

**Ruth Nettles**

090244-100

**From:** Caroline Klancke  
**Sent:** Friday, February 05, 2010 9:06 AM  
**To:** Ruth Nettles  
**Cc:** Shannon Hudson; Tom Walden  
**Subject:** FW: TLP, Inc.'s water leak

**FPSC, CLK - CORRESPONDENCE**  
Administrative  Parties  Consumer  
**DOCUMENT NO.** 10010-09  
**DISTRIBUTION:** \_\_\_\_\_

Please place the correspondence below in the Docket Correspondence: Parties and Interested Persons section of Dkt. No. 090244. If you have any questions, please let me know. Thank you.

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**From:** Claudia Hennessy [mailto:wfsailor@comcast.net]  
**Sent:** Thursday, February 04, 2010 6:24 PM  
**To:** Shannon Hudson  
**Cc:** Claudia Hennessy  
**Subject:** TLP, Inc.'s water leak

Shannon,

I do not know Tom Walden's email address, but this is the most recent written complaint that I have registered with the DEP regarding the TLP.

Would you forward it to him for me?

Thank you!

Claudia Hennessy

Begin forwarded message:

**From:** Claudia Hennessy <wfsailor@comcast.net>  
**Date:** January 4, 2010 10:01:51 PM EST  
**To:** Kim Dodson <kim.dodson@dep.state.fl.us>, Claudia Hennessy <wfsailor@comcast.net>  
**Cc:** Roy Carter <rcarter71@embarqmail.com>  
**Subject:** TLP, Inc.'s current water leak

Hi Kim,

First, Happy New Year.

We have a current situation that I think you need to be aware of. There is a leak in a metal pipe in Roy Carter's front yard (Lakeside Lane resident) that is spouting some water.

Roy notified Bill Carey about the leak on Saturday and Bill had a plumber come out to fix it. It is the cross-canal metal pipe that runs directly from the trailer park, through Hooten, Nichols, Ault and Carter's yards before it makes a turn to cross the canal. It connects water from the park to the last two homes on the south end of Canal Street.

(Bill was surprised to finally find the location of that cross-connection. He said he never knew it was there. Shouldn't that pipe appear somewhere on the engineering drawings he submitted to the DEP?)

Since there is a hole in the pipe, Bill Carey shut the water off to stop the leak. When he returned home, Mrs. Campbell called and said that their water was shut off. So Bill went back down to Roy's and turned it back on.

Roy mentioned the need for a boil order and Bill said one was unnecessary since the water had not been shut off for at least 15 minutes. My question/concern is shouldn't a boil notice have been given as dirt and other contaminants could have "invaded" the hole while the water was shut off regardless of the length of time?

The water is still spouting and I am not sure when the pipe will be repaired.

It would seem to me that this is a public health and safety issue that should be quickly addressed.

Thank you for your attention to this concern.

Claudia Hennessy  
352-343-8575 (home)  
847-867-0712 (cell)

9/29/2009 10:41 AM

Office of Commission Clerk Official Filing

Ruth Nettles

**PARTIES**

090244-WU

From: Dorothy Menasco  
Sent: Tuesday, September 29, 2009 10:41 AM  
To: Ruth Nettles  
Cc: Katie Ely  
Subject: RE: Docket Details for: 090244

*Done  
9/29/09  
KVA.*

Thank you, both!

-----Original Message-----

From: Ruth Nettles  
Sent: Monday, September 28, 2009 8:27 AM  
To: Dorothy Menasco  
Cc: Katie Ely  
Subject: RE: Docket Details for: 090244

Thanks, Katie. I will update parties list.

Ruth

-----Original Message-----

From: Katie Ely On Behalf Of Records Clerk  
Sent: Monday, September 28, 2009 8:14 AM  
To: Dorothy Menasco  
Cc: Ruth Nettles  
Subject: FW: Docket Details for: 090244

Interested Person request.

Katie Ely  
Staff Assistant - Office of Commission Clerk Florida Public Service Commission  
850-413-6304

Please note: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your e-mail message may be subject to public disclosure.

-----Original Message-----

From: Claudia Hennessy [mailto:wfsailor@comcast.net]  
Sent: Saturday, September 26, 2009 4:19 PM  
To: Records Clerk  
Cc: Claudia Hennessy  
Subject: Docket Details for: 090244

Please put me on the mailing list for all items related to this new TLP docket 090244.

Thank you.

Claudia Hennessy  
12203 Lakeside Lane  
Tavares, FL 32778

DOCUMENT NUMBER-DATE  
10010 SEP 29 8  
FPSC-COMMISSION CLERK