000121A-TP AT&T Florida's Responses to remaining action items from December 3, 2009 conference call with par...

Ruth Nettle	s 000121A-TP
From:	WOODS, VICKIE (Legal) [vf1979@att.com]
Sent:	Monday, January 04, 2010 3:54 PM
То:	Filings@psc.state.fl.us
Subject:	000121A-TP AT&T Florida's Responses to remaining action items from December 3, 2009 conference call with parties
importance:	High
Attachments	: Document.pdf

Legal Secretary to E. Earl Edenfield, Jr., Tracy W. Hatch, and Manuel A. Gurdian BellSouth Telecommunications, Inc. d/b/a AT&T Florida 150 South Monroe, Rm. 400 Tallahassee, FL 32301-1558 (305) 347-5560 _vf1979@att.com

B. <u>Docket No. 000121A-TP</u>: In Re: Investigation into the Establishment of Operations Support Systems Permanent Incumbent Local Exchange Telecommunications Companies.

C. BellSouth Telecommunications, Inc. on behalf of Tracy W. Hatch

D. 14 pages total in PDF format [Letter, Certificate, Responses and attachments (spreadsheets)]

E. BellSouth Telecommunications, Inc. d/b/a AT&T Florida's Responses to remaining action items from December 3, 2009 conference call with parties

.pdf

<<Document.pdf>>



General Attorney

AT&T Florida 150 South Monroe Street Suite 400 Tallahassee, FL 32301

T: (850) 577-5508 thatch@att.com

January 4, 2010

Ann Cole, Commission Clerk Office of the Commission Clerk Florida Public Service Commission 2540 Shumard Oak Boulevard Tallahassee, FL 32399-0850

Re: <u>Docket No. 000121A-TP</u> In Re: Investigation into the establishment of operations support systems permanent performance measures for incumbent local exchange Telecommunications companies (BellSouth Track)

Dear Ms. Cole:

Enclosed for filing in the above referenced docket are BellSouth Telecommunications, Inc. d/b/a AT&T Florida's Responses to the remaining action items from the December 3, 2009 conference call with the parties.

Copies have been served to the parties shown on the attached Certificate of Service.

Sincerely, Tracy W. Hatch

Enclosures

cc: All parties of record Jerry D. Hendrix Gregory R. Follensbee E. Earl Edenfield, Jr.

State Report For strategy and the state

DOCUMENT NUMBER-DATE 00039 JAN-49 FPSC-COMMISSION CLEAR

CERTIFICATE OF SERVICE Docket No. 000121A-TP

I HEREBY CERTIFY that a true and correct copy of the foregoing was served via

Electronic Mail and U.S. Mail this 4th day of January 2010 to the following:

Adam Teitzman Staff Counsel Lisa Harvey Florida Public Service Commission Division of Legal Services 2540 Shumard Oak Boulevard Tallahassee, FL 32399-0850 Tel. No. (850) 413-6175 Fax. No. (850) 413-6250 ateitzma@psc.state.fl.us Isharvey@psc.state.fl.us

Howard E. (Gene) Adams Pennington, Moore, Wilkinson, Bell & Dunbar, P.A. Post Office Box 10095 (32302) 215 South Monroe Street, 2nd Floor Tallahassee, FL 32301 Tel. No. (850) 222-3533 Fax. No. (850) 222-2126 gene@penningtonlawfirm.com Represents Time Warner

David Konuch Senior Counsel Regulatory Law & Technology Florida Cable Telecomm. Assoc. 246 East 6th Avenue Tallahassee, FL 32303 Tel. No. (850) 681-1990 Fax. No. (850) 681-9676 dkonuch@fcta.com Douglas C. Nelson Sprint Nextel 233 Peachtree Street, NE Suite 2200 Atlanta, GA 30303 Tel. No. 404 649-0003 Fax No. 404 649-0009 douglas.c.nelson@sprint.com

Vicki Gordon Kaufman Keefe Anchors Gordon & Moyle P.A. The Perkins House 118 N. Gadsden St. Tallahassee, FL 32301 Tel. No. (850) 681-3828 Fax. No. (850) 681-8788 <u>vkaufman@kagmlaw.com</u> Represents Cebyond Represents Deltacom

Dulaney O'Roark III (+) Vice Pres. & Gen. Counsel – SE Region Verizon 5055 N Point Parkway Alpharetta, GA 30022 Tel. No. (678) 259-1449 Fax No. (678) 259-1589 De.ORoark@verizon.com D. Anthony Mastando DeltaCom VP-Regulatory Affairs Senior Regulatory Counsel Ste 400 7037 Old Madison Pike Huntsville, AL 35806 Tel. No. (256) 382-3856 Fax No. (256) 382-3936 tony.mastando@deltacom.com

Beth Keating Akerman Law Firm 106 East College Avenue Suite 1200 Tallahassee, FL 32301 beth.keating@akerman.com

Ms. Katherine K. Mudge Covad Communications Company 7000 N. MoPac Expressway, Floor 2 Austin, TX 78731 Tel. No. (512) 514-6380 Fax No. (512) 514-6520 kmudge@covad.com

Cbeyond Communications, LLC Charles E. (Gene) Watkins 320 Interstate North Parkway Suite 30 Atlanta, GA 30339 Tel. No. (678) 370- 2174 Fax No. (978) 424-2500 gene.watkins@cbeyond.net

Time Warner Carolyn Ridley 555 Church Street, Ste. 2300 Nashville, TN 37219 Tel. No. (615) 376-6404 Fax. No. (615) 376-6405 carolyn.ridley@twtelecom.com Susan J Berlin NuVox 2 N Main St Greenville, Sc 29601 Tel No (864) 331 7323 sberlin@nuvox.com

Matthew J. Feil Akerman Senterfitt 106 East College Avenue Suite 1200 Tallahassee, FL 32301 Tel. No. (850) 224-9634 matt.feil@akerman.com Represents CompSouth/Nuvox

Law Offices of Alan C. Gold, P.A. Alan Gold 1501 Sunset Drive Second Floor Coral Gables, FL 33143 Tel. No. (305) 667-0475 Fax. No. (305) 663-0799 agold@acgoldlaw.com Represents STS

for

Tracy W. Hatch

(+) Signed Protective Agreement

AT&T Florida FL PSC Docket No. 000121A-TP Responses to December 3, 2009 Workshop Action Items December 31, 2009 Item No. 39 Page 1 of 1

- REQUEST: Provide most recent six months of data results for 5 days (POTS Non-Designed services) and 14 days (Designed Services) as used in current measure. (see AT&T's 11/24 response to Action Item 16) [P-9]
- RESPONSE: See attached spreadsheet for Action Items 39 & 40.

AT&T Florida FL PSC Docket No. 000121A-TP Responses to December 3, 2009 Workshop Action Items December 31, 2009 Item No. 40 Page 1 of 1

- REQUEST: Provide most recent six months of data results using 10 days (POTS Non-Designed services) and 30 days (Designed Services) as proposed by CLECs. [P-9]
- RESPONSE: See attached spreadsheet for Action Items 39 & 40.

				Workshop Action	Items 39	-40						
	A B	c	Ε	December 3		Н	1	J	ĸ	L I	M	I N
	Florida	a, May 2009 - Octob	EXIS (calculation: # of trouble reports number of ord	PROPOSED PPT (calculation: # of trouble reports closed within "x" days of order / total number of orders closed in current month)								
2				NON-D DES	NON-DE	x" Deys: SIGN=5 DAY IN=14 DAYS	S;	"x" Days: NON-DESIGN=10 DAYS; DESIGN=30 DAYS				
4												
5 FL	May-09	Resale Business (Non-Design)	Dispetch	7	179	3,91 %	3	173	1.73%	5	173	3.47
6 FL 7 FL	90-nut 90-lut	Resale Business (Non-Design)	Dispaich	3	171	1.75 %	5	150	3.33%	8	150	5.33
8 FL	Aug-09	Resale Business (Non-Design) Resale Business (Non-Design)	Dispatch	5	145		3	139	2.16%	5	139	3.60
9 FL	Sep-09	Resale Business (Non-Design)	Dispatch Dispatch	3	141	2.13%	5	184	3.05%	5	164	3.05
10 FL	Oct-09	Resale Business (Non-Design)	Dispatch	3	163 197	3.68 %	2	198 215	1.02%	6	196	3.06*
11 FL	May-09	Resale Business (Non-Design)	Non-Dispatch	16	861	1.86 %	13	568	3.26%	9 18	215 568	4,19
12 FL	Jun-09	Resale Business (Non-Design)	Non-Dispetch	15	547	2.74 %	11	601	1.83%	10	506 601	3.17
13 FL	Jui-09	Resale Business (Non-Design)	Non-Dispatch	10	564	1.77 %	17	676	2.51%	22	676	3.25
14 FL 15 FL	Aug-09 Sep-09	Resale Business (Non-Design)	Non-Dispatch	20	639	3.13 %	16	682	2.35%	25	682	3.679
16 FL	Oct-09	Resale Business (Non-Design)	Non-Dispatch	17	674	2.52 %	7	722	0.97%	121	722	1.669
17 FL	May-09	Resale Business (Non-Design) Resale Design	Non-Dispaich	11	699	1.57 %	18	781	2.30%	25	781	3.209
18 FL	Jun-09	Resale Design	Dispatch Dispatch	0	0	0.00 %			0.00%			0.002
19 FL	Jul-09	Resale Design	Dispetch		0	0.00 %			0.00%			0.00
20 FL	Aug-09	Resele Design	Dispatch	0	0	0.00 %			0.00%			0.009
21 FL	Sep-09	Resale Design	Dispetch	0	0	0.00 %			0.00%			0.009
22 FL 23 FL	Oct-09	Resele Design	Dispetch	0	0	0.00 %			0.00%			0.009
24 FL	May-09 Jun-09	Resale Design	Non-Dispatch	0	8	0.00 %		7	0.00%	1	7	0.007
26 FL	Jul-09	Resale Design Resale Design	Non-Dispatch		1	0.00 %		4	0.00%		4	0.009
26 FL	Aug-09	Reseie Design	Non-Dispatch Non-Dispatch	0	4	0.00 %			0.00%			0.001
27 FL	Sep-09	Resale Design	Non-Dispatch		0	0.00 %		8	0.00%		8	0.00%
28 FL	Oct-09	Resale Design	Non-Dispetch		0	0.00 %	<u> </u>	2	0.00%		1	0.009
29 FL	May-09	Local interconnection Trunks		0	46	0.00 %		13	0.00%		2 13	0.009
30 FL	Jun-09	Local Interconnection Trunks		Ö	11	0.00 %	·····	14	0.00%		13	0.007
31 FL	Jul-09	Local Interconnection Trunks		0	11	0.00 %		12	0.00%		12	0.00%
32 FL 33 FL	Aug-09	Local Interconnection Trunks		0	13	0.00 %	·····	10	0.00%		10	0.00%
34 FL	Sep-09 Oct-09	Local interconnection Trunks		0	2	0.00 %		28	0.00%		28	0.00%
35 FL	May-09	Local interconnection Trunks Resale Residence (Non-Design)	Dispatch	0	24	0.00 %		8	0.00%		6	0.00%
36 FL	Jun-09	Resale Residence (Non-Design)	Dispetch	37	1225 1485	3.02 %	30	1484	2.43%	50	1484	3.379
37 FI	Jul-09	Resale Residence (Non-Design)	Dispetch	41	1485	3.23 % 2.59 %	42 30	1610	2.61%	50	1610	3.119
38 FL	Aug-09	Resale Residence (Non-Design)	Dispetch	36	1901	1.89 %	45	2392	1.88%	48 59	1904 2392	2.52%
39 FL	Sep-09	Resale Residence (Non-Design)	Dispatch	47	2405	1.95 %	26	2556	1.02%	43	2558	2.477
40 FL 41 FL	Oct-09	Resale Residence (Non-Design)	Dispetch	31	2549	1.22 %	44	2508	1.75%	64	2508	2.55%
41 FL 42 FL	May-09 Jun-09	Resale Residence (Non-Design)	Non-Dispatch	397	13131	3.02 %	430	12920	3.33%	561	12920	4.34%
43 FL	Jul-09	Resale Residence (Non-Design) Resale Residence (Non-Design)	Non-Dispatch	421	12927	3.26 %	485	15362	3.16%	655	15362	4.26%
44 FL	Aug-09	Resale Residence (Non-Design)	Non-Dispatch Non-Dispatch	486	15324	3.18 %	492	16726	2.94%	682	16726	4.08%
45 FL	Sep-09	Resale Residence (Non-Design)	Non-Dispatch	506	16745	3.05 % 3.00 %	501	16941	2.96%	696	18941	4.11%
46 FL	Oct-09	Resale Residence (Non-Design)	Non-Dispatch	398	24875	1.60 %	374	24847	1.51%	646	24847	2.60%
47 FL	May-09	UNE Analog Loop Design	Dispatch	0	24675	0.00 %	467	42	2.35%	739	19907	3.71%
48 FL	Jun-09	UNE Analog Loop Design	Dispatch	2	34	5.88.%	1	31	3.23%	1 3	42	2.38%

FPSC Docket No. 000121A-TP

FPSC Docket No. 000121A-TP Workshop Action Items 39 - 40

A 49 FL 50 FL 50 FL 51 FL 53 FL 53 FL 53 FL 55 FL 55 FL 56 FL 56 FL 56 FL 50 FL 50 FL 50 FL 50 FL 51 FL 52 FL 53 FL 53 FL 53 FL 53 FL 53 FL 53 FL 54 FL 55 F	B Jul-09 Aug-09 Sep-09 Oct-06 May-09 Jun-03 Jul-09 Aug-09 Sep-09 Oct-08 May-09 Jun-03 Jul-03 Aug-09 Sep-09 Oct-09 May-09 Jun-03 Jun-04 Jun-05 Jun-06 Aug-08	C UNE Analog Loop Design UNE Analog Loop Non-Design UNE Analog Loop Non-Design	E Dispatch Dispatch Dispatch Dispatch Non-Dispatch Non-Dispatch Non-Dispatch Non-Dispatch Non-Dispatch	1 1 3 2 0 1 0 1 0	31, 2809 34 35 34 37 1 2 7 3	H 2.94 % 2.86 % 8.82 % 5.41 % 0.00 % 50.00 % 0.00 %	 3 1 0 1	J 36 41 34 19 2 8	K 2.78% 7.32% 2.94% 0.00% 50.00%	L 2 3 2 1 1	M 36 41 34 19 2	7.32% 5.88%
50 FL 51 FL 52 FL 53 FL 54 FL 55 FL 56 FL 57 FL 58 FL 59 FL 59 FL 50 FL 50 FL 51 FL 52 FL 52 FL	Aug-09 Sep-09 Oct-09 May-09 Jun-03 Jun-09 Aug-09 Sep-09 Col-09 May-09 Jun-09	UNE Analog Loop Design UNE Analog Loop Design	Dispatch Dispatch Dispatch Non-Dispatch Non-Dispatch Non-Dispatch Non-Dispatch Non-Dispatch	1 1 3 2 0 1 0 1	34 35 34 37 1	2.86 % 8.82 % 5.41 % 0.00 % 50.00 %	1	41 34 19 2	7.32% 2.94% 0.00% 50.00%	2 1	41 34 19	7.32% 5.88%
51 FL 52 FL 53 FL 54 FL 55 FL 56 FL 57 FL 58 FL 59 FL 59 FL 50 FL 51 FL 52 FL	Sep-09 Oct-09 May-09 Jun-09 Aug-09 Sep-09 Oct-09 May-09 Jun-09	UNE Analog Loop Design UNE Analog Loop Design	Dispatch Dispatch Non-Dispatch Non-Dispatch Non-Dispatch Non-Dispatch	2 0 1 0	34 37 1	8.82 % 5.41 % 0.00 % 50.00 %	1	34 19 2	2.94% 0.00% 50.00%	2 1	34 19	5.88%
52 FL 53 FL 54 FL 55 FL 56 FL 57 FL 58 FL 59 FL 59 FL 50 FL 51 FL 52 FL	Sep-09 Oct-09 May-09 Jun-09 Aug-09 Sep-09 Oct-09 May-09 Jun-09	UNE Analog Loop Design UNE Analog Loop Non-Design	Dispatch Non-Dispatch Non-Dispatch Non-Dispatch Non-Dispatch Non-Dispatch	2 0 1 0	37 1	5.41 % 0.00 % 50.00 %	0	19 2	0.00%	f	19	
52 FL 53 FL 54 FL 55 FL 56 FL 57 FL 58 FL 59 FL 59 FL 50 FL 51 FL 52 FL	Oct-09 May-09 Jun-09 Jun-09 Aug-09 Sep-09 Cct-09 May-09 Jun-09 Jun-09 Jut-09	UNE Analog Loop Design UNE Analog Loop Non-Design	Dispatch Non-Dispatch Non-Dispatch Non-Dispatch Non-Dispatch Non-Dispatch	2 0 1 0	1	0.00 %	0	2	50.00%	· · · · · · · · · · · · · · · · · · ·		5.28%
53 FL 54 FL 55 FL 56 FL 57 FL 58 FL 59 FL 50 FL 50 FL 51 FL 52 FL	May-09 Jun-09 Jul-09 Aug-09 Sep-09 Cct-09 May-09 Jun-09 Jun-09 Jut-09	UNE Analog Loop Design UNE Analog Loop Non-Design	Non-Dispatch Non-Dispatch Non-Dispatch Non-Dispatch Non-Dispatch	0 1 0 1	1	0.00 %	1			1	2	
54 FL 55 FL 56 FL 57 FL 58 FL 59 FL 50 FL 31 FL 32 FL	Jun-09 Jul-09 Aug-09 Sep-09 Oct-09 Oct-09 May-09 Jun-09 Jun-09	UNE Analog Loop Design UNE Analog Loop Design	Non-Dispatch Non-Dispatch Non-Dispatch Non-Dispatch	1 0 1	2 7 3	50.00 %						50.00%
55 FL 56 FL 57 FL 58 FL 59 FL 50 FL 50 FL 51 FL 52 FL	Jul-09 Aug-09 Sep-09 Oct-09 May-09 Jun-09 Jut-09	UNE Analog Loop Design UNE Analog Loop Design UNE Analog Loop Design UNE Analog Loop Design UNE Analog Loop Non-Design	Non-Dispatch Non-Dispatch Non-Dispatch	0 1	7				0.00%	1	8	
56 FL 57 FL 58 FL 59 FL 50 FL 51 FL 52 FL	Aug-09 Sep-09 Oct-09 May-09 Jun-09 Jun-09	UNE Analog Loop Design UNE Analog Loop Design UNE Analog Loop Design UNE Analog Loop Design UNE Analog Loop Non-Design	Non-Dispatch Non-Dispatch	1	3		1 1	3	33.33%	1	3	
57 FL 58 FL 59 FL 50 FL 51 FL 52 FL	Sep-09 Oct-09 May-09 Jun-09 Jut-09	UNE Analog Loop Design UNE Analog Loop Design UNE Analog Loop Non-Design	Non-Dispatch			33.33 %	- *	5	0.00%		5	
58 FL 59 FL 50 FL 51 FL 52 FL	Oct-09 May-09 Jun-09 Jut-09	UNE Analog Loop Design UNE Analog Loop Non-Design		1	ž+			7	14.29%		7	14.20%
59 FL 50 FL 51 FL 52 FL	May-09 Jun-09 Jut-09	UNE Analog Loop Non-Design	Non-Dispatch		5	20.00 %				1		
50 FL 51 FL 52 FL	Jun-09 Jut-09			Ó	5	0.00 %		9	11.11%	1		11.11%
FL FL	Jul-09	LINE Analog Loop Non-Design	Dispatch	12	257	4.67 %	18		6.38%	29		
32 FL		Care can be an	Dispatch	20	278	7.19 %	11	289	3.81%	17	289	5.88%
32 FL	Aug.00	UNE Analog Loop Non-Design	Dispatch	13	294	4.42 %	14	256	5.47%	23	256	
	(AUGUTUR)	UNE Analog Loop Non-Design	Dispatch	15	258	5.81 %	20	264	7.58%	25	264	9.47%
	Sep-09	UNE Analog Loop Non-Design	Dispatch	23	262	9.78 %	17	281	6.05%	25	281	8.90%
M FL	Oct-09	UNE Analog Loop Non-Design	Dispatch	18	285	6.32 %	8		2.75%	14	291	4.81%
5 FL				13	419	3,10 %	14		2.01%	23	696	3.30%
	May-09	UNE Anaiog Loop Non-Design	Non-Dispatch		728	1.92 %	13		0.82%	30	1577	1.90%
6 FL	90-nut	UNE Analog Loop Non-Design	Non-Dispatch	14			13		6.33%		132	11.36%
7 FL	Jul-09	UNE Analog Loop Non-Design	Non-Dispatch	15	1580	0.95 %				25	132	19.69%
8 FL	Aug-09	UNE Analog Loop Non-Design	Non-Dispatch	13	133	9.77 %	19		14.96%			
19 FL	Sep-09	UNE Analog Loop Non-Design	Non-Dispatch	19	123	15.45 %	14		9.46%	17	148	
70 FL	Oct-09	UNE Analog Loop Non-Design	Non-Dispatch	14	140	10.00 %	7	91	7.69%	10	91	10.99%
TIFL	May-09	UNE Analog Loop w/LNP Design	Dispatch	Ó	6	0.00 %		5	0.00%		5	0.00%
2 FL	Jun-09	UNE Analog Loop w/LNP Design	Dispatch	0	2	0.00 %	0	8	0.00%	1	8	12.50%
IS FL	Jul-09	UNE Analog Loop wLNP Design	Dispatch	0	5	0.00 %	2	13	15.38%	2	13	15.38%
4 FL	Aug-09	UNE Analog Loop w/LNP Design	Dispatch	1	8	12.50 %		8	0.00%	T	8	0.00%
5 FL	Sep-09	UNE Analog Loop w/LNP Design	Dispetch	0	9	0.00 %	1	4	25.00%	11	4	25.00%
76 FL	Oct-09	UNE Analog Loop w/LNP Design	Dispatch	1		25.00 %		3	0.00%		3	0.00%
7 FL	May-09	UNE Analog Loop wLNP Design	Non-Dispatch	ő	7	0.00 %		3	0.00%		3	
7 FL				0		0.00 %			0.00%			0.00%
	Jun-09	UNE Analog Loop wLNP Design	Non-Dispatch			0.00 %		4	0.00%		4	
9 FL	Jul-09	UNE Analog Loop w/LNP Design	Non-Dispatch	0					0.00%		3	
KO FL	Aug-09	UNE Analog Loop w/LNP Design	Non-Dispatch	0	3	0.00 %						
FL FL	Sep-09	UNE Analog Loop w/LNP Design	Non-Dispatch	0	4	0.00 %		3	0,00%		3	
12 FL	Oct-09	UNE Analog Loop w/LNP Design	Non-Dispatch	0	3	0.00 %		3	0.00%		3	
B FL	May-09	UNE Analog Loop w/LNP Non-Design	Dispatch	0	50	0.00 %	3	84	3.57%	4	84	
4 FL	Jun-09	UNE Analog Loop w/LNP Non-Design	Dispatch	3	83	3.61 %	2	34	5.68%	2	34	
S FL	Jul-09	UNE Analog Loop w/LNP Non-Design	Dispatch	2	36	5.56 %	1	32	3.13%	1	32	3.13%
96 FL	Aug-09	UNE Analog Loop wLNP Non-Design	Dispetch	2	33	8.06 %	6	48	13.04%	9	46	19.57%
FL	Sep-09	UNE Analog Loop wLNP Non-Design	Dispatch	Ğ	46	13.04 %	4	51	7.84%	6	51	11.78%
B FL	Oct-09	UNE Analog Loop w/LNP Non-Design	Dispatch	4	50	8.00 %	0	28	0.00%	Ö	28	
9 FL			Non-Dispatch	4	137	2.92 %	- Ď	94	0.00%	2	94	
	May-09	UNE Analog Loop wILNP Non-Design		۹ 0	94	0.00 %	3		2.83%	3	106	
70 FL	Jun-09	UNE Analog Loop wLNP Non-Design	Non-Dispatch					110	0.91%		110	
91 FL	Jui-09	UNE Analog Loop wLNP Non-Design	Non-Dispatch	3	105	2.86 %		137	1.46%	5	137	
22 FL	Aug-09	UNE Analog Loop wLNP Non-Design	Non-Dispatch	1	111	0.90 %	2			and the second se		
13 FL	Sep-09	UNE Analog Loop w/LNP Non-Design	Non-Dispatch	3	137	2.19 %	1	107	0.93%	4	107	3.74%
14 FL	Oct-09	UNE Analog Loop w/UNP Non-Design	Non-Dispatch	1	108	0.93 %	0		0.00%	0		
35 FL	May-09	UNE Digital Loop >= DS1	Dispatch	10	417	2.40 %	10		2.57%	14	389	
6 F1	Jun-09	UNE Digital Loop >= DS1	Dispatch	11	360	3.06 %	5		1.28%	17	390	
17 FI.	Jul-09	UNE Digital Loop >= DS1	Dispatch	13	408	3.20 %	11	417	2.64%	20	417	
8 FL	Aug-09	UNE Digital Loop >= DS1	Dispatch	12	400	3.00 %	7	358	1.96%	13	358	3.63%
79 FL	Sep-09	UNE Digital Loop >= DS1	Dispatch	14	374	3.74 %	13		3.87%	25	354	
			Dispatch	13	372	3.49 %		305	0.98%	9	305	
00 FL	Oct-09	UNE Digital Loop >= DS1			19	0.00 %		14	0.00%	· · · · · ·	14	
01 FL	May-09	UNE Digital Loop >= DS1	Non-Dispetch	0					0.00%		37	
02 FL	Jun-09	UNE Digital Loop >= DS1	Non-Olspatch	1	19	5.26 %		1		1		
03 FL	Jui-09	UNE Digital Loop >= DS1	Non-Dispatch	0	38	0.00 %		39	0.00%		39	
04 FL	Aug-09	UNE Digital Loop >= DS1	Non-Dispatch	2	37	5.41 %	1	34	2,94%	3	34	
05 FL	Sep-09	UNE Digital Loop >= DS1	Non-Dispetch	0	30	0.00 %	0		0.00%	2	69	
08 FL	Oct-09	UNE Digital Loop >= DS1	Non-Dispatch	2	59	3.39 %	1	45	2.22%	1	45	
07 FL	May-09	UNE ISDN/UDC/IDSL	Dispatch	0	18	0.00 %	1	17	5.88%	2	17	11.76%

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FPSC Docket No. 000121A-TP Workshop Action Items 39 - 40

,					Workshop Action	<u>1 ltems 39 -</u>	40						
	A	8	Č	E	December	31 7809	н	1	J	к	L	M	N
108 FL		Jun-09	UNE ISDN/UDC/IDSL	Dispatch	1	17		1	14	7,14%		14	
109 FL		Jul-09	UNE ISDN/UDC/IDSL	Dispatch	2	15	13.33 %	4	21	19.05%		21	19.06%
110 FL		Aug-09	UNE ISDN/UDC/IDSL	Dispatch	2	19	10.53 %	0	7	0.00%	1	7	
111 FL		Sep-09	UNE ISON/UDC/IDSL	Dispatch	0	9	0.00 %		3	0.00%		3	
112 FL		Oct-09	UNE ISON/UDC/IDSL	Dispatch	0	2	0.00 %		5	0.00%		8	
113 FL		May-09	UNE ISDN/UDC/IDSL	Non-Dispatch	0	5	0.00 %		6	0.00%		6	0.00%
114 FL		Jun-09	UNE ISDWUDC/IDSL	Non-Dispatch	0	3	0.00 %		5	0.00%		5	0.00%
115 FL		Jui-09	UNE ISON/UDC/IDSL	Non-Dispatch	0	7	0.00 %	1	10	10.00%	1	10	10.00%
116 FL		Aug-09	UNE ISON/UDC/IDSL	Non-Dispetch	1	10	10.00 %	1	3,	33.33%	1	3	33.33%
117 FL		Sep-09	UNE ISDN/UDC/IDSL	Non-Dispatch	1	4	25.00 %		5	0.00%		5	0.00%
118 FL		Oc1-09	UNE ISDN/UDC/IDSL	Non-Oispatch	0	4	0.00 %		4	0.00%		4	0.00%
119 FL		May-09	LNP (Standalone)	Dispetch	0	0	0.00 %			0.00%		1	0.00%
120 FL		Jun-09	LNP (Standalone)	Dispetch	0	0				0.00%			0.00%
121 FL		Jul-09	LNP (Standalone)	Dispetch	0	0	0.00 %			0.00%		1	0.00%
122 FL		Aug-09	LNP (Standalone)	Dispatch	0	Ô	0.00 %			0.00%			0.00%
123 FL		Sep-09	LNP (Standalone)	Dispatch	0	0	0.00 %	1		0.00%		1	0.00%
124 FL		Oct-09	LNP (Standalone)	Dispatch	0	0				0.00%			0.00%
125 FL		May-09	LNP (Standalone)	Non-Dispatch	Ó	19026	0.00 %	1	20165	0.00%		20165	0.00%
126 FL		Jun-09	LNP (Standaione)	Non-Dispatch	0	17413	0.00 %	1	23141	0.00%		23141	0.00%
127 FL		Jul-09	LNP (Standalone)	Non-Dispatch	0	19490	0.00 %	1	26364	0.00%	an a	26364	0.00%
128 FL		Aug-09	LNP (Standalone)	Non-Dispatch	0	21692	0.00 %	I	26662	0.00%		26662	0.00%
129 FL		Sep-09	LNP (Standalone)	Non-Dispatch	0	19307	0.00 %	1	25018	0.00%		25018	0.00%
130 FI.		Oct-09	LNP (Standalone)	Non-Dispatch	0	18115	0.00 %		27274	0.00%		27274	0.00%
131 FL		May-09	UNE Other Design	Dispatch	0	8	0.00 %		3	0.00%		i 3	0.00%
132 FL		Jun-09	UNE Other Design	Dispetch	0	3	0.00 %	1	8	0.00%		8	0.00%
133 FL		Jul-09	UNE Other Design	Dispetch	0	8	0.00 %		2	0.00%		2	0.00%
134 FL		Aug-09	UNE Other Design	Dispetch	0	2	0.00 %	1	7	0.00%		7	0.00%
135 FL		Sep-09	UNE Other Design	Dispatch	0	7	0.00 %		5	0.00%		5	0.00%
138 FL		Oct-09	UNE Other Design	Oispatch	0	5	0.00 %		1	0.00%		1	0.00%
137 FL		May-09	UNE Other Design	Non-Dispatch				J .	[0.00%			0.00%
138 FL		Jun-09	UNE Other Design	Non-Dispatch					1	0.00%		1	0.00%
130 FL		Jul-09	UNE Other Design	Non-Dispatch					1	0.00%		1	0.00%
140 FL		Aug-09	UNE Other Design	Non-Dispatch	0	1	0.00 %			0.00%			0.00%
141 FL		Sep-O9	UNE Other Design	Non-Dispatch	0	1	0.00 %			0.00%			0.00%
142 FL		Oct-09	UNE Other Design	Non-Dispatch						0.00%			0.00%
143 FL		May-09	UNE xDSL (HDSL, ADSL, and UCL)	Dispatch	2	72	2.78 %	2		2.70%	3		4.05%
44 FL		Jun-09	UNE xDSL (HDSL, ADSL, and UCL)	Dispatch	1	75	1.33 %	3	58	5.17%	3		5.17%
45 FL		Jul-00	UNE XDSL (HDSL, ADSL, and UCL)	Dispatch	3	60	5.00 %	t	48	2.08%	2	48	4.17%
146 FL		Aug-O9	UNE XDSL (HDSL, ADSL, and UCL)	Dispetch	2	46	4.35 %	1		2.08%	1	1	2.08%
147 FL		Sep-09	UNE XDSL (HDSL, ADSL, and UCL)	Dispalch	1	47	2.13%		52	0.00%		52	0.00%
148 FL		Oct-09	UNE xDSL (HDSL, ADSL, and UCL)	Dispaich	0	53	0.00 %	2		3.85%	2	1	3.85%
149 FL		May-09	UNE xDSL (HDSL, ADSL, and UCL)	Non-Dispatch	0	11	0.00 %	0		0.00%	1	9	11.11%
50 FL		Jun-00	UNE XOSL (HOSL, ADSL, and UCL)	Non-Dispatch	1	11	9.09 %		9	0.00%		8	0.00%
151 FL.			UNE xDSL (HDSL, ADSL, and UCL)	Non-Dispatch	0	10	0.00 %		7	0.00%		7	0.00%
152 FL		Aug-09	UNE XDSL (HDSL, ADSL, and UCL)	Non-Dispetch	0	7	0.00 %		10	0.00%		10	0.00%
153 FL		Sep-09	UNE XDSL (HDSL, ADSL, and UCL)	Non-Dispatch	1	9	11.11%	1	(5.28%	1	19	5.2 6 %
154 FL		Oct-09	UNE xDSL (HDSL, ADSL, and UCL)	Non-Dispatch	0	19	0.00 %	1	14	7.14%	1	14	7.14%
155 FL.		May-09	UNE EELs	Dispetch	7	331	2.11%	13		4,44%	19		6.48%
158 FL		Jun-09	UNE EELs	Dispatch	15	302	4.97 %	5		1.60%	12		3.85%
157 FL		Jul-09	UNE EELs	Dispatch	9	301	2.99 %	8		2.77%	20		6.92%
158 FL.		Aug-09	UNE EELs	Dispetch	11	288	3.82 %	5		1.54%	9		2.77%
159 FL		Sep-09	UNE EELS	Dispetch	5	316	1.58 %	4	259	1.54%	10		3.86%
160 FL		Oct-09	UNE EELS	Dispetch		279	2.51 %	8	221	3.62%	11	221	4.98%
161 FL		May-09	UNE EELs	Non-Dispetch	0	7	0.00 %		4			4	0.00%
162 FL		Jun-09	UNE EELs	Non-Dispatch	٥	7	0.00 %	1	19	5.26%	1	19	5.26%
163 FL		Jui-09	UNE EELS	Non-Dispatch	1	20	5.00 %	0	12	0.00%	1	12	8.33%
164 FL		Aug-09	UNE EELs	Non-Dispatch	0	11	0.00 %	Ö		0.00%	1		5.26%
185 FL		Sep-09	UNE EELS	Non-Dispatch	1	13	7.09 %	Ö		0.00%	1		4.35%
166 FL		Oct-09	UNE EELs	Non-Dispatch	0	25	0.00 %	1	20	5.00%	4		20.00%

FPSC Docket No. 000121A-TP Workshop Action Items 39 - 40 December 31, 2009

	A	B	с	E	FT	G T	Н	1 1 1 1		~	*		
167		May-09	UNE Line Splitting/Sharing	Dispatch	<u> </u>		0.00 %			0.000	<u> </u>	M	N
168	FL	Jun-09	UNE Line Splitting/Sharing	Dispatch	d d		0.00 %	· • • • • • • • • • • • • • • • • • • •	•	0.00%		4	0.00%
169	FL		UNE Line Splitting/Sharing	Dispatch	V		0.00 %			0.00%		8	0.00%
170	FL		UNE Line Splitting/Sharing	Dispatch	0		0.00 %		2	0.00%		2	0.00%
171	FL	Sep-09	UNE Line Splitting/Sharing	Dispetch			0.00 %		3	0.00%		3[0.00%
172	FL	Oct-09	UNE Line Splitting/Sharing	Dispetch	X	<u></u>			1	0.00%		1	0.00%
173	FL	Mey-00	UNE Line Splitting/Sharing	Non-Dispatch		<u>اً ا</u>	0.00 %			0.00%			0.00%
174	PL.	Jun-09	UNE Line Spitting/Sharing	Non-Diepetch		71	2.82 %		43	0.00%	00	43	0.00%
175	FI.	Jul-09	UNE Line Spitting/Sharing	Non-Dispatch	<u> </u>	43	0.00 %	<u>_</u>	53	1.89%	2	53	3.77%
176	FL	Aug-09	UNE Line Spilling/Sharing	Non-Dispatch	1	53	1.89 %	5	53	3.77%	2	53	3.77%
177			UNE Line Splitting/Sharing	Non-Dispatch	3	53	5.86 %	2	27	7.41%	2	27	7.41%
178		Oct-09	UNE Line Splitting/Sharing			27	3.70 %	-	18	0.00%		18	0.00%
179			UNE Other Non-Dealon	Non-Dispatch	0	18	0.00 %			0.00%			0.00%
180			UNE Other Non-Design	Dispatch	0	11	0.00 %	2	20	10.00%	2	20	10.00%
181		the second se		Dispatch	2	19	10.53 %		31	0.00%		31	0.00%
182		the second se	UNE Other Non-Design	Dispatch	0	31	0.00 %	1	9	11.11%	1	9	11.11%
183		Sep-09	UNE Other Non-Design	Dispatch	1	8	12.50 %		13	0.00%		13	0.00%
184		the second	UNE Other Non-Design	Dispatch	0	16	0.00 %		21	0.00%		21	0.00%
		and a second	UNE Other Non-Design	Dispetch	0	22	0.00 %		13	0.00%		13	0.00%
185		May-09	UNE Other Non-Design	Non-Dispatch	3	10	16.67 %	1	11	9.09%	2	11	18.18%
186			UNE Other Non-Design	Non-Dispatch	0	11	0.00 %	1	12	8.33%	2	12	18.67%
187	<u>ال</u>		UNE Other Non-Design	Non-Dispatch	2	13	15.38 %	1	8	0.00%			0.00%
188			UNE Other Non-Design	Non-Dispatch	0	8	0.00 %	of	12	0.00%	Ŧ	12	8.33%
189			UNE Other Non-Design	Non-Dispatch	0	12	0.00 %	1 1	23	4.36%	1	23	4.35%
1901	L.	Oct-09	UNE Other Non-Design	Non-Diapatch	1	22	4.55 %	1	12	8.33%		12	0.33%

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AT&T Florida FL PSC Docket No. 000121A-TP Responses to December 3, 2009 Workshop Action Items December 31, 2009 Item No. 41 Page 1 of 1

- REQUEST: Provide most recent six months of data results for 5 days (POTS Non-Designed services) and 14 days (Designed Services) as used in current measure. (See AT&T's 11/24 response to Action Item 16) [M&R-2]
- RESPONSE: See attached spreadsheet for Action Items 41 & 42.

AT&T Florida FL PSC Docket No. 000121A-TP Responses to December 3, 2009 Workshop Action Items December 31, 2009 Item No. 42 Page 1 of 1

REQUEST: Provide most recent six months of data results using 10 days (POTS Non-Designed services) and 30 days (Designed Services) as proposed by CLECs. [M&R-2]

RESPONSE: See attached spreadsheet for Action Items 41 & 42.

	<u>A B</u>	C	E	FWO	C Docket No	Indiana ATH AN	<u> </u>						
L	Florid	a, May 2009 - Octob	er 2009		December 3	1, 2009	PA REP	IOPOSED (PORTS WIT	'HIN "X" D	T PROVIS AYS AND N 30 DAY	REPEAT	ROUBLE	
								"x" Days: NON-DESIGN=5 DESIGN=14 D	DAYS:	"x" Days; NON-DESIGN=10 DAYS; DESIGN=30 DAYS			
FL													
FL	Jun-09	UNE Line Spinsing Sharing	Osperch	4	2445								
FL	Jul-09	UNE Line Splitting/Sharing UNE Line Splitting/Sharing	Dispatch	7	2433	0.16 %	3	2443	0.12%	3	2443	0.12	
FL	Aug-09	UNE Line Splitting/Sharing	Dispatch	4	2393	0.17 %	<u>6</u> 4	2433	0.25%	6	2433	0.12	
IFL.	5ep-09	UNE Line Splitting/Sharing	Dispetch	2	2383	0.08 %	2	2393	0.17%	4	2393	0.17	
FL	Oct-09	UNE Line Solitting/Sharlon	Dispatch Dispatch	1	2378	0.04 %	1	2383	0.08%	2	2383	0.08	
FL	May-09	UNE Line Soliting/Shadno	Non-Diapatch	9	145	0.00%	0	145	0.00%	+	2378	0.04	
FL FL	Juni09	UNE Line Solitting/Shering	Non-Dispetch	2	2443	0.04 %	1	2443	0.04%	0	145	0.00	
FL	Jul-09	UNE Line Splitting/Simpling	Non-Dispatch	2	2433 2393	0.08 %		2433	0.04%		2443	0.049	
FL	Aug-09 Sep-09	UNE Line Soliting/Sharing	Non-Dispatch	2	2363	0.08 %	0	2393	0.00%	ŏ	2393	0.00%	
Fi.	Oct-09	UNE Line Splitting/Sharing UNE Line Splitting/Sharing	Non-Dispatch	2	2378	0.08 %	0	2383	0.00%	0	2383	0.00	
FL.	May-09	UNE EELs	Non-Dispatch	0	145	0.00 %	2	2378	0.08%	2	2378	0.06%	
FL	Jun-09	UNE EELS	Dispatch	251	9698	2.58 %	209	145	0.00%	0	145	0.005	
FL.	Jul-09	UNE EELS	Dispetch Dispetch	302	9776	3.07 %	248	9776	2.16%	203	9696	2.09	
FL	Aug-09	UNE EELS	Dispatch	324	9909	3.26 %	275	9909	2.78%	239	9778	2.44%	
FL FL	Sep-09	UNE EELs	Dispetch	269	10037	2.65 %	226	10037	2.25%	203	9909	2.659	
<u> </u>	Oct-09	UNE EELA	Dispatch	229	10138	2.56 %	236	10138	2.33%	230	10037	2.21%	
i.	May-09 Jun-09	UNE EELs	Non-Dispatch	46	9696	2.20 %	183	10291	1.78%	180	10138	2.27%	
L.	Jul-09	UNE EELs UNE EELs	Non-Dispetch	42	9776	0.46 %	39 37	9698	0.40%	39	9696	1.75%	
1	Aug-09	UNE EELA	Non-Dispatch	33	9909	0.33 %	30	9776	0.38%	37	9776	0.38%	
L	Sep-09	UNE EELS	Non-Dispatch Non-Dispatch	45	10037	0.45 %		9909 10037	0.30%	29	9909	0.29%	
1	Oct-09	UNE EELs	Non-Dispatch	26	10138	0.26 %	25	10138	0.39%	38	10037	0.38%	
<u>1.</u>	May-09	Resale Residence (Non-Design)	Dispatch	34	10291	0.32 %	28	10291	0.23%	24 25	10138	0.24%	
1	Jun-09 Jul-09	Resaid Residence (Non-Design)	Dispatch	1167	38294 38669	2.77 %	568	36294	1.48%	432	10291	0.24%	
1	Aug-09	Resale Residence (Non-Design)	Diapatch	1306	40083	3.02 %	607	38689	1.57%	441	38689	1.13%	
L	Sep-09	Resale Residence (Non-Design) Resale Residence (Non-Design)	Dispatch	1333	43015	3.10 %	754	40083	1.88%	560	40083	1.14%	
L	Oct-09	Heale Residence (Non-Deales)	Dispatch	1229	44949	2.73 %	758 813	43015	1.78%	563	43015	1.31%	
L	May-09	Resaid Residence (Non-Desion)	Olspetch Non-Dispetch	1431	47517	3.01 %	6680	47517	1.81%	543	44949	1,21%	
	Jun-09	Hesaid Residence (Non-Denice)	Non-Dispatch	62	36294	0.16 %	29	38294	0.08%	615	47517	1,29%	
L L	-Jul-09	Resaid Residence (Non-Design)	Non-Dispatch	61 58	38689	0.16.%	17	30689	0.04%	20	38294	0.06%	
4	Aug-09 Sep-09	Resais Residence (Non-Design)	Non-Dispatch	73	40083 43015	0.14 %	19	40083	0.05%	5	38689 40083	0.01%	
<u>.</u>	Sep-09 Oct-09	Hotale Residence (Non-Dealors)	Non-Dispatch	58	43015	0.17 %	33	43015	0.08%	19	43015	0.01%	
	May-09	Resale Residence (Non-Design) Resale Business (Non-Design)	Non-Dispatch	73	47517	0.12 %	27 35	44940	0.08%	8	44949	0.04%	
•	Jun-09	Resale Business (Non-Deeign)	Dispatch	87	9667	0.90 %	<u>30</u> 67	47517 9867	0.07%	16	47517	0.03%	
	Jul-09	Resale Business (Non-Design)	Dispatch	99	9601	1.03 %	75	9601	0,00%	50	9667	0.61%	
<u> </u>	Aug-00	Receie Business (Non-Design)	Dispatch Dispatch	105	9527	1.10 %	79	9627	0.78%	67	9601	0.70%	
	Sep-09	Resain Busineer (Mon-Depinn)	Olapatch	109	9541	1.14 %	78	8541	0.82%	72 69	9627	0.76%	
	Oct-09	Resals Business (Non-Design)	Dispetch	110	9626	0.87 %	69	9626	0.72%	61	9541	0.72%	
	May-09 Jun-09	Hennie Business (Non-Design)	Non-Dispatch	3	9667	1.12 %	77	9787	0.79%	69	9787	0.63%	
	Jul-09	Resale Business (Non-Design) Resale Business (Non-Design)	Non-Dispatch	4	9601	0.04 %	2 3	9667	0.02%	2	9667	0.02%	
	Aug-09	Resale Business (Non-Design)	Non-Dispatch	5	9527	0.05 %		9601 9527	0.03%	3	9601	0.03%	
	Sep-09	Please Business (Non-Dealor)	Non-Dispatch	4	9541	0.04 %	3	9641	0.04%	4	9527	0.04%	
	Oct-09	Resain Business (Non-Design)	Non-Dispatch Non-Dispatch	0	9626	0.00 %		9626	0.03%	3	9541	0.03%	
	May-09	Resale Design	Dispetch	3	9787	0.03 %	- <u>i</u>	9787	0.00%	0	9626	0.00%	
	Jun-09	Resale Design	Dispatch	5	3021	0.03 %	1	3021	0.03%	0	9787	0.00%	
	Jul-09	Resale Design	Dispatch	2	3035	0.13 %	5	3035	0.16%	5	3021	0.03%	
	Aug-09	Resale Design	Dispatch	5	2968 2786	0.07 %	2	2968	0.07%	2	3035 2988	0.18%	
	Sep-09 Oct-09	Resale Design	Dispatch	4	2700	0.14 %	4	2785	0.14%	4	2785	0.07%	
	~~~~~	Resale Design	Dispatch	4	2797	0.14 %	4	2712	0.15%	4	2712	0.14%	
							4	2797	0,14%	. 4	N	9.10.0	

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	Florida	a, May 2009 - Octob	er 2009		December 31	, 2009	PR	OPOSED O	"HIN "X" []	T PROVIS DAYS AND IN 30 DAY	IONING TH REPEAT F S	ROUBLI	
		Mi.A. y					*x* Deys; NON-DESIGN=5 DAYS; DESIGN=14 DAYS			"X" Days: NON-DESIGN-10 DAYS; DESKIN-30 DAYS			
FL													
	May-09 Jun-00	Resale Design	Non-Dispatch	1 1	3021	0.03 %							
FL	Jul-10	Resale Design Resale Design	Non-Dispatch	2	3036	0.07 %	2	3021 3035	0.03%	1	3021	0.03	
FL	Aug-09	Resale Design	Non-Dispatch Non-Dispatch	0	2968	0.00 %	ō	2988	0.07%		3036	0.07	
FL FL	Sep-09	Resale Design	Non-Diepatch	0	2785	0.00 %	0	2785	0.00%	0	2988	0.00	
FL	Oct-09 May-09	Resale Design UNE Analog Loop Non-Design	Non-Dispatch	4	2797	0.00 % 0.07 %	1	2712	0.04%	1 1	2785	0.00	
FL.	Jun-09	UNE Analog Loop Non-Design	Dispatch Dispatch	726	72604	1.00 %	609	2797	0.14%	4	2797	0.14	
FL.	Jul-09	UNE Anelog Loop Non-Design	Dispatch	848 824	71069	1.19 %	742	71069	0.84%	589 719	72604	0.81	
FL	Aug-09	UNE Analog Loop Non-Design	Dispatch	723	69789	1,18 %	716	69789	1.03%	719	71069	1.01	
PL.	Sep-09 Oct-09	UNE Analog Loop Non-Dealgn UNE Analog Loop Non-Dealgn	Dispetch	843	64931	1.06 %	592 714	68390	0.87%	581	66390	0.86	
ŕi.	May-09	UNE Analog Loop Non-Design	Dispatch	626	66562	0.94 %	714 532	66582	1.10%	703	64931	1.08	
FL FL	Jun-09	UNE Analog Loop Non-Design	Non-Dispatch Non-Dispatch	5	72604	0.01 %	6	72604	0.80%	523	66582	0.79	
-L FL	Jul-09 Aug-09	UNE Analog Loon Non-Design	Non-Dispatch	1	71069 69789	0.00 %	1	71069	0.00%	5	72604	0.01	
η.	Sep-09	UNE Analog Loop Non-Design UNE Analog Loop Non-Design	Non-Dispatch	1	68390	0.00 %	0	89789	0.00%	Ó	69789	0.00	
۹.	Oct-09	UNE Analog Loop Non-Design	Non-Dispatch Non-Dispatch	5	84931	0.01 %	5	68390 84931	0.00%	1	68390	0.00	
۹ <u>.</u>	May-09	UNE Analog Logo Design	Dispatch	3 79	86582	0.00 %	3	66582	0.01%	5	64931	0.019	
l L	Jun-09 Jul-09	UNE Analog Loon Design	Dispatch	140	13619 13375	0.47 %	72	13519	0.53%	72	66582 13519	0.009	
1.	Aug-09	UNE Analog Loop Design UNE Analog Loop Design	Dispatch	109	13147	0.97 %	128	13375	0.96%	127	13375	0.539	
٤.	Sec-09	UNE Analog Loop Design	Dispetch	91	12953	0.63 %	95 74	13147	0.72%	96	13147	0.801	
1	Oct-09	UNE Analog Loop Distion	Dispatch	130	12757	0.96 %	119	12757	0.67%	74	12953	0.679	
1 <u>.</u> L	May-09	UNE Analog Logo Design	Non-Dispatch	86 17	12562	0.67 %	85	12562	0.68%	119 84	12757	0.93%	
È	Jun-09 Jul-09	UNE Analog Loop Design UNE Analog Loop Design	Non-Dispatch	28	13375	0.13 %	17	13619	0.13%	17	13619	0.67%	
L	Aug-09	UNE Analog Loop Design	Non-Dispatch	26	13147	0.17 %	<u>28</u> 26	13375 13147	0.21%	27	13375	0.20%	
L	Sep-09	UNE Analog Loop Dealon	Non-Dispatch Non-Dispatch	23	12953	0.17 %	22	12953	0.19%	24	13147	0.18%	
1	Oct-09	UNE Analog Loop Design	Non-Dispetch	17	12767 12562	0.13 %	18	12767	0.13%	22	12953	0.17%	
L	May-09 Jun-09	UNE Digital Loop >= DS1	Dispatch	461	21754	2.11 %	15	12562	0.12%	15	12562	0.12%	
L	Jul-09	UNE Digital Loop >= DS1 UNE Digital Loop >= DS1	Dispatch	501	21648	231%	409	21754 21648	1,86%	405	21754	1.88%	
L	Aug-09	UNE Oloital Loop >= DS1	Dispatch	493	21541	2.29 %	429	21548	1,84%	387	21648	1.79%	
L	Sep-09	UNE Digital Loop >= DS1	Dispatch	491 436	21363	2.29 %	415	21363	1.94%	420 409	21541 21363	1.95%	
	Oct-09 May-09	UNE Digital Loop >= DS1 UNE Digital Loop >= DS1	Dispatch	353	21280	2.05 %	357 312	21285	1.68%	345	21285	1.91%	
_	Jun-09	UNE Digital Loop >= DS1	Non-Dispatch	62	21754	0.29 %	<u>312</u> 56	21187 21754	1.47%	306	21187	1.44%	
	Jul-09	UNE Digital Loop >= DS1	Non-Dispatch Non-Dispatch	<u>74</u> 54	21648	0.34 %	60	21648	0.28%	56 59	21754	0.26%	
	Aug-09	UNE Digital Loop >= DS1	Non-Dispatch	<u></u>	21541 21363	0.25 %	48	21541	0.22%	48	21648	0.27%	
•	Sep-09 Oct-09	UNE Digital Loop >= DS1 UNE Digital Loop >= DS1	Non-Dispatch	45	21285	0.29 %	57 40	21363	0.27%	55	21363	0.22%	
	May-09	UNE XDSL (HDSL, ADSL, and UCL)	Non-Dispatch	42	21187	0.20 %	34	21285	0.19%	38	21285	0.18%	
	Jun-09	UNE XDSL (HDSL, ADSL, and LICE)	Dispatch Dispatch	39 70	5809	0.67 %	34	5809	0.18%	34 33	21167	0.16%	
	00-tut	UNE XDSL (HDSL, ADSL, and UCL)	Dispatch	43	5676 5549	1,22 %	62	5676	1.09%	62	5809	0.57%	
	Aug-09	UNE ADSL (HDSL ADSL and UCL)	Trianatab	45	5428	0.77 %	39	5549	0.70%	38	5549	1.09%	
	Oct-09	UNE XOSL (HOSL, ADSL, and UCL) UNE XOSL (HOSL, ADSL, and UCL)		43	5338	0.81 %	42 42	5428 5338	0.77%	42	5428	0.00%	
	May-O9	UNE XOSL (HOSL, ADSL, and UCL)	Non-Olymptok	33	5279	0.63 %	29	5279	0.79%	42	5338	0.79%	
·	Jun-09	UNE KOSL (HDSL, ADSL, ANTLICT)	Non Disease	<u>8</u>	5809	0.10 %	4	5809	0.07%	29 3	5279	0.55%	
	Jui-09	UNE XDSL (HDSL ADSL ADSL ADTLICL)	Mon Dissetsi	12	5676 5549	0.11 %	6	5676	0.11%	6	5809 5876	0.05%	
	Aug-09 Sep-09	UNE XDSL (HDSL, ADSL, and UCL)	Non-Dispatch	9	5428	0.22 %	12	5549	0.22%	12	5549	0.11%	
		UNE XOSL (HDSL, ADSL, and UCL) UNE XOSL (HDSL, ADSL, and UCL)		6	5338	0.11 %	9	5428 5336	0.17%	9	5428	0.17%	
		MUCL, RINUCL	Non-Ofspatch	7	5279	0.13 %		00,00	0.09%	5	5338	0.09%	

Page 2 of 3

### FPSC Docket No. 000121A-TP Workshop Action Items 41 - 42 December 31, 2009

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	Florida, May 2009 - October 2009			EXISTING CTRR			PROPOSED CTRRNET PROVISIONING TROUBLE REPORTS WITHIN "X" DAYS AND REPEAT REPORT WITHIN 30 DAYS						
							1	"x" Days: NON-DESIGN=6   DESIGN=14 D/	DAYS; Nys	N	"x" Deys: ON-DESIGN=10 D DESIGN=30 DA		
IS FL	May-09	UNE ISON/UDC/IDSL	Discatch	42	54.20								
4 FL	Jun-09	UNE ISDNUDCADSL	Dispatch	42	3186	1.32 %	29	3186	0.91%	28	3186	0.88	
5 FL		UNE ISDNUDCADSL	Dispatch	52	3064	1,36 %	31	3120	0.99%	31	3120	0.99	
5 FL	Aug-09	UNE ISON/UDC/IDSL	Dispatch	44	3004	1.70 %	40	3064	1,31%	40	3064	1,31	
7 FL	Sep-09	UNE ISDN/UDC/IDSL	Dispatch	28	2936	0.95 %	36 25	3004	1.20%	36	3004	1.17	
8 FL 9 FL	Oct-09	UNE ISON/UDC/IDSL	Diapatch	29	2873	1.01 %	25	2936	0.85%	25	2936	0.85	
OFL	May-09	UNE ISDN/UDC/IDSL	Non-Dispatch	13	3186	0.41 %	10	2673	0.87%	25	2873	0.87	
1 FL	Jun-09 Jul-09	UNE ISDN/UDC/IDSL	Non-Dispatch	13	3120	0.42 %	10	3186	0.31%	10	3166	0.319	
211	Aug-09	UNE ISDN/UDC/IDSL	Non-Dispatch	11	3064	0.36 %	10	3120	0.32%	10	3120	0.329	
3 FL	Aug-00 Sep-09	UNE ISDN/UDC/IDSL	Non-Dispatch	10	3004	0.33 %	8	3004	0.33%	10 6	3064	0.33	
491	Oct-09	UNE ISDN/UDC/IDSL UNE ISDN/UDC/IDSL	Non-Dispatch	12	2936	0.41 %	12	2936	0.41%	12	3004	0.209	
SFL	May-09	UNE Other Design	Non-Dispatch	0	2873	0.28 %	7	2873	0.24%	<u>ic</u> 7	2936	0.419	
FL	Jun-09	UNE Other Design	Dispetch	0	680	0.00 %	0	680	0.00%	0	2873	0.249	
FL	Jul-09	UNE Other Design	Dispatch	0	680	0.00 %	0	680	0.00%	0	680	0.009	
FL	Aug-09	UNE Other Design	Dispatch	0	661	0.00 %	0	651	0.00%	Ö	661	0.009	
FL	Sep-09	UNE Other Design	Dispatch	<u> </u>	639	0.00 %	0	639	0.00%	0	639	0.007	
)FL	Oct-09	UNE Other Design	Dispatch		633	0.00 %	0	633	0.00%	0	633	0.007	
i Fi	May-09	UNE Other Design	Non-Dispatch	5	627	0.32 %	1	627	0.10%	1	627	0.16%	
? FL	Jun-09	UNE Other Design	Non-Dispatch	1	600	0.15 %	1	680	0.15%	1	680	0.15%	
s FL	-09-lut	UNE Other Design	Non-Dispatch	0	680	0.00%	0	580	0.00%	0	680	0.00%	
FL	Aug-09	UNE Other Design	Non-Dispatch	U f	651 639	0.00 %	0	651	0.00%	0	651	0.00%	
FL.	Sep-09	UNE Other Design	Non-Dispatch	0	633	0.16 %	1	639	0.16%	1	639	0.16%	
FL	Oct-09	UNE Other Design	Non-Dispatch	1	627	0.00 %	0	633	0.00%	0	633	0.00%	
FL	May-09	UNE Other Non-Design	Diepatch	10	1633	0.18 %	<u>j</u>	627	0.16%	1	627	0.16%	
SFL	Jun-09	UNE Other Non-Design	Dispetch	10	1587	0.63 %		1633	0.37%	5	1633	0.31%	
FL	Jul-09	UNE Other Non-Design	Dispatch	16	1545	1.04 %	9	1587	0.57%	8	1587	0.50%	
FL	Aug-09	UNE Other Non-Design	Dispetch	10	1506	0.66 %	9	1545	0.91%	14	1545	0.91%	
FL	Sep-09	UNE Other Non-Design	Dispatch	7	1657	0.42 %	5	1657	0.60%	8	1505	0,53%	
IFL	Oct-09	UNE Other Non-Design	Dispatch	12	1678	0.72 %	8	1678	0.30%	5	1657	0.30%	
FL	May-09 Jun-09	UNE Other Non-Design	Non-Dispatch	0	1633	0.00 %	0	1676	0.00%		1678	0.54%	
FL	Jui-09	UNE Other Non-Design	Non-Dispatch	0	1587	0.00 %	0	1587	0.00%	0	1633	0.00%	
FL	Aug-09	UNE Other Non-Design	Non-Dispatch	0	1545	0.00 %	ō	1545	0.00%	0	1587	0.00%	
FL	Sep-09	UNE Other Non-Design UNE Other Non-Design	Non-Dispatch	<u>0</u>	1505	0.00 %	0	1505	0.00%	0	1545 1505	0.00%	
FL T	Oct-09	UNE Other Non-Design	Non-Dispatch	0	1657	0.00 %	0	1667	0.00%	0	1657	0.00%	
FL.	May-09	Local Interconnection Trunks	Non-Dispatch	0	1878	0.00 %	0	1678	0.00%	0	1678	0.00%	
FL	Jun-09	Local Interconnection Trunics		0	190955	0.00 %	Q	190955	0.00%	ŏ	190955	0.00%	
FL	Jul-09	Local Interconnection Trunks		2	169005	0.00 %	2	189005	0.00%	2	189005	0.00%	
FL	Aug-09	Local Interconnection Trunks		1	188837	0.00 %	1	186837	0.00%	1	166837	0.00%	
FL T	Sep-09	Local Interconnection Trunks		8	198248	0.00 %	8	188248	0.00%	8	188248	0.00%	
FL	Oct-09	Local Interconnection Trunks			191577	0.00 %	1	191577	0.00%		191577	0.00%	
		The second secon		1	188521	0.00 %	1	188521	0.00%		198521	0.0070	

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