

Ruth Nettles

090448-EI

From: Weir, Laurie J. [LJWeir@tecoenergy.com]
Sent: Wednesday, September 30, 2009 3:28 PM
To: Filings@psc.state.fl.us
Cc: dezmenendez@gmail.com
Subject: Docket # 090448-EI
Importance: High
Attachments: Formal Menendez ltr for complaint withdrawl 9.30.09.doc

Reference Docket # 090448-EI

Complaint: Desiree Menendez and Tampa Electric Company (Improper Billing)

Office of Commission Clerk:

Attached is correspondence informing Office of Commission Clerk of agreement reached between Ms. Menendez and Tampa Electric Company.

It is our understanding the consumer shall be withdrawing complaint with your offices.

Thank you,

s/ Laurie J. Weir
Supervisor, Quality Assurance
Tampa Electric Company
813-228-4041
TrngSvcs&Admin@tampaelectric.com

Notice: This email is intended only for the individual(s) to whom it is addressed and may contain confidential information. If you have received this email by mistake, please notify the sender immediately, delete this email from your system and do not copy or disclose it to anyone else. Although we take precautions to protect against viruses, we advise you to take your own precautions to protect against viruses as we accept no liability for any which remain.

DOCUMENT NUMBER-DATE

10096 SEP 30 8

9/30/2009

FPSC-COMMISSION CLERK



September 30, 2009

Florida Public Service Commission
Office of Commission Clerk
Reference: Docket No. #090448-EI
Name: Desiree Menendez

Office of Commission Clerk:

This correspondence is being sent in reference to Docket #090448-EI. The purpose of the correspondence is to inform you that Tampa Electric Company and Ms. Desiree Menendez have reached a satisfactory mutual agreement.

The customer has advised Tampa Electric Company that she will be closing/withdrawing the complaint with your offices.

Please contact me at 813-228-4041, if you should have any further questions.

Sincerely,

s/ Laurie J. Weir
Supervisor- Quality Assurance Department
TrngSrvcs&Admin@tampaelectric.com
Tampa Electric Company
813-228-4041

DOCUMENT NUMBER - DATE

10096 SEP 30 8

FPSC-COMMISSION CLERK