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Public Service Commission

December 18, 2009

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COMMISSION
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STAFF'S FIFTH DATA REQUEST

Christian W. Marcelli, Esquire
Rose, Sundstrom & Bentley, LLP
2180 West State Road 434
Sanlando Center Suite 2118
Longwood, FL 32779

Re: Docket No. 090349-WS – Application for limited proceeding rate increase in Polk County by Cypress Lakes Utilities, Inc.

Dear Mr. Marcelli:

Please provide staff with the following information to facilitate our review of the application filed by Cypress Lakes Utilities, Inc. (Cypress Lakes or Utility).

- 1) Assuming the wastewater treatment plant expansion was not necessary to accommodate Phase 12, would the DEP have required any additional improvements to the existing plant facilities.
- 2) Please provide copies of letters between the DEP and the Utility for the past three years, including correspondence, concerning improvements beyond the plant expansion needs for Phase 12.
- 3) In past rate proceedings for several of Cypress Lakes' sister utilities, Utilities, Inc. has stated that the purpose of the Project Phoenix was to improve the Utility's capabilities and processes in their accounting, customer service, customer billing, and financial and regulatory reporting areas. As Project Phoenix has been fully deployed for nearly one year, please provide the benefits realized as a result of the Project Phoenix in regard to the Utility's accounting, customer service, customer billing, and financial and regulatory reporting areas, including the cost savings realized and all quantifiable benefits.

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Please submit the requested information to the Office of Commission Clerk by January 11, 2009. If you have any questions, please contact me by phone at (850) 413-6427 or by email at cmouring@psc.state.fl.us.

Sincerely,

A handwritten signature in black ink, appearing to be 'Curt Mouring', written in a cursive style.

Curt Mouring
Regulatory Analyst

cc: Division of Economic Regulation (Bulecza-Banks, Daniel, Fletcher, Rieger)
Office of the General Counsel (Brubaker)
Office of Commission Clerk (Docket 090349-WS)