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000121A-TP

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Subject: Florida PSC Docket 000121A
Attachments: Docket 000121 STS Mtn to Accpt Add. Cmnts 10-30-09-jlp.pdf

Enclosed, please find cover letter and Petitioner Saturn Telecommunication Services, Inc., Motion to Accept Intervenor Saturn Telecommunications Services, Inc.'s Additional Comments Concerning AT&T's Motion For Expedited Approval of Funding For Lifeline Outreach and For Modification of the SEEM Penalty Payments

Thank you.

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DOCUMENT NUMBER-DATE

11020 OCT 30 8

FPSC-COMMISSION CLERK

10/30/2009

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October 30, 2009

Ms. Ann Cole, Commission Clerk
Office of the Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

RE: Docket No.: 000121A: Saturn Telecommunication Services, Inc., Motion to Accept Intervenor Saturn Telecommunications Services, Inc.'s Additional Comments Concerning AT&T's Motion For Expedited Approval of Funding For Lifeline Outreach and For Modification of the SEEM Penalty Payments

Dear Ms. Cole:

Enclosed please find Motion to Accept Intervenor Saturn Telecommunications Services, Inc.'s Additional Comments Concerning AT&T's Motion For Expedited Approval of Funding For Lifeline Outreach and For Modification of the SEEM Penalty Payments. Attached as Exhibit "A" to the Motion are the proposed Additional Comments.

Copies of the attached were served to the parties on the Certificate of Service on October 30, 2009.

We thank you for your kind attention to the filing of this Motion.

Very truly yours,

s/ Alan C. Gold

ALAN C. GOLD

DOCUMENT NUMBER-DATE

11020 OCT 30 8

FPSC-COMMISSION CLERK

BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

In re: Investigation in the establishment)
Of operations support systems)
Permanent performance measures for)
Incumbent local exchange)
Telecommunications companies)

Docket No: 000121A

Filed: October 30, 2009

**SATURN TELECOMMUNICATIONS SERVICES INC. MOTION TO ACCEPT
INTERVENOR SATURN TELECOMMUNICATIONS SERVICES, INC.'S
ADDITIONAL COMMENTS CONCERNING AT&T'S MOTION FOR
EXPEDITED APPROVAL OF FUNDING FOR LIFELINE OUTREACH AND
FOR MODIFICATION OF THE SEEM PENALTY PAYMENTS**

Saturn Telecommunication Services Inc d/b/a/ STS Telecom ("STS") a Florida corporation, pursuant to Rules 28-106.201, 28-106.204 and 28-106.205, of the *Florida Administrative Code*, files this Motion to Accept Intervenor Saturn Telecommunications Services, Inc.'s Additional Comments Concerning AT&T's Motion For Expedited Approval of Funding For Lifeline Outreach and For Modification of the SEEM Penalty Payments, and in support thereof states as follows.

1. On October 23, 2009, Intervenor STS filed its Motion to Intervene and Request to Have the Florida Public Service Commission Hold In Abeyance BellSouth Telecommunications, Inc. d/b/a/ AT&T Florida's ("AT&T Florida") Motion for Expedited Approval of Funding for Lifeline Outreach and for Modification of the Self-Effectuating Enforcement Mechanism ("Motion to Intervene").
2. As of the date of the instant Motion, the Florida Public Service Commission has not ruled on STS' Motion to Intervene.

3. STS desires to submit additional comments in order to clarify the issues and its position.
4. A copy of the Additional Comments are attached hereto as Exhibit "A".
5. Alternatively, this Commission may enter an order allowing said Comments as a Supplemental Filing to STS' Motion to Intervene.

WHEREFORE, Intervenor, SATURN TELECOMMUNICATION SERVICES, INC. respectfully requests that this Honorable Commission enter an order allowing STS' Additional Comments, or alternatively accepting said Additional Comments as a Supplemental Filing to STS' Motion to Intervene, and for any other relief deemed appropriate.

s/ Alan C. Gold
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CERTIFICATE OF SERVICE

Docket No. 090430-TP

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BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

In re: Investigation in the establishment)
Of operations support systems)
Permanent performance measures for)
Incumbent local exchange)
Telecommunications companies)

Docket No: 000121A

Filed: October 30, 2009

**INTERVENOR SATURN TELECOMMUNICATIONS SERVICES, INC.'S
ADDITIONAL COMMENTS CONCERNING AT&T'S MOTION FOR
EXPEDITED APPROVAL OF FUNDING FOR LIFELINE OUTREACH AND
FOR MODIFICATION OF THE SEEM PENALTY PAYMENTS**

Pursuant to Rule 28-106.205, Florida Administrative Code, Intervenor Saturn Telecommunications Services Inc, ("STS") hereby files its additional Comments to AT&T's Motion For Expedited Approval of Funding For Lifeline Outreach and For Modification of the SEEM Penalty Payments.

INTRODUCTION

This Commission and AT&T have wrongfully discarded and all but eliminated AT&T's Service Quality Measurements and Self Effectuating Enforcement Mechanisms (SQM/SEEM) with regards to AT&T's commingling responsibility of combining section 251 (c)(3)¹ elements with wholesale services such as special access services.

On August 21, 2003, the Federal Communication Commission (FCC) issued their *Triennial Review Order*² which compelled ILECs, at the request of a CLEC to

¹ Section 251 (c)(3) of the Telecommunications Act of 1934 as amended in 1996, requiring the use of Unbundled Network Elements and combinations of Unbundled Network Elements on a non-discriminatory basis.

² Report and Order and Order on Remand and Further Notice of Proposed Rulemaking, Review of the Section 251 Unbundling Obligations of Incumbent Local Exchange Carriers, 18 FCC Rcd 16978, ¶ 657 (2003) ("Triennial Review Order"), vacated in part

EXHIBIT "A"

commingle UNE and UNE Combinations with services that CLECs obtained at wholesale other than what is provided for under section 251 (c)(3) of the Act.³ The FCC rightfully concluded that an incumbent LEC's wholesale services constitute one technically feasible method to provide nondiscriminatory access to UNE and UNE combinations.

Currently the SQM/SEEM metrics do not include the same measurements for UNE and UNE combinations for commingling that non-commingled UNE and UNE combinations enjoy—for example, a UNE Loop terminating in a CLEC's collocation arrangement. In 2003, the FCC determined that attaching UNEs and combination of UNEs is one technically feasible method to provide nondiscriminatory access. The FCC made no distinction between a CLEC that provides for its own collocation arrangement and a CLEC that decides to use special access services such as Mux or D4 Channel Bank in lieu of such collocation arrangement. In fact, there is no reason for any distinction, and absolutely no reason that commingled arrangement should not have the same protection in the form of remedy payments as enjoyed by non-commingled arrangements. Treating commingled arrangements differently from non-commingled arrangements is just another method of discrimination against commingled arrangements. A CLEC who utilizes a commingled arrangement requires the exact same protection, in the form of remedy payments, against poor performance by AT&T, as a CLEC who utilizes non commingled arrangements. There is no rhyme or reason for this Commission and AT&T to treat

and remanded, *United States Telecom Ass'n v. FCC*, 359 F.3d 554 (D.C. Cir. 2004) (“TRO”).

³ *TRO*, paragraph 581; “We [FCC] conclude that the Act does not prohibit the commingling of UNEs and Wholesale services and that section 251(c)(3) of the Act grants authority for the Commission to adopt rules to permit the commingling of UNEs and combination of UNEs with wholesale services, including interstate access services.

UNEs and UNE Combinations that are attached to special access differently than UNEs and UNE combinations attached to a CLEC's collocation arrangement.

In its own internal documents AT&T acknowledges that there is no difference in provisioning, support services, support centers, capabilities, measurements and options between a UNE Loop commingled with special access services and a non-commingled arrangement, stating

“The UNE Loops that are commingled with SPA [special access] services will continue to be supported by the same processes and centers as the loops are today. There is **no difference** in the way the UNE Loop is provisioned except that the UNE Loop is delivered to the CLEC at a Mux or D4 Channel Bank in the EU SWC [end-user Serving Wire Center] instead of a Collocation arrangement. The same UNE Loop capabilities, measurements and options will apply to the Loop circuit of the commingled circuit.”⁴ (See attached Exhibit “A-1”)

Given the admissions in its own internal document, AT&T's current position that because of the special access portion, the UNEs and UNE combinations are somehow different and AT&T should not be held accountable for SQM/SEEM remedy payments in the same manner as a non-commingled UNE and UNE combination is nonsensical.

Additionally, the FCC made it clear the incumbent LEC shall permit commingling of UNEs and UNE combinations with other wholesale facilities and services, including any services offered for resale pursuant to section 251(c)(4) of the Act. Section 251(c)(4) of the Act places the duty on incumbent LEC's “not to prohibit, and not to impose unreasonable or discriminatory conditions or limitations on” the resale of telecommunications services provided at retail to customers who are not

⁴ This document was provided to STS in their section 271 Complaint to the FCC in File No. EB-09-MD-008, titled; UNE-UNE-P to UNE Loop Commingling© November 30, 2006-January 31, 2007 AT&T Intellectual Property. All rights reserved. Chapter 1.1 Overview paragraph six.

telecommunications carriers.⁵ Any restriction that prevents commingling of UNEs (or UNE combinations) with resold services constitutes a limitation on both reselling the eligible service and on obtaining access to the UNE or UNE combination.⁶ Yet, since AT&T has no requirement to have such commingling arrangements measured under a SQM/SEEM plan, AT&T is allowed to discriminate against CLECs, leaving a CLEC with the only method of enforcement such unlawful discrimination by filing an expensive and time consuming complaint with the FCC through the section 271 enforcement provision. Had this Commission adopted such a plan (SQM/SEEM for UNE and UNE combinations in a commingled arrangement) as a market opening requirement, this Commission and the CLECs would have a enforcement provision that would ensure that such discrimination would not occur, as does those CLECs that opted not to use commingling but rather used a collocation arrangement.

The FCC though the provisions of the Telecommunications Act of 1934 as amended in 1996 and this Honorable Commission have consistently sought to ensure, that incumbent LECs, and specifically former Bell Operating Companies⁷, do not discriminate in providing services to and between other telecommunication carriers. The SQM/SEEM measurements and remedy payments are designed to accomplish that goal. Whether it is the access to OSS, provisioning, maintenance, repair and billing, these metrics are meant to be self enforcing so that it ensures such non-discrimination. Yet this Commission has unwittingly allowed for discrimination. Simply put, a CLEC that has a collocation arrangement has a significant advantage over a CLEC that has a commingled

⁵ See 47 U.S.C. § 251(c)(4).

⁶ See *TRO*, paragraph 584.

⁷ Bell Operating Companies (BOCs) are subject to the market opening requirements of § 271 of the Telecommunications Act.

arrangement simply because a collocated CLEC knows that there is a “Self Effectuating Enforcement Mechanism” that encourages proper performance by penalizing AT&T for inadequate performance. The quality of an unbundled network element, as well as the quality of the access to the unbundled network element, that an incumbent LEC or in this case a BOC provides to a requesting telecommunications carrier shall be the same for all telecommunications carriers requesting access to that network element.⁸ Since the FCC has made no distinction between a CLEC that opts for a commingled arrangement and a CLEC that opts for a collocation arrangement for the access of UNE and UNE combination, neither should this Commission. Not allowing for SQM/SEEM measurements and remedy payments for a commingled arrangement is by its very nature discriminatory in that it places an undue burden upon the commingled CLEC that a collocated CLEC does not have to bear, in ensuring that AT&T does not discriminate in the access to UNE and UNE combinations.

Thus, all UNE and UNE combinations that are connected to wholesale services, or section 251(c)(4) resale services should be afforded the exact same SQM/SEEM measurements and remedy payments afforded those CLECs that opt for UNE and UNE combinations in a non-commingled arrangement. Anything less is a violation of the telecommunications Act sections 251 (c)(3), 251(c)(4), 271, and constitutes a discriminatory practice.

WHEREFORE, Intervenor, SATURN TELECOMMUNICATION SERVICES, INC. respectfully requests that this Honorable Commission consider these concerning

⁸ See 47 C.F.R. §51.311(a).

AT&T's Florida's Motion for Expedited Approval of Funding for Lifeline Outreach, and
for Modification of the SEEM Penalty Payments

s/ Alan C. Gold

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CERTIFICATE OF SERVICE
Docket No. 090430-TP

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UNE - UNE-P to UNE Loop Commingling

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Introduction

Purpose

This document provides work instructions to the LCSC Service Reps on how to process requests for a UNE-P to UNE Loop Commingling.

Version Information

Converted SOE from Word to verbatim.

Table A. Revision History

Chapter	Action Request #	Date / Issue	Description	Change Requested By / Made By
Service Order Exhibits	N / A	January 31, 2007 / 1_corrected	Converted SOE from Word to verbatim.	Danny Mann
All	N / A	November 30, 2006 / 1	Initial Issue	Tina Berard / Keri Lynn Morgan / Lynn P. Burkett

Chapter 1. Overview

1.1 Overview

EXHIBIT "A-1"

A Commingled circuit allows for a UNE Loop to be connected to a wholesale service. For purposes of connecting UNE Loops, commingling will be defined as a stand-alone Unbundled Loop connected to a BellSouth Wholesale Tariff service

The CLEC must establish the higher-level Special Access (SPA) and associated multiplexing equipment in the same SWC where the local loop will terminate.

The Central Office Channel Interface (COCI), which includes the low speed card and jumper, will be a part of the UNE Loop order. The COCI replaces the collocation cross-connect.

The Commingled DS0 Loop will be terminated to the MDF and then connected, using the appropriate DS0 COCI, to the DS0 side of a D4 Channel Bank.

The same features and capabilities allowed for the DS0 analog Loops will also be allowed for the Commingled Loop including reuse of facilities (when available) as with this process.

The UNE Loops that are commingled with SPA services will continue to be supported by the same processes and centers as the loops are today. There is no difference in the way the UNE Loop is provisioned except that the UNE Loop is delivered to the CLEC at a Mux or D4 Channel Bank in the EU SWC instead of a Collocation arrangement. The same UNE Loop capabilities, measurements and options will apply to the Loop circuit portion of the commingled circuit.

Chapter 2. Applicable States/Effective Dates

2.1 Applicable States/Effective Dates

UNE-P to UNE Loop Commingling is available only in 1 state and for 1 CLEC.

Note: The CLEC must have the appropriate rate elements (USOC's) in their Interconnection Agreement.

State	Applicable	Effective Date	CLEC	Company Code
Florida	Y	November 2006	STS	645A

Chapter 3. LOH (Local Ordering Handbook)

3.1 Ordering, Data Dictionary, Due Date Interval Guide

To view the current version of the LOH, please click below:

[LOH \(Local Ordering Handbook\)](#)

Chapter 4. Restrictions/Requirements

4.1 Product Restrictions

The following items are not available for UNE Loop Commingling:

Product Specific
SIG does not apply.
Mileage does not apply to this product.
Service Inquiry form (SI) is not needed.
Product not to be used to provision wireless service.
Cable & Pair is not applicable for this product, but will be used to submit the order via LENS

T3TIE CFA is not applicable for this product.

SAW does not apply.

4.2 Billing Information

The following table shows the restrictions and/or requirements that pertain to billing information.

Billing	Applies (Y/N)	Special Instructions
Minimum Bill Requirements	Y	A minimum of one month of billing/billed in CABS
Billing Guarantees	N	No action needed by service rep

Additional Information: Y=YES, N=NO

4.3 Order Charges

The following table shows restrictions and/or requirements that pertain to ordering charges.

Charges	Applies (Y/N/C)	Special Instructions
Manual Coordination	Y	Manual Coordination is included in the one (1) time non-recurring charge.
SOMAN/SOMEK	Y	SOMEK only Link to Matrix of Applicable Charges by State
Expedite Charges	N	Click HERE to learn more about Expedite Charges.
Overtime Rates	N	Overtime rates apply for work outside of 8:00 AM and

5:00 PM local time

ADDITIONAL INFORMATION: Y=YES, N=NO, C=CONDITIONAL

4.4 LSR Requirements

LSR Requirements		
Section	Item	Definition
LSR	CC	645A
	BAN1	CABS BAN for Loop
	BAN2	Listing Q Account
	REQTYP	BB
	ACT	V
	NC Codes	STS will submit NC Codes for a non-Commingled SL2 Loop.
LSNP	Cable ID	PXXX1
	Pair	00
RMKS	CFA	STS will provide a CFA in Remarks . The format will either be ST01. Ex: 88888 ST01 3 CLMBGAMTWD1 RSWLGAMA

Additional Information: Any other entries are considered business as usual.

4.5 Service Order Requirements

Order Requirements		
Section	Item	Definition
IDENT	SPO	Service Provisioning Overall Measurement contains 4 to 5 alphanumeric, recapped on CABS "C" type service orders. See SPO chart below for more information.
	AECN	Required on Designed Service Orders. This information is placed in the Unfielded Ident section of the service orders.
	ACTL	The ACTL the CLEC submits on the LSR will be 11 characters. It will be the ACTL CLLI of the BST wire center where the CLEC is collocated.

	APPT	An Appt (appointment) Code is required on UVL-SL2 loop order. Click here to learn how to apply the correct Appt Code to the order.
	BCS	The Basic Class of Service used on the order will be: NTCVG - Voice Grade Loop
	FDT	Frame Due Time: If you are unsure which FDT to use, please refer to the FDT Requirements for UNE Orders document by clicking: UNE-FDT Requirement for UNE Orders
S&E	SOMEK	SOMEK will always be on the order.
	NC Code	Same NC Code from LSR
	NCI Code at CKL-1	
	NCI Code at CKL-3	Same as from LSR
	CKL Locations	<p>Commingled Loop orders will have 3 CKL locations:</p> <ul style="list-style-type: none"> • CKL1 Address of BST central office • CKLT2 End User SWC CLI (also known as MUX) <p>CKL3 End User Address</p> <p>Note: If the CFA is a T3Z, a CKLT will be needed. The End User address will then become CKL3.</p>
	XPOI	This FID is floated at CKL1 and is the ACTL EXAMPLE: /XPOI AGSTGAMTXFX
	CKLT	The data that follows the CKLT 2 is the 8 character CLI code of the End Users SWC. EXAMPLE: IG2 CKLT 2-RSWLGAMA
	CKR	A field from the LSR. The CKR is used by CPG on the Design Layout Report (DLR) that is sent to the CLEC. Additionally, CWINS and I&M can use the CKR during testing.
CFA	The CLEC will provide a CFA in Remarks. The format will be ST01	

		The Cable ID and Pair generated on the Loop order needs to be deleted and the CFA from Remarks added to the S&E.
	Circuit ID Format	The circuit ID for the type of Commingled Loop ordered will be the same as a non-commingled DS0 level loop. EXAMPLE: 38.LYFU.123456..SB would be used for the SL2 Commingled Loop for these orders.
	WACD	This FID will be used on ALL Commingled Loop orders. It is floated at CKL1 on the order. /WACD Commingled Non Transpt is used on all new Commingled Loop orders.
RMKS	Remarks section of Order	If a service rep needs to update a pending service order, the service rep should always update the remarks section of the order to explain what was done: .Ex: 12-11 Updt ordr to chng dd per sup 2.....Tina

Additional Information: Please refer to service order exhibits contained in this document for service and equipment formats specific to this product.

Table B. SPO Codes

SPO Codes		
First Character	M	Used for Adds or Rearrangements
	N	Used for Disconnects
...		
Second Character	F	ALWAYS
...		
Third Character	X	ALWAYS
...		
Fourth and Fifth Character	Number of Circuits being Added, Rearranged or Disconnected.	

Chapter 5. Types/Options

5.1 Types

Only one type of Commingled Loop is available for this process:

- 2 Wire Unbundled Analog Voice Designed (SL2)

5.2 Options

There are no additional options available at this time.

Chapter 6. Validations

6.1 Validations

Note: When validating a CFA of (T3Z) if the NC codes does not match on the LSR, please clarify.

Please click below to link to the validation process documents:

Process
Address Validation
ORION User's Guide
BAN Verification
LCSC Toolkit Job Aid

Chapter 7. Forms

7.1 Forms

The following forms are required to be sent by the CLEC:

- Local Service Request
- End User Form
- Loop Service Number Portability Form

Note: A Service Inquiry (SI) form is not needed for this product.

Chapter 8. Collocation Verification

8.1 Collocation Verification

Follow these steps for determining if collocation is physical or virtual:

- Log into appropriate TN3270 site
 - Clear the screen and type **/ICLOC screen**
 - Type the 11 character ACTL CLI in the Location CLI Field
 - Hit PF1
 - Look in the Type Field
 - If a C is populated, use physical collocation USOC
 - If anything besides a C is populated or is blank, use virtual collocation USOC
-

Chapter 9. Exact Programming

9.1 Project Code

The project code to be used in EXACT depends on the product being ordered.

The Loop order should be generated electronically, but if an order must be issued manually through EXACT, the following Project Code should be used:

- NTCVG

[Click here to access the UNE-EXACT Programming document in CDIA for a complete list of codes.](#)

Chapter 10. NC Code Matrix

10.1 2 Wire Voice Grade Commingled Loop

NC Code	NCI Code	SECNCI Code
LY—	04DS9.15 04DS9.1K 04DS9.15B 04DS9.1S	02LS2 02GS2 02RV2.T

Note: The same NC Code and SECNCI Codes that are applicable to a Non-Commingled Analog Voice Grade Loop (SL2) are applicable to the Commingled Loop. Only the NCI Code is different.

10.2 4 Wire Voice Grade Commingled Loop

NC Code	NCI Code	SECNCI Code
LY—	04DS9.1 04DS9.1K 04DS9.15 04DS9.1S	04LS2 04GS2

Note: The same NC Code and SECNCI Codes that are applicable to a Non-Commingled Analog Voice Grade Loop (SL2) are applicable to the Commingled Loop. Only the NCI Code is different.

Chapter 11. USOC's

11.1 Unbundled Voice Grade Commingled USOC's

Commingled Voice Grade Loop USOC's			
BCS	USOC at CKL 1	USOC at CKLT2	USOC at CKL 3
NTCVG	HTN	1D1VG	UEAL2 for 2 Wire UEAL4 for 4 Wire

Chapter 12. Project Management

12.1 Project Management

All LSR's will be sent with a pre-assigned Due Date.

Click the following to learn more about Project Management: [Project Management Guidelines \(CDIA\)](#)

To obtain a list of contacts click [Project Management Website](#)

Chapter 13. CRO, RRSO, and SEQ

13.1 CRO, RRSO, and SEQ

Please click below to view CRO, RRSO, and SEQ document:

[CRO, RRSO, and SEQ](#)

Not intended to be a complete Service Order Exhibit, please fill in appropriate fields.

<p>SR RG VN 001 SI 770422 RC MOD PD - - AC N TI SOI RG TN *** *-*** SA CC *** CD - - EX AD - - HU 0000 ID 00-00 ORD C***** CS NTCVG SLS YAXQ*** DD - - AC AP * MA ()</p>	<p>AP=W, L or x (see appointment code document) BCS = NTCVG</p>
<p>---IDENT LAT SPO MPX* ZRTI \$,QS,800 773-4967,***,205714 ADSR IAECN 645A, NTCVG FDT 900P</p>	<p>SPO=Check SPO doc under UNE Reference Links to confirm correct SPO code. ***=Service Rep initials</p>
<p>---LIST ACN CLEC Name ACA 1-ACTL's Address ACTL 1-ACTL from LSR</p>	
<p>---CTL SID **-*--*/LAM **-*--* /DLRD **-*--* RID ---*--*/DVA **-*--* WOT **-*--*/FCD **-*--* PTD **-*--* WCO CIS/OCO *** ECO *** DSG IMP SLSN LCSC Rep Name/CTN 800 **-*--*</p>	
<p>---BILL IPON ***** MAN U645A</p>	<p>PON=Retrieve from LSR MAN=STS CompanyCode</p>
<p>---S&E IG1 CLS ** LYFU,***** /NC LY - /CKR ***** /PIU 0/PLU 100 /SSP/SMRL *** II *****</p>	<p>CLS=Circuit Id NC=Use NC code from LSR CKR=Use CKR from LSR if new loop. BCS = NTCVG</p>

Chapter 14. UNE – Order Reference Links

14.1 UNE – Order Reference Links

For information on Routing Codes, Switching Indicators, System Request Codes, Disconnect Reasons, Appointment Codes, Service Inquiry forms and FPI Indicators, please click below:

For more detailed definitions of the previously mentioned terms, click below to view the TR73572 Expanded Interconnection Services DS1 and DS3 Level Network Interface Specifications:

[UNE – Order Reference](#)

Chapter 15. Quick List of Service Order Exhibits

15.1 Quick List of Service Order Exhibits

Exhibit Number	Description
Exhibit 1	New Install with CFA

Chapter 16. Service Order Exhibits

16.1 Exhibit 1: UNE-P to UNE Commingled Loop

To view additional information on USOCs, refer to the [DS1 Interface USOC Table](#).

This exhibit represents the UNE Commingled Loop order portion of the UNE-P to UNE Commingled Conversion.

<pre> SUB 1-*** *** IG2 CKL 1-POP Address, City, State /LSO *** ***/TAR ***,**** /NCI *****.**/ /CFA *** *** * POPCLLCode MUXCLLCode /ZNEA /ACTL * /XPOI POPCLLCode /WACD COMMINGLED NON TRANSPT I1 HTN IG2 CKLT 2 - ***** I1 ***** SUB 2-*** *** IG2 CKL 3-End User Address, City, State /LSO *** ***/TAR ***,*** /SN End User Name /NCI *****.*** /TAR ***, ***/LCON End User or CLEC IMPCON NPA NXX-**** I1 UEAL2 /LSO I1 UNECN/ZRCI CLEC Name, *** ***- ****, CLEC IMPCON Name I1 DND I1 SOMEC </pre>	<pre> CFA=Retrieve from Remarks on LSR ACTL=* same as ACTL number in LIST section CFA = ST01 CKLT2 = First 8 characters of the ACTL This USOC will be: 1D1VG Refer to Chapter 12 SEC NCI=Retrieve from LSR USOC at CKL-3 are same as the non- commingled version of the type of loop...UEAL2....Refer to Chapter 12 DND used for UNE-P to UNE Commingled Conversion. </pre>
<pre> ---RMKS RMK Commingled Loop </pre>	

Chapter 17. UNE SOR Checklist

17.1 UNE SOR Checklist

Please click below to view the SOR checklist for this product:

[UNE SOR checklist](#)

Chapter 18. MSOC

18.1 Clairvoyant - MSOC Module Job Aid

To view information on ESM, Activity Summary and Details, MSOC Tally Sheets, DWOR, and MOR, please click below to view the Clairvoyant - MSOC Module Job Aid:

[Clairvoyant - MSOC Module Job Aid](#)

18.2 MSOC Job Aids

Please click below to view the MSOC Job Aids:

To view information on Basic, Fundamental and Advanced MSOC Job Aids, please click below to view these job aids:

[MSOC Job Aids](#)

Chapter 19. Definitions & A.K.A.'s (Also Known As)

19.1 Terms and Definitions

Term	Definition
COCI	Central Office Channel Interface

SPA	Special Access
COM	Commingled
DSX	Digital Cross Connect
OC-TS	Order Coordination-Time Specific
LCM	Local Contract Manager
LSM	Local Support Manager
IOF	Inter Office
ICSC	Interconnection Carrier Service Center
ACAC	Access Customer Advocacy Center

Chapter 20. Frequently Called Numbers

20.1 Frequently Called Numbers

Center	Contact Information
AFIG	AFIG Job Aid
Center Contacts	Center Contacts
Employee Locator	Employee Locator
SAC	Service Advocacy Center
WMC	Work Management Center

Chapter 21. FAQs & Troubleshooting

21.1 FAQs

This section is currently under construction. If you have any information relating to the topic please submit via the Action Request System (AR).

21.2 Troubleshooting

This section is currently under construction. If you have any information relating to the topic please submit via the Action Request System (AR).

21.2.1 Maintenance & Repair

Maintenance and Repair issues will be handled thru the CWINS center.

Chapter 22. Quick Reference Links

22.1 Quick Reference Links

For links to the most common look up tools, (USOC Look Up Tool , NC NCI Codes, etc.), please select below:

[Quick Reference Tools](#)

Chapter 23. Corrective Action / Feedback

23.1 Corrective Action / Feedback

Corrections to this document should be submitted via the ISO approved Action Request System (ARs). Please click [here](#) to access the AR system via the Interconnection Gateway.

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