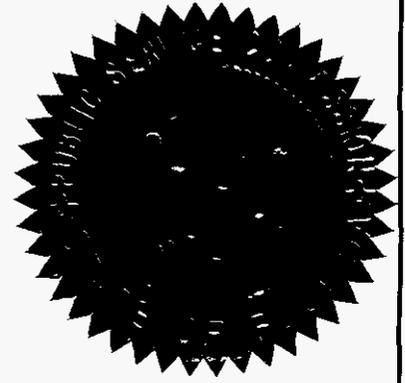


BEFORE THE
FLORIDA PUBLIC SERVICE COMMISSION

In the Matter of: DOCKET NO. 090392-WS

APPLICATION FOR INCREASE IN WATER
AND WASTEWATER RATES IN LAKE COUNTY
BY UTILITIES INC. OF PENNBROOKE.



PROCEEDINGS: AGENDA CONFERENCE
ITEM NO. 21

COMMISSIONERS
PARTICIPATING: CHAIRMAN MATTHEW M. CARTER, II
COMMISSIONER LISA POLAK EDGAR
COMMISSIONER NANCY ARGENZIANO
COMMISSIONER NATHAN A. SKOP
COMMISSIONER DAVID E. KLEMENT

DATE: Tuesday, December 1, 2009

PLACE: Betty Easley Conference Center
Room 148
4075 Esplanade Way
Tallahassee, Florida

REPORTED BY: LINDA BOLES, RPR, CRR
Official FPSC Reporter
(850) 413-6734

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FPSC-COMMISSION CLERK

P R O C E E D I N G S

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3 **CHAIRMAN CARTER:** We'll now move to Item 21.
4 And just -- I think -- did I mention, Commissioners, I
5 got, at the end that I need to make a statement for the
6 good of the order?

7 **COMMISSIONER EDGAR:** Mr. Chairman, just, I
8 think we still have Item 9 as well.

9 **CHAIRMAN CARTER:** That'll be -- we'll go to
10 Item 9 after this. That's our last one.

11 **COMMISSIONER EDGAR:** Okay. All right. Thank
12 you.

13 **CHAIRMAN CARTER:** Okay. Staff, you're
14 recognized for Item 21.

15 **MR. DEASON:** Okay. Commissioners, I'm Jared
16 Deason with Commission staff. Item 21 is staff's
17 recommendation to suspend Utilities Inc. of Pennbrooke's
18 final requested rates and to approve interim rate
19 increases of 47.74 percent for water and 49.99 percent
20 for wastewater. And staff is available, excuse me, and
21 staff is available to answer any questions the
22 Commissioners may have.

23 **CHAIRMAN CARTER:** Thank you.

24 Commissioners, any questions?

25 **COMMISSIONER ARGENZIANO:** Yes.

1 **CHAIRMAN CARTER:** Commissioner Argenziano.

2 **COMMISSIONER ARGENZIANO:** Could you tell me
3 the monetary increase on an average user's bill?

4 **MR. DEASON:** Monetary?

5 **COMMISSIONER ARGENZIANO:** And did we have any
6 communication from the consumers of that water utility?

7 **MR. DEASON:** Okay. Based on information
8 supplied by the utility, on the water side the average
9 consumption per customer is 8,700 gallons. And using
10 staff's recommended interim rates, rates would go from
11 the current rate of \$20.51 to \$29.61.

12 **COMMISSIONER ARGENZIANO:** That's for water.

13 **MR. DEASON:** That's for water. Yes.

14 **COMMISSIONER ARGENZIANO:** And wastewater?

15 **MR. DEASON:** For wastewater the average
16 consumption is 4,600 gallons. The utility's current
17 rates for that amount would equal \$27.89. On staff's --
18 when you apply staff's recommended interim rates, it
19 would go to \$40.92.

20 **COMMISSIONER ARGENZIANO:** Whoo. Where's the,
21 the other gallonage going? There's 8,700 for water on
22 the average bill and on the sewer side it's 4,600?

23 **MR. DEASON:** Yes, ma'am.

24 **COMMISSIONER ARGENZIANO:** And -- wait a
25 minute. And, oh, sorry, the wastewater goes from \$27.89

1 to \$40?

2 **MR. DEASON:** \$40.92.

3 **COMMISSIONER ARGENZIANO:** Have we heard from
4 any of the utility consumers?

5 **MR. FLETCHER:** OPC and the utility are here
6 just to address the Commissioners' questions, if you
7 have any. And this item is at the discretion,
8 participation is at the discretion of the Commission for
9 an interim decision.

10 **COMMISSIONER ARGENZIANO:** Okay.

11 **CHAIRMAN CARTER:** If they're here and you want
12 to hear from them, we'll listen to them.

13 **COMMISSIONER ARGENZIANO:** I would like to.

14 **CHAIRMAN CARTER:** Absolutely. You're
15 recognized.

16 **MR. MARCELLI:** I'm Christian Marcelli
17 representing Utilities Inc. of Pennbrooke. This is a
18 very initial stage of the process and I suspect that at
19 some point we will hear from Public Counsel and the
20 customers of the, of the utility system. It's just at a
21 very initial stage and we haven't heard from anybody
22 yet.

23 **CHAIRMAN CARTER:** Mr. Reilly is coming down.
24 We'll give him an opportunity to be heard.

25 **MR. REILLY:** We have not heard from any

1 customers yet. We saw these tremendous increases and
2 obviously are very concerned about them. I think the
3 customer meeting has not been set yet, and we will of
4 course be, our office will be in attendance at that
5 meeting and we'll, we'll be bringing those concerns to
6 you. We generally don't interject our, our views at
7 these interims, but we, we, it caught our attention just
8 as it did you, Commissioner Argenziano.

9 **COMMISSIONER ARGENZIANO:** Uh-huh. Okay.

10 **MR. REILLY:** And --

11 **COMMISSIONER ARGENZIANO:** I appreciate that.
12 I'm just really concerned with, especially a
13 49.99 percent increase at this time, and I want to
14 really understand why it's necessary and what's really
15 going on maybe a little more in detail, and I just
16 wanted to know if anybody had, you know, any other
17 consumers. And I guess it's just too early yet to, to
18 determine that, so. Okay.

19 **CHAIRMAN CARTER:** And I think that this is
20 subject to refund too.

21 **COMMISSIONER ARGENZIANO:** Right. Thank you.

22 **CHAIRMAN CARTER:** Thank you.

23 Commissioner Skop, you're recognized.

24 **COMMISSIONER SKOP:** Thank you, Mr. Chairman.
25 Just a brief comment. Again, I share Commissioner

1 Argenziano's concerns. You know, certainly this is not
2 an inconsequential interim increase, and ironically
3 usually the interim increase is actually more than the
4 final rates, which even puts consumers in a more
5 near-term harm from what we've seen.

6 I guess I just wanted to comment briefly
7 before the Commission takes action, again this is
8 certainly an increase of a high percentage and
9 magnitude. We've seen a lot worse in some other
10 instances, past cases. But, you know, I continue to
11 receive calls from legislators expressing concerns from
12 the consumers how their rates are going up and how rates
13 are not affordable, along with quality of service
14 issues. And I know each company has different issues.
15 I don't want to single out Utilities Inc.

16 But just more of a general statement, you
17 know, from my perspective this seems to be one of the
18 biggest problems facing Florida in terms of utility
19 regulation is how do you provide consumers with the
20 basic essential element of life being water of high
21 quality and something that's affordable? And some
22 consumers in the State of Florida have water and
23 wastewater rates that are higher than their electric
24 bill, and as a 42-year-old lifelong Floridian I have
25 trouble grasping that.

1 So, again, you know, at some point either
2 we're going to be able to get these costs and rates in
3 line or the Legislature may need to take some action to,
4 to provide a mechanism for municipalities, whether it be
5 revenue bonds or something like that, to go over and,
6 and privatize these, I mean, not privatize, but
7 basically purchase or acquire some of these systems such
8 that they can bring affordable quality water back to the
9 consumers. I mean, it seems to be a growing problem,
10 one that we've tried to struggle with. And I think that
11 as we continue to progress it only gets worse and
12 propagates over time. So I think that, you know, at
13 least from the concern I've had from members of the
14 Legislature, when I've spoken to them, I've expressed
15 that at some point this needs to be addressed as to can
16 we do things where we have high cost systems that the
17 Legislature has in its power to encourage municipalities
18 to, to integrate those and adopt them, and that way in
19 some measures you'd be improving water quality overnight
20 with improvements in price. So, again, I just wanted to
21 take this opportunity to, to speak to that.

22 **CHAIRMAN CARTER:** I'm going to go to
23 Commissioner Klement, then I'll come -- I'm going to go
24 to Commissioner Klement, then I'll come back to you.

25 Commissioner Klement, you're recognized.

1 **COMMISSIONER KLEMENT:** Thank you, Mr.
2 Chairman.

3 I would like to -- perhaps I missed it in
4 reading the recommendations, but why are increases of
5 this size being recommended in one fell -- or being
6 asked for? We talked about rate shock before in a
7 previous case. 40, 53 and 49, whatever, 53 and,
8 53 percent increases -- is this one of those cases where
9 nothing had been done for 30 or 40 years to upgrade and
10 now, now they're trying to do that?

11 **MR. DEASON:** Pursuant to *Florida Statute*,
12 which is Chapter 367.082, in this, when interim rates
13 are recommended, if the utility makes a prima facie
14 showing, we have to do an across-the-board increase on
15 those rates. But those rates are subject to refund. So
16 from a statute standpoint our hands are tied. We have
17 to allow that.

18 But if, for example, we pursue the rate case
19 through its entirety and we find that rates should be
20 lower than interim rates, then there would be a refund
21 of those overpayment of rates during that period of
22 time.

23 **CHAIRMAN CARTER:** The other question he asked
24 was how long has it been since they filed a case?

25 **MR. DEASON:** The last rate case was in 2006,

1 and those rates for that rate case were approved by PSC
2 Order 070088 issued January 31st, 2007.

3 **CHAIRMAN CARTER:** Do you remember the
4 percentages of the rate increases from that one?

5 **MR. DEASON:** The percentages? One second.

6 Okay. The percentages for those -- for water
7 there was actually a zero percent increase. There was
8 no increase for the water. For the wastewater there was
9 a 41.64 percent increase.

10 **CHAIRMAN CARTER:** So 41 plus -- what have we
11 got now for waste?

12 **MR. DEASON:** 49.99 is the interim.

13 **CHAIRMAN CARTER:** For the wastewater?

14 **MR. DEASON:** For the wastewater. Yes, that is
15 correct.

16 **CHAIRMAN CARTER:** Okay. Commissioner Klement,
17 I didn't want to budge in on your questions. Anything
18 further?

19 **COMMISSIONER KLEMENT:** No.

20 **CHAIRMAN CARTER:** Commissioner Argenziano,
21 you're recognized.

22 **COMMISSIONER ARGENZIANO:** Yes. Just for, so I
23 know, how old is the facility?

24 **MR. DEASON:** How old is the facility?

25 **COMMISSIONER ARGENZIANO:** Uh-huh.

1 (Pause.)

2 **CHAIRMAN CARTER:** Does the gentleman from the
3 company know the answer to that, how old the facility
4 is?

5 **MR. MARCELLI:** I don't know the specific
6 answer. It's my understanding --

7 **CHAIRMAN CARTER:** I beg your pardon?

8 **MR. MARCELLI:** It's my understanding it's more
9 than ten years old, but I don't know the specific age of
10 the system.

11 **COMMISSIONER ARGENZIANO:** Okay. Is there any,
12 any substantial improvements being done or more people
13 added on to the system?

14 **MR. DEASON:** As far as the rate base is
15 concerned, comparing what the recommended interim rate
16 bases are with the last rate case, there is a difference
17 mainly on the water side than on the wastewater side.

18 For the water the recommended rate base is
19 \$808,850, which is a \$218,204 increase over the rate
20 base established in the last rate case.

21 **MR. FLETCHER:** Commissioner, if I may. The
22 utility had substantial improvements on their water
23 system. For their distribution system they had water
24 storage, an inspection tank that was added. So there
25 has been substantial improvements since the 2006 case,

1 as well as other operating costs for the water and
2 wastewater system.

3 **COMMISSIONER ARGENZIANO:** For both systems?

4 **MR. FLETCHER:** Yes.

5 **COMMISSIONER ARGENZIANO:** Okay. Okay. Well,
6 then that answers maybe where that's coming from. We'll
7 look in the future to see what costs and all the things
8 we normally would do.

9 And just one other thing to Commissioner Skop.

10 **CHAIRMAN CARTER:** You're recognized.

11 **COMMISSIONER ARGENZIANO:** I worked on
12 wastewater and water issues in the Legislature for
13 years. Good luck. Sorry. It's a very hard -- that's a
14 very political issue.

15 **CHAIRMAN CARTER:** It is.

16 **COMMISSIONER ARGENZIANO:** And there are
17 certain members with keen interest in that area. That's
18 the only way to say it. And, and there have been
19 laws -- what we've done in the State of Florida is
20 pretty much allowed for the purchase of dilapidated
21 systems rather than getting rid of them and giving
22 incentives to build new ones, and then those dilapidated
23 systems get to the point where the company needs to
24 improve them and at what, at what cost? Now it's about
25 to probably hit the legislators through their

1 constituents that, hey, I'm paying \$500 a month for, not
2 in this case of course, and this is pretty reasonable
3 compared to a lot of facilities that we have seen for
4 charges, but it's getting to that point. But it's going
5 to be a political will and that's why I say good luck.

6 **CHAIRMAN CARTER:** Commissioner Skop.

7 **COMMISSIONER SKOP:** Thank you. And thank you
8 for raising that point, Commissioner Argenziano. I
9 mean, not to mix issues, but again I think that the
10 dissent you wrote back in the Aqua case hit the nail on
11 the head, and that was my sole basis for why I was
12 opposed to Jumper Creek, because it would have further
13 accentuated the rate increase and subsidization levels
14 across the board.

15 So, again, I know the situation we're in, and
16 I think it has reached that inflection point where the
17 legislators are starting to hear from their
18 constituents. I know I'm hearing from their
19 constituents and legislators. I get e-mails all the
20 time about water rates and wastewater issues. But it
21 seems to me that, again, it would take an act of God.
22 But, you know, if you could get some mechanism for,
23 again, incentivizing the municipalities or cities to
24 take over some of the systems, it would be a win-win
25 solution, but ultimately the consumer would benefit.

1 Because, again, when you buy out these systems, they're
2 not going to sell them on the cheap. There's going to
3 be a profit made there. So ultimately the private
4 industry wins through the acquisition.

5 But at the end of the day what I'm more
6 concerned about is the consumer and the ratepayer being
7 able to have affordable water, quality water, I mean
8 quality water at affordable rates I guess is a better
9 way to say it. And that's getting to be a problem in
10 some areas of our state that it's a persistent problem,
11 and I don't see it getting any better because every time
12 costs go up, their costs go up, and then rate increase
13 on top of rate increase. So it's something that
14 ultimately sooner or later you'll be forced to grapple
15 with, so.

16 **COMMISSIONER ARGENZIANO:** Well, I -- Mr.
17 Chair, if I can.

18 **CHAIRMAN CARTER:** Commissioner Argenziano.

19 **COMMISSIONER ARGENZIANO:** I know we want to
20 go, but when you can't afford water, if you really can't
21 afford to pay for water and then you have -- I mean,
22 your home is rendered -- your life -- what do you do?
23 That's a real problem. That's something the Legislature
24 is faced with and they need to respond to that. And you
25 can't fault a company who is following the rules and

1 going by what the state says. It's just that there
2 needs to be something done. And unfortunately too many
3 times the incentive is to pick up older systems -- and
4 I'm not suggesting that this is one of those, but that's
5 happened in a lot of places. And the out is for those
6 systems, for, as you say, the municipalities to purchase
7 those.

8 But there has just been a long mind-set of the
9 Legislature. Originally -- and I hate to do this. Just
10 one second. Originally it was basically to say let's
11 help these older facilities, you know, to, to help the
12 communities grow better and to be able to provide clean
13 and safe water as well as wastewater and the wastewater
14 components. The monies that taxpayers paid, some of the
15 federal dollars that came down to increase the systems
16 or provide better systems were originally to take those
17 bad systems off of where there were waterways or water
18 use caution areas where the ground would not have a good
19 time with, with some of those leaking bad systems and
20 pollution wise. But it's gotten to the point where some
21 of the municipalities have used it as money makers to
22 increase development and, you know, it's like a
23 Catch-22, so.

24 **COMMISSIONER SKOP:** Mr. Chair, briefly.

25 **CHAIRMAN CARTER:** Commissioner Skop.

1 **COMMISSIONER SKOP:** Thank you. And, again, I
2 agree wholeheartedly. I guess what it boils down to, at
3 least from my standpoint, I've been beneficial to have
4 municipal water all through my life, I drink it right
5 out of the tap. But I guess by the nature of what it
6 is, again a private company has to have a return on
7 investment so it can attract investors, and I recognize
8 that has different layers of expenses, taxes and such
9 that have to be recovered through rates. Municipalities
10 on the other hand through economies of scale having much
11 larger systems tend to be the high quality, low cost
12 producer. I guess it's unfortunate, but that's the way
13 it is.

14 But there has to be some balancing because I
15 think, as Commissioner Argenziano astutely pointed out
16 in her comments, is that when you get in a situation
17 where water and wastewater bills are approaching \$400 to
18 \$500 per month per customer, that's unaffordable. That
19 doesn't translate into affordable rates. And that's
20 where under even the current statutory provisions the
21 Legislature is going to have to step in and find a
22 solution. Thank you.

23 **CHAIRMAN CARTER:** Thank you. And,
24 Commissioner Argenziano, from working with you and
25 following your career, the many, what we call, water

1 wars, you got a lot of battle scars for that.

2 **COMMISSIONER ARGENZIANO:** But you have to see
3 the other side.

4 **CHAIRMAN CARTER:** Yeah. But you were a
5 champion for doing the right thing. And I think that
6 the Legislature is going to have to come up, step up
7 now. Is that we can't keep pushing this issue aside.
8 They're going to have to step up and say do we want to
9 encourage private companies to come and buy these
10 dilapidated systems and then hit the customers with rate
11 shock, or do we come in and we allow them to buy these
12 dilapidated systems but put in a system that will maybe
13 have like an installment plan to allow for the gradual
14 increase, you know, a reasonable increase for the
15 product but also kind of like an installment plan for
16 the equipment and the capitals costs and things of that
17 nature. And hopefully that will be some of the kind of
18 things that they will look at over there.

19 And it's -- in addition to those problems, DEP
20 has changed a lot of the, the health, safety and welfare
21 rules, which also increase the cost and all. So that's
22 going on.

23 Every water -- then you've got the third prong
24 is, the third leg to the stool is the water management
25 districts have -- most of the districts in Florida,

1 they're under water suppression agreements. So they've
2 got restrictions on there. So all of this is a
3 confluence of factors that are not necessarily in the
4 best interest of the consumers.

5 **COMMISSIONER ARGENZIANO:** I have a great well.

6 **CHAIRMAN CARTER:** Unfortunately in a lot of
7 the communities, they won't let you put --

8 **COMMISSIONER ARGENZIANO:** But they may take it
9 away.

10 **CHAIRMAN CARTER:** Yeah. They won't let you
11 dig a well, you know.

12 **COMMISSIONER ARGENZIANO:** That's true.

13 **CHAIRMAN CARTER:** Okay. Commissioners, Item
14 21. Are there any further questions or concerns on it?
15 Hearing none, the Chair is now open for a motion for
16 disposition of Item 21.

17 **COMMISSIONER SKOP:** Mr. Chair.

18 **CHAIRMAN CARTER:** Commissioner Skop, you're
19 recognized for a motion.

20 **COMMISSIONER SKOP:** Thank you, Mr. Chair. I'd
21 move to approve staff's recommendation for Issues
22 1 through 5.

23 **CHAIRMAN CARTER:** There's a motion. Is there
24 a second?

25 **COMMISSIONER ARGENZIANO:** Second.

1 **CHAIRMAN CARTER:** Motion and a second. Any
2 further concern, questions? Any further debate?
3 Hearing none, all in favor, let it be known by the sign
4 of aye.

5 (Simultaneous vote.)

6 All those opposed, like sign.

7 Show it done.

8 (Agenda Item 21 concluded.)

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1 STATE OF FLORIDA)
 2 COUNTY OF LEON) CERTIFICATE OF REPORTER

3
 4 I, LINDA BOLES, RPR, CRR, Official Commission
 5 Reporter, do hereby certify that the foregoing
 6 proceeding was heard at the time and place herein
 7 stated.

8 IT IS FURTHER CERTIFIED that I
 9 stenographically reported the said proceedings; that the
 10 same has been transcribed under my direct supervision;
 11 and that this transcript constitutes a true
 12 transcription of my notes of said proceedings.

13 I FURTHER CERTIFY that I am not a relative,
 14 employee, attorney or counsel of any of the parties, nor
 15 am I a relative or employee of any of the parties'
 16 attorneys or counsel connected with the action, nor am I
 17 financially interested in the action.

18 DATED THIS 15th day of December,
 19 2009.

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