

Ann Cole

CONSUMER 090327-TP

From: Ann Cole
Sent: Monday, September 28, 2009 4:10 PM
To: Bill McNulty
Cc: Commissioners Advisors; Administrative Assistants - Commission Suite
Subject: RE: Unauthorized Transfer of Phone Lines

Thank you for this information, which will be placed in *Docket Correspondence - Consumers and their Representatives*, in Docket No. 090327-TP.

From: Bill McNulty
Sent: Monday, September 28, 2009 3:18 PM
To: Ann Cole
Cc: Cristina Slaton
Subject: FW: Unauthorized Transfer of Phone Lines
Importance: High

Ann,

Please include this e-mail in the correspondence side of Docket No. 090327-TP. Thank you.

Bill

*Bill McNulty
Chief Advisor to Commissioner Skop
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0855
(850) 413-6028 (office)
(850) 413-6029 (fax)
bmcnulty@psc.state.fl.us*

From: Nathan A. Skop
Sent: Monday, September 28, 2009 12:53 PM
To: Bill McNulty
Cc: Cristina Slaton
Subject: FW: Unauthorized Transfer of Phone Lines
Importance: High

Please request the Clerk to add this to the correspondence side of the record for the appropriate Deltacom docket. Thanks.

From: A Nasser [mailto:anasser007@yahoo.com]
Sent: Monday, September 28, 2009 12:44 PM
To: Nathan A. Skop
Subject: Unauthorized Transfer of Phone Lines

DOCUMENT NUMBER-DATE
10009 SEP 29 08
FPSC-COMMISSION CLERK

9/28/2009

Nathan A. Skop Esq.
 Commissioner
 Dear Mr. Skop;

I am writing to you on recommendation of NARUC and I chose you amongst other commissioners. I am a cardiologist practicing in Ocala, Florida. I would like to get assistance about filing a complaint against our local phone company (ITC Deltacom). They have transferred THE main business phone number and many back lines office numbers to a different medical office without our consent. We have not been able to obtain any clear response from them. It is more than 2 months they have failed to rectify the problem. Our main office number is where most of our patients are calling and unfortunately they are reaching a competitive practice in Ocala, FL. Please advise. Please let me know in case I am to write to a different department or staff. Thank you very much.

Sincerely yours;

ALI NASSER, MD
 (352-895-7475)

--- On Mon, 9/28/09, Admin <Admin@naruc.org> wrote:

From: Admin <Admin@naruc.org>
 Subject: RE: Unauthorized Transfer of Phone Lines
 To: anasser007@yahoo.com
 Date: Monday, September 28, 2009, 9:56 AM

NARUC is an association representing the Public Service Commissioners who regulate utility services in your State.

We welcome your comments on our programs and activities, and will provide you with information about NARUC. Please be advised, however, that we do not respond to consumer questions or problems. We advise that you contact your State Public Service Commission whose information can be found at <http://www.naruc.org/commissions>

Regards
 NARUC

From: anasser007@yahoo.com [mailto:anasser007@yahoo.com]
Sent: Friday, September 25, 2009 10:53 PM
To: Admin
Subject: Unauthorized Transfer of Phone Lines

<<< The following information is from the Contact Us page of <http://www.naruc.org> >>>

Name: ALI NASSER, MD
 Email: anasser007@yahoo.com
 Profession: Other
 Organization: Institute of cardiovascular Medicine
 Unauthorized Transfer of Phone Lines

I am a cardiologist practicing in Florida. I would like to get assistance about filing a complaint against our local phone company. They have transferred THE main business phone number and

9/28/2009

many back like office numbers to a different medical office without our consent. Please advise.
Thank you ver much. ALI NASSER, MD (352-895-7475)

9/28/2009
