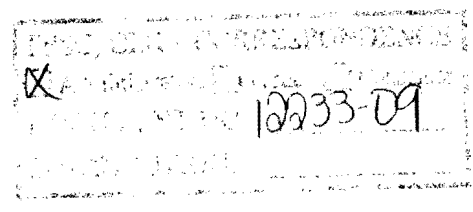


**Matilda Sanders** PSC-10-0321-CO-TL 090550-TL

**From:** Gloria Ross  
**Sent:** Tuesday, May 18, 2010 10:12 AM  
**To:** CLK - Orders / Notices  
**Cc:** Lee Eng Tan; Adam Teitzman  
**Subject:** Order / Notice Submitted

**Date and Time:** 5/18/2010 10:11:00 AM  
**Docket Number:** 090550-TL  
**Filename / Path:** I:\2009\090550\090550 CO.05-18-10.tlt.doc



CONSUMMATING ORDER

faxed /  
 mailed 0  
 emailed /

*Gloria Ross*  
 Commission Deputy Clerk II  
 Office of the General Counsel  
 Florida Public Service Commission  
 850-413-6214

**FLORIDA PUBLIC SERVICE COMMISSION  
CASE MANAGEMENT SYSTEM  
PARTICIPATING EMAIL ADDRESSES FOR DOCKET 090550**

<b>PARTY NAME</b>	<b>COMPANY CODE</b>	<b>EMAIL ADDRESS</b>	<b>ADDRESS IN MASTER COMMISSION DIRECTORY</b>
Verizon Florida LLC (09c)	TL710	de.oroark@verizon.com	No

## Commission Clerk

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**From:** Commission Clerk  
**Sent:** Tuesday, May 18, 2010 2:07 PM  
**Subject:** Order or Notice issued by the Public Service Commission (Email ID = 079257)  
**Attachments:** 04172-10.pdf

The attached order or notice has been issued by the Public Service Commission.

If you have any problems opening this attachment, please contact the Office of Commission Clerk by reply email or at 850-413-6770.

When replying, please do not alter the subject line; as it is used to process your reply.

Thank you.

Matilda Sanders

PSC-10-0249-PAA-TL

090550-TL

From: Gloria Ross  
Sent: Friday, April 23, 2010 12:10 PM  
To: CLK - Orders / Notices  
Cc: Lee Eng Tan; Adam Teitzman  
Subject: Order / Notice Submitted

9

attach's online

Date and Time: 4/23/2010 12:08:00 PM  
Docket Number: 090550-TL  
Filename / Path: I:\2009\090550\090550 PAA Order 04-14-10.tlt.doc

**NOTICE OF PROPOSED AGENCY ACTION**  
**ORDER APPROVING VARIANCE OF RULES 25-4.0185 AND 25-4.073, F.A.C.**

FPSC, CLK - CORRESPONDENCE		
<input checked="" type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input type="checkbox"/> Consumer
DOCUMENT NO. 1223309		
DISTRIBUTION:		

faxed 1  
mailed 0  
emailed 1

*Gloria Ross*  
Commission Deputy Clerk II  
Office of the General Counsel  
Florida Public Service Commission  
850-413-6214

DOCUMENT NUMBER-DATE

0324 | APR 23 2010

FPSC-COMMISSION CLERK

**FLORIDA PUBLIC SERVICE COMMISSION  
CASE MANAGEMENT SYSTEM  
PARTICIPATING EMAIL ADDRESSES FOR DOCKET 090550**

PARTY NAME	COMPANY CODE	EMAIL ADDRESS	ADDRESS IN MASTER COMMISSION DIRECTORY
Verizon Florida LLC (09c)	TL710	de.oroark@verizon.com	No

## Commission Clerk

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**From:** Commission Clerk  
**Sent:** Friday, April 23, 2010 4:17 PM  
**Subject:** Order or Notice issued by the Public Service Commission (Email ID = 333598)  
**Attachments:** 03241-10.pdf

The attached order or notice has been issued by the Public Service Commission.

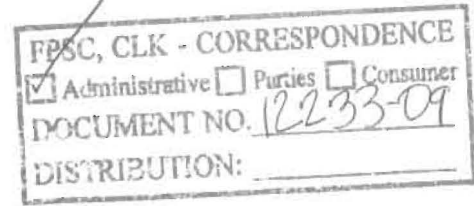
If you have any problems opening this attachment, please contact the Office of Commission Clerk by reply email or at 850-413-6770.

When replying, please do not alter the subject line; as it is used to process your reply.

Thank you.

FLORIDA PUBLIC SERVICE COMMISSION  
CASE MANAGEMENT SYSTEM  
PARTICIPATING EMAIL ADDRESSES FOR DOCKET 090550

PARTY NAME	COMPANY CODE	EMAIL ADDRESS	ADDRESS IN MASTER COMMISSION DIRECTORY
Verizon Florida LLC (09c)	TL710	de.oroark@verizon.com	No



faxed 1  
mailed 0  
emailed 1

## Commission Clerk

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**From:** Commission Clerk  
**Sent:** Thursday, March 25, 2010 3:12 PM  
**Subject:** Order or Notice issued by the Public Service Commission (Email ID = 956067)  
**Attachments:** Recommendation 02116-10.pdf

The attached order or notice has been issued by the Public Service Commission.

If you have any problems opening this attachment, please contact the Office of Commission Clerk by reply email or at 850-413-6770.

When replying, please do not alter the subject line; as it is used to process your reply.

Thank you.

3/25/2010



State of Florida



## Public Service Commission

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD  
TALLAHASSEE, FLORIDA 32399-0850

-M-E-M-O-R-A-N-D-U-M-

---

**TO:** Parties and Interested Persons  
**FROM:** Ann Cole, Commission Clerk, Office of Commission Clerk  
**RE:** Notice of Filing of Staff Recommendation

---

Notice is being given that a staff recommendation has been filed with the Office of Commission Clerk for the upcoming Commission Conference Agenda. See attached page one for filing date, docket number, and document number information.

Complete staff recommendations for items on the agenda are available from the Commission's Web site <http://www.floridapsc.com> by selecting the **Agendas & Hearings** tab and then selecting **Commission Conference Agendas**. Vote sheets, transcripts, and minutes are also viewable once they become available. Records of Commission actions can also be viewed by selecting **Dockets & Filings, Dockets** and the docket number or document number.

I hope you find this information helpful. If you have any questions concerning this information, please feel free to contact the Office of Commission Clerk at (850) 413-6770.

State of Florida



# Public Service Commission

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD  
TALLAHASSEE, FLORIDA 32399-0850

## -M-E-M-O-R-A-N-D-U-M-

**DATE:** March 25, 2010

**TO:** Office of Commission Clerk (Cole)

**FROM:** Division of Regulatory Analysis (M. Watts) *[Signature]*  
Office of the General Counsel (Tan) *[Signature]*  
Division of Service, Safety & Consumer Assistance (Moses) *[Signature]*

**RE:** Docket No. 090550-TL – Petition for variance from Rules 25-4.0185 and 25-4.073, F.A.C. by Verizon Florida LLC.

**AGENDA:** 04/06/10 – Regular Agenda – Proposed Agency Action – Interested Persons May Participate

**COMMISSIONERS ASSIGNED:** All Commissioners

**PREHEARING OFFICER:** Administrative

**CRITICAL DATES:** None

**SPECIAL INSTRUCTIONS:** None

**FILE NAME AND LOCATION:** S:\PSC\RAD\WP\090550.RCM.DOC

RECEIVED-FPSC  
 10 MAR 25 AM 11:16  
 COMMISSION  
 CLERK

### Case Background

On December 28, 2009, Verizon Florida LLC (Verizon) filed a petition for variance from Rules 25-4.0185 and 25-4.073, Florida Administrative Code (F.A.C.). On October 2, 2009, the Florida Public Service Commission (Commission) issued Order No. PSC-09-0660-FOF-TP<sup>1</sup> noticing the adoption with changes of amendments to its service quality rules. Of significance in these changes is that, effective October 21, 2009, the service quality rules would apply to residential basic local telecommunications service customers only, not all residential lines.

<sup>1</sup> Docket No. 080641-TP – Initiation of rulemaking to amend and repeal rules in Chapters 25-4 and 25-9, F.A.C., pertaining to telecommunications.

DOCUMENT NUMBER-DATE

02116 MAR 25 0

FPSC-COMMISSION CLERK

COMMISSIONERS:  
ART GRAHAM, CHAIRMAN  
LISA POLAK EDGAR  
NATHAN A. SKOP  
RONALD A. BRISÉ  
EDUARDO E. BALBIS

STATE OF FLORIDA



OFFICE OF COMMISSION CLERK  
ANN COLE  
COMMISSION CLERK  
(850) 413-6770

# Public Service Commission

December 29, 2010

David M. Christian, Vice President  
Verizon – Regulatory Affairs  
106 East College Avenue, Suite 710  
Tallahassee, Florida 32301

FPSC, CLK - CORRESPONDENCE  
✓ Administrative Parties Consumer  
DOCUMENT NO. 12233-09  
DISTRIBUTION: \_\_\_\_\_

**Re: Return of Confidential Documents to the Source**

Dear Mr. Christian:

Commission staff has advised that the following listed documents be returned to the source. The documents are enclosed.

<u>Document Nos.</u>	<u>Docket Nos.</u>
06241-10	090504-TP
00980-10	090550-TL
02970-10, 03562-10, 04174-10, 05187-10	100000-OT

Please do not hesitate to contact me if you have any questions concerning return of this material.

Sincerely,

Ann Cole  
Commission Clerk

AC: mhm  
Enclosure

cc: Bob Casey, Division of Regulatory Analysis  
Melinda Watts, Division of Regulatory Analysis  
Jeff Bates, Division of Regulatory Analysis  
Jim Polk, Division of Regulatory Analysis  
Rosanne Gervasi, Office of the General Counsel  
Lee Eng Tan, Office of the General Counsel

RECEIVED \_\_\_\_\_

DATE \_\_\_\_\_

5/24/11

STATE OF FLORIDA



COMMISSIONERS:  
MATTHEW M. CARTER II,  
CHAIRMAN  
LISA POLAK EDGAR  
NANCY ARGENZIANO  
NATHAN A. SKOP  
DAVID E. KLEMENT

OFFICE OF COMMISSION  
CLERK  
ANN COLE  
COMMISSION CLERK  
(850) 413-6770

Public Service Commission

ADMINISTRATIVE

December 29, 2009

Verizon Florida LLC  
Dulaney L. O'Roark III  
PO Box 110, MC FLTC0007  
Tampa, FL 33601

**Re: Docket No. 090550-TL**

Dear Mr. O'Roark:

This will acknowledge receipt of the petition for variance from Rules 25-4.0185 and 25-4.073, F.A.C. by Verizon Florida LLC, which was filed in this office on December 28, 2009, and assigned the above-referenced docket number. Appropriate staff members will be advised.

Mediation may be available to resolve any dispute in this docket. If mediation is conducted, it does not affect a substantially interested person's right to an administrative hearing. For more information, contact the Office of General Counsel at (850) 413-6248 or FAX (850) 413-7180.

Office of Commission Clerk

DOCUMENT NUMBER - DATE  
12233 DEC 29 08  
FPSC-COMMISSION CLERK

Section 1 - Office of Commission Clerk

Docket No. 090550-TL Date Docketed: 12/28/2009 Title: Petition for variance from Rules 25-4.0185 and 25-4.073, F.A.C. by Verizon Florida LLC.

Company: Verizon Florida LLC

FPSC, CLK - CORRESPONDENCE  
~~X~~ Administrative Parties Consumer  
 DOCUMENT NO. 12233-09  
 DISTRIBUTION: \_\_\_\_\_

Official Filing Date: \_\_\_\_\_ Expiration: \_\_\_\_\_

Last Day to Suspend: \_\_\_\_\_

Referred to: \_\_\_\_\_

("O") indicates OPR)

ADM	APA	CLK	ECR	GCL	PIF	(RAD)	SSC
				X		X	

Section 2 - OPR Completes and returns to CLK in 10 workdays.

Time Schedule

Program Module B7(b)

WARNING: THIS SCHEDULE IS AN INTERNAL PLANNING DOCUMENT  
 IT IS TENTATIVE AND SUBJECT TO REVISION.  
 FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770

Staff Assignments

OPR Staff	Staff Assignments	0 Current CASR revision level	Due Dates	
			Previous	Current
	1.			
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Recommended assignments for hearing and/or deciding this case:

Full Commission \_\_\_ Commission Panel \_\_\_  
 Hearing Examiner \_\_\_ Staff \_\_\_

Date filed with CLK: \_\_\_\_\_

Initials OPR \_\_\_\_\_

Staff Counsel \_\_\_\_\_

Section 3 - Chairman Completes

Assignments are as follows:

- Hearing Officer(s)

Commissioners						Hrg Exam	Staff
ALL	CT	ED	AG	SK	KL		

Prehearing Officer

Commissioners					ADM
CT	ED	AG	SK	KL	

Where panels are assigned the senior Commissioner is Panel Chairman: the identical panel decides the case.

Where one Commissioner, a Hearing Examiner or a Staff Member is assigned the full Commission decides the case.

Approved: \_\_\_\_\_

Date: \_\_\_\_\_

Section 1 - Office of Commission Clerk

Docket No. 090550-TL Date Docketed: 12/28/2009 Title: Petition for variance from Rules 25-4.0185 and 25-4.073, F.A.C. by Verizon Florida LLC.

Company: Verizon Florida LLC

Official Filing Date: \_\_\_\_\_ Expiration: \_\_\_\_\_

Last Day to Suspend: \_\_\_\_\_

Referred to:

ADM APA CLK ECR GCL PIF (RAD) SSC

("O") indicates OPR

				X		X	X
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Section 2 - OPR Completes and returns to CLK in 10 workdays.

Time Schedule

Program Module B7(b)

WARNING: THIS SCHEDULE IS AN INTERNAL PLANNING DOCUMENT  
IT IS TENTATIVE AND SUBJECT TO REVISION.  
FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770

Staff Assignments

OPR Staff

M Watts

0 Current CASR revision level

Due Dates

Previous Current

Staff Counsel

L Tan

OCRs (SSC)

R Moses

Recommended assignments for hearing and/or deciding this case:

Full Commission  Commission Panel  
Hearing Examiner  Staff

Date filed with CLK: 01/15/2010

Initials OPR \_\_\_\_\_  
Staff Counsel \_\_\_\_\_

			Previous	Current
1.	FAW Notice Filed	NONE		01/12/2010
2.	Staff Recommendation	NONE		02/18/2010
3.	Agenda	NONE		03/02/2010
4.	PAA Order	NONE		03/22/2010
5.	Close Docket or Revise CASR	NONE		05/27/2010
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Section 3 - Chairman Completes

Assignments are as follows:

- Hearing Officer(s)

Commissioners						Hrg Exam	Staff
ALL	AG	ED	SK	KL	ST		
X							

Prehearing Officer

Commissioners					ADM
AG	ED	SK	KL	ST	
					X

Where panels are assigned the senior Commissioner is Panel Chairman: the identical panel decides the case.

Where one Commissioner, a Hearing Examiner or a Staff Member is assigned the full Commission decides the case.

Approved: AG/mm  
Date: 01/15/2010

Section 1 - Office of Commission Clerk

Docket No. 090550-TL Date Docketed: 12/28/2009 Title: Petition for variance from Rules 25-4.0185 and 25-4.073, F.A.C. by Verizon Florida LLC.

Company: Verizon Florida LLC

Official Filing Date: \_\_\_\_\_  
 Last Day to Suspend: \_\_\_\_\_

Expiration: \_\_\_\_\_

Referred to:

ADM APA CLK ECR GCL PIF (RAD) SSC

("O") indicates OPR

					X		X	X
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Section 2 - OPR Completes and returns to CLK in 10 workdays.

Time Schedule

Program Module B7(b)

WARNING: THIS SCHEDULE IS AN INTERNAL PLANNING DOCUMENT  
 IT IS TENTATIVE AND SUBJECT TO REVISION.  
 FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770

Staff Assignments

OPR Staff	M Watts	1 Current CASR revision level	Due Dates	
			Previous	Current
		1. FAW Notice Filed	SAME	03/05/2010
		2. Staff Recommendation	02/18/2010	03/25/2010
		3. Agenda	03/02/2010	04/06/2010
		4. PAA Order	03/22/2010	04/26/2010
		5. Close Docket or Revise CASR	05/27/2010	06/30/2010
		6.		
		7.		
Staff Counsel	L Tan	8.		
		9.		
OCRs (SSC)	R Moses	10.		
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Recommended assignments for hearing and/or deciding this case:		30.		
		31.		
		32.		
Full Commission <input checked="" type="checkbox"/> Commission Panel _____		33.		
Hearing Examiner _____ Staff _____		34.		
		35.		
Date filed with CLK: 02/17/2010		36.		
		37.		
Initials OPR _____		38.		
Staff Counsel _____		39.		
		40.		

Section 3 - Chairman Completes

Assignments are as follows:

- Hearing Officer(s)

Commissioners						Hrg Exam	Staff
ALL	AG	ED	SK	KL	ST		
X							

Prehearing Officer

Commissioners					ADM
AG	ED	SK	KL	ST	
					X

Where panels are assigned the senior Commissioner is Panel Chairman: the identical panel decides the case.

Where one Commissioner, a Hearing Examiner or a Staff Member is assigned the full Commission decides the case.

Approved: \_\_\_\_\_  
 Date: \_\_\_\_\_

Pending AG/MM  
 2/26/10