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## **Exhibit B**

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COM \_\_\_\_\_ APA \_\_\_\_ ECR \_\_\_\_\_ GCL \_\_\_\_\_ RAD \_\_\_\_ SSC \_\_\_\_\_ ADM \_\_\_\_ OPC \_\_\_\_ CLK \_\_\_

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Commissioners: Matthew M. Carter II, Chairman Lisa Polak Edgar Nancy Argenziano Nathan A. Skop David E. Klement

# STATE OF FLORIDA

DALE MAILHOT, DIRECTOR OFFICE OF AUDITING & PERFORMANCE ANALYSIS (850) 413-6854

### Hublic Service Commission

December 15, 2009

Mr. Paul Lewis, Jr. Progress Energy – Florida 106 E. College Avenue Suite 800 Tallahassee, FL 32301-7740

Dear Mr. Lewis:

Enclosed is a copy of staff's internal report on Progress Energy's investigation and follow-up practices for internal complaints. This review was performed in response to a complaint received by the Commission. It is our hope that the company finds this assessment beneficial.

This copy is provided for the company to identify material which it deems confidential. You have the right to file a request for confidential classification in accordance with *Rule 25-22.006(3)*, *F.A.C.* Additionally, during the next 21 days staff will be available to provide access to workpapers for review of prospective confidential information. The request must be filed with the Office of the Commission Clerk no later than 21 days from the date of receipt, or we retain the right to publish without regard to confidentiality.

Thank you for your cooperation and assistance, and that extended by Progress Energy employees who participated in this review. If you have any questions, please contact Tripp Coston at (850) 413-6814.

Sincerely, Lisa & Harvey, Assistant Director Office of Auditing and Performance-Analysis

Attachments

LSH/tle

cc: Dale Mailhot (w/o attachments) Carl Vinson (w/o attachments)

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#### Staff Investigation of Progress Energy Florida's Code of Ethics Complaint

#### **Complaint Overview**

In August 2009, the Commission received an anonymous letter alleging that employees of Progress Energy Florida (PEF) had violated the company's ethics policies. The Executive Director requested that the Office of Auditing and Performance Analysis investigate these allegations and the company's internal handling of these matters.

The complaint letter outlined three separate cases of ethics violations. In the first case, it was alleged that manipulation of inventory records occurred. In the second case, it was alleged that an employee received personal gain from vendor contracts. In the last case, it was alleged that employees awarded contracts after receiving "perks" from vendors. Staff's assessments of the allegations are detailed below.

Progress Energy-Florida's Code of Ethics governs each employee. Each employee is required to review and attest on an annual basis that they will adhere to the company's ethics policies. In addition, the company encourages its employees to report violations of ethic policies and provides an ethics hotline that allows employees to do so anonymously. Staff determined that the first two allegations had been initially reported to the company through its EthicsLine.

The company states that it reviews and investigates all ethics complaints. The Ethics & Project Assurance group, which reports to the Vice President of Audit Services, includes a Florida-based investigator who reviews and determines the validity of ethics allegations. Depending on the allegation, this investigation may involve the company's Human Resources, General Counsel, and Security groups. Specific company policies govern investigating Code of Ethics violations. Upon completion, the investigator notifies management of the results and, if necessary, a decision is made concerning disciplinary actions. The company completed such investigations of allegations one and two, and staff reviewed the investigation work papers and interviewed the investigators who handled these allegations. PEF did not conduct a formal investigation of allegation three; instead, senior management discussed and resolved the complaint.

#### Allegation One – Inventory Records

#### Alleged Events

The allegation states that the company investigated

for misusing an employee's log-on password to charge materials and report inventory levels. The complainant states that the supervisor logged-in as another employee and force-balanced the inventory records by charging the missing/short inventory counts to Capital or Operations & Maintenance (O&M) accounts. The letter states that after PEF completed its investigation; the company did not adjust the erroneous losses applied to the Capital and O&M accounts.

#### Company's Description of Events

In February 2006, PEF's EthicsLine received an allegation that a supervisor at the Wildwood center used another employee's log-on information to enter false inventory counts during a required cycle count. The company initiated an investigation of this allegation, and assigned the case to its Florida-based investigator. FPSC staff interviewed the investigator and also reviewed corresponding investigation work papers.

PEF's investigation substantiated the allegations of misuse of passwords; however, the company determined that there were no associated material losses. PEF's investigation determined that the supervisor obtained a subordinates' log-on identification to enter inventory count data; however the investigation did not conclude that the supervisor was trying to hide inventory shortages. Rather, PEF's investigation determined that the supervisor entered the expected inventory count to catch-up on an overdue inventory cycle. PEF's investigation determined that the supervisor, within days of entering the false information, had his associates complete the actual counts and enter the correct inventory records. This recount occurred prior to the initiation of the EthicsLine investigation. Along with the ethics violation, PEF's internal auditors reviewed the inventory counts and concluded that no Sarbanes-Oxley violations occurred during this event.

PEF management states that the company considered this event to be a serious violation of its policy. In reviewing the discipline options, PEF states that it considered the supervisor's previous record and work history. PEF management states that

In addition, PEF states that it increased its emphasis on employee training regarding personal ID and passwords.

#### Staff's Assessment

Staff interviewed the PEF investigator who handled this investigation, the Senior Manager who was involved in the disciplinary decision in this case, the company's Associate General Counsel involved in the investigation, and the associate who made the PEF EthicsLine complaint (this individual also identified herself as the originator of the FPSC complaint letter). In addition, staff reviewed corresponding investigation work papers for this case. It appears that the PEF followed its internal procedures for investigating an ethics complaint.

supervisor was reasonable for the offense.

#### Allegation Two – UniLift Contract

#### Alleged Events

The allegation states that a was investigated for personally benefiting from procurement contracts. The allegation states that the had a vested financial interest in UniLift, a company that

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	erformance Analysis
Intervi	ew Summary
Company: Progress Energy Florida	Interview Number: Interview 1
Area: Procurement Complaint	File Name: Interview Summary 1-RG
Auditor(s): Coston, Vinson	
Name: Rodney Gaddy	Date of Interview: 10/8/09
Former Vice President-Corporate Services	Location: PEF CO-phone call to Raleigh, NC
Current VP Regulatory	Telephone Number:
(1) Purpose of Interview: Discuss the events invol-	ving Allegation one of the PSC complaint
When an EthicLine complaint comes to Audit Servi and employee may or may not know about complain investigator, and management discuss the findings.	Supply Chain, flight. Previously in Legal (attorncy). ices for investigation. Depending on situation, management nt. After facts are gathered, the team of attorney, HR, HR determines if previous, similar incidents have occurred. on the advice of support staff and the results of investigation. h (termination requires VP approval).
about the re-counts and any changes to inventory, G this would be a clear SOX violation if he manipulat found any inventory changes to be material. The di Looked at the employee's track record and backgrou- firing. Did not believe that it was necessary to remo- laps in good judgment that the employee would not	e required to complete the counts. Gaddy states that only to enter the counts to meet the deadline. When asked faddy states that "surely the would have checked for this, ted inventory" Gaddy does not believe that the investigation scipline debate was to rehab a good employee or terminate. und. The discipline given was the most stringent outside of ove him from a management position, that the incident was a repeat.
Gaddy did not believe the investigation showed integame changer in discipline.	ent of deception by <b>the set of the set of t</b>
The investigation did not result in any changes to pr sufficient.	rocess/procedures. Management felt the current process was
(3) Conclusions:	
(4) Date Request(s) Generated:	
No	
No	
No	
(5) Follow-up Required:	

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Project Manager

INPERFORMANCE ANALYSIS SECTION/00 PERFORMANCE ANALYSIS AUDITS/Progress Procurement Complaint/Interview Summary 1-RG.doc

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	erformance Analysis
	iew Summary
Company: Progress Energy Florida Area: Procurement Complaint	Interview Number: Interview 2
Auditor(s): Coston, Vinson	File Name: Interview Summary 1-DS
Name: David Sorrick	
Vice President-Power Generation (fossil)	Date of Interview: 10/8/09
vice r (esidem-rower Generation (lossit)	Location: PEF CO
1) Purpose of Interview. Discuss the grants invo	Telephone Number:
1) Purpose of Interview: Discuss the events invol	iving Anegation one of the PSC complaint
(2) Interview Summary: As VP Power Generation over all of non-nuclear g 730 employees, including operations, management nvolved in Allegation two and Allegation three.	encration in FL. (64 units over 12-14 sights). Approximately, and technical support staff. VP over the individuals
Sorrick has learned that the trip in question has bee	the CR site, including plant improvements, outage work. In hosted by the vendor for many years, and in the past p has been divided into separate trips per company. It is
complaint was logged by the bargaining unit about	rred, but it was in late winter/early spring. After the trip, a management going on a hunting trip hosted by the vendor. uglas Sullivan who notified Sorrick. According to Sullivan
	PEF to entertain vendors and for vendors to entertain PEF l over time and of modest amounts. Any overnight travel
"rustic" lodge with no running water or electricity, necessary approval prior to the trip; however, he di	20\$ pp. The trip did involve overnight travel, but was at a Sorrick states that the employees did not receive the d say that he probably would have approved it at that time. reviewed the code of ethics annually.
"rustic" lodge with no running water or electricity. necessary approval prior to the trip; however, he di All employees are required confirm that they have The company did not log or document this complai discussed the options. Without documentation, the Specifically, Sorricks explanations of the events di	Sorrick states that the employees did not receive the d say that he probably would have approved it at that time. reviewed the code of ethics annually. int. Sorrick and Basemore (VP Audit Services) verbally company does not have a clear record of these events. ffer from the company's formal response to staff's Data icial written response to DR1 was not accurate, that his

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her position. PEF contents that a final did not have direct oversight of UniLift nor did she have authority to
hire/select contractors.
Sorrick states that in recent years, Bartow Plant had increased turnover in staff (plant being re-commissioned).
therefore management may not have been aware of <b>1999</b> 2005 investigation. Sorrick does not believe that
the 2005 incident was a fireable offense. The company did require the severe ties in 2005, however
Sortick was not sure if plant management verified this event (manufactured about the timing of her resignation
with Unilifi)
(3) Conclusions:
(4) Date Request(s) Generated:
No
No
No
(5) Follow-up Required:

Project Manager

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	formance Analysis
Component Program English	w Summary
Company: Progress Energy Florida Area: Procurement Complaint	Interview Number: Interview 3
Auditor(s): Coston, Vinson	File Name: Interview Summary 3-JH
Name: Jeff Hart	
Maintenance Supervisor/Manager-Bartow Plant	Date of Interview: 10/8/09
Mannenance Supervison Manager-Dartow Plant	Location: PEF CO
(1) Purpose of Interview: Discuss the events involvi	Telephone Number:
(2) Interview Summary:	ng Anegation one of the PSC complaint
During tenure at Bartow, she reported to Har plant and helped administer/keep track/ verify contract ratings. According to Hart, Unilift was first used in 2 sourced" mostly. Unilift worked under a master contri- concrete. They were the contractor of choice for the p Utility (which did not have its own contractor license selection process, was involved in preparing the RFP Hart's understanding is that the logged the 2005	ct, status of contracts, terms of contracts, dates, and safety 2004/2005. Harry brought them on. Unilift was "sole- ract, they completed medium construction work—mostly pipeline work, due to their subcontractor—Gulf Coast s). Hart states that the was not involved in the
the 2005 investigation and that the had been reprin	manded for her involvement with a vendor, however, Hart juestions the truthfulness of this statement given Hart's had previous relationship with Unilift,
President) had a social/personal relationship. Hart sta	ates he thought this relationship would help with tates that the second was only the 'middle man" as DR and
Hart states that the did know his family, and that s Christmas party. Hart did acknowledge that	she, like other PEF employees, attended his annual and pictures on his kid(s) in her office.
Hart was surprised that was fired "went again:	st how I knew her".
(3) Conclusions:	
<ul><li>(4) Date Request(s) Generated:</li><li>No</li></ul>	
(5) Follow-up Required:	

EXPERFORMANCE ANALYSIS SECTION/00 PERFORMANCE ANALYSIS AUDITS/Progress Procurement Complaint/Interview Summary 3-JH.doc

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Interview     Summary       Company:     Progress Energy Florida       Area:     Procurement Complaint       Auditor(s):     Coston, Vinson       Name:     Melinda Burrows   Date of Interview: 10/9/09	Bureau of Perf	ormance Analysis
Jonpany         Progress         Energy Plorida Area: Procurement Complaint         Interview Number: Interview 4 File Name: Interview Summary 4-MS           Jamager-Audit Services         Date of Interview: 10/9/09           Jamager-Audit Services         Date of Interview: 10/9/09           Jeen in role since Fcb. 2009, previously the employee attorney for PEC. Restructured the Project Assurance fole. PE approaches othics as a collaborative approach. The othics area has 2 investigators and a program dministrator flat monitors the daily case assignments. The company also has other investigators and a program dministrator flat monitors the daily case assignments. The company also has other investigators and a program dministrator flat control for the investigator conduct investigators. Proteets and ack discipline decision. The investigator, Attorney, and HR will make sure all anomalies with the case are eviewed. Also, the team will review similar cases to confirm consistency in discipline on management has in thores. The bigher the risk associated with an investigation, the greater role senior management has in thores. The onplaints come in thought the ethicsline, the remaining are reported to management has in thores exience. The higher the risk associated with an investigation, and then assigned to the propriate SME. The core players receive an email outlining the allegation. The investigator assigned will an aranging interviews with the necessary employees and gather necessary information. Once the investiga- and and for the Legal dept. to approve. The Program Administrator and HR will assis a aranging interviews we courted within the company. After HR and Legal review the results, a meeti ith line management is scheduled with HR, Legal, and Ethics to discuss findings and etermine if similar cases have occurred within the company. After HR and Legal review the resu	Interviev	v Summary
After: Production Complaint File Name: Interview Summary 4-MS wallor(s): Coston, Visson Same: Mellinda Burrows Date of Interview: 10/9/09 Location: PEF CO Telephone Number: Teleconference 1) Purpose of Interview: Discuss the events involving Allegation one of the PSC complaint 2). Interview Summary: Been in role since Feb. 2009, previously the employee atomey for PEC. Restructured the Project Assurance Kole. PE approaches chies as a collaborative approach. The chies area has 2 investigators and a program durinistrator that monitors the daily case assignments. The company also has other investigators—gather faorolesions, & support line management in determining discipline. However, athics organization does not notely in security, HR complaints, and audit services. The investigators conduct investigations—gather faorolesions, & support line management in determining discipline. However, athics organization does not take discipline decision. The investigator, Atorney, and HR will make sure all anomalies with the case are eviewed. Also, the team will review similar cases to confirm consistency in discipline options. Process is at ot science. The higher the risk associated with an investigation, the greater role schior management has in three company instituted this change to ensure consistency. When an allegation is received, it is reviewed by the Program Administrator, and then assigned to the proprior to SPE. The core players receive an email outlining the allegation. The investigations are greater at a science of the investigation are science and the science and and individual and the assigned to the proprint SPE. The core players receive an email outling the allegation. The investigation assigned with the cases have occurred within the company. After HR and Legal review the results, a meetigation, the Administrator role of the investigation. Science and email scheduled with HR, Legal, and Ethics to discuss findings and etermine if similar cases have occurred within the company. After HR and Legal review other e	Company: Progress Energy Florida	
Data of the set of th	Area: Procurement Complaint	
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Manager-Audit Services         Location: PEF CO Telephone Number: Toleconference           1) Purpose of Interview: Discuss the events involving Allegation one of the PSC complaint           2) Interview Summary:           teem in role since Fcb. 2009, previously the employee attorney for PEC. Restructured the Project Assurance tole. PE approaches ethics as a collaborative approach. The others area has 2 investigators and a program diministrator that monitors the daily case assignments. The company also has other investigators made a program volved in security, HR complaints, and audit services. The investigators conduct investigations—gather fai onelusions, & support line management in determining discipline. However, ethics organization does not ask discipline decision. The investigator, Attorney, and HR will make sure all anomalies with the case are eviewed. Also, the team will review similar cases to confirm consistency in discipline options. Process is an ot science. The higher the risk associated with an investigation, the greater role senior management has in th rocess.           cess than 50% of complaints come in thought the ethicsline, the remaining are reported to managers and such urrently, all allegations is received, it is reviewed by the Program Administrator, and then assigned to the peptomber). Prior to Sept, the company did not have a central point of contact for non-ethicline complaints. The company instituted this change to ensure consistency.           When an allegation is received, it is reviewed by the Program Administrator, and then assigned to the propriate SME. The core players receive an email outlining the allegation. The investigator assigned will evelop and investigation, a meeting is scheduled with HR, Legal, and Ethics to discuss findings and etermine if similar cases have occurred within the company. After HR and Legal	Name: Melinda Burrows	Date of Interview: 10/9/09
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ecommendation of management. Sorricks states that the trip did occur. Megation one—inventory counts did not appear on the ethicsline summary provided in DR1	or the Husting allegationite Malinda's understandi	ag from Basemore that the trip did not occur based on the
Megation one-inventory counts did not appear on the ethicsline summary provided in DR1	or me manufation of management. Somials atotes that t	"P riour cuponiore mut nie nie net cood, cood on me
	CONTRACTOR OF REPRASED A CONTRACT AND A CONT	be trip did occur
		the trip did occur.
VECODOMISIONS'	_	the trip did occur.
	Allegation one-inventory counts did not appear on the	the trip did occur.

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(4) Date Request(s) Generated:
(5) Follow-up Required:

Melenda will determine why Allegation one is not on the company's ethicline summary response.

Project Manager

EVERFORMANCE ANALYSIS SECTION/00 PERFORMANCE ANALYSIS AUDITS/Progress Procurement Complaint/Interview Summary 4-MB.doe

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	Performance Analysis
Inte	erview Summary
Company: Progress Energy Florida	Interview Number: Interview 5
Area: Procurement Complaint	File Name: Interview Summary 5-JG
Auditor(s): Coston, Vinson	
Name: John Griffith	Date of Interview: 10/9/09
Investigator (Ret)	Location: PEF CO
4N B	Telephone Number: Teleconference
1) Purpose of Interview: Discuss the events in	volving Allegation one of the PSC complaint
2) Interview Summary:	
Former PEF ethics investigator. 30+ years expe	rience CIA, CFE,CPA
Allegation one—Warehouse inventory	
Some employees use "buzzwords" SOX, EEOC	, etc. John was not involved in the SOX portion of
nvesugation. Ester Bradell, CPA from audit ve	rifed the SOX allegation and determined that there was not an
ssue. Griffith completed the ethics component	and password issue. (investigation 2007) The investigator
rectified the card entry records to determine who	was in the facility during the inventory counts. Went to
Wildwood and interviewed password holder—d	enied at first, but admitted given and the password after
vidence was presented showing he was not in t	he building at the time of the counts. He states that
vas his boss, and if his boss asked for the passw	ord, he must comply. Also interviewed other staff at the site to
ee if this was a reoccuring problem. No one cla	se admitted to the asking/using their password. When
was interviewed, he denied said he	could not recall—although he did admit later and responded
hat the next step would be in the process. The	investigation did not show financal impact on the company.
	ut did not show material differences. The investigation showed
hat hat his staff do the correct counts	s the following day. The "due" date had already passed. [Staff i
nsure why second entered the wrong inform	ation, yet had the correct counts entered the following day-the
eadline for counts had already passed].	
Briffith states that received the very s	tiff discipline-just short of termination. The financial impact
would have been in the	
Griffith was not sure why service would have	needed to obtain a subordinates password, rather than using his
wn. [ later interview with Simpson states this v	
	vas a union job function that management could not perform]
Briffith does not recall ever investigating	
2005 investigation:	for any other ethics violation.
2005 <b>Contractor Contractor</b> Contractor Cont	for any other ethics violation. that not given Bartow work because of an employee's friendship
2005 investigation: Contractor contractor Called EthicsLine stating with another contractor Unilift (Called Griffith directly to discuss.	for any other ethics violation. that not given Bartow work because of an employee's friendship formally worked for for and felt it was in
2005 investigation: Contractor contractor Called EthicsLine stating with another contractor Unilift (Called Griffith directly to discuss. Called Griffith directly to discuss. Called Griffith checked with the FL Sec of	for any other ethics violation. that not given Bartow work because of an employee's friendship formally worked for formally and felt it was in f State and determined that for the VP of UniLift.
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005 <b>Contractor Contractor </b>	for any other ethics violation. that not given Bartow work because of an employee's friendship formally worked for the state and felt it was in f State and determined that the state had been the VP of UniLift. ween the state and the state of Unilift) was established. ition to assign/award contracts. Harry Sideris was the manager
2005 Contractor Contractor Unilift (Contractor Contractor Unilift (Contractor Unilift Contractor Unilift Contractor Unilift Contractor Unilift Contractor Unilift (Contractor Contractor Unilift Contractor	for any other ethics violation. that not given Bartow work because of an employee's friendship formally worked for the second and felt it was in f State and determined that the second had been the VP of UniLift. ween and the second and (President of Unilift) was established. ition to assign/award contracts. Harry Sideris was the manager severed in Jan 2004. According to Griffith, the Unilift contract
005 <b>Contractor</b> Contractor Contr	for any other ethics violation. that not given Bartow work because of an employee's friendship formally worked for the state and felt it was in f State and determined that the state had been the VP of UniLift. ween the state and the state of Unilift) was established. ition to assign/award contracts. Harry Sideris was the manager severed in Jan 2004. According to Griffith, the Unilift contract ties were followed. When asked if the bad the ability to
2005 Contractor Contractor Unilift (Contractor Contractor Contra	for any other ethics violation. that not given Bartow work because of an employee's friendship formally worked for the state and felt it was in f State and determined that the state had been the VP of UniLift. ween to assign/award contracts. Harry Sideris was the manager severed in Jan 2004. According to Griffith, the Unilift contract ties were followed. When asked if the ballity to
2005 investigation: Contractor contractor Unilift (Contractor Contractor Unilift (Contractor Unilitity))))))) and	for any other ethics violation. that not given Bartow work because of an employee's friendship formally worked for the state and felt it was in f State and determined that the state had been the VP of UniLift. ween the VP of UniLift. (President of Unilift) was established. ition to assign/award contracts. Harry Sideris was the manager, severed in Jan 2004. According to Griffith, the Unilift contract ties were followed. When asked if the ballity to de that insight to Unilift, Griffith states that the ability to
2005 investigation: Contractor contractor Unilift (Contractor contractor Unilift (Contractor Unilift Contractor Unilift Contractor Unilift Contractor Unilift Contractor Unilift (Contractor Unilift Contractor United Cont	for any other ethics violation. that not given Bartow work because of an employee's friendship formally worked for formation and felt it was in f State and determined that for had been the VP of UniLift. ween and formation (President of Unilift) was established. ition to assign/award contracts. Harry Sideris was the manager severed in Jan 2004. According to Griffith, the Unilift contract ties were followed. When asked if the had the ability to de that insight to Unilift, Griffith states that for had the ability to de that insight between formation but no
2005 investigation: Contractor contractor Unilift (Contractor Contractor Unilift (Contractor Unility))))))) (Contractor Unility (Contractor Unilit	for any other ethics violation. that not given Bartow work because of an employee's friendship formally worked for the barton and felt it was in f State and determined that the barton had been the VP of UniLift. ween the VP of UniLift. ween to assign/award contracts. Harry Sideris was the manager is severed in Jan 2004. According to Griffith, the Unilift contract ies were followed. When asked if the barton had the ability to de that insight to Unilift, Griffith states that the barton job would wed a relationship between the barton but no recall interviewing the barton but no recall interviewing the barton but no
2005 <b>Contractor Contractor Unilift Contractor Contractor Contractor Unilift Contractor Contractor Contractor Unilift Contractor Con</b>	for any other ethics violation. that not given Bartow work because of an employee's friendship formally worked for the and felt it was in f State and determined that (President of Unilift) was established. ween and (President of Unilift) was established. ition to assign/award contracts. Harry Sideris was the manager; severed in Jan 2004. According to Griffith, the Unilift contract ties were followed. When asked if (President the ability to ide that insight to Unilift, Griffith states that (President but no recall interviewing (President in 2005. Griffith does not recall n. Griffith did have an investigation involving (President States States Interviewing (President States I
2005 <b>Contractor Contractor Unilift Contractor Contractor Contractor Unilift Contractor Contractor Contractor Unilift Contractor Con</b>	for any other ethics violation. that not given Bartow work because of an employee's friendship formally worked for the barton and felt it was in f State and determined that the barton had been the VP of UniLift. ween the VP of UniLift. ween to assign/award contracts. Harry Sideris was the manager is severed in Jan 2004. According to Griffith, the Unilift contract ies were followed. When asked if the barton had the ability to de that insight to Unilift, Griffith states that the barton job would wed a relationship between the barton but no recall interviewing the barton but no recall interviewing the barton but no
2005 <b>Contractor Contractor Unilift Contractor Contractor Contractor Unilift Contractor Contractor Contractor Unilift Contractor Con</b>	for any other ethics violation. that not given Bartow work because of an employee's friendship formally worked for the state and felt it was in f State and determined that (President of Unilift) was established. ween (President of Unilift) was established. ition to assign/award contracts. Harry Sideris was the manager severed in Jan 2004. According to Griffith, the Unilift contract ties were followed. When asked if (President the ability to ide that insight to Unilift, Griffith states that (President but no recall interviewing (President in 2005. Griffith does not recall n. Griffith did have an investigation involving (President in 1990).
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<ul> <li>(4) Date Request(s) Generated: No</li> <li>(5) Follow-up Required:</li> </ul>		
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Project Manager

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Bureau of	Performance Analysis
	erview Summary
Company: Progress Energy Florida	Interview Number: Interview 6
Area: Procurement Complaint	File Name: Interview Summary 6-KS
Auditor(s): Coston, Vinson	
Name: Karen Simpson	Date of Interview: 10/9/09
Initiated PEF ethicsline complaint	Location: PEF CO
Driginator of FPSC complaint	Telephone Number:
1) Purpose of Interview: Discuss the events in	ivolving Allegation one of the PSC complaint
including Bartow. In June of 2008 started this p	tion. Currently a field Buyer for series of power plants.
she owned four properties. She was same pay re- should and the was terminated fi lots of emails showed that was Unilift. December went to Lori Dunstan with ethics com- perception of Karen's part. The and Lori had the begin treat Simpson as if she co- (according to Simpson-the evaluation has been re- but would send out bids, make appropriate p approval even though they knew of her Unilift a would send out bids, make appropriate p approval even though they knew of her Unilift a was the DR for Unilift which was unusu rental trailers. Jeff Hart made her the DR Simpson's states Hart and the bad a very clo the relationship may have been personal. Hart we had pictures of Hart's kids in her office. that the drove her vehicle into the side of the when this event occurred, and then denied that to Original complaint by Simpson was an EEOC c included the trailer accident. During this invest relationship. At that point, Terri Talton from Et Simpson states that after the investigation, Lowery tried to find the side of the investigation, was on leave although Legal wanted her termina	ayments up to limit, above limit she got Bartow management association. Passport triggers inputs to authorize payment. al-outside of her expertise. Only other DR Brown was for the Supervisor). Ose relationship (closer than any boss). Simpson insinuates that would go into trailer and Brown would lock the doors. Simpson states that Hart lied for the doors. Simpson states that Hart lied for the doors of the fact e office trailer. Simpson states that Hart immediately came over the events when Simpson brought them to HR's attention. complaint. This involved the details of the unit of the trailer thics started an additional investigation. Was placed on Adm Leave. Simpson states that Dunstan and ility. Simpson states that Jeff Gaines (HR) told her that ated; he did not think management would terminate her. mally from St. Pete, now Director of continuous Business
Excellence. Simpson states that Julie called So	THER, WILD HER DIFECTED TO BE COMMITTATED.
Excellence. Simpson states that Julie called So	
Excellence. Simpson states that Julie called So	he does not believe that was only one involved. Hart and

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#### Allocation 1:

Allegation 1:				
In 2006, the accuracy rate at Wildwood was 64%. Simpson states that pressure was placed on management to improve this rate or heads would roll. <b>Control</b> worked long hours at the site. <b>Control</b> and Morehouse were neighbors and buddies. And <b>Control</b> got Morehouse's password and would enter counts on weekend to make				
the amounts balance. If someone showed a discrepancy, <b>second adjust</b> records. Simpson states she saw <b>second adjust</b> told her he was doing this. He asked her to do some				
variance approvals or material write-offs. Simpson did not agree with doing this, so she filed a complaint with				
the ethicsline. This was in January 2007. Simpson states this was a routine practice. Simpson states the inventory count went from 64% in 2006 too 100% in 2007.				
Allegation 3:				
Made aware of this event through talk within the company. Since the trip came to light, the company has limited the types of "gifts" employees can accept from vendors/contractors.				
Other:				
Major SOX compliance issues throughout. Simpson states that someone else will be forthcoming on SOX issues. May be something we read in the paper. Employees are leery of the EthicsLine process—don't think PEF will be told				
(3) Conclusions:				
(4) Date Request(s) Generated:				
No				
(5) Follow-up Required:				

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Project Manager

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Bureau of Performance Analysis		
	Summary	
Company: Progress Energy Florida	Interview Number: Interview 7	
Area: Procurement Complaint	File Name: Interview Summary 7-SE	
Auditor(s): Coston, Vinson		
Name: Suzanne Ennis	Date of Interview: 10/9/09	
Employment Attorney	Location: PEF CO	
	Telephone Number:	
(1) Purpose of Interview: Discuss the events involving Allegation one of the PSC complaint		
<ul> <li>(2) Interview Summary: The attorncy's role in the investigation process in an advisory role. After assignment to investigator and a plan is developed, the attorney will review the plan. The investigator will communicate through the investigation with the attorney. At the end of the investigation, the investigator will have a meeting with the attorney to discuss the findings. Then the attorney and the investigator will have a meeting with management and HR. Managers will seek advice from the attorney before making its discipline decision.</li> <li>Ennis states that the was terminated for a conflict with her manager, not an ethics issue. Code of ethics violators are not rehired by PEF.</li> <li>The 2005 investigation was not about the rather, it was termination was appropriate discipline for the intervent of in 2005. Ennis' understanding is that termination was appropriate discipline for the attorney is an EEOC investigation with Simpson and the way selection authority/ability in 2005.</li> <li>The 2009 investigation started as an EEOC investigation with Simpson and the way selection authority/ability in a personal relationship and it was retribution.</li> </ul>		
(3) Conclusions:		
(4) Date Request(s) Generated: No		
(5) Follow-up Required:		

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Project Manager

TO:2229768

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Burcau of Performance Analysis		
Interview Summary		
Company: Progress Energy Florida Area: Procurement Complaint	Interview Number: Interview 8	
Auditor(s): Coston, Vinson	File Name: Interview Summary 8-TT	
Name: Terri Talton		
	Date of Interview: 10/16/09	
Investigator	Location: FPSC Office	
	Telephone Number: Teleconference	
(1) Purpose of Interview: Discuss the events involving Allegation one of the PSC complaint		
(2) Interview Summary:		
Terri was the investigator for the 2009 Ethics Complaint against Terri is a former police officer, and		
has worked for Progress in its corporate security division. She was an interim investigator during this period,		
and is now the administrator for the Ethics unit. The original complaint was an EEOC issue, and Terri was		
asked to help with this investigation. During her interviews, the Ethics issues came out. Simpson provided the		
Ethics (Unilift) issue as well as the EEOC issues.		
Terri interviewed constrained originally concerning the incident with the trailer. Then interviewed Simpson when		
the Unilift issue arose. Terri also looked into the previou	as ethics complaint with Terri did not go back	
and re-evaluate the pervious investigation. During Terri's investigation, it appeared that the had a wide		
responsibility on contracts and bids for about 24 months.	As a senior procurement specialist, she was the right	
person for construction. would issue the RFPs; s	he would also receive the bids. For the plant-she	
would know who came onsite. Oversight of the contract	ors and responsible for filing. would know	
contactor pricing and the pricing paid by PEF. She would	d update the records anytime a change occurred with	
contracts. would have received logged and open bids.		
Gulf Coast Utilities was a sub for Unilift. Generate became the GC for Gulf. In the end, PEF convinced Gulf to		
penuse its own contractor licenses.		
Terri states that cooperated with the investigation, but was not forthcoming with information-less than		
	terest. Puzzled by whole thing-didn't see problem.	
Terri felt Jeff Hart was truthful—only answered what he was asked—but truthful. Terri never was able to		
determine if Jeff knew of the former relationship (Unilift. There was evidence that Hart and the had a		
social relationship (pictures on wall, out to lunch, etc.) Interviewed Hart twice. Second interview gave Terri a		
comfort level with Hart.		
Terri consulted with Suzanne Ennis several times during the investigation.		
Terri felt that Simpson was extremely creditable during the investigation. Simpson had lots of information, and		
was forthright. Does not discount that there may have been more to Simpson's relationship, but that		
does not discount the credibility of the information she provided. Simpson did disclose to Terri that a previous		
relationship occurred. Terri states that she never found any information Simpson provided as wrong—		
regardless of her motive. Terri was not sure if Simpson had ever been investigated by Ethics/HR.		
The company held a joint briefing with management on the EEOC and Ethics investigations. Terri stated that		
Simpson was truthful and was not truthful. Management's decision was termination.		
(3) Conclusions:		
(4) Date Request(s) Generated:		
No		
(5) Follow-up Required:		
DR 2 questions—2006 work papers		

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Project Manager

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