

090461

COMMISSIONERS:
NANCY ARGENZIANO, CHAIRMAN
LISA POLAK EDGAR
NATHAN A. SKOP

STATE OF FLORIDA



OFFICE OF COMMISSION CLERK
ANN COLE
COMMISSION CLERK
(850) 413-6770

Public Service Commission

June 10, 2010

Tracy W. Hatch
Manuel A. Gurdian
AT&T Florida
c/o Mr. Gregory Follensbee
150 South Monroe Street, Suite 400
Tallahassee, Florida 32301-1561

RECEIVED *Rufant*
DATE *6/11/2010*

Re: Return of Confidential Documents to the Source

PSC, CLK - CORRESPONDENCE		
<input checked="" type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input type="checkbox"/> Consumer
DOCUMENT NO. 11537-09		
DISTRIBUTION: _____		

Dear Mr. Hatch and Gurdian:

Commission staff have advised that the confidential documents listed below, filed on behalf of AT&T Florida in the dockets listed below can be returned to the source. The documents are enclosed.

<u>DOCKET NO(S).</u>	<u>DOCUMENT NO(S).</u>
060077-TL, 070634-EI, 070635-TL	01682-09
060476-TL	08527-06, 02552-09, 03293-09
060614-TC	09719-06
090000-OT	00622-09, 00939-09, 02806-09, 02806-09, 06407-09, 07229-09, 07600-09, 07875-09
090082-TP	02617-09
090246-TP	04471-09, 06786-09
090258-TP	09573-09, 10903-09, 10904-09, 11026-09
090423-TL	08966-09
090430-TP	02437-10, 03099-10
090458-TL	09913-09
090461-TL	10823-09
100000-OT	01744-10
100138-TL	01936-10

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD • TALLAHASSEE, FL 32399-0850

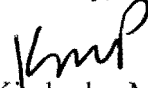
An Affirmative Action / Equal Opportunity Employer

PSC Website: <http://www.floridapsc.com>

Internet E-mail: contact@psc.state.fl.us

Please do not hesitate to contact me if you have any questions concerning return of this material.

Sincerely,



Kimberley M. Peña
Records Management Assistant

AC:kmp
Enclosure

cc: Lisa Harvey, Carl Vinson, Office of Auditing and Performance Analysis
Dale Buys, Division of Economic Regulation
Beth Salak, Jeff Bates, Catherine Beard, Kiwanis Curry, Sakina Deas, Laura King, Melinda
Watts, Division of Regulatory Analysis
Clayton Lewis, Rick Moses, Division of Service, Safety & Consumer Assistance
Richard Bellak, Timisha Brooks, Charlie Murphy, Lee Eng Tan, Adam Teitzman, Office of
the General Counsel

Matilda Sanders

PSC-10-0132-CO-TL

090461-TL

From: Gloria Ross
Sent: Friday, March 05, 2010 11:29 AM
To: CLK - Orders / Notices
Cc: Lee Eng Tan; Adam Teitzman
Subject: Order / Notice Submitted

Date and Time: 3/5/2010 11:27:00 AM
Docket Number: 090461-TL
Filename / Path: I:\2009\090461\090461 CO.ttt.doc

FPSC, CLK - CORRESPONDENCE
 Administrative Parties Consumer
DOCUMENT NO. 11537-09
DISTRIBUTION: _____

CONSUMMATING ORDER

faxed 0
mailed 0
emailed 2

Gloria Ross
Commission Deputy Clerk II
Office of the General Counsel
Florida Public Service Commission
850-413-6214

**FLORIDA PUBLIC SERVICE COMMISSION
CASE MANAGEMENT SYSTEM
PARTICIPATING EMAIL ADDRESSES FOR DOCKET 090461**

PARTY NAME	COMPANY CODE	EMAIL ADDRESS	ADDRESS IN MASTER COMMISSION DIRECTORY
Administrative Procedures Committee		joint.admin.procedures@leg.state.fl.us	No
AT&T Florida (09a)		greg.follensbee@att.com	No

Commission Clerk

From: Commission Clerk
Sent: Friday, March 05, 2010 3:45 PM
Subject: Order or Notice issued by the Public Service Commission (Email ID = 704788)
Attachments: 01531-10.pdf

The attached order or notice has been issued by the Public Service Commission.

If you have any problems opening this attachment, please contact the Office of Commission Clerk by reply email or at 850-413-6770.

When replying, please do not alter the subject line; as it is used to process your reply.

Thank you.

Matilda Sanders

PSC-10-0077-PAA-TL

090461-TL

From: Gloria Ross
 Sent: Wednesday, February 10, 2010 9:55 AM
 To: CLK - Orders / Notices
 Cc: Lee Eng Tan; Adam Teitzman
 Subject: Order / Notice Submitted

Date and Time: 2/10/2010 9:52:00 AM
 Docket Number: 090461-TL
 Filename / Path: I:\2009\090461\090461 PAA Order.tit.doc

*11
attach's online*

FPSC, CLK - CORRESPONDENCE
 Administrative Parties Consumer
 DOCUMENT NO. 11537-09
 DISTRIBUTION: _____

NOTICE OF PROPOSED AGENCY ACTION ORDER
APPROVING MODIFICATION OF EXISTING SERVICE GUARANTEE PROGRAM

Gloria Ross
 Commission Deputy Clerk II
 Office of the General Counsel
 Florida Public Service Commission
 850-413-6214

2/10/11
1 faxed
1 e-mailed

Commission Clerk

Subject: Order or Notice issued by the Public Service Commission (Email ID = 963905)

Attachments: 00912-10.pdf

The attached order or notice has been issued by the Public Service Commission.

If you have any problems opening this attachment, please contact the Office of Commission Clerk by reply email or at 850-413-6770.

When replying, please do not alter the subject line; as it is used to process your reply.

Thank you.

**FLORIDA PUBLIC SERVICE COMMISSION
CASE MANAGEMENT SYSTEM
PARTICIPATING EMAIL ADDRESSES FOR DOCKET 090461**

PARTY NAME	COMPANY CODE	EMAIL ADDRESS	ADDRESS IN MASTER COMMISSION DIRECTORY
AT&T Florida (09a)		greg.follensbee@att.com	No

C90461-TL

FLORIDA PUBLIC SERVICE COMMISSION
CASE MANAGEMENT SYSTEM
PARTICIPATING EMAIL ADDRESSES FOR DOCKET 090461

PARTY NAME	COMPANY CODE	EMAIL ADDRESS	ADDRESS IN MASTER COMMISSION DIRECTORY
AT&T Florida (09a)		greg.follensbee@att.com	No

Farrest 1
mailed 0
emailed 1

FPSC, CLK - CORRESPONDENCE
Administrative Parties Consumer
DOCUMENT NO. 11537-09
DISTRIBUTION: _____

Commission Clerk

From: Commission Clerk
Sent: Friday, January 15, 2010 12:07 PM
Subject: Order or Notice issued by the Public Service Commission (Email ID = 146296)
Attachments: Revised Agenda Conference for January 15, 2010.pdf

The attached order or notice has been issued by the Public Service Commission.

If you have any problems opening this attachment, please contact the Office of Commission Clerk by reply email or at 850-413-6770.

When replying, please do not alter the subject line; as it is used to process your reply.

Thank you.

FLORIDA PUBLIC SERVICE COMMISSION

REVISED

COMMISSION CONFERENCE AGENDA

CONFERENCE DATE AND TIME: Tuesday, January 26, 2010, 9:30 a.m.

LOCATION: Betty Easley Conference Center, Joseph P. Cresse Hearing Room 148

DATE ISSUED: January 15, 2010

NOTICE

Persons affected by Commission action on certain items on this agenda may be allowed to address the Commission, either informally or by oral argument, when those items are taken up for discussion at this conference. These items are designated by double asterisks (**) next to the agenda item number.

To participate informally, affected persons need only appear at the agenda conference and request the opportunity to address the Commission on an item listed on agenda. Informal participation is not permitted: (1) on dispositive motions and motions for reconsideration; (2) when a recommended order is taken up by the Commission; (3) in a rulemaking proceeding after the record has been closed; or (4) when the Commission considers a post-hearing recommendation on the merits of a case after the close of the record. The Commission allows informal participation at its discretion in certain types of cases (such as declaratory statements and interim rate orders) in which an order is issued based on a given set of facts without hearing.

See Rule 25-22.0021, F.A.C., concerning Agenda Conference participation and Rule 25-22.0022, F.A.C., concerning oral argument.

To obtain a copy of staff's recommendation for any item on this agenda, contact the Office of Commission Clerk at (850) 413-6770. There may be a charge for the copy. The agenda and recommendations are also accessible on the PSC Website, at <http://www.floridapsc.com>, at no charge.

Any person requiring some accommodation at this conference because of a physical impairment should call the Office of Commission Clerk at (850) 413-6770 at least 48 hours before the conference. Any person who is hearing or speech impaired should contact the Commission by using the Florida Relay Service, which can be reached at 1-800-955-8771 (TDD). Assistive Listening Devices are available in the Office of Commission Clerk, Betty Easley Conference Center, Room 110.

Video and audio versions of the conference are available and can be accessed live on the PSC Website on the day of the Conference. The audio version is available through archive storage for up to three months after the conference.

ITEM NO.

CASE

3**PAA

Docket No. 090461-TL – Petition for modification of Service Guarantee Program by BellSouth Telecommunications, Inc. d/b/a AT&T Florida.

Critical Date(s): None

Commissioners Assigned: All Commissioners
Prehearing Officer: Administrative

Staff: RAD: Watts
GCL: Tan
SSC: Moses

Issue 1: Pursuant to Section 364.02, F.S., what services constitute basic telecommunication service for purposes of AT&T Florida’s proposed Service Guarantee Program?

Recommendation: Pursuant to Section 364.02(1), F.S., access to intraLATA and interLATA are basic services. Staff believes that an AT&T Florida customer who is presubscribed to intraLATA and interLATA services should not be exempted from the protection of AT&T Florida’s proposed Service Guarantee Program. Presubscription simply provides a customer access to intraLATA and interLATA services. Furthermore, interLATA services are not unregulated because the Commission retains limited oversight and regulation of intrastate interexchange telecommunication (IXC) services. Presubscribing to interLATA and intraLATA toll should be identified as basic telecommunication service for purposes of AT&T Florida’s proposed Service Guarantee Program.

Issue 2: Should the Commission approve AT&T Florida’s request to modify its existing Service Guarantee Program, pursuant to the changes to the service quality rules necessitated by Chapter 2009-226, Laws of Florida?

Recommendation: Yes, the Commission should approve AT&T Florida’s request to modify its existing Service Guarantee Program, pursuant to the changes to the service quality rules necessitated by Chapter 2009-226, Laws of Florida. Customers, to whom the Service Guarantee Program applies, should be identified based on the Commission’s decision in Issue 1.

Issue 3: Should this docket be closed?

Recommendation: If no person whose substantial interests are affected by the proposed agency action files a protest within 21 days of the issuance of the order, this docket should be closed upon the issuance of a consummating order.

ADMINISTRATIVE

090461-TL

Dorothy Menasco

From: Dorothy Menasco
Sent: Monday, November 23, 2009 2:41 PM
To: Mary Macko
Subject: RE: Docket No: 090461-TL

Mary,

I have added SSC as OCR as requested below.

From: Mary Macko
Sent: Monday, November 23, 2009 1:54 PM
To: Dorothy Menasco
Subject: Docket No: 090461-TL

Dorothy,

Please assign SSC to the OCRs Division Assignments in Docket No: 090461-TL.

Mary

11/23/2009

DOCUMENT NUMBER-DATE

11537 NOV 23 8

FPSC-COMMISSION CLERK

Section 1 - Office of Commission Clerk

Docket No. 090461-TL Date Docketed: 09/28/2009 Title: Petition for modification of Service Guarantee Program by BellSouth Telecommunications, Inc. d/b/a AT&T Florida.

Company: BellSouth Telecommunications, Inc. d

FPSC, CLK - CORRESPONDENCE
~~Administrative Parties Consumer~~
 DOCUMENT NO. 11537-09
 DISTRIBUTION: _____

Official Filing Date: _____

Expiration: _____

Last Day to Suspend: _____

Referred to:

ADM CLK ECR GCL PIF (RCP) SGA SSC

("O" indicates OPR)

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Section 2 - OPR Completes and returns to CLK in 10 workdays.

Time Schedule

Program Module B7(b)

WARNING: THIS SCHEDULE IS AN INTERNAL PLANNING DOCUMENT
 IT IS TENTATIVE AND SUBJECT TO REVISION.
 FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770

Staff Assignments

OPR Staff

Current CASR revision level

Due Dates

Previous Current

Staff Counsel

OCRs

Recommended assignments for hearing and/or deciding this case:

Full Commission ___ Commission Panel ___
 Hearing Examiner ___ Staff ___

Date filed with CLK: _____

Initials OPR _____
 Staff Counsel _____

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Section 3 - Chairman Completes

Assignments are as follows:

- Hearing Officer(s)

Commissioners						Hrg Exam	Staff
ALL	CT	ED	MM	AG	SK		

Prehearing Officer

Commissioners					ADM
CT	ED	MM	AG	SK	

Where panels are assigned the senior Commissioner is Panel Chairman: the identical panel decides the case.

Where one Commissioner, a Hearing Examiner or a Staff Member is assigned the full Commission decides the case.

Approved: _____
 Date: _____

Section 1 - Office of Commission Cler

Docket No. 090461-TL Date Docketed: 09/28/2009 Title: Petition for modification of Service Guarantee Program by BellSouth Telecommunications, Inc. d/b/a AT&T Florida.

Company: BellSouth Telecommunications, Inc. d

Official Filing Date: _____

Expiration: _____

Last Day to Suspend: _____

Referred to:

ADM CLK ECR GCL PIF (RCP) SGA SSC

("O") indicates OPR

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Section 2 - OPR Completes and returns to CLK in 10 workdays.

Time Schedule

Program Module B7(b)

WARNING: THIS SCHEDULE IS AN INTERNAL PLANNING DOCUMENT
IT IS TENTATIVE AND SUBJECT TO REVISION.
FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770

Staff Assignments

OPR Staff

M Watts

Current CASR revision level

Due Dates

Previous Current

Staff Counsel

L Tan

OCRs

Recommended assignments for hearing and/or deciding this case:

Full Commission Commission Panel
Hearing Examiner Staff

Date filed with CLK: 10/14/2009

Initials OPR

Staff Counsel

1.	Staff Recommendation	NONE	10/29/2009
2.	Agenda	NONE	11/10/2009
3.	PAA Order	NONE	11/30/2009
4.	Close Docket or Revise CASR	NONE	02/26/2010
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Section 3 - Chairman Completes

Assignments are as follows:

- Hearing Officer(s)

Commissioners						Hrg Exam	Staff
ALL	CT	ED	AG	SK	NC		
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Prehearing Officer

Commissioners					ADM
CT	ED	AG	SK	NC	
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Where panels are assigned the senior Commissioner is Panel Chairman: the identical panel decides the case.

Where one Commissioner, a Hearing Examiner or a Staff Member is assigned the full Commission decides the case.

Approved: CTJ/mm

Date: 10/14/2009

Section 1 - Office of Commission Clerk

Docket No. 090461-TL Date Docketed: 09/28/2009 Title: Petition for modification of Service Guarantee Program by BellSouth Telecommunications, Inc. d/b/a AT&T Florida.

Company: BellSouth Telecommunications, Inc. d

Official Filing Date: _____

Expiration: _____

Last Day to Suspend: _____

Referred to:

ADM APA CLK ECR GCL PIF RAD SSC

("O") indicates OPR

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Section 2 - OPR Completes and returns to CLK in 10 workdays.

Time Schedule

Program Module B7(b)

WARNING: THIS SCHEDULE IS AN INTERNAL PLANNING DOCUMENT
IT IS TENTATIVE AND SUBJECT TO REVISION.
FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770

Staff Assignments

Due Dates

OPR Staff	M Watts	2	Current CASR revision level	Due Dates	
				Previous	Current
		1.	Staff Recommendation	11/17/2009	12/03/2009
		2.	Agenda	12/01/2009	12/15/2009
		3.	PAA Order	12/21/2009	01/04/2010
		4.	Close Docket or Revise CASR	02/26/2010	03/31/2010
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Recommended assignments for hearing and/or deciding this case:

Full Commission X Commission Panel
Hearing Examiner Staff

Date filed with CLK: 11/05/2009

Initials OPR _____
Staff Counsel _____

Section 3 - Chairman Completes

Assignments are as follows:

- Hearing Officer(s)

Commissioners						Hrg Exam	Staff
ALL	CT	ED	AG	SK	KL		
X							

Prehearing Officer

Commissioners					ADM
CT	ED	AG	SK	KL	
					X

Where panels are assigned the senior Commissioner is Panel Chairman: the identical panel decides the case.

Where one Commissioner, a Hearing Examiner or a Staff Member is assigned the full Commission decides the case.

Approved: CT / MWN
Date: Pending
11/18/09

Section 1 - Office of Commission Clerk

Docket No. 090461-TL Date Docketed: 09/28/2009 Title: Petition for modification of Service Guarantee Program by BellSouth Telecommunications, Inc. d/b/a AT&T Florida.

Company: BellSouth Telecommunications, Inc. d

Official Filing Date: _____
 Last Day to Suspend: _____

Expiration: _____

Referred to:

ADM APA CLK ECR GCL PIF (RAD) SSC

("O") indicates OPR

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Section 2 - OPR Completes and returns to CLK in 10 workdays.

Time Schedule

Program Module B7(b)

**WARNING: THIS SCHEDULE IS AN INTERNAL PLANNING DOCUMENT
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 FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770**

Staff Assignments

OPR Staff

M Watts

3 Current CASR revision level

Due Dates

Previous Current

Staff Counsel

L Tan

OCRs (SSC)

R Moses

		12/03/2009	01/13/2010
1.	Staff Recommendation		
2.	Agenda	SAME	01/26/2010
3.	PAA Order	01/04/2010	02/15/2010
4.	Close Docket or Revise CASR	03/31/2010	04/30/2010
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Recommended assignments for hearing and/or deciding this case:

Full Commission Commission Panel _____
 Hearing Examiner _____ Staff _____

Date filed with CLK: 11/05/2009

Initials OPR _____

Staff Counsel _____

Section 3 - Chairman Completes

Assignments are as follows:

- Hearing Officer(s)

Commissioners						Hrg Exam	Staff
ALL	CT	ED	AG	SK	KL		
X							

Prehearing Officer

Commissioners					ADM
CT	ED	AG	SK	KL	
					X

Where panels are assigned the senior Commissioner is Panel Chairman:
 the identical panel decides the case.
 Where one Commissioner, a Hearing Examiner or a Staff Member is
 assigned the full Commission decides the case.

Approved: _____
 Date: Pending

CT / MM
12/15/09