the full Commission decides the case.

Approved: _____
Date: Pending CT/mm
11/20/09

Section 1 - Office of Commission Clerk

Docket No. 090444-TX Date Docketed: 09/10/2009 Title: Application for certificate to provide competitive local exchange telecommunications service by Crystal Link Communications, Inc.

Company: Crystal Link Communications, Inc.

Official Filing Date: _____

Expiration: _____

Last Day to Suspend: _____

Referred to:

ADM APA CLK ECR GCL PIF (RAD) SSC

("O") indicates OPR)

				X		X	
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Section 2 - OPR Completes and returns to CLK in 10 workdays.

Time Schedule

Program Module B1(a)

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IT IS TENTATIVE AND SUBJECT TO REVISION.
FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770

Staff Assignments

OPR Staff

T Earnhart

2 Current CASR revision level

Due Dates

Previous Current

Staff Counsel

V McKay

OCRs

Recommended assignments for hearing and/or deciding this case:

Full Commission Commission Panel _____
Hearing Examiner _____ Staff _____

Date filed with CLK: 12/03/2009

Initials OPR _____
Staff Counsel _____

			12/03/2009	01/28/2010
1.	Staff Recommendation			
2.	Agenda		12/15/2009	02/09/2010
3.	PAA Order - Close if No Protest		01/04/2010	03/01/2010
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Section 3 - Chairman Completes

Assignments are as follows:

- Hearing Officer(s)

Commissioners						Hrg Exam	Staff
ALL	CT	ED	AG	SK	KL		
X							

Prehearing Officer

Commissioners					ADM
CT	ED	AG	SK	KL	
					X

Where panels are assigned the senior Commissioner is Panel Chairman: the identical panel decides the case.

Where one Commissioner, a Hearing Examiner or a Staff Member is assigned the full Commission decides the case.

Approved: CT / mm
Date: Pending 12/15/09

Section 1 - Office of Commission Clerk

Docket No. 090444-TX Date Docketed: 09/10/2009 Title: Application for certificate to provide competitive local exchange telecommunications service by Crystal Link Communications, Inc.

Company: Crystal Link Communications, Inc.

Official Filing Date: _____

Expiration: _____

Last Day to Suspend: _____

Referred to:

ADM	APA	CLK	ECR	GCL	PIF	(RAD)	SSC
				X		X	

("O") indicates OPR

Section 2 - OPR Completes and returns to CLK in 10 workdays.

Time Schedule

Program Module B1(a)

**WARNING: THIS SCHEDULE IS AN INTERNAL PLANNING DOCUMENT
IT IS TENTATIVE AND SUBJECT TO REVISION.
FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770**

Staff Assignments

OPR Staff

T Earnhart

3 Current CASR revision level

Due Dates

Previous Current

Staff Counsel

V McKay

OCRs

Recommended assignments for hearing and/or deciding this case:

Full Commission Commission Panel _____
Hearing Examiner _____ Staff _____

Date filed with CLK: 01/27/2010

Initials OPR _____
Staff Counsel _____

Section 3 - Chairman Completes

Assignments are as follows:

- Hearing Officer(s)

Commissioners						Hrg Exam	Staff
ALL	AG	ED	SK	KL	ST		
X							

Prehearing Officer

Commissioners					ADM
AG	ED	SK	KL	ST	
					X

Where panels are assigned the senior Commissioner is Panel Chairman: the identical panel decides the case.

Where one Commissioner, a Hearing Examiner or a Staff Member is assigned the full Commission decides the case.

Approved: AG/MM
Date: 2-11-10
Reading