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Public Service Commission

October 13, 2009

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COMMISSION  
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Martin S. Friedman, Esquire  
Rose, Sundstrom & Bentley, LLP  
2180 W. State Road 434, Suite 2118  
Longwood, FL 32779

**Re: Docket No. 090402-WS; Application of Sanlando Utilities Corporation for an Increase in Water and Wastewater Rates in Seminole County, Florida**

Dear Mr. Friedman:

In reviewing Sanlando Utilities Corporation (Sanlando or Utility) approval tariff, staff discovered that the Utility does not have an authorized NSF check charge or "NSF check charge." However, on MFR Schedule E-5, Sanlando reflected \$2,028.95 related to "NSF check charges." Pursuant to Rule 25-30.135, Florida Administrative Code (F.A.C.), a utility may not modify or revise its schedules of rates and charges until the utility files and receives approval from the Commission for any such modification or revision. Accordingly, the Utility appears to be in violation of Rule 25-30.135, F.A.C.

If the Utility does not cease collecting NSF check charges from customers and adequately explain its collection of these apparently unauthorized fees, staff will recommend to the Commission that the Utility be required to show cause in writing why it should not be fined for this violation pursuant to Section 367.161, Florida Statutes.

Sincerely,

A handwritten signature in black ink that reads "Lisa C. Bennett".

Lisa C. Bennett  
Senior Attorney

LCB:tf

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher, Linn, Rieger)  
Office of Commission Clerk ✓  
Sanlando Utilities Corporation

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