

CONSUMER

090060-WU

Katie Ely

From: Katie Ely
Sent: Wednesday, September 30, 2009 8:37 AM
To: Ruth McHargue
Subject: FW: FW: To CLK Docket 090060- Response requested
Attachments: FAX.TIF

Thank you for this information. This attachment has been printed and will be placed in Docket Correspondence - Consumers and their Representatives, in Docket 090060.

-----Original Message-----

From: Ruth McHargue
Sent: Tuesday, September 29, 2009 4:47:50 PM
To: Katie Ely
Subject: FW: To CLK Docket 090060- Response requested

Customer correspondence for docket file.

-----Original Message-----

From: Consumer Contact
Sent: Tuesday, September 29, 2009 11:54:19 AM
To: Ruth McHargue
Subject: To CLK Docket 090060- Response requested

Copy on file, see 892014C. DH

-----Original Message-----

From: Fax Server [<mailto:FaxAdmins@psc.state.fl.us>]
Sent: Tuesday, September 29, 2009 10:13 AM
To: Consumer Contact
Subject: , FAX 1 page(s)

You have received a new fax. This fax was received by Fax Server. The fax is attached to the message. Open the attachment to view your fax.

Received Fax Details

Received On: 9/29/2009 10:13:00 AM
Number of Pages: 1
From (CSID):
From (ANI):
Sent to DID: 8504136362

Duration of Fax: 0:00:27
Transfer Speed: 14400

Received Status: Success

DOCUMENT NUMBER-DATE

10071 SEP 30 8

9/30/2009

FPSC-COMMISSION OFFICE

Number of Errors: 0
Port Received On: IPF_PORT_0011

Application for a staff-assisted rate case by
Neighborhood Utilities, Inc.

DOCKET NO. 090060-WU

Name Sue Ellen Cabral, Suda T Cabral
Address 2289 Cherokee Cove Trail
Jacksonville FL 32221

If you want to let the Public Service Commission know how you feel about this case, you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809. Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS
We would like to have our water to be connected to JEA, Neighborhood utilities is not a very reliable company.
The water pressure is always low, we have to boil water at least 2 or 3 times a quarter or the water has been shut off during the day for some reason.
From what we have been told we have been hooked up to JEA water for a couple of months, so why should we have to pay for such poor service??

Fold and tape -- see back for address