

BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

NOTICE OF COMMISSION HEARING AND PREHEARING

TO

VERIZON FLORIDA LLC

OFFICE OF PUBLIC COUNSEL

OFFICE OF THE ATTORNEY GENERAL

AARP

AND

ALL OTHER INTERESTED PERSONS

DOCKET NO. 080278-TL

JOINT PETITION FOR SHOW CAUSE PROCEEDINGS AGAINST VERIZON FLORIDA LLC FOR APPARENT VIOLATION OF RULE 25-4.070, F.A.C., CUSTOMER TROUBLE REPORTS, AND IMPOSE FINES, BY THE OFFICE OF THE ATTORNEY GENERAL, CITIZENS OF THE STATE OF FLORIDA, AND AARP

ISSUED: October 1, 2009

NOTICE IS HEREBY GIVEN that a hearing will be held before the Florida Public Service Commission in the above-referenced docket, at the following time and place:

Thursday, October 29, 2009, 9:30 a.m.
Betty Easley Conference Center, Room 148
4075 Esplanade Way
Tallahassee, Florida

October 30, 2009, has also been reserved for continuation of the hearing if needed. The starting time of the next day's session will be announced at the conclusion of the prior day. The hearing may be adjourned early if all testimony is concluded.

PURPOSE AND PROCEDURE

The purpose of this hearing is to permit parties to present testimony and exhibits relative to the joint petition for show cause proceedings against Verizon Florida LLC for apparent

DOCUMENT NUMBER - DATE

10139 OCT-18

FPSC-COMMISSION CLERK

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violation of Rule 25-4.070, Florida Administrative Code, Customer Trouble Reports, and impose fines, by the Office of the Attorney General, Citizens of the State of Florida, and AARP, to consider any motions or other matters that may be pending at the time of the hearing, and for such other purposes as the Commission may deem appropriate. The Commission may rule on any such motions from the bench or may take the matters under advisement.

All parties shall be given the opportunity to present testimony and other evidence on the issues identified by the parties at the prehearing conference. All witnesses shall be subject to cross-examination at the conclusion of their testimony.

The proceedings will be governed by the provisions of Chapter 120, Florida Statutes, and Chapter 25-28, Florida Administrative Code. In accordance with the Americans with Disabilities Act, persons needing a special accommodation at this conference should contact the Office of Commission Clerk no later than 48 hours prior to the conference at (850) 413-6770 or via 1-800-955-8770 (Voice) or 1-800-955-8771 (TDD) Florida Relay Service. Assistive Listening Devices are available at the Office of Commission Clerk, Betty Easley Conference Center, Room 110.

PREHEARING CONFERENCE

A prehearing conference will be held before Commissioner Nathan A. Skop, as Prehearing Officer, regarding the above-referenced matter, at the following time and place:

Thursday, October 15, 2009, at 9:30 a.m.
Betty Easley Conference Center, Room 148
4075 Esplanade Way
Tallahassee, Florida

PURPOSE

The purpose of this prehearing conference is: (1) to define and limit, if possible, the number of issues; (2) to determine the parties' positions on the issues; (3) to determine what facts, if any, may be stipulated; (4) to dispose of any motions or other matters that may be pending; and (5) to consider any other matters that may aid in the disposition of this case.

EMERGENCY CANCELLATION OF HEARING

If settlement of the case or a named storm or other disaster requires cancellation of the hearing, Commission staff will attempt to give timely direct notice to the parties. Notice of cancellation of the hearing will also be provided on the Commission's website

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(<http://www.psc.state.fl.us/>) under the Hot Topics link found on the home page. Cancellation can also be confirmed by calling the Office of the General Counsel at 850-413-6199.

JURISDICTION

This Commission is vested with jurisdiction over the subject matter by the provisions of Chapter 364, Florida Statutes. This hearing will be governed by said Chapter as well as Chapter 120, Florida Statutes, and Chapters 25-4, 25-9, 25-22, 28-106, Florida Administrative Code.

By DIRECTION of the Florida Public Service Commission this 1st day of October, 2009.



ANN COLE
Commission Clerk

(SEAL)

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